

# **SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY**

## **CONTRACT EVALUATION FORM**

**TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF  
WORKS, SERVICES & GOODS**

- 1) NAME OF THE ORGANIZATION / DEPTT. SINDH BANK LTD
- 2) PROVINCIAL / LOCAL GOVT / OTHER Scheduled Bank
- 3) TITLE OF CONTRACT Supply & Installation of ATM Machines
- 4) TENDER NUMBER SNDB/COK/ADMIN/TD/1355/2024
- 5) BRIEF DESCRIPTION OF CONTRACT Supply & Installation of ATM Machines
- 6) FORUM THAT APPROVED THE SCHEME Competent Authority
- 7) TENDER ESTIMATED VALUE Rs.83,112,120/-
- 8) ENGINEER'S ESTIMATE  
(For civil works only) \_\_\_\_\_
- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) 1 year
- 10) TENDER OPENED ON (DATE & TIME) 06.02.2024 at 1100 Hrs
- 11) NUMBER OF TENDER DOCUMENTS SOLD 3  
(Attach list of buyers) \_\_\_\_\_
- 12) NUMBER OF BIDS RECEIVED \_\_\_\_\_
- 13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS 3  
24.06.24
- 14) BID EVALUATION REPORT  
(Enclose a copy) \_\_\_\_\_
- 15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER M/s. WaveTec Pvt. Ltd C31, GA-70  
A-5, Ganga Creek
- 16) CONTRACT AWARD PRICE Rs.75,888,722/-
- 17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT  
(i.e. 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> EVALUATION BID).  
1. M/s. WaveTec Pvt. Ltd  
2. M/s. Rayyanco Business System  
3. M/s. Innovative Pvt Ltd

18) METHOD OF PROCUREMENT USED : - (Tick one)

- a) SINGLE STAGE - ONE ENVELOPE PROCEDURE ☒ Domestic/ Local
- b) SINGLE STAGE - TWO ENVELOPE PROCEDURE ☐
- c) TWO STAGE BIDDING PROCEDURE ☐
- d) TWO STAGE - TWO ENVELOPE BIDDING PROCEDURE ☐

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e.  
EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:

19) APPROVING AUTHORITY FOR AWARD OF CONTRACT Competent Authority

20) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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21) ADVERTISEMENT :

i) SPPRA Website  
(If yes, give date and SPPRA Identification No.)

Yes	T00531-23-0008 04.01.2024
No	

ii) News Papers  
(If yes, give names of newspapers and dates)

Yes	Express Tribune, Daily Express & Sindh Express 04.01.2024
No	

22) NATURE OF CONTRACT

Domestic/ Local	<input checked="" type="checkbox"/>	Int.	<input type="checkbox"/>
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23) WHETHER QUALIFICATION CRITERIA  
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?  
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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24) WHETHER BID EVALUATION CRITERIA  
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?  
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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25) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A  
METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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26) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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27) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED  
BID / BEST EVALUATED BID (in case of Consultancies)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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28) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY  
COMPLIANT?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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29) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT  
THE TIME OF OPENING OF BIDS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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30) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF  
CONTRACT?  
(Attach copy of the bid evaluation report)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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31) ANY COMPLAINTS RECEIVED  
(If yes, result thereof)

Yes	
No	NO

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS  
(If yes, give details)

Yes	
No	No

33) WAS THE EXTENSION MADE IN RESPONSE TIME?  
(If yes, give reasons)

Yes	
No	No

34) DEVIATION FROM QUALIFICATION CRITERIA  
(If yes, give detailed reasons.)

Yes	
No	No

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT  
BLACK LISTED?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE  
SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO  
BE ASCERTAINED REGARDING FINANCING CREDIT, IF A ROAD:  
(If yes, enclose a copy)

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN  
THE CONTRACT (BANK GUARANTEE ETC.)?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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38) SPECIAL CONDITIONS, IF ANY  
(If yes, give Brief Description)

Yes	
No	

Signature & Official Stamp of  
Authorized Officer

ARSHAD H. KHAN  
Head of Procurement  
Administration Division  
Sindh Bank Limited  
Karachi

12/7/24

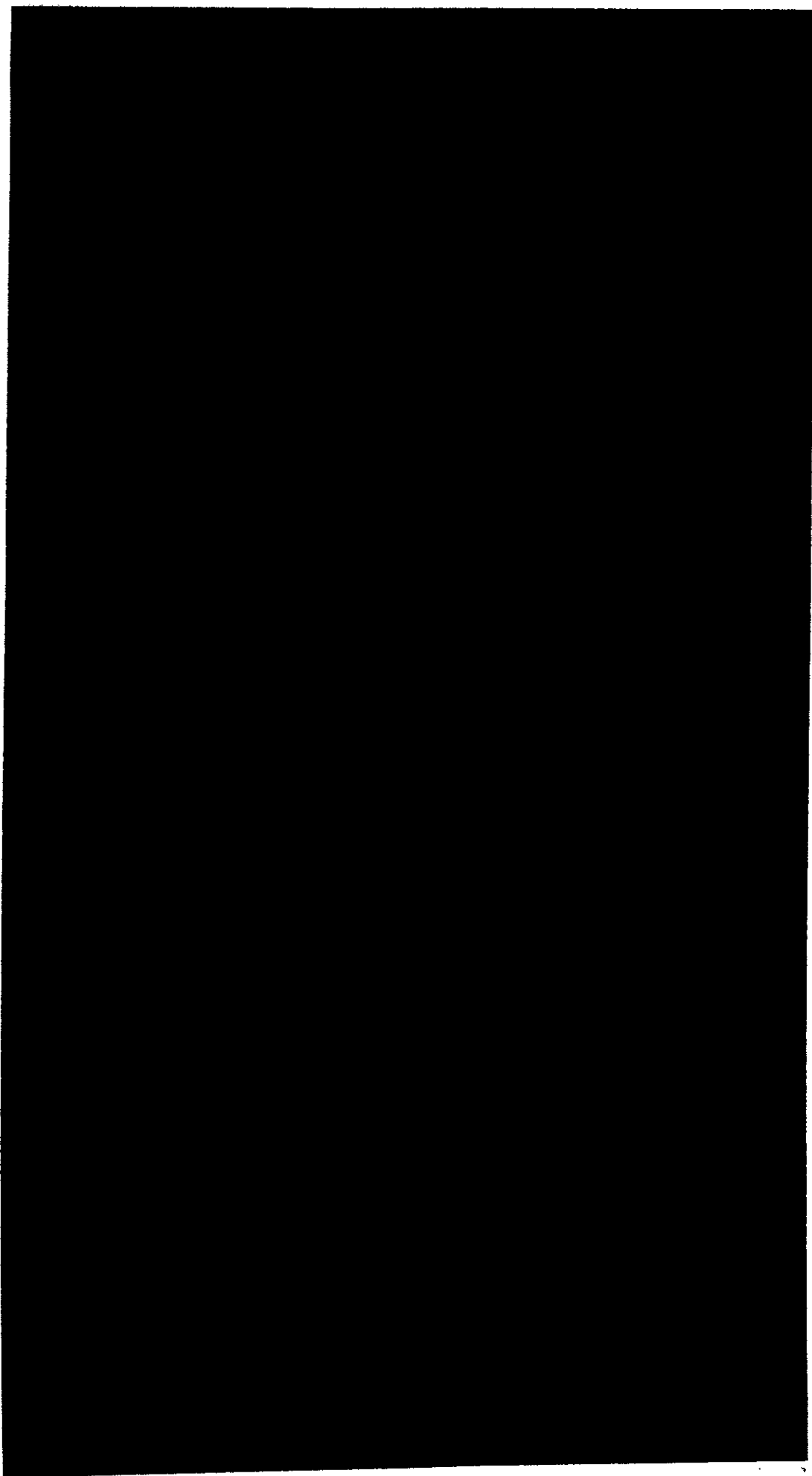
**FOR OFFICE USE ONLY**

**SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi**  
**Tele: 021-9205356; 021-9205369 & Fax: 021-9206291**

Print

Save

Reset



## **PURCHASE ORDER**

PO No: 10072024

Date: 10-07-2024

M/s Wavetec PVT LTD,  
 Office Wavetec C3i, GA-70-A3,  
 Korangi Creek Industrial Park,  
Karachi.

**Subject: Supply & Installation of ATM Machine.**


**Dear Sir,**


With Reference to the Tender Bid SNDB/COK/ADMIN/TD/1355/2024 Dated 06-02-2024 For Supply & Installation of ATM Machine at Sindh Bank Ltd Submitted by you. After detail review the Sindh Bank Ltd Management is pleased to inform that your Tender Bid is accepted


S.No	Item	QTY	Total Amount in US\$
1	Supply & Installation of ATM Machines	28	212,716 US \$
2	Second Year Support Cost		29,400 US \$
3	Third Year Support Cost		29,400 US \$
	<b>Total Amount in US \$</b>		<b>271,516 US \$</b>


### **Terms & Conditions**


Payment Terms as Per Agreement.  
 Taxes/Deduction Above Prices are inclusive of all taxes.  
 Thank you,

  
 S. Khurram Waheed  
 AVP-II/I.T. Division

  
 Hasnain Merchant  
 SVP-I/Head PSD/IBD

  
 S. Zeeshan Ul Haq  
 SVP-I/I.T. Div

  
 Riaz Ahmed  
 EVP-II/ I.T Div

  
 S. Ata Hussain  
 EVP/ Head Of IT

SINDH BANK LIMITED  
 HEAD OFFICE  
 3RD FLOOR, FEDERATION HOUSE  
 ABDULLAH SHAH GHAZI ROAD  
 CLIFTON KARACHI-75600.

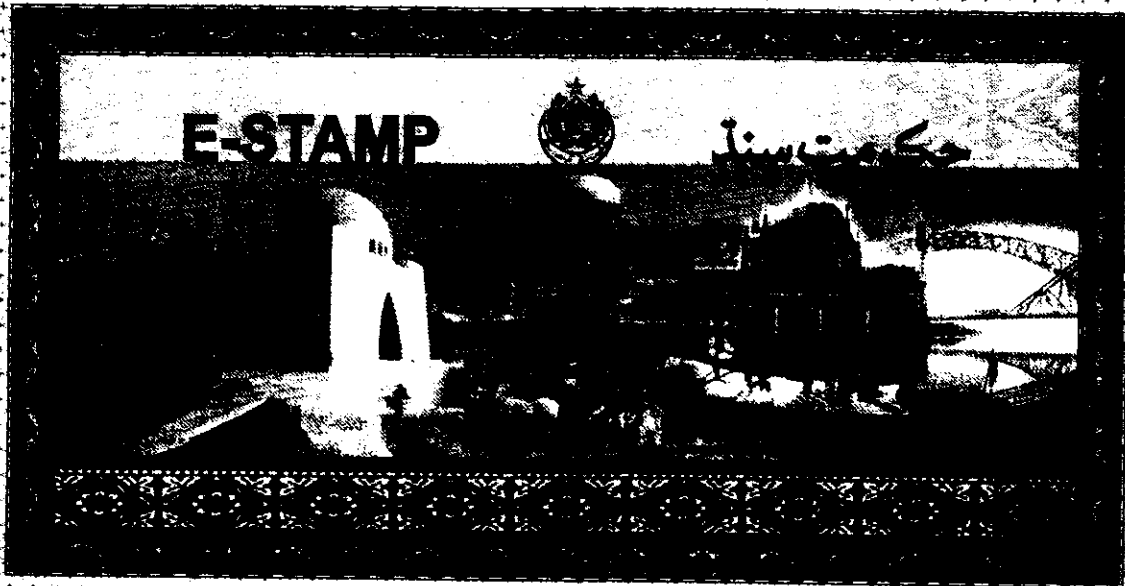
UAN : +92-111-333-225  
 PHONE : +92-21-35829320  
 : +92-21-35829394  
 FAX : +92-21-35870543  
 WEB : www.sindhbankltd.com

پاساين: +92 11 333 225  
 فون: +92 21 35829320  
 : +92 21 35829394  
 فکس: +92 21 35870543

سندھ بینک لمیٹڈ  
 ہیڈ آفس: تیسری منزل، فیڈریشن ہاؤس،  
 عبداللہ شاہ غازی روڈ، کلکٹن، کراچی۔ ۷۵۶۰۰۔ پاکستان

R487052

11-11-2024 11:11:11 AM



NBP-0009-2407040004921781

GoS-KHI-9D08A355CF0DDDA9

Non-Judicial

Rs 264,660/-

Description	: Contract - 15(a)
Principal	: SINDH BANK LIMITED [36540087]
Contractor	: Wavetec Private Limited [07126069]
Applicant	: Zakaria Patel [42201-8454821-9]
Stamp Duty Paid by	: Wavetec Private Limited [07126069]
Issue Date	: 04-Jul-2024, 01:22:30 PM
Paid Through Challan	: 202446FB19BD50E9
Amount in Words	: Two Lac Sixty Four Thousand Six Hundred and Sixty Rupees Only

Please Write Below This Line





**E-STAMP**  
CONTINUATION SHEET  
Government of Sindh

**SERVICE LEVEL AGREEMENT (SLA)**

This Service level Agreement ("Agreement") is made at 12/7/24 on this        day of       

**BY AND BETWEEN**

**Sindh Bank Limited**, a banking company incorporated under the laws of Islamic Republic of Pakistan, having its registered Office at Basement-2 Floor, Federation House, Abdullah Shah Ghazi Road, Clifton, Karachi 75600, Pakistan (hereinafter referred to as the "SBL", which expression where the context so admits, shall include its successors-in-interest and permitted assigns) of the First Part;

**AND**

**Wavetec (Pvt) Ltd**, a company incorporated under the laws of the Islamic Republic of Pakistan and having its registered office at Wavetec C3i, GA-70-A3, Korangi Creek Industrial Park, Karachi, Pakistan, which expression shall be deemed to include its successors-in-interest and permitted assigns of the Other Part.

(SBL and Wavetec Pvt Ltd may hereinafter collectively be referred to as the "Parties" and singly as "Party").

**RECITALS**

**WHEREAS,**

- A SBL is a banking company desirous of hiring the services for Supply and Installation of 28 NCR SS23 lobby ATM's as listed in Annexure A ("Services");
- B WAVETEC represented that it has the requisite resources, necessary infrastructure, approvals, skills and WAVETEC is fully authorized, have all necessary approvals and licenses to perform the required Services, and has agreed to provide the Services to the SBL;
- C Based on the representation of WAVETEC, the SBL has agreed to avail the Services from WAVETEC on the terms and conditions as set out in this Agreement.

**NOW, THEREFORE, THIS AGREEMENT WITNESS** and in consideration of the mutual covenants contained herein, the Parties do hereby agree, undertake and declare as under:

**1. INTERPRETATION AND DEFINITIONS**

**1.1 In this Agreement, unless the context otherwise requires:**

References to Clauses and Appendices are references to clauses and appendices of this Agreement;

Words importing one gender include the other gender;

References to persons include bodies corporate, firms and unincorporated associations;

The singular includes the plural and vice versa;

References to all or any part of any statute or statutory instrument including any statutory amendment, modification or re-enactment in force from time to time and references to any statute include any statutory instrument or regulations made under it;

The recitals to this Agreement shall form an integral part hereof; and

The headings in this Agreement are for the purpose of reference only and shall be ignored in the interpretation of this Agreement.

**1.2 In this Agreement, unless the context otherwise requires, the following terms shall have the following meaning:**

"Agreement" is defined in the preamble;

"Confidential Information" is defined in Clause 5;



"Parties" is defined in the preamble:

"Party" is defined in the preamble;

**"Payment Schedule" means the egg**  
**"Annexure B" of this Agreement and**

"Services" means the services to be provided by WVA/FBC to SBI, under this Agreement as set out in detail under "Annexure A" of this Agreement;

## TERMS AND TERMINATION

2.1 This Agreement shall be deemed to be effective from 12/7/24 and shall remain in effect up to 12/7/25 and subsequently can be extended for further periods by the consent of both parties, unless terminated earlier by either Party in their sole discretion.

My signature may be terminated by either: (a) paying sixty (60) days after written notice of termination, or (b) forthwith terminating the agreement with full satisfaction of all obligations arising therefrom, or / and upon the occurrence of any one of the events set forth in any of the rights under this agreement as applicable laws.

2.2.4 Any position being presented as a position not contested for the purpose of this voluntary act being hereby a voluntary contribution for the reconstruction or intervention or appointment or receiver of the same or the same thereof or WAIVERED or

**2.2.2 WAVBTEC suspends its business or loses the right to undertake the Services of business in**

**WAVEBDC suspends payment of its debt or admits (or is deemed to have admitted) its inability to pay its debt(s).**

**2.2.4 WAVETEC engages in any conduct prejudicial to the image and goodwill of SBI**

WAVETEC is delisted by any regulatory body or barred by any regulatory or governmental authority of the SBI.

event of any material breach by either party of its obligations hereunder, the non-breaching party shall have the right to terminate this Agreement within thirty (30) days from receipt of notice from the non-breaching party in writing of the breach. The Agreement shall stand terminated.

Upon termination, neither Party shall have any further obligations to the other under this Agreement. However, all rights and obligations existing prior to the termination shall survive the termination.

## SERVICES / OBLIGATIONS OF WAREHOUSE

INTEREC shall provide the Services as set out under "Annexure A" attached hereto.

## PAYMENT TERMS

In consideration of the covenants and agreements to be kept and performed by the successful performance of this Agreement, the full pay and WAVETEC shall not be bound to be terminated. WAVETEC understands and agrees per "Annexure 1" and the

It is only a short distance between the Parties that the information is made available. The information is made available to the Parties during the period of the information in the paper during the period of the information. However, the information may be released with limited access.

any payment to be made by SR, in the event that he made such a payment.

the undersigned, or the undersigned's heirs, assigns, successors, or representatives, shall be bound by the terms, conditions, covenants, and obligations of this Agreement, as well as any amendments which may be made to this Agreement or pursuant thereto.



The payments to be made to WAVETEC in terms of this Clause 4 shall constitute the entire and exclusive compensation to WAVETEC in connection with the Services provided under this Agreement and neither WAVETEC nor its personnel shall accept any trade commission, discount, allowance or indirect payment or other compensation in connection with or in relation to this Agreement or to the discharge of the Services hereunder.

## 5. CONFIDENTIALITY

5.1 Any / All information concerning SBL which is provided to WAVETEC and vice versa in connection with this Agreement ("Confidential Information"), shall be kept confidential by

Either Party, its affiliates, agents, advisors, directors, officers, or employees and, without the prior written consent of the other, each shall not:

5.1.1 distribute or disclose any of the Confidential Information in any manner whatsoever; or

5.1.2 permit any third party access to the Confidential Information; or

5.1.3 use the Confidential Information for any purpose other than as agreed in prior writing by the Party providing the information.

5.2 In the event that the receiving party received a request to disclose all or any part of the Confidential Information under the terms of a valid and effective subpoena or order issued by a Court of competent jurisdiction or by a government body, the receiving third party agrees to provide written notice of the existence, terms and circumstances surrounding such a request to the disclosing party of the Confidential Information, so that the sending party may seek an appropriate injunctive relief to prevent disclosure of the Confidential Information. If the receiving party is compelled to disclose any of the Confidential Information, it shall disclose only that portion thereof which it is compelled to disclose and shall use its best efforts to ensure that no other reliable assurance that confidential treatment will be accorded to the Confidential Information is disclosed. Confidential Information shall not include any information which:

5.2.1 has become generally available to the public through no fault or action of the receiving party;

5.2.2 is in the possession of the receiving party prior to the date hereof, provided that such information is not known by the receiving party to be subject to another confidentiality agreement and further provided that such information was obtained independently and without the assistance of the sending party;

5.2.3 is or becomes available to the receiving party on a non-confidential basis from any third party, in which case of which to the receiving party does not violate any contractual, legal or fiduciary obligations to the third party has to the sending party.

5.3 Without limiting the generality of the foregoing, neither Party will publicly disclose the existence of the terms of this Agreement without the prior written consent of the other. Furthermore, neither Party will make any use of Confidential Information of the other Party except as contemplated by this Agreement. Neither Party shall acquire any right in or assert any claim against the disclosing party's Confidential Information as contemplated by this Agreement, or refuse to promptly return, provide a copy of or destroy Confidential Information upon the request of the disclosing party, save for when destruction of Confidential Information would result in an impediment to the receiving party's performance of this Agreement. In such event, the receiving party shall promptly inform the disclosing party in writing of its inability to do so and the reasons thereof and the time period in which the request will be complied with. The obligations of confidentiality herein shall remain in full force and effect during the life of this Agreement and shall survive the termination of this Agreement.

## 6. SBL'S OBLIGATIONS:

6.1 SBL shall extend all possible legitimate assistance and resources to facilitate WAVETEC to perform the support as outlined in this Agreement.

## 7. LIMITATION OF LIABILITY AND INDEMNIFICATION

In the event of any breach by WAVETEC of its obligations, warranties and/or representations under this Agreement, the WAVETEC shall hold SBL, its subsidiaries, affiliates, agents, advisors, directors, officers, employees, representatives, and indemnified from and against any and all claims, damages, losses, costs and expenses (including without limitation reasonable attorneys' fees and costs) that may be incurred by SBL or its subsidiaries, affiliates, agents, advisors, directors, officers, employees and representatives.

WAVETEC shall maintain the highest professional code of conduct in its dealings. WAVETEC, its directors, employees, contractual staff etc. shall be responsible for any loss, delay or interruption caused by its negligence, omission or negligence with respect to the Services and disclosure of confidential information or any of the terms of this Agreement. This is without prejudice to any other liability imposed by this Agreement or any other applicable laws.

- 7.3 Without prejudice to the generality of the other provisions hereof, SBL shall not be liable in any manner whatsoever in the event of any personal injury, including death caused due to the provision of WAVETEC Services or for losses, claims, damages whatsoever or howsoever caused, legal proceedings (if any), arising directly or indirectly in connection with the Services. Notwithstanding the generality of the above, the SBL expressly excludes liability for claimed consequential loss or damage or loss of profit, business, revenue, goodwill or anticipated savings.

## 8. FORCE MAJEURE

- 8.1 Parties shall not be liable nor responsible for any non-performance of any obligation or liability or any delay or interruption of the performance of its obligations under this Agreement, which is beyond the affected Party's reasonable control, including but not limited to, acts of God, governmental authority, act of the public enemy or due to war or terrorism, the outbreak of hostilities, riot, civil commotion, insurrection, labour difficulty in relation to a third party, transportation limitation, any strike or other work stoppage or slow down, severe or adverse weather conditions, communications line failure, or other similar cause ("Force Majeure Event").

Upon the happening of a Force Majeure Event which continues for more than 30 days, the Parties shall suspend the performance of their obligations under this Agreement and shall suspend the payment of the Services in part for the duration of the Force Majeure Event. In the event of suspension, the Parties shall settle all outstanding amounts owing to the other immediately prior to the occurrence of the Force Majeure Event.

In the event that the Services or any part thereof is suspended on account of any Force Majeure Event, no fee shall be payable pursuant to this Agreement for the Services or any part thereof during the period of such event but SBL shall continue to pay in accordance with Clause 4, for all other charges and other charges billed for the Services preceding the effective date of suspension.

## 9. MEDIATION / ARBITRATION / DISPUTE RESOLUTION

- 9.1 Parties expressly agree that the dispute settlement procedure mentioned in this clause shall be a condition precedent to any action of law.

- 9.2 Any and every dispute, difference or question which may arise between the Parties to this Agreement shall be first settled by the Parties by an attempt amicably to settle the dispute or differences.

- 9.3 If the dispute, difference or question cannot be so settled amicably or by correspondence or by mutual discussion within thirty (30) days after receipt by one Party of a written request for amicable settlement, it shall be referred to mediation before a Global Centre for Dispute Resolution (NCDR), formerly known as Karachi Centre for Dispute Resolution (KCDR). Mediation proceedings shall be held at Karachi and will be governed by the mediation rules of the Centre.

- 9.4 If the Mediation fails, the dispute shall be referred to Arbitration in accordance with the Arbitration Act, 1990 and any applicable rules made there under for the time being in force, for the appointment of the arbitrators, one to be appointed by each of the Parties and failing agreement between the Parties, the arbitrators, one to be appointed by each of the Parties and failing agreement between the Parties, the arbitrators, one to be appointed by the arbitrators before the arbitration proceedings shall be made by such arbitrators or the umpire, as the case may be, shall by final and binding award. The venue of the arbitration shall be Karachi and the arbitration proceedings shall be conducted in the English language.

## 10. GOVERNING LAW AND JURISDICTION

Subject to Clause 9 above, this Agreement shall be governed by and construed in accordance with the law of the Islamic Republic of Pakistan. In relation to any legal action or proceedings in respect of this Agreement, trial of the Parties in Pakistan shall be held in jurisdiction of the courts of the Islamic Republic of Pakistan.

## 11. SIGNATURES

*[Signature]*

*[Signature]*

12. If any provision of this Agreement is held invalid or otherwise unenforceable, the remaining provisions shall not be impaired thereby. In such case, the Parties shall execute the defective provision with a new provision which has the same substance and effect as the invalid provision.

### 13. WAIVER RIGHTS

A person who is not a party to this Agreement shall not have the right to enforce any term of this Agreement.

### 14. NOTICES

14.1 Any notice or other communication given or made in connection with the contract shall be in writing and served on the Party at its address as specified in Clause 13.1. If the address has been notified to the other Party in accordance with this Clause 13.1, then the notice may be given by other electronic method of communication agreed in writing from time to time.

14.2 Notices or communications sent by registered post shall be deemed to have been received if delivery is attempted. Notices or communications sent by other means shall be deemed to have been received if they are received by the addressee on the next business day. In either case, notices or communications will be deemed to have been received if they are actually received.

### 15. CONTACT INFORMATION

WAVE TEC, INC.  
10000 Wilshire Blvd, Suite 1000  
Beverly Hills, CA 90210, USA  
Phone: 0933-2451543  
Email: [info@wavetec.com](mailto:info@wavetec.com)

### 16. NOTICE TO SHIBUYA BANK LIMITED ("SBL")

Attention: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Email: \_\_\_\_\_

### 17. AMENDMENTS

This Agreement may only be amended by a written instrument signed by both Parties.

### 18. WAVE TEC'S UNDERTAKINGS

18.1 WAVE TEC agrees and warrants that:

(a) It will supervise and direct the performance of the Services competently and with due diligence, and will employ and appoint such staff and expertise as may be necessary to perform the Services in accordance with this Agreement. WAVE TEC shall be solely responsible for the means, methods, materials and procedures used and to see that the Services, when completed or finished, conform to the terms of this Agreement.

(b) It will exercise all reasonable skill, care and diligence in the discharge of its obligations under this Agreement. If in the performance of the Services WAVE TEC is negligent, it shall be liable to SBL and the other party to the contract for any loss or damage caused by its negligence.

(c) It shall retain all professional liability and indemnity insurance in SBL.

(d) It shall retain full responsibility for all the costs of its commitment to the Services.

(e) It shall give all notices and comply with all the provisions of the contract in relation to the Services. SBL shall not be responsible for notifying WAVE TEC of any changes to the contract.

(f) The Services will be performed in accordance with the contract and in accordance with all reasonable skill and care.

*[Signature]*

*[Signature]*



(c) employ such number of persons as may be required for carrying out and discharging its duties and responsibilities and for providing adequate, effective and efficient Services. All such persons shall be directly employed by WAVETEC, who shall as employer be directly and solely responsible for all such employees and personnel and for the payment of their wages, salaries and other benefits; and

(d) WAVETEC, its employees and sub-WAVETEC (if any) shall respect the laws and customs of Cambodia.

## 16. WARRANTIES AND REPRESENTATIONS

16.1 Both Parties warrant to each other that they have duly obtained all necessary consents and regulatory approvals from their respective competent authorities to enter into this Agreement.

16.2 Each Party represents and warrants to the other Party that neither the execution and consummation of this Agreement, nor the consummation of the transactions contemplated herein, will violate or conflict with: (a) its constitutional documentation; (b) any material provision of any agreement or any other legal obligation of any kind to which it is a party or by which it is bound; (c) any material statute, law, decree, regulation or order of any governmental authority; or (d) any arrangement whereby it has not previously collateral amounts to the other Party or any of its officer with regard to the award of contract or award of its performance.

16.3 Both Parties will use all reasonable care, skill and diligence in carrying out their obligations, duties and responsibilities under this Agreement.

16.4 Any and all intellectual property rights (legal and beneficial) accruing and attributable to a Party during the course of performance of its respective obligations under this Agreement shall remain the sole property of that Party.

16.5 Each Party represents and warrants to the other Party that there are no material facts, circumstances or administrative which adversely affects its ability to execute and perform its obligations under this Agreement.

16.6 WAVETEC hereby acknowledges that SBL has entered into this Agreement on the basis of the representations and warranties made by WAVETEC throughout this Agreement.

## 17. USE OF NAMES, LOGOS AND REPORTS

17.1 Notwithstanding anything to the contrary in this Agreement, none of the Parties shall use, or disclose to third parties, the names, logos or reports of each other without the prior written consent of the concerned Party.

## 18. INTELLECTUAL PROPERTY

18.1 WAVETEC agrees it shall not use any of SBL's names, logos, trademarks, trade secrets, copyrights, patents, designs and other intellectual property rights without the prior express written consent of SBL.

18.2 Without prejudice to the other provisions of this Agreement, any infringement of intellectual property rights of WAVETEC in respect of any such items shall be deemed to be a material breach of this Agreement and shall entitle SBL to terminate this Agreement forthwith upon prior written notice to WAVETEC.

## 19. DAMAGE TO PERSONS AND PROPERTY

19.1 WAVETEC shall indemnify, defend and hold harmless SBL, its personnel, directors, officers, shareholders and shareholders against all losses, expenses, liabilities and claims for any and all damages or compensation payable at law or otherwise in respect of any accident or personal injury including death of any workmen or other persons in the employment of WAVETEC, or any property whatsoever which may arise out of or in consequence of the performance of the obligations of WAVETEC against all claims, demands, costs, charges and expenses, whatsoever in respect of the performance of the obligations of WAVETEC.

19.2 None of any personnel in the service of SBL and its directors and shareholders shall not be liable in respect of any damages or compensation whatsoever payable at law or otherwise in respect of or in consequence of any accident or personal injury including death of any workmen or other persons in the employment of WAVETEC.

19.3 Notwithstanding anything contrary to the aforesaid provisions, if the designated personnel of WAVETEC are unable to provide the Services to SBL for more than two (2) consecutive days for any reason whatsoever, WAVETEC will have to immediately depose the designated personnel from their duties and appoint new designated personnel to continue providing the Services to SBL in accordance with the provisions of this Agreement.

## 20. COMPLIANCE WITH LAWS

*[Signature]*

*[Signature]*

WAVETEC shall comply with all applicable laws, ordinances, regulations, and codes concerning its obligations as an employer with regard to the health, safety and payment of its employees, and the issuance and procurement of required permits, certificates, approvals, and inspections during the period of this Agreement.

## 21. RIGHTS TO AUDIT AND INSPECTION

WAVETEC agrees, upon prior written reasonable notice, to allow SBL, its auditors and/or regulators (including State Bank of Pakistan), to inspect, examine and audit any operational and business records of WAVETEC which are directly relevant to the Services as set forth in this Agreement.

## 22. WAVETEC EMPLOYEES

22.1 It is specifically agreed and understood that the relationship between SBL and WAVETEC is of purchaser and seller. Neither the WAVETEC is an employee of SBL nor any of the servant, worker, or personnel employed by the WAVETEC in relation to this Agreement shall be deemed to be the employee, or workman of SBL for any purpose and vice versa.

22.2 The WAVETEC and its employees/staff shall be bound to comply with and adhere to all laws, rules, and Regulations enforced by the SBL as well as per applicable of laws while performing the Services.

22.3 The WAVETEC and its employees/staff deployed to perform Services shall be subject to the standards of conduct set forth in the SBL's workplace harassment policy during their presence in any of SBL's premises. The WAVETEC has to contact appropriate authority with SBL if any complaint or harassment or standards of conduct occurs. If the situation elevates to the point where an investigation is required, WAVETEC and its employees/staff has to fully cooperate with the investigation.

## 23. FURTHER ACTION

23.1 Both Party agrees to perform all further acts and ensure acknowledge, and deliver any documents which are reasonably necessary, appropriate, or desirable to carry out the provisions of this Agreement.

## 24. ASSIGNMENT AND SUB-LETTING

24.1 This Agreement is personal in nature and cannot be assigned by WAVETEC without prior written permission of SBL. SBL, however, shall have the right to assign this Agreement to any third party without the consent of WAVETEC.

24.2 WAVETEC shall have no right to sublet or outsource all or any part of this Agreement to a third party, rights and interests hereunder, to any third party without the prior written approval of SBL.

## 25. TIME OF ESSENCE

25.1 WAVETEC understands that time is of the essence of this Agreement and it shall cause and ensure to commence (and cause and ensure continuance of) the provision of the Services to SBL immediately commencing from the date of signing of this Agreement.

## 26. TIMELINE AND DELIVERABLES

26.1 WAVETEC understands that time is of the essence of this Agreement and it shall cause and ensure to commence (and cause and ensure continuance of) the provision of the Services to the SBL immediately from the date of signing of this Agreement.

26.2 WAVETEC shall maintain the highest professional code of conduct in its dealings. WAVETEC, its partners, employees, contractual staff, etc. shall be responsible for any loss, delay or inconvenience caused to the SBL by an act, omission or negligence with respect to the Services and disclosure of Confidential Information or breach of any of the terms of this Agreement. This is without prejudice to any other rights available to the SBL under this Agreement or any other applicable laws.

26.3 Any or all Annexure/Annex attached to this Agreement shall be integral part of the Agreement.

## 27. JOINT UNDERTAKING

27.1 In order to comply with certain regulatory requirements by the SBL, WAVETEC has undertaken that:

27.2 WAVETEC and its directors have never been adjudged insolvent by the court of law.





execution of decree or order of any court of law /forum and/or authority remains unaffected by this Agreement and its directors.

- iii) WAVETEC and its directors have never compounded /defaulted with any creditors/ financial institutions.
- iv) WAVETEC and its directors have never been convicted of any financial crime.
- v) No negative credit reporting was ever made against the WAVETEC and its directors in any credit monitoring bureau.

27.2 WAVETEC understands that any misinformation or lack of disclosure shall constitute breach of contract and may result in WAVETEC not being given any further business /services from SBL and/or loss of its participation of services under the Agreement. The WAVETEC also understands that if anything contained herein above is found incorrect /false/misleading, the SBL shall have a right to initiate any action, civil or criminal or proceedings before any court/forum at any time against the WAVETEC and its directors.

## 28. WAIVER

No waiver by either Party of any default by the other in the performance of any of the provisions of this Agreement shall be effective unless in writing duly executed by an authorized representative of the Party and such waiver shall operate or be construed as a waiver of any other, similar or dissimilar default of a similar character.

## 29. COUNTERPARTS

This Agreement shall be executed in two (2) counterparts, each of which shall be deemed an original and all of which together shall constitute one and the same instrument.

## 30. ENTIRE AGREEMENT

These terms and conditions constitute the entire agreement between the Parties and supersede all prior communications, proposals, understandings and agreements, written or oral between the Parties with respect to the subject matter of this Agreement.

## 31. WAVETEC'S LIABILITY

The Vendor shall secure the relevant procedures and/or appropriate measures under this Agreement to avoid any risk of fraud or digital fraud with the customers in the event of failure to do so, the Vendor shall be liable to compensate the customers in whole for such losses in the following cases:

a) Customers fail to lodge the dispute with PTDF within the stipulated time due to any error or maintenance issue with the system or software provided to the bank under this Agreement.

b) Affected customers failed to lodge a dispute complaint due to the unavailability of the complaint lodging channel due to any error or maintenance issue with the system or software provided to the bank under this Agreement.

## 32. ACCESS TO REGULATOR

The Bank and the Bank agrees to provide State Bank of Pakistan necessary access to the information and documents in relation to the SBL for its right to conduct on-site inspection, if required.

IN WITNESS WHEREOF the Parties, acting through their duly authorized representatives have hereunto signed this Agreement on the day month and year hereinafter mentioned.

For and on behalf of:  
WAVETEC and  
its authorized signatory

Designation: Business Development & Strategy



For and on behalf of:  
State Bank Limited, SBL  
Name: \_\_\_\_\_

Designation: \_\_\_\_\_  
Signature: \_\_\_\_\_

Seal: \_\_\_\_\_

**WITNESSES:**

1. 

Name: ZAKARIA PATEL

CNIC No. 42201-8464821-9

2. 

Name: HASHAM A. MEMON

CNIC No. 4220113143795

**ANNEX A**

**SERVICES / OBLIGATIONS OF**

**Local Support Service Level Agreement for ATM's**

Supply & Installation of 28 NCR SS23 Lobby ATMs. WAVETEC/NCR agrees to provide the following services to Sindh Bank Limited. (SBL):

**Features Explanation:**

**Technical Support via Email**

If SBL requires technical support, SBL may send an email to WAVETEC/NCR intimating it to resolve the issue. WAVETEC/NCR shall be duty bound to resolve such issue forthwith. The support via email would continue till the problem is resolved.

**Technical Support via Phone**

If SBL requires a quick response, WAVETEC/NCR experts shall be ready to help SBL via phone call. The support will be registered to the experts of WAVETEC/NCR shall be documented through the Ticketing System, which helps in establishing proper and accurate support level at all times.

**Technical Support via Remote Session**

For the purposes of remotely accessing SBL's for requiring technical support, WAVETEC/NCR experts shall readily help through a remote session. Support Engineers of WAVETEC shall assist, guide and train the concerned and dedicated staff of SBL during the resolution of the problem. Remote session support requests shall be registered on the Ticketing System of WAVETEC/NCR.

**Software Downloads, Updates and Maintenance**

During the active license term, SBL is entitled to software upgrades and support in line with Wavetec / NCR policy.

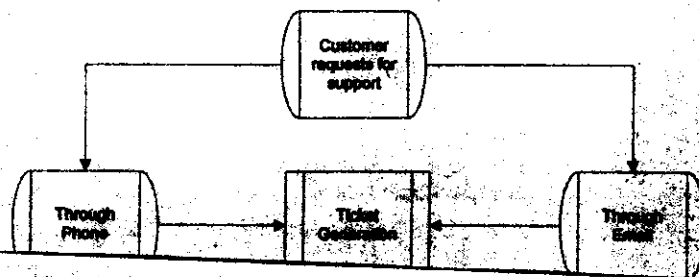
**Onsite Support Availability**

In case an issue cannot be resolved remotely through email or phone, WAVETEC/NCR will send its resources onsite for resolution of issue. Experts of WAVETEC will assist the concerned and dedicated staff of SBL along with the resolution of issue, ensuring full knowledge transfer and high support standards to maintain the effectiveness of support provided, all onsite support requests will be logged, registered and communicated through WAVETEC/NCR Ticketing System. Onsite support is only applicable for issues that can be resolved remotely, which is further limited to the following location i.e. SBL Office, Karachi.

**Quarterly Health Checks:**

Quarterly Health Checks shall be carried out to ensure that SBL is using best practices, have the most optimal settings and make efficient use of centralized management software. At the end of the activity, SBL shall have a set of recommendations to, minimize disruptions for its Wavetec/NCR ATM fleet.





**Support Procedure:**

1. SBL must raise requests for support on the NCR email: [support@ncr.com](mailto:support@ncr.com) and copy to: [support@ncr.com](mailto:support@ncr.com) and [support@ncr.com](mailto:support@ncr.com).
2. The support request is registered in NCR helpdesk system and a ticket is generated. All further communication related to the support request is carried out on this ticket.
3. After successful ticket generation, a ticket email is sent to SBL. The ticket email assures SBL that the support request has been registered and guides on how to use the ticket further. Similarly, the ticket is assigned to one of the support engineer, who becomes the owner of the ticket.
4. After successfully analyzing and diagnosing the problem, the support engineer will communicate the relevant solutions to SBL till the problem is solved and support request is fulfilled. The support is provided through email, telephone, or remote sessions.
5. Once the problem is solved successfully, ticket closing request is sent to SBL along with the feedback form.
6. The ticket will be closed successfully after the closing request is accepted by SBL.





S. N.	Severity	Response Time
1.	High	02 business hours
2.	Moderate	04 business hours
3.	Low	06 business hours

- **High Severity** means a Virus Outbreak or critical issue which affects business continuity, and causes the Product(s) or OS crash, insecure default settings, and security issues and there is no workaround available.
- **Moderate Severity** means a moderate issue which affects product functionality but does not cause data corruption / loss or software crash.
- **Low Severity** means a non-critical issue or feature request which does not affect main product functionality.

*Shor*



## Annexure B

### PAYMENT SCHEDULE

S.No.	Item	Quantity	*Total Amount in USD
1	Supply & Installation of ATM Machines	28	212,716
2	Second year support cost	28	29,400
3	Third year support cost	28	29,400
	*Total Amount in USD		\$ 271,516

### Terms & Conditions:

1. ATMs manufactured in 2024
2. End of support is min 5-6 years after announcing end of sale (manufacturing) in the future.
3. ATM Price is with 1-years HW warranty and Software Subscription.
4. Year 2 and 3 hardware support and subscription is quoted separately in the above table.
5. Prices are valid as per Sindh Bank RFP
6. Hardware support does not include consumables; parts damaged due electrical short circuits, surges, vandalism and calamity.
7. Delivery lead-time is 12 - 14 weeks from the date of receiving the PO.
8. SW Subscription prices are annual fees and are inclusive of SW Maintenance.
9. Bank has to sign Master Agreement, Software Subscription Addendum and End-User License Agreement with NCR, which Wavetec will facilitate.
10. Licenses will be delivered separately, within 30 days from confirmed order. Bank will receive software licenses immediately upon their availability for delivery (whatever the format is, including but not limited to paper license, download link or physical media) and will be activated on the commencement date in the Subscription addendum. Bank will not be able to cancel or replace software licenses ordered/delivered.

### Payment Terms:

1. 60% delivery of proof of authentication and remaining 40% after license activation.
2. Payment will be in Pak Rupee.
3. The vendor will submit a commercial invoice in USD / Pak Rupee along with an exchange rate sheet of SBP. Payment will be made in Pak Rupee SBP notified exchange rate as on the date of invoice.
4. The Payment will be made by SBL after deduction of all or any tax(s).
5. No other payment or charges will be considered by SBL, other than above Payment Schedule.

ATM Dispenser must have the capability to reject a signal note which provides better utilization of replenished cash to avoid full purge of notes stack

ATM should have Anti over fill and Empty cassettes indicator

## SCOPE OF WORK / TECHNICAL SPECIFICATION

Sindh Bank plans to procure ATMs for its branches in all over country. Kindly submit your proposal with basic functionality of cash withdrawal and standard features and functions with the following or better specifications.

**TECHNICAL SPECIFICATION** QTY = 28 ATM Machines

Bidder should propose original and brand new ATMs in accordance with the quantities mentioned in BoQ with the following below-mentioned features. Original / Copy of proposed product datasheet/brochure etc. shall be provided along with the technical proposal which clearly identifies each of the below-mentioned requirements. At a minimum requires a standard configuration cash dispensing machine with a must have biometric option and EMV Software Licenses, and all type of security solutions therefore bidder should propose its ATM model with this consideration as well as to meet the performance requirements. Bidder may obtain the performance-related matrices (i.e. Number of Transactions in peak time, Daily Average Transactions, etc.)

Lobby based configuration with Front Cash Loading Option

Technology for currency notes picking for dispensing new as well as average quality notes currently under circulation in the local banking industry

Capability to support Multi languages. Sindh Bank at a minimum requires the capability of Urdu and English languages.

Capability to connect any ATM Switches/controllers used by the banking Industry in Pakistan. Sindh Bank at a minimum requires connectivity with the currently installed ATM Controller (i.e. Avanza).

Capability to connect at a minimum ATM Monitoring Software with any International Standard Monitoring Software with required client licenses for monitoring. EJ, camera / snaps and all type of security solutions.

ATM Display should have a minimum 15-inch Touch screen LCD

ATM Display should have a privacy filter

ATM Cabinet should have the support of a dual combination Lock Combination and Key

ATM Keyboard should be alphanumeric (at least 16 keys), have an Encrypted PIN Pad (EPP) PCI Certified (copy of the certificate to be provided), support Remote Key Loading/Management and O to be 3DES/AES compliant (copy of the certificate to be provided)

ATM Card Reader should be motorized/hybrid with a read/write SMART option with the capability to retain the cards left unattended and to return cards on power failure. ATM Card Reader must be EMV capable/ready and enabled with all required Software Licenses (if any), however, it also supports cards with magnetic stripe. It should be tamper resistant as well.

ATM Card Reader to be equipped with 3 Track Reader to support Old & New Cards under Circulation in Pakistan. Documentary evidence for compliance of EMV Level 1 from EMVco. of ATM Card Reader should be provided.

ATM should have built-in camera with image logging facility (transaction based camera). Must also have the central storing & retrieval mechanism for camera (snaps) at Sindh Bank Head Office in Karachi.

ATM Dispenser should have 4 cassettes with reject/retract/purge capability.

Dispenser Should Have min of 4 cassettes, Currency Cassettes with 2500 notes Capacity which presents 60 notes bunch or better.

*Handwritten signature*

ATM Dispenser must have the capability to reject a signal note which provides better utilization of replenished cash to avoid full purge of notes stack
ATM dispenser should have Anti over fill and Empty cassettes indicator
ATM Receipt Printer should be a graphical thermal printer
ATM Journal Printer should be a graphical thermal printer
<p>ATM should be equipped with Proprietary solution (Hardware &amp; software enabled) which prevents skimming by detecting foreign devices and blocks card reader access. It must also provide protection from deep insert skimming. Bidder should propose the solution of providing such features in its technical proposal.</p> <p>Skimming device should at least have the following.</p> <ul style="list-style-type: none"> <li>o Disruption, or jamming</li> <li>o Full diagnostics and SOH</li> <li>o Can be upgraded</li> <li>o Deep insert skimming protection</li> <li>o Anti eaves dropping protection</li> <li>o Solution should be propriety</li> <li>o Sensor outputs are digital</li> </ul> <p>o Alerts: either via XFS or SNMP</p>
ATM Safes should be at a minimum CEN 1/CEN III/CEN IV/CENL or better certified. Copy of Certification should be provided
<p>ATM should be capable to operate in Weather, Humidity and Power requirements in Pakistan. Confirmation from bidder is required along with details of Environmental and Power requirements of ATM machine.</p> <ul style="list-style-type: none"> <li>• Vendor / Bidder should include and install a surge arrester equipment to save guard ATM against the high surges.</li> <li>• Similarly vendor / Bidder should include and installed isolation transformer to keep the earth voltage to the within acceptable levels</li> <li>• Any damages due to earth voltage or surge will be the responsibility of the Vendor / Bidder.</li> </ul>
ATM Operating System should be Microsoft Windows 10 and upgradable to next level windows
Bidder to be responsible to provide support for configuration management of hardware and software's during the term of warranty/maintenance.
ATM should support most widely used ATM Device handlers. Sindh Bank at a minimum requires support of NDC plus / DDC+ Aprta NDC +. ATM Software should also be EMV capable/ready and included Software Licenses (if any) to support EMV applications and Cards.
ATM software must have Fingerprints device and enabled for scanning/reading Fingerprints of customers for transmitting the Finger prints for authentication of the said finger details with Sindh bank Switch Software in the format suitable to integrate with NADRA biometric Verification System (BVS).
ATM should be equipped with
Intel Core i5 current generation with min 2.8 GHz process speed or higher
8GB or higher RAM
500 GB or higher Hard Drive
Optical Storage Device (DVD-RW), USB Ports and Network Port for communication
ATM should be sealed / protected for Rats, Cockroaches, lizards, etc. during storage and after installation.

*Signature*

Date: 18-03-2024

Bid Evaluation Report						
Supply & Installation of ATM Machines.						
1	Name of Procuring Agency	Sindh Bank Ltd.				
2	Tender Reference No.	SNDB/COK/ADMIN/TD/1355/2024				
3	Tender Description	Supply & Installation of ATM Machines				
4	Method of Procurement	Single Stage One Envelop Bidding Procedure				
5	Tender Published	SPRA NIT ID: 700531-23- Express Tribune, Sindh Express, Daily Express (04/01/2024) 0008				
6	Total Bid Documents Sold	03				
7	Total Bids Received	03				
8	Technical Bid Opening Date	06/02/24 11:30 Hours				
9	Financial Bid Opening Date	06/02/24 11:30 Hours				
10	No of Bid Technically Qualified	03				
11	Bid(s) Rejected	0				
S. No.	Name of Company	Cost Offered by Bidder	Ranking in Terms of Cost	Comparison with Estimated Cost US 297,360 \$	Reason for Acceptance/ Rejection	Remarks
0	1	2	3	4	5	6
1	M/s Wavetec PVT LTD.	271,516/- US \$	1st Lowest Qualified Bidder.	25,844/- US \$ Below with the estimated cost	Accepted Being the Most Advantageous Bid	
2	M/s Rayyanco Business System.	274,232/- US \$	2nd Bidder.	23,128/- US \$ Below with the estimated cost	2nd Bidder	
3	M/s Innovative PVT LTD.	283,920 US \$	3rd Bidder.	13,440/- US \$ Below with the estimated cost	3rd Bidder	

**Note:** Accordingly, going through the Technical/Financial evaluation criteria laid down in the tender document, M/s Wavetec PVT LTD is the most advantageous bid and hence recommended for Supply & Installation of ATM Machines.

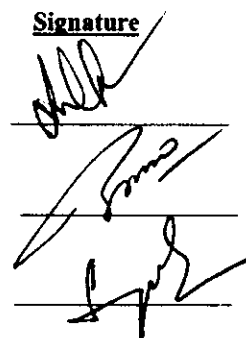
**Members – Procurement Committee**

(Mr. Dilshad Hussain Khan) Chief Financial Officer – EVP – Chairperson

(Mr. Arshad Abbas Soomro) Head of Administration-SVP-Member

(Mr. Syed Muhammad Aqeel) Chief Manager, IDBL, KHI –AVP – Member

**Signature**



# WAVETEC

15/04/2024

To,

Head of Administration Division,  
Sindh Bank Limited,  
Head Office,  
Basement – 2 Floor, Federation House,  
Abdullah Shah Ghazi Road,  
Clifton, Karachi – 75600.

Subject: Extension for 28 ATM's Agreement Negotiations for Sindh Bank

Dear Sir,

With reference to the Sindh Bank tender which was submitted on 08/04/2024.



SNDB/COK/ADMIN/TD/1355/2024

Date:- 15-04-2024

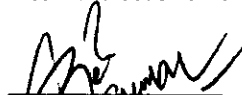
## OFFICE ORDER


### SUBJECT: EXTENSION FOR BID VALIDITY PERIOD


As per SPPRA Rule 38 (2), approval is solicited for further Ninety (90) days extension of "Bid Validity Period" for the following tender having SPPRA NIT ID No: T00531-23-0008


#### 1. Supply & Installation of ATM Machines.

The reason for extension is due to delay in submission of agreement at vendor's end as legal department of M/s Wavetech PVT LTD has raised some queries over the agreement's few points which are under internal discussion and take some more time.

  
S. Khuram Waheed  
AVP-II / IT Division

  
Farhan a Siddiqui  
AVP-I/Admin Division

  
Ather Iqbal  
VP-II/Admin Division

  
S. Zeeshan ul Haq  
SVP/IT Division

#### Members – Procurement Committee

(Mr. Dilshad Hussain Khan) Chief Financial Officer – EVP – Chairperson

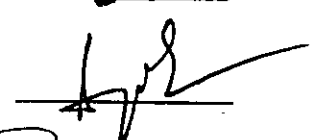
(Mr. Arshad Abbas Soomro) Head of Administration – SVP – Member

(Mr. Syed Muhammad Aqeel) Chief Manager, IDBL, KHI –AVP – Member

Signature



on Leave



#### 4 FINANCIAL PROPOSAL

PRICE SCHEDULE

Sindh Bank Limited  
Tender Document: Supply and Installation of ATM Machines  
**SIGNATURE MEMBERS PC-ADMIN**  
Head - Fin Div. \_\_\_\_\_  
Head - Admin Div. \_\_\_\_\_  
Member-IDBL \_\_\_\_\_

# Wavetec



FINANCIAL PROPOSAL

PRICE SCHEDULE

(Applicable for the year 2023-2024)

Name of Bidder: Wavetec Private Limited

**SIGNATURE MEMBERS PC-ADMIN**

Head - Fin Div. \_\_\_\_\_

Head - Admin Div. \_\_\_\_\_

Member-IDBL \_\_\_\_\_

Date: \_\_\_\_\_

S.No.	Item	Quantity	*Total Amount in USD
1	Supply & Installation of ATM Machines	28	212,716
2	Second year support cost	28	29,400
3	Third year support cost	28	29,400
	*Total Amount in USD		\$ 271,516

#### Wavetec Exclusive Value Addition:

Sindh Bank can lock the total deal value (ATM Price including 2<sup>nd</sup> & 3<sup>rd</sup> year support) in Pak Rupees at the time of issuing the PO for the machines.



Below is as per Sindh Bank RFP:

\* This amount will be considered as only the "Bid Offered". Whereas be apprised that the successful bidder will be the one whose "Evaluated Bid" is the lowest. (For further clarification refer Note. 6 below). Price quoted are in USD and prevailing interbank rate (selling T.T USD to PKR) will be applicable for conversion in PKR. This will apply at the date of invoice / payment.

1. The total cost must include all applicable taxes, duties and other charges as mentioned in the description column, Stamp duty (as applicable under Stamp Act 1989), delivery charges up to Sindh Bank Limited branches on Countrywide basis

2. No advance payment for supply of goods will be made, bills are only be processed for necessary payment on receipt of certificate of delivery/satisfaction from the branch manager.

3. Calculation of Bid Security. 5% of the Grand Total Amount of the Financial Proposal will be submitted along with tender as Bid Security

4. In case it is revealed at any stage after supply of the goods/items that the asked specification of

*M/s Waveetec Pvt Ltd.*

#### 2.4.1 Eligibility Criteria

#### 4 FINANCIAL PROPOSAL

Sindh Bank Limited  
Tender Document  
**SIGNATURE MEMBERS PC-ADMIN**

Head - Fin Div. *[Signature]*

Head - Admin Div. *[Signature]*

#### PRICE SCHEDULE

Member-IDBL. *[Signature]*

(Applicable for the year 2023-2024)

Date: *[Signature]*

Name of Bidder *Rayyanco Business System.*

S.No	Item	Quantity	*Total Amount In USD
01	Supply & Installation of ATM Machines	28	\$ 221,032 221032
02	Second year support cost		\$ 950 x 28 = \$ 26600
03	Third year support cost		\$ 950 x 28 = \$ 26600
	*Total Amount In USD		\$ 222,932 \$ 274232

\* This amount will be considered as only the "Bid Offered". Whereas be apprised that the successful bidder will be the one whose "Evaluated Bid" is the lowest. (For further clarification refer Note. 6 below).

Price quoted are in USD and prevailing Interbank rate (selling T.T USD to PKR) will be applicable for conversion in PKR. This will apply at the date of invoice / payment.

#### Note

- The total cost must include all applicable taxes, duties and other charges as mentioned in the description column, Stamp duty (as applicable under Stamp Act 1989), delivery charges up to Sindh Bank Limited branches on Countrywide basis.
- No advance payment for supply of goods will be made, bills are only be processed for necessary payment on receipt of certificate of delivery/satisfaction from the branch manager.
- Calculation of Bid Security:** 5% of the Grand Total Amount of the Financial Proposal will be submitted along with tender as Bid Security.
- In case it is reviled at any stage after supply of the goods/items that the asked specification of the tender have not been met, the amount of the supply of that specific goods will be fined to the vendor with appropriate action as deem necessary by the procurement committee.
- Qualified company will also be bound to sign a bond/undertaking that in case of any observation arising in respect of quality of the goods within the warranty period, the company will be liable to address it at his own cost, non-compliance of the same will result into initiation of a case against the company for non-commitment or cancellation of tender as will be decided by the Procurement Committee.
- Lowest evaluated bid is going to be the criteria for award of contract rather than considering the lowest offered bid, encompassing the lowest whole sum cost which the procuring agency has to pay for the duration of the contract. SPPRA Rule 49 may please be referred.
- All conditions in the contract agreement attached as Annexure G are part of this tender document.
- The tender will be considered cancelled if the contract agreement after due signature is not submitted with Admin Office after 5 days of completion of bid evaluation report hoisting period 3 days) on SPPRA website.
- In case financial bids are the same, the successful bidder will be the one who has acquired more marks in the technical evaluation.
- In case of over writing/cutting/use of Blanco is found in the Financial Bid document, the bid will be taken as null & void however if the figures are readable and are also duly signed only then, bid will be accepted.
- Contract agreement will be executed after deposit of 5% performance security of the total tender amount in shape of Pay Order/Bank Guarantee in favor of Sindh Bank Limited.
- Quality is ensured. In case it is not, the bidder will be liable to replace the goods at his own cost.



*M/s Rayyanco Business System.*

#### 2.4.1 Eligibility Criteria

SNDB shall evaluate proposals using the following eligibility criteria.

	*Evidence required to be attached	Compliance / Proof
--	-----------------------------------	--------------------

*M/s WaveTec Pvt Ltd.*

#### 2.4.1 Eligibility Criteria

SNDB shall evaluate proposals using the following eligibility criteria.

S. No.	Requisite	*Evidence required to be attached	Compliance / Proof	
1	Minimum 10 Years in business in the relevant field	Letter of Incorporation / Company Registration Letter / Letter or Declaration of Commencement of Business / NTN. (attach as Annexure "1")	Yes ✓	No
2	Turn Over in last 3 Years should be at least 100 million	Audit Report / Tax Return (attach as Annexure "2")	Yes ✓	No
3	Registration with Income Tax and Sales Tax	NTN & GST Certificates (attach as Annexure "3")	Yes ✓	No
4	Offices in minimum 3 major cities. Office in Karachi is mandatory	Complete address along with PTCL landline numbers (attach as Annexure "4")	Yes ✓	No
5	The offered product must have been supplied / installed by the manufacturer in 03 countries including Pakistan	Certificates from Manufacturer (attach as Annexure "5")	Yes ✓	No
6	Company must provide a valid Manufacturer Authorization Certificate for Sale/Deal in Pakistan	Manufacturer Authorization Certificate (Attach as Annexure "6")	Yes ✓	No
7	The Product Quoted in the bid must be currently used by at least one Bank in Pakistan. Other than Sindh Bank	Attach Documentary Evidence or Letter from Manufacturer (Attach as Annexure "7")	Yes ✓	No
Qualified / Disqualified				

*[Signature]*  
Syed Khuram Waheed  
AVP-II / IT Div

*[Signature]*  
Hasan Raza  
Finance Div

*[Signature]*  
S. Zeeshan Ul Haq  
IT Div

#### Member – Procurement Committee.

(Mr Dilshad Hussain Khan) Chief Financial Officer – EVP- Chairperson

(Arshad Abbas Soomro) Head of Administration – SVP- Member

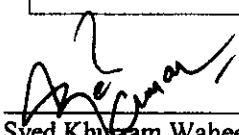
*[Signature]*  
Signature

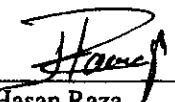
# N/A Rayyanco Business System.

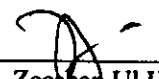
## 2.4.1 Eligibility Criteria

SNDB shall evaluate proposals using the following eligibility criteria.

S. No.	Requisite	*Evidence required to be attached	Compliance / Proof	
1	Minimum 10 Years in business in the relevant field	Letter of Incorporation / Company Registration Letter / Letter or Declaration of Commencement of Business / NTN. (attach as Annexure "1")	✓ Yes	No
2	Turn Over in last 3 Years should be at least 100 million	Audit Report / Tax Return (attach as Annexure "2")	✓ Yes	No
3	Registration with Income Tax and Sales Tax	NTN & GST Certificates (attach as Annexure "3")	✓ Yes	No
4	Offices in minimum 3 major cities. Office in Karachi is mandatory	Complete address along with PTCL landline numbers (attach as Annexure "4")	✓ Yes	No
5	The offered product must have been supplied / installed by the manufacturer in 03 countries including Pakistan	Certificates from Manufacturer (attach as Annexure "5")	✓ Yes	No
6	Company must provide a valid Manufacturer Authorization Certificate for Sale/Deal in Pakistan	Manufacturer Authorization Certificate (Attach as Annexure "6")	✓ Yes	No
7	The Product Quoted in the bid must be currently used by at least one Bank in Pakistan. Other than Sindh Bank	Attach Documentary Evidence or Letter from Manufacturer (Attach as Annexure "7")	✓ Yes	No
Qualified / Disqualified				

  
Syed Khuram Waheed  
AVP-II / IT Div

  
Hasan Raza  
Finance Div

  
S. Zeeshan Ul Haq  
IT Div



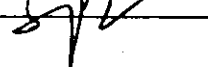
### Member – Procurement Committee.

(Mr Dilshad Hussain Khan) Chief Financial Officer – EVP- Chairperson

(Arshad Abbas Soomro) Head of Administration – SVP- Member

(Mr Syed Muhammad Aqeel) Chief Manager , IDBL , KHI , AVP- Member

Signature

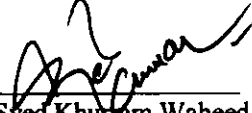
  
  


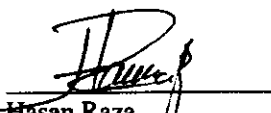
*M/18 Innovative PVT LTD.*

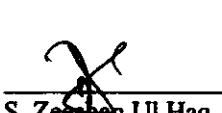
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SNDB shall evaluate proposals using the following eligibility criteria.

S. No.	Requisite	*Evidence required to be attached	Compliance / Proof	
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Qualified / Disqualified				

  
Syed Khuram Waheed  
AVP-II / IT Div

  
Hasan Raza  
Finance Div


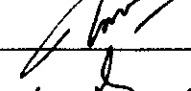
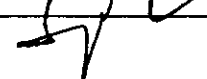
  
S. Zeeshan Ul Haq  
IT Div

#### Member – Procurement Committee.

(Mr Dilshad Hussain Khan) Chief Financial Officer – EVP- Chairperson

(Arshad Abbas Soomro) Head of Administration – SVP- Member

(Mr Syed Muhammad Aqeel) Chief Manager , IDBL , KHI , AVP- Member

Signature  
  
  


<u>Buyer Record</u>		
S.No	Company Name	AMOUNT DEPOSITED
1	WaveTec	1150
2	Rayanco	1150
3	Innovative	1150
<b>Total</b>		<del>2000</del> 3450 3450