

# SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

## CONTRACT EVALUATION FORM

### TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

- 1) NAME OF THE ORGANIZATION / DEPTT. Sindh Bank Ltd
- 2) PROVINCIAL / LOCAL GOVT./ OTHER Scheduled Bank
- 3) TITLE OF CONTRACT Supply & Installation of Signboards
- 4) TENDER NUMBER SNDB/COK/ADMIN/TD1330/2023
- 5) BRIEF DESCRIPTION OF CONTRACT Supply & Installation of Signboards
- 6) FORUM THAT APPROVED THE SCHEME Competent Authority
- 7) TENDER ESTIMATED VALUE Rs.54,000,000/-
- 8) ENGINEER'S ESTIMATE  
(For civil works only) \_\_\_\_\_
- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) 1 Year
- 10) TENDER OPENED ON (DATE & TIME) 11/07/2023 at 1130 Hrs
- 11) NUMBER OF TENDER DOCUMENTS SOLD 3  
(Attach list of buyers)
- 12) NUMBER OF BIDS RECEIVED 2
- 13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS 2
- 14) BID EVALUATION REPORT  
(Enclose a copy) 06.12.2023
- 15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER M/. Advision Signs (Private Limited)
- 16) CONTRACT AWARD PRICE Rs.22,437,500/-
- 17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT  
(i.e. 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> EVALUATION BID). 1. M/s. Advision Sign's (Pvt) Ltd 2. \_\_\_\_\_

18) METHOD OF PROCUREMENT USED : - (Tick one)

- a) SINGLE STAGE – ONE ENVELOPE PROCEDURE ☒ Domestic/ Local
- b) SINGLE STAGE – TWO ENVELOPE PROCEDURE ☐
- c) TWO STAGE BIDDING PROCEDURE ☐
- d) TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE ☐

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e.  
EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:



Competent Authority

19) APPROVING AUTHORITY FOR AWARD OF CONTRACT \_\_\_\_\_

20) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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21) ADVERTISEMENT :

i) SPPRA Website  
(If yes, give date and SPPRA Identification No.)

Yes	T00531-22-00046. 20.06.2023
No	

ii) News Papers  
(If yes, give names of newspapers and dates)

Yes	Express Tribune. Daily Express & Sobh 20.06.2023
No	

22) NATURE OF CONTRACT

Domestic/ Local	<input checked="" type="checkbox"/>	Int.	<input type="checkbox"/>
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23) WHETHER QUALIFICATION CRITERIA  
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?  
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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24) WHETHER BID EVALUATION CRITERIA  
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?  
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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25) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A  
METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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26) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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27) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED  
BID / BEST EVALUATED BID (in case of Consultancies)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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28) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY  
COMPLIANT?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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29) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT  
THE TIME OF OPENING OF BIDS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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30) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF  
CONTRACT?  
(Attach copy of the bid evaluation report)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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31) ANY COMPLAINTS RECEIVED  
(If yes, result thereof)

Yes	
No	No

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS  
(If yes, give details)

Yes	
No	No

33) WAS THE EXTENSION MADE IN RESPONSE TIME?  
(If yes, give reasons)

Yes	
No	No

34) DEVIATION FROM QUALIFICATION CRITERIA  
(If yes, give detailed reasons.)

Yes	
No	NO

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT  
BLACK LISTED?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE  
SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO  
BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:  
(If yes, enclose a copy)

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN  
THE CONTRACT (BANK GUARANTEE ETC.)?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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38) SPECIAL CONDITIONS, IF ANY  
(If yes, give Brief Description)

Yes	
No	No

Signature & Official Stamp of  
Authorized Officer

ARSHAD ABBAS SOOMRO  
Head of Administration & Security  
Administration Division  
Sindh Bank Limited  
Head Office Karachi

**FOR OFFICE USE ONLY**

**SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi**  
**Tele: 021-9205356; 021-9205369 & Fax: 021-9206291**

Print

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### 3 SCOPE OF WORK / TECHNICAL SPECIFICATION

Sindh Bank Limited (SNDB) requires supply and installation of Signboards & ATM Signage for its existing branches, during 2023-24 or on need basis in countrywide regions.

Requirement of LED Aluminium Composite panel with moulded letters Signage, Flex signage and ATM signs will be as specified in financial page. The tentative quantity sign board may be about 100, which may be vary as per exact requirement. The Bank will not be responsible if the quantity is decreased. In this context no claim will be entertained.

Supply & installation of signboards will be completed within 30 days after award of contract. If the item is not provided/installed after 30 days issuance of award of contract or purchase order, a fine of Rs.5,000/- per day / per branch will be deducted from the billing. In case of failure to supply & installation signage at site after 50 days the tender will stand cancelled.

<b>Panagraphic III Flex SIGNAGE (A)</b>	
Substrate / Skin	<b>3 M Panagraphic III</b> flex, bank's approved white colour, with 3 M 3630-76 green and 3630- 131 golden vinyl, <u>pasting, plotting, 3 years warranty from 3M.</u>
Lamination	3M, lamination on Panagraphic III, 8519, with original purchasing back up warranty / certification.
Tensioning	Pop rivets – Rivets to be placed at every “7-10 Inches ” as specified standards
Sign Cabinet & Installation	Top of the cabinet box to be covered with 3/4” x 3/4” 18 swg Square Pipe Frame or equivalent the size of cabinet 11” Sides of the cabinet box to be covered with 3/4” x 3/4” Pipe Frame Sides & Back of the cabinet to be covered with 28 Gauge imported of galvanized / colored sheet Support bar to be placed at every 40”
Light	The light source in this sign board will be best quality water proof Korean RO3 7000K LED modules with white colour near about white fluorescent light colour, colour white 7000 K. The LED modules will be fixed in board, as back lit source. . The LED and power supply will be backed by 5 years. For this purpose undertaking will be provided by the vender.
Electrical Wiring	All internal wiring will be carried out by Pakistan cable Limited/AGE/Fast <b>or equivalent</b> 1mm wires.
Control Panel	Bank's approved design control panel, for “ON” and “OFF” automatically timer switch.
Warranty	3 years warranty for structure damages and vinyl pasting along with skin.



<b>ATM Sign Board ( One Link ) B</b>	
Size of Board	24" X 24".
Skin	3M Panagrophic III with digital printing as per Sindh Bank approved Art Work
Lamination	Laminate on 3M Panagrophic ATM skin 8519.
Sign Cabinet & Installation	Top of the cabinet box to be covered with 3/4" x 3/4" 18 swg Square Pipe Frame or equivalent the size of cabinet 11". Sides of the cabinet box to be covered with 3/4" x 3/4" Pipe Frame Sides & Back of the cabinet to be covered with 28 Gauge imported of galvanized / colored sheet Support bar to be placed at every 40"
Light	The light source in this sign board will be best quality water proof Korean RO3 7000K LED modules with white colour near about white fluorescent light colour, colour white 7000 K. The LED modules will be fixed in board, as back lit source. . The LED and power supply will be backed by 5 years free replacement warranty. For this purpose undertaking will be provided by the vender.
Electrical Wiring	All internal wiring will be carried out by Pakistan cable Limited/AGE/Fast <b>or equivalent</b> 1mm wires.
Warranty	3 years warranty for structure damages and skin.

<b>Aluminium Composite sheet, front lit sign board (C)</b>	
Substrate	Aluminium composite panel sheet, 4mm Sabri ACM white colour as per bank approved.
Translucent Vinyl	The letters will be acrylic 6mm thick, approved colour vinyl (mentioned in A) with pasting 3630-76. 3630-131 Vinyl. Paste letters on ACM Sheets.
Sign Cabinet & Installation	Top of the cabinet box to be covered with 1" x 2" 18 swg Square Pipe Frame or equivalent. Support bar to be placed at every 40". Box Thickness – 2".
Light	Installation on Front Side Lights at a distance on 8". 20W LED Light.
Warranty	3 years warranty for structure damages, vinyl pasting and fading color.

This is a Single Stage one envelop procedure, therefore 1st lowest bid will be evaluated first and the bidder must provide a demo unit immediately (within two working days) for necessary inspection/verification of the above specifications. If the 1st lowest bidder is disqualified in inspection/verification phase, then next lowest bid will be called upon for evaluation/technical inspection demo. Similarly if 2nd bidder is disqualified, then 3rd lowest bidder will be evaluated and so on.  
On qualification of a bidder during this process no further evaluation will be done



SNDB/COK/ADMIN/TD/1330/2023  
Dated: 05/01/2024

**M/s. Advision Signs (Private Limited)**  
**Plot#14, Street#1-A.**  
**Sector B-Area.**  
**Qayyumabad Road.**  
**Karachi.**

**Karachi.**

**Subject: Contract Award-Supply & Installation of Signboards**

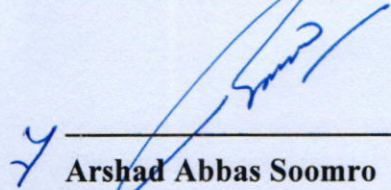
Dear Sir,

The management of Sindh Bank Limited is pleased to award the subject contract to  
**M/s. Advision Signs (Private Limited)**, in accordance with terms and conditions  
mentioned in our tender dated 20/06/2023.

Please acknowledge.

Sincerely,

For & behalf of Sindh Bank Limited,



**Arshad Abbas Soomro**  
**Head of Administration Division & Chief Security Officer**



BUYER LIST						
Supply & Installation of Signage - (1330)						
S.NO	COMPANY NAME	TENDER FEE	PST	TOTAL	PAY ORDER NO	NAME OF BANK
01	beyond	1000	50	1050	18426922	UBL
02	Advision Sign (Pvt.) Ltd.	1000	150	1150	10482188	Bank Al Habib Limited
03	Retail Media (Pvt.) Ltd.	1000	150	1150	01467902	JS Bnak
<b>Grand Total</b>				<b>3,350/-</b>		

Date: 11/7/23


**SUPPLY & INSTALLATION OF SIGNAGE**

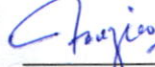
Serial No: 001

Bidder Name: M/S Admission Signs (Pvt) Ltd

S. No.	Requisite	Total Mark s	Marks Obtained	Remarks	Attachment of relevant evidence in each case is mandatory. In case of non- compliance no mark will be awarded	Evidence attached as
1	Firm's Status	15	15	Public / Private Ltd.	NTN Certificate / Letter of Incorporation / Company Registration Letter / Certificate of Registration from Registrar of Firm is required to be enclosed	Annexure "A"
		10		Partnership Firm		
		5		Sole Proprietorship		
2	Banks presently on Cliental List (For counting of each bank services to at least 10 branches are mandatory) for supply of relevant items having the same specification as been offered in the tender	15		4 and above	Award letters to be attached duly issued from each concerned Bank	Annexure "B"
		10	10	2 and above		
3	Years in Business in relevant field	15		10 Years and above	NTN Certificate / Letter of Incorporation / Company Registration Letter / Letter or Declaration of Commencement of Business with evidence is required to be enclosed	Annexure "C"
		7		5 years and above		
		5	5	3 years and above		
4	Average Yearly Turn Over in Last 3 Years	25	25	On an average of 10 M and above per year	Audit Report / Tax Return of last 3 years	Annexure "D"
		10		On an average of 5 M and above per year		
5	Support letter for Project from 3M for the warranties given on 3M materials	15	15	Yes	Attach a copy of letter given by 3M	Annexure "E"
		0		No		
6	Number of Bank's branches where signage have been installed	15	15	200 branches and above	Award letters to be attached duly issued from each concerned Bank	Annexure "F"
		10		100 branches and above		
		5		70 branches and above		
	Total	100	85	QUALIFIED/DISQUALIFIED		

**Members Signatures- Evaluation Team**

  
Athar Iqbal  
Administration Division

  
Fouzia Shamim  
Operations Division

  
Hasan Raza  
Finance Division

**Members - Procurement Committee**

19. HEAD OF ADMIN  
20. CHIEF FINANCIAL OFFICER  
21. CHIEF MANAGER, IDBL

Signature  
  




**Supply & Installation of Signage  
 Bid Evaluation Report**

1	Name of Procuring Agency	Sindh Bank Ltd.
2	Tender Reference No.	SNDB/COK/ADMIN/TD/1330/2023
3	Tender Description	Supply & Installation of Signage
4	Method of Procurement	Single Stage One Envelope Bidding Procedure
5	Tender Published & SPPRA S.No.	T00531-22-0046. Express Tribune (English) , Daily Express (Urdu), Sobh (Sindhi) (20/06/2023)
6	Total Bid Documents Sold	03
7	Total Bids Received	02
8	Technical / Financial Bid Opening Date & Time	11/07/2023 at 1130 Hrs
9	No. of bids qualified	01
10	Bid(s) Rejected / Disqualified	01

Details on the above as given below:

S No	Name of Firm or Bidder	Qualified / Disqualified in Technical / Eligibility Inspection/ Mandatory	Cost offered by the Bidder	Ranking in terms of cost	Comparison with Estimated cost (Rs.54,000,000/-)	Reasons for acceptance/ rejection	Remarks
	1	2	3	4	5	6	7
1.	M/s. Advision Sign's (Pvt) Ltd	Qualified	Rs.22,437,500/-	1 <sup>st</sup> Lowest	Rs.31,562,500/- Below the estimated cost	Accepted as Most Advantageous Bid	Accepted-Award of Contract
2.	M/s. Retail Media (Pvt) Ltd	Bid Rejected	Rs.26,435,800/-	2 <sup>nd</sup> Lowest	Rs.27,564,200/- Below the estimated cost	Rejected due to Non-Responsive Bid	Submitted Less Bid Security

Accordingly, going by the Technical/Financial Evaluation criteria laid down in the tender document, **M/s. Advision Sign's (Pvt) Ltd** is the most advantageous bid i.e. Rs.22,437,500/- and their bid is also below the estimated cost, hence recommended for supply & installation of signage to Sindh Bank Ltd Countrywide branches.

Members Signature- Procurement Committee

Arshad Abbas Soomro  
 Head of Administration

Dilshad Hussain Khan  
 Chief Financial Officer

Syed Muhammad Aqeel  
 Chief Manager, IDBL Karachi



## INTEGRITY PACT

Contract Number: SNDB/COK/ADMIN/TD/1330/2023

Dated: 5/01/24

Contract Value: Rs. 22,437,300/-

Contract Title: Supply & Installation of Signboards

Declaration of Fees, Commissions and Brokerage etc. Payable by the Suppliers of Services Pursuant To Rule 89 Sindh Public Procurement Rules Act, 2010

M/s. Advision Sign's Pvt Ltd hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (Gos) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (Gos) through any corrupt business practice.

Without limiting the generality of the foregoing, M/s. Advision Sign's Pvt Ltd represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from Gos, except that which has been expressly declared pursuant hereto.

M/s. Advision Sign's Pvt Ltd certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with Gos and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty. M/s. Advision Sign's Pvt Ltd accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to Gos under any law, contract or other instrument, be voidable at the option of Gos.

Notwithstanding any rights and remedies exercised by Gos in this regard, M/s. Advision Sign's Pvt Ltd agrees to indemnify Gos for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to Gos in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by, as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from Gos.

For and On Behalf of

For and On Behalf of

Advision Sign's Pvt Ltd

Sindh Bank Limited

Signature:

Signature:

Name:

M. K. RAMAN WAQAS

Name:

Asst. Secy  
Secy of Administration



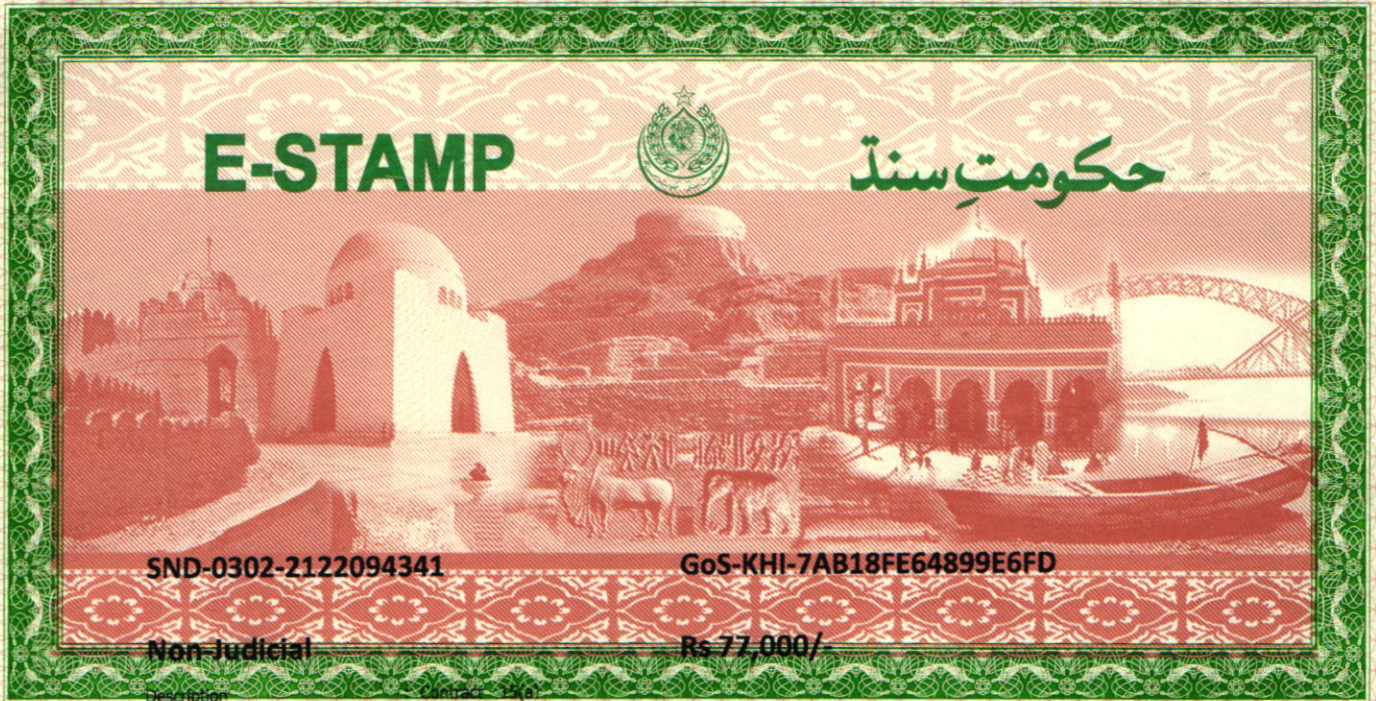
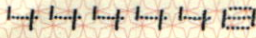
Plot # 14 Street # 1-A Sector B-Area Near Qayumabad Graveyard Main Qayumabad Road, Karachi. Telephone: 021-35805001.

Lahore Office:

Plaza Number 40-11th floor Block AA-sector-D- Near Mini Zoo Bahria Town Lahore

Email: info@advision.net.pk | Web: www.advision.net.pk





Description : SINDH BANK [00000000]  
Principal : ADVISION SIGNS PVT. LTD. [00000000]  
Contractor : SHAKEEB AHMED [42501-1039344-1]  
Applicant : ADVISION SIGNS PVT. LTD. [00000000]  
Stamp Duty Paid by : 22-Jan-2024, 04:10:53 PM  
Issue Date : 20241B0B094253E8  
Paid Through Challan : Seventy Seven Thousand Rupees Only  
Amount in Words

Please Write Below This Line

#### AGREEMENT FOR SUPPLY & INSTALLATION OF SIGNBOARDS

THIS AGREEMENT is entered into at Karachi

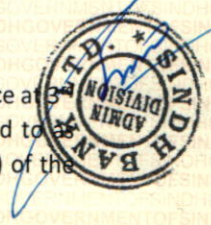
On this the 5 day of JAN, 24

BETWEEN

M/S. ADVISION Sign's Pvt Ltd, private Concern, having its principal place of business at Plot No.14-Street No. I-A, Sector (B) Area, near Graveyard Qayyumabad, Karachi (hereinafter referred to as "Supplier", which expression shall be deemed to mean and include its successors-in-interest and assigns) of the First Part;

AND

SINDH BANK LIMITED, a banking company incorporated under the laws of Pakistan and having its Head office at 3rd Floor, Federation House, Abdullah Shah Ghazi Road, Clifton, Karachi-75600, Pakistan. (Hereinafter referred to as "THE BANK", which expression shall be deemed to mean and include its successors-in-interest and assigns) of the Second Part.







**E-STAMP**

CONTINUATION SHEET

Government of Sindh

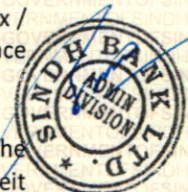
**WHEREAS:**

"THE BANK" intends to acquire the services of "Supplier" for **Supply & Installation of Signboards** (goods) for its 10 Branches and Supplier agrees to provide the services to "THE BANK", as per tender opening date **11/07/2023**, along with detail of descriptions and Price Schedule mentioned in Financial Proposal at a total cost of **Rs.22,437,500/-** which is attached herewith and marked as Annexure-A:

The terms and conditions are as follows:

**1) Terms & Conditions:**

- a) All terms and conditions of the tender document will remain part of this agreement.
- b) A prior notice of 10 days will be given for the supply and installation of requisite supplies and it will be expected within 04 days, the said supplies will be made available at the site.
- c) Supplies will be required to be given after 30 days of award of contract. Subsequent supply will be required within ten days of issuance of purchase order. In case of failure to supply & installation of signage at site after 50 days the tender will stand cancelled.
- d) The Supplier shall supply the said goods as per specifications of the tender within 04 days from the date of issue of Purchase Order by the Bank.
- e) A fine of Rs 5,000/- per day will be charged, if even after 05 days of issuance of Purchase order, the supplies are not provided, installed and made operational till the requisite is completed.
- f) In the event of the default on the part of the Supplier, in the performance of any condition of the contract/tender or delay in supply of the items even after a lapse of 10 days of the issuance of the purchase order, it shall be lawful for the Bank to forfeit the performance security and cancel the whole part of the supply order or cancel the contract. Decision of the Bank will be final and will be legal binding on the Supplier.
- g) Supplier agrees to maintain adequate inventory of the goods so that the replacement is available within 24 hours, if any fault arises in the goods supplied during the warranty period. In case the effected part is not available, then the Supplier will provide the backup of the same product/item or better till the resolution of the fault is met, without any extra cost to the Bank.
- h) The Supplier also undertakes to bear all kind of taxes i.e. Stamp duty/ Services Charges/Professional Tax / Sales Tax Invoice, Income Tax, Zila / Octroi Tax (if any) and all other incidental charges etc, up to the place of destination.
- i) The Bank reserves the right to test/check the goods to ensure that it is provided as per specification in the tender document. For any discrepancies, at the time of supply or later, the Bank reserve the right to forfeit full performance security and cancel the tender and initiate the process for blacklisting of the Supplier. The decision of the Bank shall be final and binding upon the Supplier.
- j) Delivery will be made by the Supplier at different locations prescribed by the Bank.





- k) The cost must include all taxes, installation, labor including delivery charges upto the branches of the Bank on countrywide locations.
- l) Supplier binds/undertakes that in case of any observation arising in respect of quality/performance of the goods within the warranty period, the supplier will be liable to address it at his own cost within 24 hours. Non-compliance of the same will result into initiation of a case against the supplier company for non-commitment and forfeiting of performance security or any other action as deemed necessary.
- m) Any notice, request or consent required or permitted to be given or made pursuant to this agreement shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent to such Party at the given address.
- n) A party may change its address for notice by giving a letter / notice to the other Party in writing of such change, at the time of said occasion.
- o) The contractor will not assign their job to anyone, except prior written permission of the bank.
- p) This agreement is valid for a period of one year commencing from 5/1/24 to 5/1/25 and may be extended till the supply of all tender items.

2) Warranty

Warranty of 5 years (For replacing of supplied material/goods on Free of Cost basis, in case of any complaint in respect of quality at later stage) from reputed graphic manufacturer / authorized sole distributor for Panagraphic Signage, Vinyl and ACP, ATM Signboard, Aluminium Composite Sheet, Front Lit Sign Board, as per Scope of Work of Tender Document.

3) Payment Schedule:

- Bill will only be processed on the basis of following conditions:-
  - a. Certificate of satisfaction from the concerned Branch Manager.
  - b. Due certification that the material has been purchased from Authorized sole distributor.
- if the obligation of warranty period are not met or delayed, the repair etc. requirement on this account will be carried out by the bank & the billed amount will be deducted from the performance security/ upcoming payment due to supplier. Risk & subsequent cost to this effect if any will be liability of the supplier and any subsequent expenses on the equipment will also be borne by the supplier.



4) Performance Guarantee:

5% of the total tender amount of will be retained by the Bank as "Performance Security" and will be returned to the supplier after 90 days of supply of complete tender items, including satisfactory confirmation by the branch managers, where the items have been supplied.

5) Authorized Representative:

Any action required or permitted to be taken, and any document required or permitted to be executed under this agreement by the Bank or the Supplier may be taken or executed by the officials.





6) Termination of Agreement by the Bank:

- a) If the Supplier, in the judgment of the Bank has engaged in corrupt or fraudulent practices in competing for or in executing the Agreement.
- b) If, as the result of Force Majeure, the Supplier is unable to perform a material portion of the Services for a period of not less than thirty (30) days; and
- c) If the Bank, in its sole discretion and for any reason whatsoever, decided to terminate this Agreement.
- d) If two (2) warning letters/email are issued by the Bank for unsatisfactory current performance.

7) Goods Faith:

The Parties undertake to act in good faith with respect to each other's rights under this agreement and to adopt all reasonable measures to ensure the realization of the objectives of this agreement.

8) Settlement of Disputes:

The Parties agree that the avoidance or early resolution of disputes is crucial for a smooth execution of the Agreement and the success of the assignment. The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with the Agreement or its interpretation.

If Parties fail to amicably settle any dispute arising out of or in connection with the Agreement within (10) days of commencement of such informal negotiations, the dispute shall first complaint redressal committee of the bank and if parties could not reach at amicable situation, then the matter will be referred to the grievance committee of Bank and if matter could not be resolved the matter will be referred for arbitration of two arbitrators, one to be appointed by each party, in accordance with the Arbitration Act, 1940. Venue of arbitration shall be at Karachi, Pakistan and proceedings of arbitration shall be conducted in English.

9) Warranty- B

Below mentioned items are covered under five years warranty period as per the tender specifications.

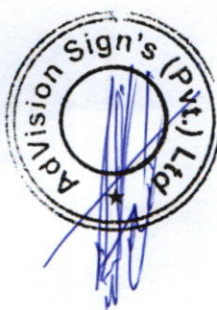
1. Electrical wiring
2. LED

10) Conflict of Interest:

The Supplier shall hold the Bank's interests paramount, without any consideration for future work, and strictly avoid conflict with other assignments or their own corporate interests.

11) Confidentiality

Except with the prior written consent of the Bank, the supplier and the Personnel shall not at any time communicate to any person or entity and confidential information acquired in the course of the Services, nor shall the supplier and the Personnel make public the recommendations formulated in the course of, or as a result of, the Services.





12) INDEMNIFICATION

A) **Supplier** (the "Indemnifier") agrees that it shall indemnify, defend, and hold harmless the SNDB and its parent, subsidiaries, affiliates, successors, and assigns and their respective directors, officers, employees and agents (collectively, the "Indemnities") from and against any and all liabilities, claims, suits, actions, demands, settlements, losses, judgments, costs, damages and expenses (including, without limitation, reasonable attorneys', accountants' and experts' fees) arising out of or resulting from, in whole or in part: (i) any act, error or omission, whether intentional or unintentional, by the Indemnifier or its officers, directors, employees, or sub-administrators, related to or arising out of the business covered by this Agreement, or (ii) an actual or alleged breach by the Indemnifier of any of its representations, warranties or covenants contained in this Agreement (including, without limitation, any failure of Indemnifier to comply with applicable local, state, provincial or federal regulations concerning Indemnifier's performance under this Agreement).

B) This Article shall also survive after termination of this Agreement.

13) ACCESS TO REGULATOR

**Supplier** and "The Bank" agreed to provide State Bank of Pakistan necessary access to the documentation and accounting records in relation to the **Supply & Installation of Signboards** and right to conduct on – site inspection, if required.

14) Anti – Money Laundering.

"**Supplier** acknowledge that they do not violate any statutory / prudential requirement on anti-money laundering or record keeping procedure as per existing laws / rules and regulations of locals as well as foreign jurisdiction."



**Support Escalation Matrix:**

For timely addressing of complaints given support escalation matrix will be utilized/followed:-

LEVEL-1	Name/Designation (support staff)	M. Khunnam Wajid
First complain if the call is not resolved "within specified response time" (24 hours)	Landline Phone	0423-7817487
	Email	khunnam@advision.net.pk
	Cell	0300-9238777
LEVEL-2	Name/Designation (Regional Head/Manager/GM)	Shakeeb Ahmed
Second complain, if the call is attended within "Specified Response Time" and not attended / or the problem still unresolved even after complaining at Level-1 (48 hours)	Landline Phone	021-3805001
	Email	info@advision.net.pk
	Cell	0336-5527605
LEVEL-3	Name/Designation (CEO of the firm)	M. Khunnam Wajid
Third complain, if the call is attended within "Specified Response Time" and not attended /or the problem still unresolved even after complaining at Level-2	Landline Phone	0423-7817487
	Email	Khunnam@advision.net.pk
	Cell	0300-9238777
Note: Ensure that no column above is left blank		





In witnesses hereunder both the parties have set their hands on the day and year above first mentioned.

X

Supplier Signature

Name M. Khumam

Designation C.E.O

Company Name Advision Signs Pvt. Ltd.

Address Plot # 14, St 1-A, Sec B Area

MAIN QAYUMABAD KARACHI.

Stamp

Signature

Name Arshad Abbas Soomro

Designation Head of Administration

Company Name Sindh Bank Limited

Address Federation House, Sindh Bank  
Ltd. Head Office, Karachi

Witness:

Signature

Name SHAKEER AHMED

Designation SM

Address Same

Customer Signature

Name Ather Iqbal

Designation VP-II/In charge Procurement

Company Name Sindh Bank Limited

Address Federation House, Sindh Bank  
Ltd. Head Office Karachi