SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

1) NAME OF THE ORGANIZATION / DEPTT. Sindh Bank Ltd/Administration
2) PROVINCIAL / LOCAL GOVT./ OTHER Scheduled Bank
3) TITLE OF CONTRACT Supply & Installation of Desktop Copiers
4) TENDER NUMBER SNDB/COK/ADMIN/TD/ 1550 /2026
5) BRIEF DESCRIPTION OF CONTRACT Same as Above
6) FORUM THAT APPROVED THE SCHEME Competent Authority
7) TENDER ESTIMATED VALUE Rs 60,000,000/-
8) ENGINEER'S ESTIMATE (For civil works only)
9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) 1 Year
10) TENDER OPENED ON (DATE & TIME) Tec (15/09/2026 at 11:00 hrs) FN (30/9/2026 at 11:00)
11) NUMBER OF TENDER DOCUMENTS SOLD 5 (Attach list of buyers)
12) NUMBER OF BIDS RECEIVED 5
13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS 5
14) BID EVALUATION REPORT 7/10/2025 (Enclose a copy)
15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER M/s. Tax Tech, Estate Ave, SITE. Karachi
16) CONTRACT AWARD PRICE Rs. 6[illegible],800,000/-
17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT (i.e. 1st, 2nd, 3rd EVALUATION BID).
1 M/s Tax Tech 2) M/s CMS Pak (Pvt) Ltd
3. M/s National Radio & Telecommunication
4) M/s. Jaffar Business System
5) M/s Asian Tech Pvt. Ltd
18) METHOD OF PROCUREMENT USED : - (Tick one)

		Domestic/ Local
a)	SINGLE STAGE -- ONE ENVELOPE PROCEDURE	
b)	SINGLE STAGE – TWO ENVELOPE PROCEDURE	✓
c)	TWO STAGE BIDDING PROCEDURE	
d)	TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE	

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e. EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:

19) APPROVING AUTHORITY FOR AWARD OF CONTRACT Competent Authority

20) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

Yes	✔	No	

21) ADVERTISEMENT :

i) SPPRA Website
(If yes, give date and SPPRA Identification No.)

Yes	SPPRA EPADS SNo. 2608-82459 31/08/2026
No	

ii) News Papers
(If yes, give names of newspapers and dates)

Yes	Express Tribune, Jeejal & Jang 31/08/2026
No	

22) NATURE OF CONTRACT

Domestic/ Local	✔	Int.	

23) WHETHER QUALIFICATION CRITERIA WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	✔	No	

24) WHETHER BID EVALUATION CRITERIA WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	✔	No	

25) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

Yes		No	✔

26) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

Yes	✔	No	

27) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED BID / BEST EVALUATED BID (in case of Consultancies)

Yes	✔	No	

28) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY COMPLIANT?

Yes	✔	No	

29) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT THE TIME OF OPENING OF BIDS?

Yes	✔	No	

30) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF CONTRACT?
(Attach copy of the bid evaluation report)

Yes		No	✔

SPPRA

31) ANY COMPLAINTS RECEIVED
(If yes, result thereof)

Yes	Yes ✓ (ATTACHED AS ANNEX A)
No	

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS
(If yes, give details)

Yes	
No	No

33) WAS THE EXTENSION MADE IN RESPONSE TIME?
(If yes, give reasons)

Yes	
No	No

34) DEVIATION FROM QUALIFICATION CRITERIA
(If yes, give detailed reasons.)

Yes	
No	No

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT BLACK LISTED?

Yes	✔	No	

36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:
(If yes, enclose a copy)

Yes		No	✔

37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN THE CONTRACT (BANK GUARANTEE ETC.)?

Yes		No	✔

38) SPECIAL CONDITIONS, IF ANY
(If yes, give Brief Description)

Yes	
No	No

SPPRA

Signature & Official Stamp of
Authorized Officer

Tabish Ali Shah
Head of Administration & Security
SINDH BANK LIMITED
Head Office Karachi

22/10/2026

FOR OFFICE USE ONLY

SINDH BANK
سندھ بینک
POWER TO THE PEOPLE

Date: 30-09-2026

Bid Evaluation Report		
Supply & Installation of Desktop Computers.		
1	Name of Procuring Agency	Sindh Bank Ltd.
2	Tender Reference No.	SNDB/COK/ADMIN/TD/1550/2026
3	Tender Description	Supply & Installation of Desktop Computers.
4	Method of Procurement	Single Stage Two Envelope
5	Tender Published	SPPRA NIT EPADS-S 26080824459 Express Tribune, Daily Jang , Jeejal (31/08/2026)
6	Total Bids Received	05
7	Technical Bid Opening Date	15/09/2026 (11:00 Hours)
8	Financial Bid Opening Date	30/09/2026 (11:00 Hours)
9	No of Bid Technically Qualified	05
10	Bid(s) Rejected	00

S. No.	Name of Company	Qualified / Disqualified in Techinical /Eligibility Inspection / Mandatory	Cost Offered by Bidder	Ranking in Terms of Cost	Comparison with Estimated Cost Rs. 60,000,000/-	Reason for Acceptance /Rejection
	1	1	2	3	4	5
1	M/s Texitech.	Qualified	319,000*200 = 63,800,000/-	1st Lowest Qualified Bidder	Rs. 3,800,000/- Above the estimated cost	Accepted as Most Advantageous Bid
2	M/s CMPAK Ltd.	Qualified	329,483*200= 65,896,600/-	2nd Bidder	Rs. 5,896,600/- Above the estimated cost	2nd Bidder
3	M/s National Radio & Telecommunication Corporation.	Qualified	400,712*200 = 80,142,480/-	3rd Bidder	Rs. 20,142,480/- Above the estimated cost	3rd Bidder
4	M/s Jaffer Business Systems Pvt Ltd.	Qualified	430,241*200= 86,048,332/-	4th Bidder	Rs. 26,048,332/- Above the estimated cost	4th Bidder
5	M/s Astrontech Pvt Ltd.	Qualified	520,874*200= 104,174,800/-	5th Bidder	Rs. 44,174,800/- Above the estimated cost	5th Bidder

Accordingly, going through the Technical/Financial evaluation criteria laid down in the tender document, M/s Texitech [illegible]d is the most advantageous bid i.e. Rs.63,800,000/- and their bid is also below the estimated cost, hence recommended for Supply & Installation of Desktop Computers.

Above

Members – Procurement Committee

Signature

(Mr. Dilshad Hussain Khan) Chief Financial Officer – EVP – Chairperson

(Mr. Syed Tabish Ali Shah) Head of Administration-SVP - Member

(Mr. Parvez Ali Bhutto) Director Works & Service (Sindh Madressatul University) External Member

SUPPLY & INSTALLATION OF DESKTOP COMPUTERS

S.NO	Name of Bidders	Brand	Unit Cost in Rs	Quantity	Total Cost in Rs	Ranking	Estimated Cost in Rs.	Difference	Remarks
1	M/s. Texitech	Lenovo	319,000	200	63,800,000	1st Lowest	60,000,000	3,800,000	Above the Estimated Cost Rs.3.8 Million
2	M/s. CMPAK (Zong)	ACER	329,483	200	65,896,600	2nd Lowest	60,000,000	5,896,600	Above the Estimated Cost Rs.5.8 Million
3	M/s. National Radio & Telecommunication (Pvt) Ltd	Lenovo	400,712	200	80,142,480	3rd Lowest	60,000,000	20,142,400	Above the Estimated Cost Rs.20 Million
4	M/s. Jaffer Business Systems (Pvt) Ltd	HP	430,241	200	86,048,332	4th Lowest	60,000,000	26,048,200	Above the Estimated Cost Rs.26 Million
5	M/s. Astrontech (Pvt) Ltd	Dell	520,874	200	104,174,800	5th Lowest	60,000,000	44,174,800	Above the Estimated Cost Rs.44 Million

SIGNATURE PC MEMBERS-SINDH BANK LTD

CFO/Head of Finance

Head of Administration

Director Works & Services SMIU

SINDH BANK

Financial Proposal opening

ATTENDANCE SHEET
BID OPENING -

FOR SELECTION OF Supply & Installation of Desktop computers

Date: 30-9-2020

S.No	Company Name	Name of Company Representative	Contact No.	Company Address	Signature
1	CMPak (Zong)	MUHAMMAD Ali	03135991966	KONGARI ROAD	[signature]
2	National Radio & telecommunication	Baqi	03313141207		[signature]
3	Tenulech	M. Zohaib	0323 2172123	F-41, Estate Avenue, Site, Kh	[signature]
4	Astronlech (Pvt) Ltd				
5	Jaffer Business System (Pvt) Ltd	Shadman Abbasi	0331397 0288	Citi Tower Sh. Faisal	[signature]

Signature –Procurement Committee Member

Chief Financial Officer [signature]

Head of Administration [signature]

Director Works & Service
Sindh Madressatul Islam University [signature]

MINUTES OF THE OPENING OF THE TENDER (TECHNICAL /FINANCIAL PHASE)

TYPE OF PROCUREMENT: ADMIN / IT / CONSULTANT / MEDIA

TENDER NAME: Supply & Installation of desktop computer

TYPE OF TENDER: SINGLE STAGE-ONE ENVELOPE / SINGLE STAGE-TWO ENVELOPE / TWO STAGE /TWO STAGE-TWO ENVELOPE

OPENING DATE: 30-9-2026

OPENING TIME: 1100 Hours

ATTENDANCE (MEMBER PC)

Chief Financial Officer

Head of Administration

Director Works & Service
Sindh Madressatul Islam University

ATTENDANCE (REPS. OF BIDDERS)

NAME	FIRM	BID OFFERED
M. Ali	(1) CMPak (Pvt)	Rs 65,896,600
	(2) National Radio & telecommunication Co	Rs 80,142,800
ZHAB	(3) Tenitech	Rs 63,800,000/-
	(4) Astiontech (Pvt) Ltd	Rs 104,174,800/-
Shahan	(5) Jaffer Business Systems (Pvt) Ltd	Rs 86,048,332

TOTAL BIDS ACCEPTED FOR EVALUATION: Hoy

TOTAL BIDS REJECTED:

REMARKS:

SIGNATURE PC MEMBERS SINDH BANK LTD

CFO/Head of Finance

Head of Administration

Director Works & Services
SMIU

FASTEST GROWING BRAND OF THE YEAR AWARDS 2023-2024

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SIGNATURE PC MEMBERS-SINDH BANK LTD
CFO/Head of Finance
ANNEXURE "F"
Head of Administration
Director Works & Services
SMO

8.6 FINANCIAL BID FORM/PRICE SCHEDULE

PRICE SCHEDULE
(Applicable for the year 2026-2027)

Name of Bidder M/S TEXITECH

S.NO	Item	Unit Price	Quantity	Amount Inclusive of All Taxes in PKR
1	Supply & Installation of Desktop Computers Details Mentioned in Technical Proposal	PKR : 319000/-	200	PKR : 63,800,000/-
	*Total Amount (Inclusive of All Taxes) in PKR			PKR : 63,800,000/-

sixty-three million eight hundred thousand

This Total Amount will be taken as the price offered by the vendor.

1. The company will be considered disqualified from the very outset if not GST registered
2. The cost must include all taxes, stamp duty (as applicable under the Stamp Act 1989), duly stamped on the contract agreement, installation, commissioning, transportation, and labour charges.
3. No advance payment for the supply of equipment will be made; bills will only be processed for necessary payment on receipt of a certificate of delivery/satisfaction from the concerned officer.
4. **Calculation of bid security. 5% of the *Total Estimated Amount = Rs.60,000,000/- x 5% = Rs.3,000,000/- will be submitted with the tender document as bid security in shape of Pay Order /Bank Guarantee in favour of Sindh Bank Ltd.**
5. In case it is revealed at any stage after installation of the equipment that the asked specification of the tender has not been met, the amount of the total installation of that specific equipment will be fined to the vendor, with appropriate action as deemed necessary by the procurement committee
6. The successful bidder will be the one whose total sum of cost is the lowest. As it is a package tender, so no partial lowest cost will be considered for the award of any work.
7. A qualified company will also be bound to sign a bond/undertaking that in case of any observation arising in respect of the quality of the equipment within the warranty period, the company will be liable to address it at its own cost; non-compliance with the same will result in the initiation of a case against the company for non-commitment.
8. All conditions in the contract agreement attached as Annexure G are part of this tender document.
9. The tender will be considered cancelled if the contract agreement, after due signature, is not submitted to the Admin Office after 5 days of completion of the bid evaluation report hoisting period (3 working days) on the SPPRA website.
10. The tender will stand cancelled if any of the given conditions of the tender are not met strictly as per the requirements of the tender document.
11. Pre-Bid Meeting: Within one week (For Any Clarification)
12. Note. There can be subsequent modification or amendment to this specific tender, for which it is advised to keep yourself abreast with the notification being hoisted on Sindh Bank Ltd. & SPPRA website regularly.
13. Signing of Integrity Pact is mandatory at the time of signing of agreement.

Signature & Stamp of Bidder 13/9/2026

SIGNATURE PC MEMBERS SINDH BANK LTD

CFO/Head of Finance

Head of Administration

Director Works & Services SMIU

ANNEXURE "F"

1.1 FINANCIAL BID FORM/PRICE SCHEDULE

[To be signed & stamped by the Bidder and reproduced on the letterhead]] PRICE SCHEDULE

(Applicable for the year 2026-2027)

Name of Bidder: CMPak Zong

S.NO	Item	Unit Price With Tax	Quantity	Amount Inclusive of All Taxes in PKR
1	Supply & Installation of Desktop Computers	PKR: 329,483	200	PKR 65,896,600/-
	***Total Amount (Inclusive of All Taxes) in PKR: Sixty-Five Million Eight Hundred Ninety-Six Thousand Six Hundred**			**PKR 65,896,600/-**

**This Total Amount will be taken as the price offered by the vendor.*

1. The company will be considered disqualified from the very outset if not GST registered.
2. The cost must include all taxes, stamp duty (as applicable under the Stamp Act 1989), duly stamped on the contract agreement, installation, commissioning, transportation, and labour charges.
3. No advance payment for the supply of equipment will be made; bills will only be processed for necessary payment on receipt of a certificate of delivery/satisfaction from the concerned officer.
4. **Calculation of bid security. 5% of the *Total Estimated Amount = Rs.60,000,000/- x 5% = Rs.3,000,000/- will be submitted with the tender document as bid security in shape of Pay Order /Bank Guarantee in favour of Sindh Bank Ltd.**
5. In case it is revealed at any stage after installation of the equipment that the asked specification of the tender has not been met, the amount of the total installation of that specific equipment will be fined to the vendor, with appropriate action as deemed necessary by the procurement committee
6. The successful bidder will be the one whose total sum of cost is the lowest. As it is a package tender, so no partial lowest cost will be considered for the award of any work.
7. A qualified company will also be bound to sign a bond/undertaking that in case of any observation arising in respect of the quality of the equipment within the warranty period, the company will be liable to address it at its own cost; non-compliance with the same will result in the initiation of a case against the company for non-commitment.
8. All conditions in the contract agreement attached as Annexure G are part of this tender document.
9. The tender will be considered cancelled if the contract agreement, after due signature, is not submitted to the Admin Office after 5 days of completion of the bid evaluation report hoisting period (3 working days) on the SPPRA website.
10. The tender will stand cancelled if any of the given conditions of the tender are not met strictly as per the requirements of the tender document.
11. Pre-Bid Meeting: Within one week (For Any Clarification)
12. Note. There can be subsequent modification or amendment to this specific tender, for which it is advised to keep yourself abreast with the notification being hoisted on Sindh Bank Ltd. & SPPRA website regularly.
13. Signing of Integrity Pact is mandatory at the time of signing of agreement.

Signature & Stamp of Bidder _____

MINUTES OF THE OPENING OF THE TENDER (TECHNICAL /FINANCIAL PHASE)

TYPE OF PROCUREMENT: ADMIN / IT / CONSULTANT / MEDIA

TENDER NAME: Supply & Installation of Desktop computer (Technical Bid)

TYPE OF TENDER: SINGLE STAGE-ONE ENVELOPE / SINGLE STAGE-TWO ENVELOPE / TWO STAGE /TWO STAGE-TWO ENVELOPE

OPENING DATE: 15-09-2026

OPENING TIME: 1100 Hours

ATTENDANCE (MEMBER PC)

Chief Financial Officer

Head of Administration

Director Works & Service
Sindh Madressatul Islam University

ATTENDANCE (REPS. OF BIDDERS)

NAME	FIRM	BID OFFERED
MUHAMMAD ALI	(1) Zany	
~~Mulla~~ Baqi Alam	(2) NRTC	
Zahid Mehmed	ASTRON	
M. Zohaib	Texi Tech	
	JAFFA	

TOTAL BIDS ACCEPTED FOR EVALUATION: Hor

TOTAL BIDS REJECTED:

REMARKS:

SIGNATURE PC MEMBERS-SINDH BANK LTD

CFO/Head of Finance

Head of Administration

Director Works & Services
SMIU

SIGNATURE PC MEMBERS, SINDH BANK LTD

CFO/Head of Finance

Head of Administration

Director Works & Services
SMIU

Astrontech (Pvt) Ltd
An Astron Group Company

8.6 FINANCIAL BID FORM/PRICE SCHEDULE

Dated: 15th September, 2026

PRICE SCHEDULE

(Applicable for the year 2026-2027)

Name of Bidder Astrontech (Pvt.) Ltd.

S.NO	Item	Unit Price	Quantity	Amount Inclusive of All Taxes in (PKR)
1	Supply & Installation of Desktop Computers	Rs.520,874	200	Rs.104,174,800
	*Total Amount (Inclusive of All Taxes) In PKR			Rs.104,174,800

1. The company will be considered disqualified from the very outset if not GST registered.
2. The cost must include all taxes, stamp duty (as applicable under the Stamp Act 1989), duly stamped on the contract agreement, installation, commissioning, transportation, and labour charges.
3. No advance payment for the supply of equipment will be made; bills will only be processed for necessary payment on receipt of a certificate of delivery/satisfaction from the concerned officer.
4. Calculation of bid security. 5% of the *Total Estimated Amount = Rs.60,000,000/- x 5% = Rs.3,000,000/-document as bid security in shape of Pay Order /Bank Guarantee in favour of Sindh Bank Ltd.
5. In case it is revealed at any stage after installation of the equipment that the asked specification of the tender has not been met, the amount of the total installation of that specific equipment will be fined to the vendor, with appropriate action as deemed necessary by the procurement committee
6. The successful bidder will be the one whose total sum of cost is the lowest. As it is a package tender, so no partial lowest cost will be considered for the award of any work.
7. A qualified company will also be bound to sign a bond/undertaking that in case of any observation arising in respect of the quality of the equipment within the warranty period, the company will be liable to address it at its own cost; non-compliance with the same will result in the initiation of a case against the company for non-commitment.
8. All conditions in the contract agreement attached as Annexure G are part of this tender document.
9. The tender will be considered cancelled if the contract agreement, after due signature, is not submitted to the Admin Office after 5 days of completion of the bid evaluation report hoisting period (3 working days) on the SPPRA website.
10. The tender will stand cancelled if any of the given conditions of the tender are not met strictly as per the requirements of the tender document.
11. Pre-Bid Meeting: Within one week (For Any Clarification)
12. Note. There can be subsequent modification or amendment to this specific tender, for which it is advised to keep yourself abreast with the notification being hoisted on Sindh Bank Ltd. & SPPRA website regularly.

Signature & Stamp of Bidder _____

LAHORE | KARACHI | ISLAMABAD | RAWALPINDI | SIALKOT | MULTAN | PESHAWAR

HEAD OFFICE: Office No . 203, 2nd Floor Century Tower Kalma Chowk Flyover Gulberg-III Lahore Pakistan Tel: +92 42 35952334-35
ISLAMABAD OFFICE: Plot No . 07, Amjad Plaza 1st Floor Upper National Bank IJP Road, Islamabad Tel: +92 51 4842299, 4842300, Fax: 051-4842298
KARACHI OFFICE: Office # 301, 3rd Floor Dulara Business Center 28-Maniya Society Maniya CHS (MCHS) P.E.C.H.S. Karachi. Tel: 092 21 34320245

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FASTEST GROWING BRAND OF THE YEAR AWARDS 2023-2024

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ANNEXURE "F"

8.6 FINANCIAL BID FORM/PRICE SCHEDULE

PRICE SCHEDULE

(Applicable for the year 2026-2027)

Name of Bidder M/S TEXITECH

S.NO	Item	Unit Price	Quantity	Amount Inclusive of All Taxes in PKR
1	Supply & Installation of Desktop Computers Details Mentioned in Technical Proposal	PKR : 319000/-	200	PKR : 63,800,000/-
	*Total Amount (Inclusive of All Taxes) in PKR			PKR : 63,800,000/-

sixty-three million eight hundred thousand

**This Total Amount will be taken as the price offered by the vendor.*

1. The company will be considered disqualified from the very outset if not GST registered.
2. The cost must include all taxes, stamp duty (as applicable under the Stamp Act 1989), duly stamped on the contract agreement, installation, commissioning, transportation, and labour charges.
3. No advance payment for the supply of equipment will be made; bills will only be processed for necessary payment on receipt of a certificate of delivery/satisfaction from the concerned officer.
4. **Calculation of bid security. 5% of the *Total Estimated Amount = Rs.60,000,000/- x 5% = Rs.3,000,000/- will be submitted with the tender document as bid security in shape of Pay Order /Bank Guarantee in favour of Sindh Bank Ltd.**
5. In case it is revealed at any stage after installation of the equipment that the asked specification of the tender has not been met, the amount of the total installation of that specific equipment will be fined to the vendor, with appropriate action as deemed necessary by the procurement committee
6. The successful bidder will be the one whose total sum of cost is the lowest. As it is a package tender, so no partial lowest cost will be considered for the award of any work.
7. A qualified company will also be bound to sign a bond/undertaking that in case of any observation arising in respect of the quality of the equipment within the warranty period, the company will be liable to address it at its own cost; non-compliance with the same will result in the initiation of a case against the company for non-commitment.
8. All conditions in the contract agreement attached as Annexure G are part of this tender document.
9. The tender will be considered cancelled if the contract agreement, after due signature, is not submitted to the Admin Office after 5 days of completion of the bid evaluation report hoisting period (3 working days) on the SPPRA website.
10. The tender will stand cancelled if any of the given conditions of the tender are not met strictly as per the requirements of the tender document.
11. Pre-Bid Meeting: Within one week (For Any Clarification)
12. Note. There can be subsequent modification or amendment to this specific tender, for which it is advised to keep yourself abreast with the notification being hoisted on Sindh Bank Ltd. & SPPRA website regularly.
13. Signing of Integrity Pact is mandatory at the time of signing of agreement.

Signature & Stamp of Bidder 15/9/2026

Authorized Distributor & Warranty Service Provider

Lenovo RICOH msi IRIS M-Files asuster wacom Alcatel SONIC GEAR manhattan Adobe

Karachi, Lahore, Islamabad, Peshawar. Toll Free: 0800 88 111,
Telephone: +92-21-35308616-7, Fax: +92-21-35308618, E-mail: info@texitech.com, www.texitech.com
F-41, Estate Avenue, S.I.T.E, Karachi, Pakistan.

SIGNATURE PC MEMBERS-SINDH BANK LTD
CFO/Head of Finance
Head of Administration
Director Works & Services
SMIU
ANNEXURE "K"

FINANCIAL BID FORM/PRICE SCHEDULE

Name of Bidder **National Radio and Telecommunication Corporation**

S.NO	Item	Unit Price	Quantity	Amount Inclusive of All Taxes in PKR
1	Supply & Installation of Desktop Computers **Lenovo ThinkCentre neo 50t Gen 6** *Intel® Core™ Ultra 5 225 Processor* *16GB DDR5* *512GB SSD M.2 2280 PCIe* *Intel® Wi-Fi 6* *Integrated Graphics* *USB Wired Keyboard & Mouse* *Windows 11 Pro* *522-4e Monitor*	364,284.00	200	**400,712.4**
	***Total Amount (Inclusive of All Taxes) in PKR**			**80,142,480.00**

1. The company will be considered disqualified from the very outset if not GST registered.
2. The cost must include all taxes, stamp duty (as applicable under the Stamp Act 1989), duly stamped on the contract agreement, installation, commissioning, transportation, and labour charges.
3. No advance payment for the supply of equipment will be made; bills will only be processed for necessary payment on receipt of a certificate of delivery/satisfaction from the concerned officer.
4. Calculation of bid security. 5% of the *Total Estimated Amount = Rs.60,000,000/- x 5% = Rs.3,000,000/-will be submitted with the tender document as bid security in shape of Pay Order /Bank Guarantee in favour of Sindh Bank Ltd.
5. In case it is revealed at any stage after installation of the equipment that the asked specification of the tender has not been met, the amount of the total installation of that specific equipment will be fined to the vendor, with appropriate action as deemed necessary by the procurement committee
6. The successful bidder will be the one whose total sum of cost is the lowest. As it is a package tender, so no partial lowest cost will be considered for the award of any work.
7. A qualified company will also be bound to sign a bond/undertaking that in case of any observation arising in respect of the quality of the equipment within the warranty period, the company will be liable to address it at its own cost; non-compliance with the same will result in the initiation of a case against the company for non-commitment.

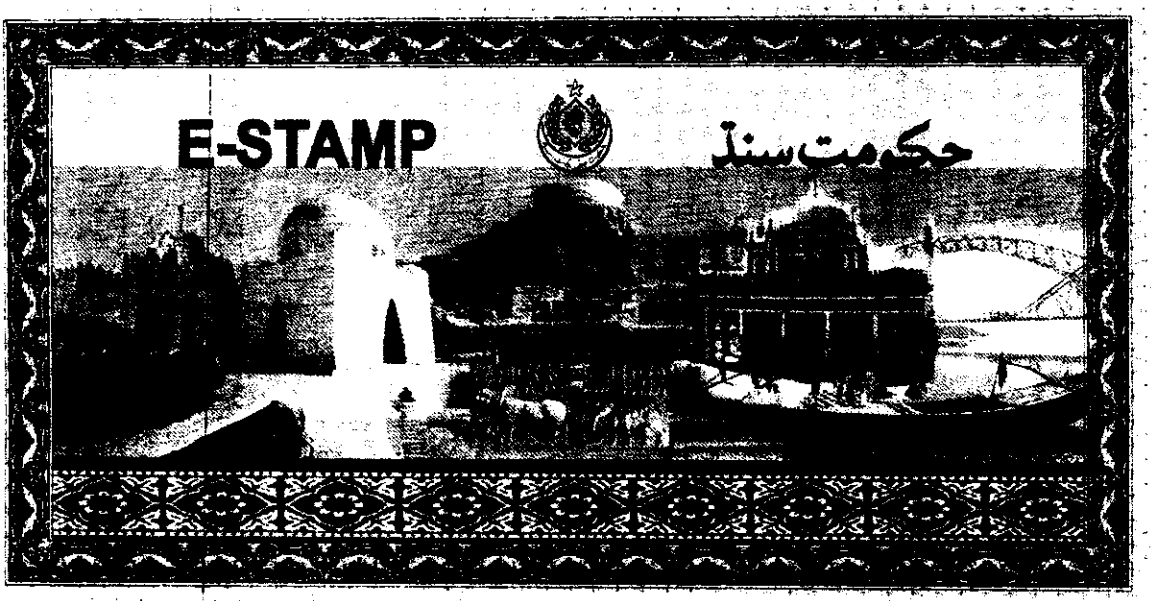
SIGNATURE PC MEMBERS SINDH BANK LTD
CFO/Head of Finance
Head of Administration
Director Works & Services

8. All conditions in the contract agreement attached as Annexure G are part of this tender document.
9. The tender will be considered cancelled if the contract agreement, after due signature, is not submitted to the Admin Office after 5 days of completion of the bid evaluation report hoisting period (3 working days) on the SPPRA website.
10. The tender will stand cancelled if any of the given conditions of the tender are not met strictly as per the requirements of the tender document.
11. Pre-Bid Meeting: Within one week (For Any Clarification)
12. Note. There can be subsequent modification or amendment to this specific tender, for which it is advised to keep yourself abreast with the notification being hoisted on Sindh Bank Ltd. & SPPRA website regularly.
13. Signing of Integrity Pact is mandatory at the time of signing of agreement.

Signature & Stamp of Bidder _____

National Radio Telecommunication Corporation

D211678



NBP-1027-2610130025576483 GoS-KHI-0372CED4EBE9DD2F

Non-Judicial **Rs 223,300/-**

Description	: Contract - 15(a)
Principal	: Sindh Bank Limited [36540087]
Contractor	: Texitech [06278337]
Applicant	: Muhammad Zohaib [42201-7790782-7]
Stamp Duty Paid by	: Texitech [06278337]
Issue Date	: 13-Oct-2026, 11:19:09 AM
Paid Through Challan	: 20269C9C6550CF86
Amount in Words	: Two Lac Twenty Three Thousand Three Hundred Rupees Only

Please Write Below This Line

You can verify your e-Stamp paper by scanning the QR code or online at www.estamps.gos.pk using the 'Verification Through Web' option.

AGREEMENT

This Agreement is made on this _____ day of _____ 2026

Between

Sindh Bank Limited, a banking Company, having its head office at 3rd Floor, Federation House, Abdullah Shah Ghazi Road, Clifton, Karachi (hereinafter called the **Purchaser**)

And

M/S. Texitech, a Sole Proprietorship Company having its registered office at F-41 Estate Avenue, SITE Karachi (hereinafter called the **Vendor**).

WHEREAS the Vendor is the dealer/supplier/manufacturer of Goods.

AND WHEREAS the Bank is inclined to purchase the Goods as detailed below on the terms and conditions laid down hereinafter for the Supply & Installation of Desktop Computer for the Sindh Bank of total sum Amounting **Rs. 63,800,000/-**

SINDH BANK LTD. Head Office Karachi

Detail of Equipment:

S.No.	Product			
1	Branded Desktop Computers As Per offered in Tender Proposal Lenovo ThinkCentre neo 50t Gen 6, Intel® Core™ Ultra 5 225 16.0GB Ram DDR5, 1x512GB SSD M.2 2280 NVME Built in Giga Bit Ethernet Card Standard Keyboard With USB Interface Optical Mouse With USB Interface Integrated Stereo Sound Lenovo Think Vision S22-4e - 21.5-inch FHD display, With Official warranty as required in the bidding documents. Windows 11 Professional 64 Bit OEM	200	PKR: 319,000/-	PKR: 63,800,000/-

Terms & Conditions:

1. The vendor will provide the performance security in the form acceptable to the Sindh Bank for the 5% of the order value for the period of One Year from the date of Submission of performance security. In case Vendor does not fulfil its commitments, the bank reserves the right to enforce the performance security. All terms & condition of the tender documents are part of this agreement.

2. The vendor shall supply Goods as per specifications and upon the recommendations of the Technical / Standardized Committee appointed by the Bank 8 weeks from the date of receipt of Purchase Order.

3. The bank will have the option to enforce the performance bond on happening of any one or all the following events:
- If the vendor fails to deliver the Goods as per agreed Schedule.
- If the vendor fails to get the Goods inspected by the Technical Committee.
- If the Goods supplied by the vendor fails to perform as per Banks requirement.
- In addition, the Bank will have the option to cancel the order and offer the same to the next lowest bidder.

4. The Vendor is obliged and bound to replace any or all parts broken or damaged in transit at his own cost and risk and shall deliver all the equipment's in good and sound condition.

5. The warranty of the equipment is Three years comprehensive onsite from the date of delivery.

6. The warranty will be effective while the Goods remain in the premises of the Bank and the Bank will not be responsible to send the equipment to the vendor site. In case however if any portion of equipment required to be shifted to vendor's site, vendor will provide equivalent backup during the warranty period.

7. Vendor agrees to maintain adequate inventory of the parts so that the replacement is available within 24 hours, if any fault arises in the equipment during the warranty period. In case the effected part is not available, then the vendor will provide backup equipment of the same product or better till the resolution of the fault, without any extra cost to the Bank. The vendor will provide 12 Month Principal Back Warranty to cover Advance Hardware Replacement, 24x7 Technical Assistance, Software Updates & Patches & Support.

SINDH BANK Head Office Karachi

vendor will provide 12 Month Principal Back Warranty to cover Advance Hardware Replacement, 24x7 Technical Assistance, Software Updates & Patches & Support.

8. The vendor also undertakes to bear all kind of taxes i.e. Stamp duty/ Services Charges/Professional Tax / Sales Tax Invoice, Income Tax, Zila / Octroi Tax (if any) and all other incidental charges etc., up to the place of destination.

9. The Purchaser reserves the right to Test/Check the equipment to ensure that it is provided as per specification in the tender document. For any discrepancies, the Bank reserve the right to forfeit full security deposit/ cancel the order for the supply and bring the vendor on black list of the Bank forever. The decision of the Bank shall be final and binding upon the vendor (Black Listing process will be carried out under SPPRA Rules).

10. In the event of the default on the part of the vendor, in the performance of any condition of the contract and if such default is not remedied within 7-10 working days, it shall be lawful for the Bank to enforces full or part of the Earnest money / Performance Security and or cancel the whole part of the supply order with vendor and the decision of the Bank will be the final and legally binding on the vendor (decision of the agency will be made under SPPRA Rules).

11. Proportionate payments against supply of equipment will be made within Thirty days from the equipment delivery date.

12. In case of any dispute at any point the matter will be settled amicably. If the parties do not reach a settlement the dispute will be referred to the Complaint Redressal Committee for Dispute Resolution.

13. If Parties fail to amicably settle any dispute arising out of or in connection with the Agreement within (10) days of commencement of such informal negotiations, the dispute shall be referred to arbitration of two arbitrators, one to be appointed by each party, in accordance with the Arbitration Act, 1940. Venue of arbitration shall be Karachi, Pakistan and proceedings of arbitration shall be conducted in English.

14. Delivery will be made by the vendor as prescribed by the Bank.

15. In case of failure to supply the requisite within 7 working days after the delivery time, as described under clause no 2 of this agreement, Rs.25,000/- per day may be charged.

16. The term of this agreement shall be for the period of One year, commencing from the date of signing of this agreement. Extendable up to three years.

Confidentiality:

- **Confidential Information:** For the purposes of this Agreement, the term "Confidential Information" shall mean any information comes in possession of Vendor on and its personnel during normal course of business / Services shall be the property of the SNDB at all times and / or any of the Purchaser's communications, whether in oral, written, graphic, magnetic, electronic, or other form, that is either conspicuously marked "confidential" or "proprietary," or is known to be confidential or proprietary, or is of a confidential or proprietary nature, and that is made in the course of discussions, studies, or other work undertaken shall be kept confidential by Vendor.

- **Customer Data Protection:** Vendor acknowledges that the Purchaser is under strict confidentiality obligations with regard to all the information and affairs of its Customers. Therefore, Vendor shall not disclose any data, information or other affairs of SNDB's customers which may come to the knowledge of Vendor in providing the above services. Vendor undertakes to obtain from its employees involved in the Services to provide written undertakings to maintain the confidentiality obligations of Vendor under this Agreement.

- **Breach Liability:** In the event of breach of this clause, Vendor shall be liable to pay damages to the SNDB and indemnifies the SNDB against any injury arising out of any breach of this clause by the SNDB.

SINDH BANK Head Office Karachi

- **Survival:** This clause shall survive termination of the Agreement.

Indemnification:

Vendor (the "Indemnifier") agrees that it shall indemnify, defend, and hold harmless the SNDB and its parent, subsidiaries, affiliates, successors, and assigns and their respective directors, officers, employees and agents (collectively, the "Indemnities") from and against any and all liabilities, claims, suits, actions, demands, settlements, losses, judgments, costs, damages and expenses (including, without limitation, reasonable attorneys', accountants' and experts' fees) arising out of or resulting from, in whole or in part:

1. Any act, error or omission, whether intentional or unintentional, by the Indemnifier or its officers, directors, employees, or sub-administrators, related to or arising out of the business covered by this Agreement, or

2. An actual or alleged breach by the Indemnifier of any of its representations, warranties or covenants contained in this Agreement (including, without limitation, any failure of Indemnifier to comply with applicable local, state, provincial or federal regulations concerning Indemnifier's performance under this Agreement).

This Article shall survive termination of this Agreement.

Regulatory Access & Compliance:

- **Ensuring Access to SBP:** Vendor and SNDB will ensure that the State Bank of Pakistan is provided necessary access to the documentation and records in relation to the outsourced activities and right to conduct on-site to Vendor, if required.

- **Anti-Money Laundering:** Vendor acknowledge that they do not violate any statutory / prudential requirement on anti money laundering or record keeping procedure as per existing laws / rules and regulations of locals as well as foreign jurisdiction.

- **ESG Standards (Corporate):** Vendor shall comply with Environmental, Social, and Governance (ESG) standards by ensuring lawful waste disposal, promoting energy efficiency and low-carbon practices, adhering to labor laws and safe working conditions, safeguarding data privacy and cybersecurity, maintaining ethical practices and proper documentation, and promptly reporting any ESG or regulatory non-compliance to the Bank; Vendors are encouraged to obtain and provide evidence of relevant certifications upon request.

- **ESG Standards (Goods and Materials):** Vendor shall comply with Environmental, Social, and Governance (ESG) standards by adopting sustainable sourcing practices, reducing packaging waste, using eco-friendly materials, and complying with applicable environmental regulations; respecting human rights and labor laws, promoting employee health, safety, and welfare, and prohibiting child labor, forced labor, and discrimination; and maintaining transparent records, avoiding unethical practices such as bribery or fraud, and promptly notifying the Bank of any ESG risks or incidents in the supply chain, while being encouraged to obtain and provide evidence of relevant certifications upon request.

Termination & Blacklisting:

The Bank may terminate this Agreement if:

- The Supplier, in the judgment of the Bank has engaged in corrupt or fraudulent practices in competing for or in executing the Agreement.
- As the result of Force Majeure, the Supplier is unable to perform a material portion of the Services for a period of not less than thirty (30) days.
- The Bank, in its sole discretion and for any reason whatsoever, decided to terminate this Agreement.

- Issued two (2) warning letters/emails by Sindh Bank Ltd for its unsatisfactory current performance to the bidder.

Blacklisting / Debarment: In the event of any breach, negligence, misconduct, fraud, non-performance, delay in performance, violation of agreed terms and conditions, regulatory non-compliance, security lapse, concealment of material facts, submission of false information/documents, unethical conduct, or failure to maintain the required standards by the Vendor, resulting in reputational damage, operational disruption, customer complaints, financial loss, litigation exposure, regulatory action, cybersecurity incident, data compromise, or any direct or indirect loss to the Bank, the Bank shall have the absolute right, at its sole discretion, to suspend, terminate, blacklist/debar the Vendor from present and future business dealings, either temporarily or permanently, without prejudice to the Bank's rights to seek indemnification, damages, recovery of losses, or any other remedies available under applicable laws and this Agreement.

Security, Set-Off & Penalties:

- **Cybersecurity & Information Security:** The Vendor shall implement and maintain appropriate administrative, technical, logical, and physical security controls in accordance with internationally accepted industry standards and regulatory requirements (updated time to time) to safeguard the Bank's systems, applications, infrastructure, networks, and data against unauthorized access, cyber threats, malware, ransomware, phishing attacks, data leakage, destruction, or compromise. The Vendor shall immediately notify the Bank of any actual or suspected cybersecurity incident, security breach, or vulnerability affecting the Bank and shall fully cooperate in investigation, mitigation, containment, and remediation activities at its own cost.

- **Right of Set-Off:** The Bank shall have the right to deduct, recover, or set off any amount payable by the Vendor against any payments due or becoming due under this Agreement or any other arrangement with the Bank.

- **Penalties/Termination:** The Vendor shall provide services strictly in accordance with agreed Service Levels, response times, uptime commitments, resolution timelines, and performance standards. Failure to meet agreed service levels shall entitle the Bank to impose penalties, deduct payments, suspend services, require corrective measures, or terminate the Agreement. The Bank may terminate this Agreement, wholly or partially, with immediate effect upon occurrence of breach, fraud, regulatory non-compliance, security incident, prolonged delay, non-performance, misconduct, or any act prejudicial to the interests of the Bank. All terms and condition of the tender document will remain part of this agreement.

- **Force Majeure:** Neither party shall be liable for any failure to perform or observe its obligations under this Agreement, if such failures or delays are caused by acts of God, wars, riots, strikes, accident, explosion, fire, shortage of labor or materials, labor disputes, government restrictions, or any other cause beyond its reasonable control. In the event of the occurrence of any of the foregoing, the date of performance shall be deferred for a period of time equal to the time lost by reason of the delay. The affected party shall notify the other in writing of such events or circumstances promptly upon their occurrence.

- **Governing Law & Jurisdiction:** This Agreement shall in all respects be constructed and be governed in accordance with the Laws of Pakistan and both the parties i.e. SINDH BANK and Vendor, hereby submits to the jurisdiction of the local courts in Karachi in any legal proceedings and as regard any claims or matter relating to this Agreement.

Support Escalation Matrix:

[illegible]	[illegible]	[illegible]
LEVEL-1 First complaint if call is not resolved within 24-48 hours.	Name/Designation: Landline Phone: Email: Cell:	Ms Afifia (HelpDesk Officer – IT Support) 021-35308616 helpdesk@texitech.com 0333-8283415
LEVEL-2 Second complaint if unresolved after Level-1 within 48-72 hours.	Name/Designation: Landline Phone: Email: Cell:	Fahad Ansari (Manager IT and Support) 021-35308616 fahad@texitech.com 0333-8283821
LEVEL-3 Third complaint if unresolved after Level-2.	Name/Designation: Landline Phone: Email: Cell:	Sohail Ur Rahman (CEO) 021-35308616 info@texitech.com 0333-8380707

PENALTY MATRIX

(Information Technology - Whichever applicable according to the SLA)

[illegible]	Violation / Failure	[illegible]
01	Delay in 'Issue resolution' beyond 7-10 working Days	Daily penalty @ Rs.25,000/- per hour/day
02	System error on the part of Vendor and monetary loss to the Bank	At actual on the discretion and working of the Bank
03	Data breach/security incident due to vendor negligence	Penalty @ 1% of contract amount and/or blacklisting
04	Unauthorized disclosure of Bank/customer data	Immediate termination + legal action and/or blacklisting

SINDH BANK Office Karachi

05	Failure to provide support services during 7-10 days	Daily penalty @ Rs.25,000/- per day and/or blacklisting
06	Delay in project implementation	Liquidated damages @ 1% of the contract amount per week and/or blacklisting
07	Non-availability of technical staff/resources	Penalty per occurrence Rs.50,000/-
08	Use of unauthorized software/licenses	Immediate corrective action + penalty @ Rs.500,000/- and/or blacklisting
09	Regulatory non-compliance	Penalty @ Rs.500,000/- + suspension/termination/blacklisting
10	Fraud/corruption/data breach/ fake documents	5 years suspension on enlistment or permanent blacklisting
11	Unauthorized subcontracting	Penalty @ 2% of contract amount and/or termination
12	Repeated failure to meet SLA agreed clauses (3 times or more)	Escalation + penalty @ Rs.50,000/- per hour/day + possible termination
13	Reputational damage to Bank	Termination of SLA + blacklisting
14	Repeat violation	Double penalty as per instance violation (where applicable) and/or warning letter/termination

Any penalty, damages, or recoverable amount claimed by the Bank shall be paid by the Vendor/Service Provider within seven (07) days of the Bank's written demand. The Bank may also deduct or set off such amount from any invoice, payment, security deposit, or other amount payable to the Vendor/Service Provider.

In witnesses, hereunder both the parties have set their hands on the day and year above first mentioned.

For Sindh Bank Limited

Address: 3rd Floor, Federation House Clifton, Karachi

Name: M. ADNAN SIDDIQUI

Signature:

Title: Muhammad Adnan Siddiqui, FVP Head Information Technol., Sindh Bank Limited, Head Office, Karachi

Date:

SINDH BANK LTD. Head Office Karachi

For M/S Texitech

Address: F-41 Estate Avenue, SITE Karachi

Name: Muhammad Zohaib

Signature:

Title: Assistant Manager – Business Dev

Date:

Witness 1 (Bank):

Name: S. M. Imran

Signature: _____

Title: Head of IT Infra

Date: _____

Witness 2 (Vendor):

Name: Noman Javed

Signature: _____

Title: Manager Business Administration

Date: _____

SINDH BANK LTD. Head Office Karachi

IN MEMORY OF SHAHEED MOHTARMA BENAZIR BHUTTO

SINDH BANK
سندھ بینک
POWER TO THE PEOPLE

PURCHASE ORDER

PO No: 20102026

Date: 20/10/2026

M/s Texitech,
F-41 Estate Avenue,
S.I.T.E,
Karachi.

Subject: **Supply & Installation of Desktop Computers**

Dear Sir,

With Reference to the Tender SNDB/COK/Admin/TD/1550/2026 Dated 31-08-2026 for Supply & Installation of Desktop Computers at Sindh Bank Ltd, submitted by you. After detail review the Sindh Bank ltd Management is pleased to inform that, your tender bid is accepted. Further details are as follows.

S. No	Item	Unit Cost PKR With all Taxes	QTY	Total Amount PKR With all Taxes
1	Lenovo Think Center neo 50t Gen 6, Intel Core Ultra 5 225, 16GB RAM, 512 GB SSD, Keyboard, Mouse, 21.5 inch FHD Display, Windows 11 Professional 64 Bit OEM	319,000/	200	63,800,000/-
			Total	**63,800,000/-**

Terms & Conditions

Payment Terms — as per Agreement.
Taxes/Deduction — Above Prices are inclusive of all taxes.

Thank you,

Syed Muhammad Imran
SVP-I/I.T. Div

Adnan Siddiqui
Head of I.T

SINDH BANK LIMITED
HEAD OFFICE
3RD FLOOR, FEDERATION HOUSE,
ABDULLAH SHAH GHAZI ROAD,
CLIFTON, KARACHI-75600.

UAN : +92-21-111-333-225
PHONE : +92-21-35829320
+92-21-35829394
FAX : +92-21-35870543
WEB : www.sindhbank.com.pk

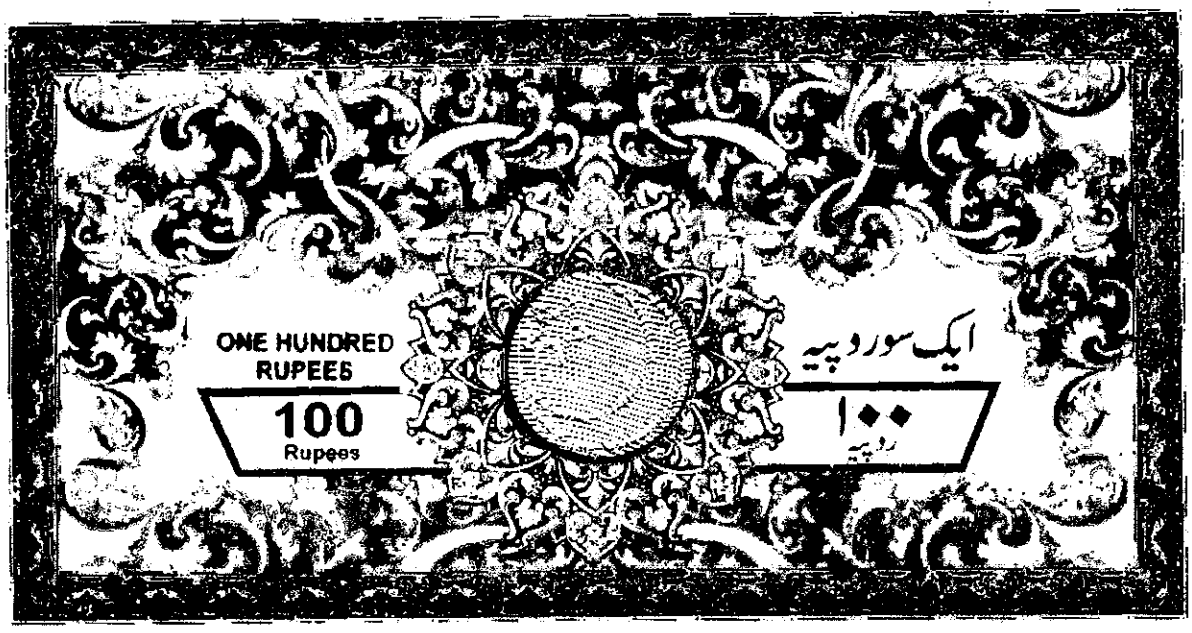
پی اے این +۹۲-۲۱-۱۱۱-۳۳۳-۲۲۵
فون: +۹۲-۲۱-۳۵۸۲۹۳۲۰
+۹۲-۲۱-۳۵۸۲۹۳۹۴
فیکس: +۹۲-۲۱-۳۵۸۷۰۵۴۳
ویب: www.sindhbank.com.pk

سندھ بینک لمیٹڈ
ہیڈ آفس، تیسری منزل، فیڈریشن ہاؤس،
عبداللہ شاہ غازی روڈ، کلفٹن، کراچی۔ ۷۵۶۰۰

A720929

ONE HUNDRED RUPEES
100 Rupees

ایک سو روپیہ
۱۰۰ روپیہ



On s.100/- Stamp Paper

137

INTEGRITY PACT

Contract Number: IT-19621-FI

Contract Value: $108,228/-

Dated:05/06/2026

Contract Title: Procurement of Laptop

We, M/s. Texitech hereby declare that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from the buyer or any administrative subdivision or agency thereof or any other entity owned or controlled by it (PSO) through any corrupt business practice.

Without limiting the generality of the foregoing, Supplier/Contractor represent and warrant that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or including the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from the buyer, except that which has been expressly declared pursuant hereto.

We, M/s. Texitech certify that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with the buyer and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

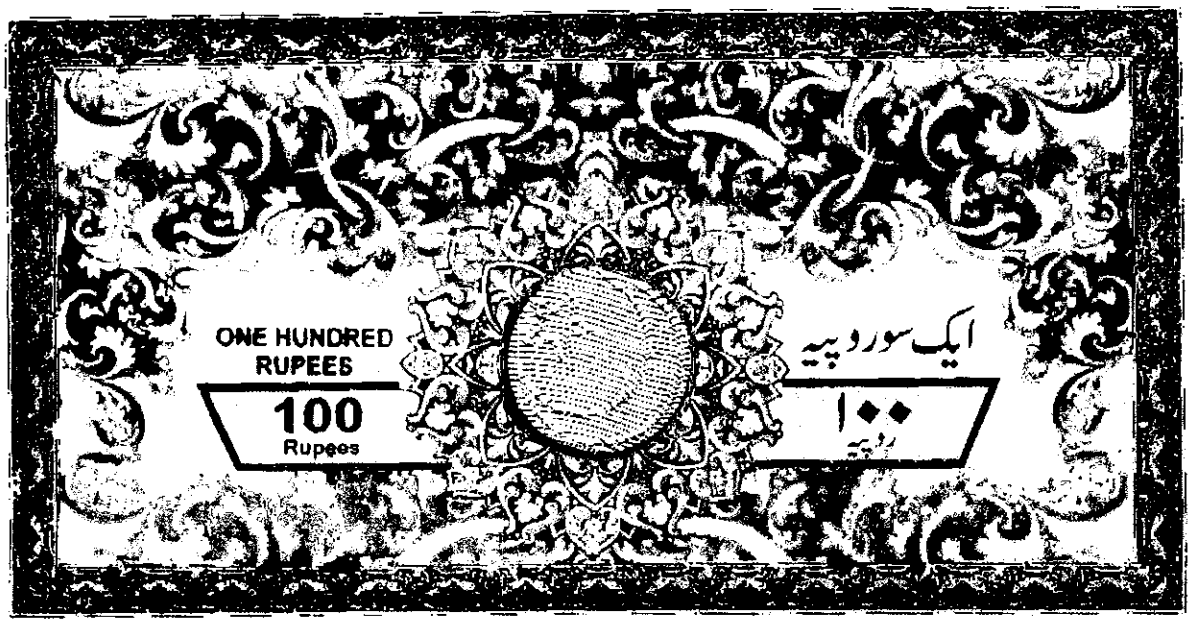
We, M/s. Texitech accept full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to the buyer under any law, contract or other instrument, be avoidable at the option of the buyer.

Notwithstanding any rights and remedies exercised by the buyer in this regard, the sellers agree to indemnify the buyer for any loss or damage incurred by it on account of its corrupt business

A720422

ONE HUNDRED RUPEES
100
Rupees

ایک سو روپیہ
۱۰۰
روپیہ



On s.100/- Stamp Paper

137

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Without limiting the generality of the foregoing, Supplier/Contractor represent and warrant that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or including the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from the buyer, except that which has been expressly declared pursuant hereto.

We, M/s. Texitech certify that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with the buyer and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

We, M/s. Texitech accept full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to the buyer under any law, contract or other instrument, be avoidable at the option of the buyer.

Notwithstanding any rights and remedies exercised by the buyer in this regard, the sellers agree to indemnify the buyer for any loss or damage incurred by it on account of its corrupt business

MINUTES OF THE OPENING OF THE TENDER (TECHNICAL /FINANCIAL PHASE)

TYPE OF PROCUREMENT: ADMIN / IT / CONSULTANT / MEDIA

TENDER NAME: Supply & Installation of Desktop Computer (Tech)

TYPE OF TENDER: SINGLE STAGE-ONE ENVELOPE / SINGLE STAGE-TWO ENVELOPE / TWO STAGE /TWO STAGE-TWO ENVELOPE — B.L

OPENING DATE: 15-09-2026

OPENING TIME: 1100 Hours

ATTENDANCE (MEMBER PC)

Chief Financial Officer

Head of Administration

Director Works & Service
Sindh Madressatul Islam University

ATTENDANCE (REPS. OF BIDDERS)

NAME	FIRM	BID OFFERED
MUHAMMAD ALI	Zong	
~~Abdul~~ Baqir Alam	NRTC	
Zaheer Mehmood	ASTRON	
M. Zohaib	TexiTen	
	JAFFA	

TOTAL BIDS ACCEPTED FOR EVALUATION: _____

TOTAL BIDS REJECTED: _____

REMARKS: _____

SIGNATURE PC MEMBERS-SINDH BANK LTD

CFO/Head of Finance _____

Head of Administration _____

Director Works & Services
SMIU _____

Technical Bid

SINDH BANK

ATTENDANCE SHEET
BID OPENING -

FOR SELECTION OF Supply & Installation of Desktop Computers

Date: 15-04-2026

S.No	Company Name	Name of Company Representative	Contact No.	Company Address	Signature
1	Zong	MUHAMMAD Ali	0313 5491966	No 1 H1 Sector 27 Kongar Industrial Area Karachi	
2	National Telecommunication Radio & NRTC	Baqi Alam	0331 3141207	D-266 KDA Scheme 1A Stadium Road Karachi	
3	Astronteen	Zahid Mehmood	0300-2731174	Dukaia Busine Center KMI	
4	Texitech	M. ZOHAIB	0323 2172127	F41- Estate Avenue Site, Kchi	
5	JAFFAR. Bus	3 By	EPADS		

Signature –Procurement Committee Member

Chief Financial Officer

Head of Administration

Director Works & Service
Sindh Madressatul Islam University

Supply & Installation of Desktop Computers

Tender Ref No. SNDB/COK/ADMIN/TD/1550/2026

Serial No: 01

Bidder Name: M/s Zong

1 – Preliminary (Mandatory) Qualification Criteria

Sr. No	Description					
	Required Documentation *(To be filled by the Procuring Agency)*	**Requirement**	**Checklist** (To be initialed by the Authorized Person nominated by the Bidder against each Document)	**Relevant Page Number** in the Bid (To be filled by the Bidder)	**Supporting Documents** To be filled by the Bidder with name of the Documents that are submitted to meet the requirement(s).	**Complied Yes/No**
	Column-I		**Column-II**	**Column-III**	**Column-IV**	
1.	**Nationality:** Bidder must have been incorporated or setup in Pakistan as evidenced by its registration documents.	**Mandatory**			Registration details including Memorandum & Articles of Incorporation or equivalent documents of constitution or association or documents for registration of legal entity as applicable under the law	Yes
2.	Letter of Bid typed on stationery with its letterhead clearly	**Mandatory**				Yes

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee	**Signature**
1 CHIEF FINANCIAL OFFICER	
2 HEAD OF ADMINISTRATION	
3 DIRECTOR WORKS & SERVICES	

	showing the Bidder's complete name and business address.				Format mentioned as Annexure "C" - Bidding Forms.	
3.	General Information Form (GIF) typed on stationery with its letterhead in accordance with the instructions indicated in (GIF).	**Mandatory**			Format mentioned as Annexure "D" - Bidding Forms.	Yes
4.	Bidder must submit its complete Company Profile with at least One (01) after sales service / support office in Karachi along with the documentary proof of Official presence of OEM (Principal) with Warranty Support Service Center in Pakistan.	**Mandatory**			Company profile describing nature of business and field of experience and legal documentary proofs for existence of after sales service / support office of Bidder in Karachi & OEM in Pakistan.	Yes
5.	Compliance to the Technical Specifications. *(Refer to Goods Specification Conformance & Compliance Report)*	**Mandatory**			Bidder must furnish credible documentary evidence to demonstrate that the goods it offers meet the requirement specified in Scope of Work	Yes
6.	Bidder must have submitted Catalogue / Brochures / Technical Data Sheets (having complete technical specifications of the offered item(s) / Goods by the Bidder).	**Mandatory**			Credible documentary evidence required.	Yes
7	Bidder must have valid Manufacturer Authorization					Yes

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

	Letter (MAL) issued by the OEM (Principal Manufacturer) specifically for this Bid.	**Mandatory**			Format mentioned at Annexure-B	
8.	Bidder must have valid National Tax (NTN-FBR) Certificate / Registration with the status shown at Active Tax Payer List (ATL) on FBR Portal.	**Mandatory**			NTN Certificate or any other legal document as applicable under the law along with the documentary proof of ATL Status.	Yes
9.	Bidder must have valid General Sales Tax (GST-FBR) Certificate / Registration with the status shown at Active Tax Payer List (ATL) on FBR Portal.	**Mandatory**			GST Certificate or any other legal document as applicable under the law along with the documentary proof of ATL Status.	Yes
10.	Bidder must have submitted the Power of Attorney for the Authorized Person nominated to sign the documents.	**Mandatory**			Format specified as Annexure "O".	Yes
11.	Bidder must have minimum experience in the similar nature of procurement executed during the last five (05) Years. (Atleast two similar nature of procurement projects, each having minimum 50% of the estimated cost *or* atleast one similar nature of procurement project having minimum 80% of the estimated cost of the Assignment.	**Mandatory**			Copies of completion certificates and purchase orders indicating contracts scope and references proving completion of the requisite number of contracts.	Yes
					Audit Reports containing balance sheets, income	Yes

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

12.	Bidder must have Minimum Average Annual Financial Turn-over not less than equivalent Estimated Cost of the Assignment during last five (05) years.	**Mandatory**			statements and cash flow statements of the last Five (5) years duly issued and verified by a certified Chartered Accountant Firm registered with ICAP in Pakistan.	
13.	Bidder must not be: **(i)** Currently Blacklisted by any Government Department or Procuring Agency; **(ii)** Debarred by the Procuring Agency till the Bid submission deadline; **(iii)** In Bankruptcy or Liquidation proceeding; and (iv) Convicted of fraud, corruption, collusion or money laundering during the last Five (05) years.	**Mandatory**			Format specified under Annexure-E	Yes
14	The brand must be listed in the top 10 of the Gartner Report.	**Mandatory**			The bidder shall submit documentary evidence from the latest Gartner Report in support of this requirement.	Yes
15	Brand / Product quoted by the prospective Bidder has a valid quality management system under the standards of ISO: 9001:2015.	**Mandatory**			(Valid / Updated Certificates or Equivalent must be attached as supporting Documents)	Yes

Qualified

Members Signatures- Evaluation Team

Hasan Raza	**M. Rashid Memon**	**Syed M. Imran**
Finance Division	**I.T Division**	**IT Division**

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

2 – Evaluation Criteria

CRITERIA / PARAMETERS / SUB-PARAMETERS						
Sr. #	Requirements	Sub-Marks	Total Marks	Marks Obtained		
	GENERAL REQUIREMENTS:					
1.	*Company / Firm Year of Establishment:* (Credible Documentary evidence must be provided)		08-Marks			
1.1	Established during the Year 2019 or early	08-Marks		08		
1.2	Established during the Year 2020	07-Marks				
1.3	Established during the Year 2021	06-Marks				
2.	*Form of Company:* (Credible Documentary evidence must be provided) • Individual/Proprietor. • Private Limited. • Public Limited. • Partnership. • Corporation. • Other(s) (Specify).	N/A	02-Marks	02		
3.	*Acknowledgements (CPR) of Income Tax Return to FBR:* (Computerized payment receipts (CPR) must be provided)		05-Marks			
3.1	From 2020-2025 (July, 2020 to June, 2025)	05-Marks		05		
3.2	From 2021-2025 (July, 2021 to June, 2025)	04-Marks				
3.3	From 2022-2025 (July, 2022 to June, 2025)	03-Marks				
3.4	From 2023-2025 (July, 2023 to June, 2025)	02-Marks				
3.5	From 2024-2025 (July, 2024 to June, 2025)	01-Mark				
4.	*Acknowledgements (CPR) of General Sales Tax Return to FBR:* (Computerized payment receipts (CPR) for each month must be provided)					

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee	Signature
1 CHIEF FINANCIAL OFFICER	
2 HEAD OF ADMINISTRATION	
3 DIRECTOR WORKS & SERVICES	

4.1	From July, 2020 to June, 2025 (60-months)	05-Marks	05-Marks	05		
4.2	From July, 2021 to June, 2025 (48-months)	04-Marks				
4.3	From July, 2022 to June, 2025 (36-months)	03-Marks				
4.4	From July, 2023 to June, 2025 (24-months)	02-Marks				
4.5	From July, 2024 to June, 2025 (12-months)	01-Mark				
		Gross Total:	***20-Marks***			
	FINANCIAL CAPABILITIES:					
5.	Valid Current ***Financial Soundness*** or **Account Maintenance** Certificate from the respective Bank.	-	**02-Marks**	02		
6.	***Average Annual Financial Turn-over for the last Five (05) Years:*** (Audited Statements of Accounts & Income Tax return forms must be attached as supporting Documents).					
6.1	≥ PKR 91.00 million and < PKR100.00 million	14-Marks	**14-Marks**	14		
6.2	≥ PKR 81.00 million and < PKR 90.00 million	12-Marks				
6.3	≥ PKR 71.00 million and < PKR 80.00 million	10-Marks				
6.4	≥ PKR 61.00 million and < PKR 70.00 million	08-Marks				
6.5	≥ PKR 51.00 million and < PKR 60.00 million	06-Marks				
		Gross Total:	***16-Marks***			
	KEY PROFESSIONALS / OFFICES SETUP ACROSS THE PAKISTAN					
7.	***Technical Staff for After Sales Service/Support:*** (Credible Documentary evidence must be provided)		**08-Marks**			
7.1	50 or more OEM Certified Technical Staff/Resident Engineers. (Must be Masters or Graduates in relevant field ***Or*** OEM Certified".	08-Marks				
7.2	25 or more OEM Certified Technical Staff/ Resident Engineers. (Must be Graduate OR Equivalent in relevant field ***Or*** OEM Certified.	04-Marks		04		
8.	***Company/Bidder's Offices /Networking Setup across the Pakistan:*** (Credible Documentary evidence must be provided)		**10-Marks**			
8.1	Main Office + 12 or more regional/branch offices.	10-Marks		10		
8.2	Main Office + 10 regional/branch offices.	08-Marks				
8.3	Main Office + 08 regional/branch offices.	06-Marks				
8.4	Main Office + 01 regional/branch office.	04-Marks				

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

8.5	Main Office with no regional / branch office.	02-Marks				
		Gross Total:	***18-Marks***			
	PAST & PRESENT WORKING EXPERIENCES:					
9.	***Original Equipment Manufacturer (OEM)'s Authorized Partner(s) having atleast Five (05) Years Past experience in the similar nature of procurement supplied to the different procuring agencies (either from Public or Private Sector Organizations)*** (Purchase Orders and Agreements from the various organizations / Procuring Agencies must be attached as supporting Documents along with Payment Cheques.		15-Marks			
9.1	25 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 03-Proofs from the various organizations / Procuring Agencies must be attached as supporting Documents)	15-Marks				
9.2	20 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 02-Proofs from the various organizations / Procuring Agencies must be attached as supporting Documents)	10-Marks		10		
9.3	15 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 01-Proof from the various organizations / Procuring Agencies must be attached as supporting Documents)	05-Marks				
9.4	Below 05-Proofs	00-Marks				
10.	***Evidence of similar nature of procurement / kind of assignment having minimum value equivalent to PKR 60 million to 65 million or above have been successfully completed between July-2025 to June-2026:*** (Purchase Orders or Agreements from various organizations / Procuring Agencies must be attached as supporting Documents).		06-Marks			
10.1	05 or more Proofs	06-Marks				
10.2	03 Proofs	04-Marks		04		
10.3	01-Proof	02-Marks				
		Gross Total:	***21-Marks***			

Members Signatures- Evaluation Team

Hasan Raza	**M. Rashid Memon**	**Syed M. Imran**
Finance Division	**I.T Division**	**IT Division**

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

	PROJECT COMPLETION & OTHER CERTIFICATIONS:					
11.	*Valid Client Satisfaction or Feedback or Project Completion Certificates on Clients/ Customers Official Letter Heads with required discipline that the bidder has delivered & installed the required I.T Equipment (i.e., Desktop, Laptop, Printer, Scanner etc.) as per the purchase order's requirements and on scheduled time during the contract period:*					
11.1	25 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 03-Proofs from various Organizations / Procuring Agencies must be attached as supporting Documents).	10-Marks	10-Marks			
11.2	20 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 02-Proofs from various Organizations / Procuring Agencies must be attached as supporting Documents).	05-Marks				
11.3	15 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 01-Proof from various Organizations / Procuring Agencies must be attached as supporting Documents).	03-Marks		03		
12.	*Manufacturer Partnership / Authorization Certifications:* (Credible Documentary evidence must be provided).					
12.1	Tier-I or Equivalent (where applicable)	10-Marks	10-Marks	10		
13.	***Bonus / Additional Points:*** ***Bidder(s) offering free of cost greater Comprehensive (Service + Parts) extended Local Warranty Period verifiable with OEM (in addition to the standard warranty i.e., 01-Year period required in the Bidding Document) will get the Bonus /Additional Points:***		05-Marks			
13.1	Free of cost Comprehensive Warranty up to 01+ 03 = 04-Years	05-Marks				
13.2	Free of cost Comprehensive Warranty up to 01+ 02 = 03-Years	03-Marks		03		
	Gross Total:		***25-Marks***			
	Grand Total:		**100 - Marks**	**79**		

Qualified

Members Signatures- Evaluation Team

Hasan Raza	**M. Rashid Memon**	**Syed M. Imran**
Finance Division	**I.T Division**	**IT Division**

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

Supply & Installation of Desktop Computers

Tender Ref No. SNDB/COK/ADMIN/TD/1550/2026

Serial No: 02

Bidder Name: M/s Astrontech (Pvt) Ltd

1 – Preliminary (Mandatory) Qualification Criteria

Sr. No	Description					
	Required Documentation *(To be filled by the Procuring Agency)*	**Requirement**	**Checklist** (To be initialed by the Authorized Person nominated by the Bidder against each Document)	**Relevant Page Number** in the Bid (To be filled by the Bidder)	**Supporting Documents** To be filled by the Bidder with name of the Documents that are submitted to meet the requirement(s).	**Complied Yes/No**
	Column-I		**Column-II**	**Column-III**	**Column-IV**	
1.	**Nationality:** Bidder must have been incorporated or setup in Pakistan as evidenced by its registration documents.	**Mandatory**			Registration details including Memorandum & Articles of Incorporation or equivalent documents of constitution or association or documents for registration of legal entity as applicable under the law	Yes
2.	Letter of Bid typed on stationery with its letterhead clearly showing the Bidder's complete name and business address.	**Mandatory**			Format mentioned as Annexure "C" - Bidding Forms.	Yes

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee	**Signature**
1 CHIEF FINANCIAL OFFICER	
2 HEAD OF ADMINISTRATION	
3 DIRECTOR WORKS & SERVICES	

3.	General Information Form (GIF) typed on stationery with its letterhead in accordance with the instructions indicated in (GIF).	**Mandatory**			Format mentioned as Annexure "D" - Bidding Forms.	Yes
4.	Bidder must submit its complete Company Profile with at least One (01) after sales service / support office in Karachi along with the documentary proof of Official presence of OEM (Principal) with Warranty Support Service Center in Pakistan.	**Mandatory**			Company profile describing nature of business and field of experience and legal documentary proofs for existence of after sales service / support office of Bidder in Karachi & OEM in Pakistan.	Yes
5.	Compliance to the Technical Specifications. *(Refer to Goods Specification Conformance & Compliance Report)*	**Mandatory**			Bidder must furnish credible documentary evidence to demonstrate that the goods it offers meet the requirement specified in Scope of Work	Yes
6.	Bidder must have submitted Catalogue / Brochures / Technical Data Sheets (having complete technical specifications of the offered item(s) / Goods by the Bidder).	**Mandatory**			Credible documentary evidence required.	Yes
7.	Bidder must have valid Manufacturer Authorization Letter (MAL) issued by the OEM (Principal Manufacturer) specifically for this Bid.	**Mandatory**			Format mentioned at Annexure-B	Yes

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

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3 DIRECTOR WORKS & SERVICES

8.	Bidder must have valid National Tax (NTN-FBR) Certificate / Registration with the status shown at Active Tax Payer List (ATL) on FBR Portal.	**Mandatory**			NTN Certificate or any other legal document as applicable under the law along with the documentary proof of ATL Status.	Yes
9.	Bidder must have valid General Sales Tax (GST-FBR) Certificate / Registration with the status shown at Active Tax Payer List (ATL) on FBR Portal.	**Mandatory**			GST Certificate or any other legal document as applicable under the law along with the documentary proof of ATL Status.	Yes
10.	Bidder must have submitted the Power of Attorney for the Authorized Person nominated to sign the documents.	**Mandatory**			Format specified as Annexure "O".	Yes
11.	Bidder must have minimum experience in the similar nature of procurement executed during the last five (05) Years. (Atleast two similar nature of procurement projects, each having minimum 50% of the estimated cost ***or*** atleast one similar nature of procurement project having minimum 80% of the estimated cost of the Assignment.	**Mandatory**			Copies of completion certificates and purchase orders indicating contracts scope and references proving completion of the requisite number of contracts.	Yes
12	Bidder must have Minimum Average Annual Financial Turn-over not less than equivalent Estimated Cost of the	**Mandatory**			Audit Reports containing balance sheets, income statements and cash flow statements of the last Five (5) years	Yes

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

	Assignment during last five (05) years.				duly issued and verified by a certified Chartered Accountant Firm registered with ICAP in Pakistan.	
13.	Bidder must not be: **(i)** Currently Blacklisted by any Government Department or Procuring Agency; **(ii)** Debarred by the Procuring Agency till the Bid submission deadline; **(iii)** In Bankruptcy or Liquidation proceeding; and **(iv)** Convicted of fraud, corruption, collusion or money laundering during the last Five (05) years.	**Mandatory**			Format specified under Annexure-E	Yes
14	The brand must be listed in the top 10 of the Gartner Report.	**Mandatory**			The bidder shall submit documentary evidence from the latest Gartner Report in support of this requirement.	Yes
15	Brand / Product quoted by the prospective Bidder has a valid quality management system under the standards of ISO: 9001:2015.	**Mandatory**			(Valid / Updated Certificates or Equivalent must be attached as supporting Documents)	Yes

Qualified

Members Signatures- Evaluation Team

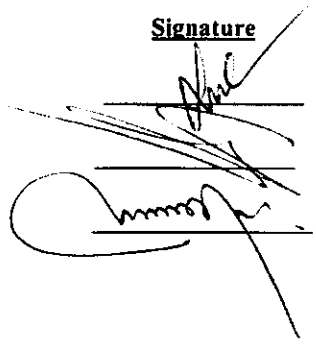
Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES



2 – Evaluation Criteria

CRITERIA / PARAMETERS / SUB-PARAMETERS						
Sr. #	Requirements	Sub-Marks	Total Marks	Marks Obtained		
	GENERAL REQUIREMENTS:					
1.	***Company / Firm Year of Establishment:*** (Credible Documentary evidence must be provided)					
1.1	Established during the Year 2019 or early	08-Marks	**08-Marks**	08		
1.2	Established during the Year 2020	07-Marks				
1.3	Established during the Year 2021	06-Marks				
2.	***Form of Company:*** (Credible Documentary evidence must be provided) • Individual/Proprietor. • Private Limited. • Public Limited. • Partnership. • Corporation. • Other(s) (Specify).	N/A	**02-Marks**	02		
3.	***Acknowledgements (CPR) of Income Tax Return to FBR:*** (Computerized payment receipts (CPR) must be provided)					
3.1	From 2020-2025 (July, 2020 to June, 2025)	05-Marks	**05-Marks**	05		
3.2	From 2021-2025 (July, 2021 to June, 2025)	04-Marks				
3.3	From 2022-2025 (July, 2022 to June, 2025)	03-Marks				
3.4	From 2023-2025 (July, 2023 to June, 2025)	02-Marks				
3.5	From 2024-2025 (July, 2024 to June, 2025)	01-Mark				
4.	***Acknowledgements (CPR) of General Sales Tax Return to FBR:*** (Computerized payment receipts (CPR) for each month must be provided)					
4.1	From July, 2020 to June, 2025 (60-months)	05-Marks				
4.2	From July, 2021 to June, 2025 (48-months)	04-Marks	**05-Marks**	04		
4.3	From July, 2022 to June, 2025 (36-months)	03-Marks				

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

Supply & Installation of Desktop Computers

Tender Ref No. SNDB/COK/ADMIN/TD/1550/2026

Serial No: 05

Bidder Name: M/s The National Radio Telecommunication Corporation

1 – Preliminary (Mandatory) Qualification Criteria

Sr. No	Description					
	Required Documentation *(To be filled by the Procuring Agency)*	**Requirement**	**Checklist** (To be initialed by the Authorized Person nominated by the Bidder against each Document)	**Relevant Page Number** in the Bid (To be filled by the Bidder)	**Supporting Documents** To be filled by the Bidder with name of the Documents that are submitted to meet the requirement(s).	**Complied Yes/No**
	Column-I		**Column-II**	**Column-III**	**Column-IV**	
1.	**Nationality:** Bidder must have been incorporated or setup in Pakistan as evidenced by its registration documents.	**Mandatory**			Registration details including Memorandum & Articles of Incorporation or equivalent documents of constitution or association or documents for registration of legal entity as applicable under the law	Yes
2	Letter of Bid typed on stationery with its letterhead clearly	**Mandatory**				Yes

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee	**Signature**
1 CHIEF FINANCIAL OFFICER	
2 HEAD OF ADMINISTRATION	
3 DIRECTOR WORKS & SERVICES	

	showing the Bidder's complete name and business address.				Format mentioned as Annexure "C" - Bidding Forms.	
3.	General Information Form (GIF) typed on stationery with its letterhead in accordance with the instructions indicated in (GIF).	**Mandatory**			Format mentioned as Annexure "D" - Bidding Forms.	Yes
4.	Bidder must submit its complete Company Profile with at least One (01) after sales service / support office in Karachi along with the documentary proof of Official presence of OEM (Principal) with Warranty Support Service Center in Pakistan.	**Mandatory**			Company profile describing nature of business and field of experience and legal documentary proofs for existence of after sales service / support office of Bidder in Karachi & OEM in Pakistan.	Yes
5.	Compliance to the Technical Specifications. *(Refer to Goods Specification Conformance & Compliance Report)*	**Mandatory**			Bidder must furnish credible documentary evidence to demonstrate that the goods it offers meet the requirement specified in Scope of Work	Yes
6.	Bidder must have submitted Catalogue / Brochures / Technical Data Sheets (having complete technical specifications of the offered item(s) / Goods by the Bidder).	**Mandatory**			Credible documentary evidence required.	Yes
7.	Bidder must have valid Manufacturer Authorization	**Mandatory**				Yes

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

	Letter (MAL) issued by the OEM (Principal Manufacturer) specifically for this Bid.				Format mentioned at Annexure-B	
8.	Bidder must have valid National Tax (NTN-FBR) Certificate / Registration with the status shown at Active Tax Payer List (ATL) on FBR Portal.	**Mandatory**			NTN Certificate or any other legal document as applicable under the law along with the documentary proof of ATL Status.	Yes
9.	Bidder must have valid General Sales Tax (GST-FBR) Certificate / Registration with the status shown at Active Tax Payer List (ATL) on FBR Portal.	**Mandatory**			GST Certificate or any other legal document as applicable under the law along with the documentary proof of ATL Status.	Yes
10.	Bidder must have submitted the Power of Attorney for the Authorized Person nominated to sign the documents.	**Mandatory**			Format specified as Annexure "O".	Yes
11.	Bidder must have minimum experience in the similar nature of procurement executed during the last five (05) Years. (Atleast two similar nature of procurement projects, each having minimum 50% of the estimated cost ***or*** atleast one similar nature of procurement project having minimum 80% of the estimated cost of the Assignment.	**Mandatory**			Copies of completion certificates and purchase orders indicating contracts scope and references proving completion of the requisite number of contracts.	Yes
12					Audit Reports containing balance sheets, income	Yes

Members Signatures- Evaluation Team

Hasan Raza	**M. Rashid Memon**	**Syed M. Imran**
Finance Division	**I.T Division**	**IT Division**

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

	Bidder must have Minimum Average Annual Financial Turn-over not less than equivalent Estimated Cost of the Assignment during last five (05) years.	**Mandatory**			statements and cash flow statements of the last Five (5) years duly issued and verified by a certified Chartered Accountant Firm registered with ICAP in Pakistan.	
13.	Bidder must not be: **(i)** Currently Blacklisted by any Government Department or Procuring Agency; **(ii)** Debarred by the Procuring Agency till the Bid submission deadline; **(iii)** In Bankruptcy or Liquidation proceeding; and **(iv)** Convicted of fraud, corruption, collusion or money laundering during the last Five (05) years.	**Mandatory**			Format specified under Annexure-E	Yes
14	The brand must be listed in the top 10 of the Gartner Report.	**Mandatory**			The bidder shall submit documentary evidence from the latest Gartner Report in support of this requirement.	Yes
15	Brand / Product quoted by the prospective Bidder has a valid quality management system under the standards of ISO: 9001:2015.	**Mandatory**			(Valid / Updated Certificates or Equivalent must be attached as supporting Documents)	Yes

Qualified

Members Signatures- Evaluation Team

Hasan Raza	**M. Rashid Memon**	**Syed M. Imran**
Finance Division	**I.T Division**	**IT Division**

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

2 – Evaluation Criteria

CRITERIA / PARAMETERS / SUB-PARAMETERS						
Sr. #	Requirements	Sub-Marks	Total Marks	Marks Obtained		
	GENERAL REQUIREMENTS:					
1.	***Company / Firm Year of Establishment:*** (Credible Documentary evidence must be provided)					
1.1	Established during the Year 2019 or early	08-Marks	08-Marks	08		
1.2	Established during the Year 2020	07-Marks				
1.3	Established during the Year 2021	06-Marks				
2.	***Form of Company:*** (Credible Documentary evidence must be provided) • Individual/Proprietor. • Private Limited. • Public Limited. • Partnership. • Corporation. • Other(s) (Specify).	N/A	02-Marks	02		
3.	***Acknowledgements (CPR) of Income Tax Return to FBR:*** (Computerized payment receipts (CPR) must be provided)					
3.1	From 2020-2025 (July, 2020 to June, 2025)	05-Marks	05-Marks	05		
3.2	From 2021-2025 (July, 2021 to June, 2025)	04-Marks				
3.3	From 2022-2025 (July, 2022 to June, 2025)	03-Marks				
3.4	From 2023-2025 (July, 2023 to June, 2025)	02-Marks				
3.5	From 2024-2025 (July, 2024 to June, 2025)	01-Mark				
4.	***Acknowledgements (CPR) of General Sales Tax Return to FBR:*** (Computerized payment receipts (CPR) for each month must be provided)					
4.1	From July, 2020 to June, 2025 (60-months)	05-Marks		05		
4.2	From July, 2021 to June, 2025 (48-months)	04-Marks				

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

4.3	From July, 2022 to June, 2025 (36-months)	03-Marks	05-Marks			
4.4	From July, 2023 to June, 2025 (24-months)	02-Marks				
4.5	From July, 2024 to June, 2025 (12-months)	01-Mark				
		Gross Total:	***20-Marks***			
	FINANCIAL CAPABILITIES:					
5.	Valid Current ***Financial Soundness*** or **Account Maintenance** Certificate from the respective Bank.	-	**02-Marks**			
6.	***Average Annual Financial Turn-over for the last Five (05) Years:*** (Audited Statements of Accounts & Income Tax return forms must be attached as supporting Documents).		**14-Marks**			
6.1	≥ PKR 91.00 million and < PKR100.00 million	14-Marks		14		
6.2	≥ PKR 81.00 million and < PKR 90.00 million	12-Marks				
6.3	≥ PKR 71.00 million and < PKR 80.00 million	10-Marks				
6.4	≥ PKR 61.00 million and < PKR 70.00 million	08-Marks				
6.5	≥ PKR 51.00 million and < PKR 60.00 million	06-Marks				
		Gross Total:	***16-Marks***			
	KEY PROFESSIONALS / OFFICES SETUP ACROSS THE PAKISTAN					
7.	***Technical Staff for After Sales Service/Support:*** (Credible Documentary evidence must be provided)		**08-Marks**			
7.1	50 or more OEM Certified Technical Staff/Resident Engineers. (Must be Masters or Graduates in relevant field ***Or*** OEM Certified".	08-Marks				
7.2	25 or more OEM Certified Technical Staff/ Resident Engineers. (Must be Graduate OR Equivalent in relevant field ***Or*** OEM Certified.	04-Marks		04		
8.	***Company/Bidder's Offices /Networking Setup across the Pakistan:*** (Credible Documentary evidence must be provided)		**10-Marks**			
8.1	Main Office + 12 or more regional/branch offices.	10-Marks				
8.2	Main Office + 10 regional/branch offices.	08-Marks				
8.3	Main Office + 08 regional/branch offices.	06-Marks		06		
8.4	Main Office + 01 regional/branch office.	04-Marks				
8.5	Main Office with no regional / branch office.	02-Marks				
		Gross Total:	***18-Marks***			

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

	PAST & PRESENT WORKING EXPERIENCES:					
9.	***Original Equipment Manufacturer (OEM)'s Authorized Partner(s) having atleast Five (05) Years Past experience in the similar nature of procurement supplied to the different procuring agencies (either from Public or Private Sector Organizations)*** (Purchase Orders and Agreements from the various organizations / Procuring Agencies must be attached as supporting Documents along with Payment Cheques.		**15-Marks**			
9.1	25 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 03-Proofs from the various organizations / Procuring Agencies must be attached as supporting Documents)	15-Marks				
9.2	20 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 02-Proofs from the various organizations / Procuring Agencies must be attached as supporting Documents)	10-Marks		10		
9.3	15 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 01-Proof from the various organizations / Procuring Agencies must be attached as supporting Documents)	05-Marks				
9.4	Below 05-Proofs	00-Marks				
10.	***Evidence of similar nature of procurement / kind of assignment having minimum value equivalent to PKR 60 million to 65 million or above have been successfully completed between July-2025 to June-2026:*** (Purchase Orders or Agreements from various organizations / Procuring Agencies must be attached as supporting Documents).		**06-Marks**			
10.1	05 or more Proofs	06-Marks		06		
10.2	03 Proofs	04-Marks				
10.3	01-Proof	02-Marks				
		Gross Total:	***21-Marks***			
	PROJECT COMPLETION & OTHER CERTIFICATIONS:					

Members Signatures- Evaluation Team

Hasan Raza	**M. Rashid Memon**	**Syed M. Imran**
Finance Division	**I.T Division**	**IT Division**

Members Procurement Committee	**Signature**
1 CHIEF FINANCIAL OFFICER	
2 HEAD OF ADMINISTRATION	
3 DIRECTOR WORKS & SERVICES	

11.	*Valid Client Satisfaction or Feedback or Project Completion Certificates on Clients/ Customers Official Letter Heads with required discipline that the bidder has delivered & installed the required I.T Equipment (i.e., Desktop, Laptop, Printer, Scanner etc.) as per the purchase order's requirements and on scheduled time during the contract period;*					
11.1	25 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 03-Proofs from various Organizations / Procuring Agencies must be attached as supporting Documents).	10-Marks				
11.2	20 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 02-Proofs from various Organizations / Procuring Agencies must be attached as supporting Documents).	05-Marks	**10-Marks**	05		
11.3	15 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 01-Proof from various Organizations / Procuring Agencies must be attached as supporting Documents).	03-Marks				
12.	*Manufacturer Partnership / Authorization Certifications:* (Credible Documentary evidence must be provided).					
12.1	Tier-1 or Equivalent (where applicable)	10-Marks	**10-Marks**	10		
13.	*Bonus / Additional Points: Bidder(s) offering free of cost greater Comprehensive (Service + Parts) extended Local Warranty Period veriflable with OEM (in addition to the standard warranty i.e., 01-Year period required in the Bidding Document) will get the Bonus /Additional Points:*		**05-Marks**			
13.1	Free of cost Comprehensive Warranty up to 01+ 03 = 04-Years	05-Marks				
13.2	Free of cost Comprehensive Warranty up to 01+ 02 = 03-Years	03-Marks		03		
	Gross Total:		***25-Marks***			
	Grand Total:		**100 - Marks**	**80**		

Qualified

Members Signatures- Evaluation Team

Hasan Raza	**M. Rashid Memon**	**Syed M. Imran**
Finance Division	**I.T Division**	**IT Division**

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

Farhan Amir/Admin Div/Head Office/SindhBank

From: Ather Iqbal/Admin Div/Head Office/SindhBank
Sent: Friday, September 11, 2026 8:47 PM
To: faraz.haider@rayyanco.com; ashraf@rayyanco.com; shazeem@rayyanco.com
Cc: Dilshad Khan/CFO/Head Office/SindhBank; Adnan Siddiqui/I.T. Head/Head Office/SindhBank; Tabish Shah/Admin Head Div/Head Office/Sindh Bank; Syed Muhammad Noman/CDO/Head Office/Sindh Bank; Syed Mohammad Imran/I.T. Div/Head Office/SindhBank; Irfan Zafar/Company Secretary/Legal Head/Head Office/SindhBank; Farhan Amir/Admin Div/Head Office/SindhBank; Syed Khurram/I.T. Div/Head Office/SindhBank; Rashid Memon/I.T. Div/Head Office/SindhBank
Subject: FW: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems
Attachments: Letter # 3- RBS-SNDB-TD1544-SPPRA-GRC-2026.pdf

Dear Faraz Sb

On September 7, 2026, a CRC meeting was convened to review the disqualification of M/s. Rayyanco Business Systems and finalize the official response regarding the Supply & Personalization of PayPak Hari Debit (EMV + NFC) Cards.

The briefing of the case as under:

(a) Non-Compliance with Mandatory Experience Requirements

As per the eligibility criteria stipulated under Clause 1 of the Bidding Documents, bidders must possess a minimum of five (05) years of relevant business experience, substantiated by verifiable documentary evidence. The documentation submitted by M/s. Rayyanco Business Systems, including the provided PayPak certificate, fails to legally establish that the bidder independently meets this requirement for end-to-end card personalization processing in any bank. Furthermore, records indicate that M/s. Rayyanco Business Systems was joint venture with Toppan Gravity Pakistan in 2026 specifically for this tender. Consequently, the bidder fails to meet this mandatory threshold and is deemed non-compliant.

(b) Impermissible Reliance on Third-Party Credentials (M/s. Toppan Gravity Pakistan)

The complaint redressal committee noted that the Bidder proposed to execute the card manufacturing and personalization solution in association with M/s. Toppan Gravity Pakistan, citing their facilities, technical capacity, and machinery installed in 2026.
However, the technical capacity, infrastructure, and experience of a third-party entity cannot be credited to the Bidder to satisfy mandatory eligibility criteria. This principle is reinforced by the explicit provision in Section-IV: Bid Data Sheet, Clause 3, Sub-Clause 2.1.3 (iv) of the Bidding Documents, which clearly states:
"Maximum number of members in the joint venture, consortium or association shall be: Not Allowed."

Since the Bidding Documents strictly prohibits joint ventures, consortium, or associative arrangements, the Bidder cannot legally rely on the credentials of M/s. Toppan Gravity Pakistan to cure its own infrastructural or experiential deficiencies.

Decision of the CRC
In view of the foregoing facts and regulatory provisions, CRC finds that the grounds raised by M/s. Rayyanco Business Systems do not satisfy the mandatory requirements of the Bidding Documents.Accordingly, the grievance is hereby rejected, and the decision to disqualify the Bidder from the tender process stands affirmed. This decision has been made in strict adherence to the terms and conditions of the Bidding Documents and the governing procurement framework

Regards

Muhammad Ather Iqbal
Administration Division

From: FARAZ HAIDER KAZMI [mailto:faraz.haider@rayyanco.com]
Sent: Tuesday, September 1, 2026 4:46 PM
To: Rashid Memon/I.T. Div/Head Office/SindhBank <rashid.memon@sindhbankltd.com>; md@pprasindh.gov.pk; info@pprasindh.gov.pk; epadshelp@ppra.gov.pk
Cc: Syed Muhammad Noman/CDO/Head Office/Sindh Bank <SMuhammad.Noman@sindhbankltd.com>; Syed Khurram/I.T. Div/Head Office/SindhBank <syed.khurram@sindhbankltd.com>; Syed Mohammad Imran/I.T. Div/Head Office/SindhBank <syed.imran1@sindhbankltd.com>; ashraf@rayyanco.com; shazeem@rayyanco.com; Ather Iqbal/Admin Div/Head Office/SindhBank <Ather.iqbal@sindhbankltd.com>; Adnan Siddiqui/I.T. Head/Head Office/SindhBank <adnan.siddiqui@sindhbankltd.com>
Subject: RE: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems

-specific volume metric that is historically and technically impossible—and completely absent from the published Bid Evaluation Criteria on Page 26—we have officially escalated this matter.

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Rayyanco is the market pioneer that set up Sindh Bank's very own live payment card architecture. The committee has

- **Annexure-A2 (The Bank of Khyber Pioneer Project): Purchase Order No. BOK/HO/O&S/ADC's/2018/119 (Dated 12-12-2018)** confirms that Rayyanco is the pioneer that supplied and personalized 150,000 PayPak-JCB Co-badge EMV Chip Debit Cards, introducing the country's first co-badged PayPak infrastructure.

Regards,
Syed Faraz Haider
Country Head-Technical Services
RAYYANCO
Rayyanco Business Systems
+92 21 34392101-5, +92 322 2002305
84-A, S.M.C.H.S., Karachi, Pakistan
faraz.haider@rayyanco.com, http://www.rayyanco.com

From: Rashid Memon/I.T. Div/Head Office/SindhBank <rashid.memon@sindhbankltd.com>
Sent: Friday, 28 August 2026 5:53 pm
To: FARAZ HAIDER KAZMI <faraz.haider@rayyanco.com>
Cc: Syed Muhammad Noman/CDO/Head Office/Sindh Bank <SMuhammad.Noman@sindhbankltd.com>; Syed Khurram/I.T. Div/Head Office/SindhBank <syed.khurram@sindhbankltd.com>; Syed Mohammad Imran/I.T. Div/Head Office/SindhBank <syed.imran1@sindhbankltd.com>; md@pprasindh.gov.pk; info@pprasindh.gov.pk; epadshelp@ppra.gov.pk; ashraf@rayyanco.com; shazeem@rayyanco.com; Adnan Siddiqui/I.T. Head/Head Office/SindhBank <adnan.siddiqui@sindhbankltd.com>; Ather Iqbal/Admin Div/Head Office/SindhBank <Ather.iqbal@sindhbankltd.com>

Subject: RE: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems

Dear Faraz sb,

With reference to your rejoinder/administrative appeal concerning the disqualification of M/s Rayyanco Business Systems from Tender No. SNDB/COK/ADMIN/TD/1544/2026 for the Supply and Personalization of PayPak Hari Dual Interface (EMV + NFC) Debit Cards, Sindh Bank Limited has carefully reviewed the submissions and grounds set forth therein.

Upon due consideration, the Bank has determined that the response does not adequately address the specific documentary requirements prescribed under the tender document.

The requirement specifically concerned documented and verifiable prior experience in the supply and personalization of PayPak Hari Dual Interface (EMV + NFC) Cards, including the requisite quantity and scope prescribed in the tender document.

Accordingly, M/s Rayyanco Business Systems was required to submit clear, relevant, and verifiable documentary evidence establishing its actual experience in the supply and personalization of 500,000 PayPak Hari Dual Interface (EMV + NFC) Cards. Such evidence was required to include, at a minimum, the following:

1. A Purchase Order, Contract, or Work Order issued by the relevant client for the supply and personalization of PayPak Hari Dual Interface (EMV + NFC) Cards;
2. Documentary evidence confirming that 500,000 cards were actually supplied and personalized under the cited assignment;
3. A Completion Certificate, Performance Certificate, or written confirmation from the client confirming the successful completion of the supply and personalization assignment;
4. Documentary evidence clearly establishing that the cited experience relates specifically to PayPak Hari Dual Interface (EMV + NFC) Cards

For the avoidance of doubt, the installation or availability of personalization machinery, a partnership or association arrangement, manufacturer authorization, capability statement, or confirmation of technical readiness does not, in itself, constitute evidence of prior successful supply and personalization of 500,000 PayPak Hari Dual Interface (EMV + NFC) Cards.

To the extent that the documents submitted with the rejoinder do not establish the requisite prior experience described above, they cannot be accepted as sufficient evidence of compliance with the relevant tender requirement.

M/s Rayyanco Business Systems is accordingly advised that responsibility for demonstrating compliance with the mandatory eligibility and qualification criteria rests with the bidder. Such compliance must be established through clear, relevant, and verifiable documentary evidence submitted in accordance with the tender requirements.

In view of the foregoing, the grounds raised in the rejoinder do not provide sufficient basis for reconsideration of the Evaluation Committee's decision. Accordingly, the disqualification of M/s Rayyanco Business Systems remains unchanged.

Regards,

M. Rashid Memon
SVP-II/IT Division,

Sindh Bank Ltd,
3rd Floor, Imperial Court,
Dr. Ziaudin Ahmed Road, Near Karachi Club,
Karachi.
Direct: 021-35829389
PABX:35829394 Ext:389
www.sindhbankltd.com.pk

From: FARAZ HAIDER KAZMI <faraz.haider@rayyanco.com>
Sent: Thursday, August 27, 2026 1:04 PM
To: Rashid Memon/I.T. Div/Head Office/SindhBank <rashid.memon@sindhbankltd.com>; Adnan Siddiqui/I.T. Head/Head Office/SindhBank <adnan.siddiqui@sindhbankltd.com>
Cc: Syed Muhammad Noman/CDO/Head Office/Sindh Bank <SMuhammad.Noman@sindhbankltd.com>; Syed Khurram/I.T. Div/Head Office/SindhBank <syed.khurram@sindhbankltd.com>; Syed Mohammad Imran/I.T. Div/Head Office/SindhBank <syed.imran1@sindhbankltd.com>; md@pprasindh.gov.pk; info@pprasindh.gov.pk; epadshelp@ppra.gov.pk; ashraf@rayyanco.com; shazeem@rayyanco.com
Subject: RE: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems

The Procurement Committee / Head of IT Division,

As requested in your email dated August 25, 2026, please find attached our formal, signed **Technical Clarification Letter** (RBS-SNDB-TD1544-CLARIFICATION-2026 Resp 02.pdf) along with critical documentary evidence (**Annexures A1 & A2**) for the immediate review of the Procurement Committee.

To ensure an accurate and fair evaluation, we place the following facts on record:

- **5-Year Experience Clarity:** The *Benazir Hari Card* program was launched by the Sindh Government and Sindh Bank in **October 2024**. Since this proprietary brand has existed for less than 2 years, a 5-year history with this specific product is legally and physically impossible for any vendor. As per **Page 26, Serial 1** of the RFP, the 5-year requirement applies to general business continuity in the **relevant field of EMV/PayPak debit cards**.
- **Proven Live Track Record:** As a market pioneer in EMV tech, M/s Rayyanco Business Systems deployed and currently operates Sindh Bank's live personalization ecosystem for **VISA, UPI, and PayPak cards since 2020** (via **P.O. No. 189** attached). We also enclose our 7-year PayPak deployment logs for *First Women Bank Limited (FWBL)*.
- **Full End-to-End Capability:** We explicitly confirm 100% compliance with the technical workflows and packaging scope detailed in your email, satisfying the daily production capacity constraint of **cards** per **Page 22** of the RFP.

Given our long-standing live operations with Sindh Bank using this exact technical stack, our rejection is without technical or logical basis. We respectfully request the Procurement Committee to review the attached PDF and restore us to active technical and financial contention.
Kindly acknowledge receipt of this submission.

Regards,
Syed Faraz Haider
Country Head-Technical Services
RAYYANCO
Rayyanco Business Systems
+92 21 34392101-5, +92 322 2002305
84-A, S.M.C.H.S., Karachi, Pakistan
faraz.haider@rayyanco.com, http://www.rayyanco.com

From: Rashid Memon/I.T. Div/Head Office/SindhBank <rashid.memon@sindhbankltd.com>
Sent: Tuesday, 25 August 2026 5:24 pm

To: FARAZ HAIDER KAZMI <faraz.haider@rayyanco.com>
Cc: Syed Muhammad Noman/CDO/Head Office/Sindh Bank <SMuhammad.Noman@sindhbankltd.com>; Adnan Siddiqui/I.T. Head/Head Office/SindhBank <adnan.siddiqui@sindhbankltd.com>; Syed Khurram/I.T. Div/Head Office/SindhBank <syed.khurram@sindhbankltd.com>; Syed Mohammad Imran/I.T. Div/Head Office/SindhBank <syed.imran1@sindhbankltd.com>
Subject: RE: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems

Dear Faraz Sb,

As discussed in our meeting yesterday, you are requested to provide documentary evidence against the following requirements specified in the tender document:

1. Minimum 05 Years' Experience in the Relevant Field

Please provide documentary evidence demonstrating a minimum of five (05) years of **relevant experience in the personalization of PayPak Hari Debit Cards (EMV + NFC / Dual Interface).**

The evidence should clearly establish the vendor's experience in carrying out PayPak card personalization activities over the required period.

2. PayPak Hari Debit Card Personalization – EMV + NFC / Dual Interface

Sindh Bank requires personalization of PayPak Hari EMV + NFC Dual Interface Debit Cards on a need basis. The Bank will provide the required cardholder data, and the vendor will be responsible for complete personalization and related activities, including but not limited to:

- Printing of cardholder name, PAN, expiry date, etc.
- Magnetic stripe encoding, including Track 1 and Track 2.
- EMV chip encoding.
- CVV printing.
- Card embossing, indenting, or tipping, as selected by the Bank.
- Personalization in accordance with PAYPAK-approved specifications and standards.
- Printing of relevant letters/documents on the specified stationery.
- Packing of personalized cards and relevant documents in envelopes.
- Secure delivery of the complete card packages to Sindh Bank Head Office.

You are requested to provide documentary evidence confirming your capability and experience in delivering the above end-to-end PayPak Hari Debit Card personalization services, along with any relevant supporting documents required under the tender.

Your prompt response will be appreciated so that the tender evaluation process can be completed accordingly.

Regards,

M. Rashid Memon
SVP-II/IT Division,
Sindh Bank Ltd,
3rd Floor, Imperial Court,
Dr. Ziaudin Ahmed Road, Near Karachi Club,

Karachi.
Direct: 021-35829389
PABX:35829394 Ext:389
www.sindhbankltd.com.pk

From: FARAZ HAIDER KAZMI <faraz.haider@rayyanco.com>
Sent: Monday, August 24, 2026 4:45 PM
To: tenderdept <tenderdept@sindhbankltd.com>
Cc: Rashid Memon/I.T. Div/Head Office/SindhBank <rashid.memon@sindhbankltd.com>; admin <admin@sindhbankltd.com>; 'Ashraf Ahmad' <ashraf@rayyanco.com>; shazeem@rayyanco.com; info@pprasindh.gov.pk; md@pprasindh.gov.pk; epadshelp@ppra.gov.pk; mubashir.mujahid@rayyanco.com
Subject: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems

Dear Procurement Committee / Head of IT Division,
(CC: Managing Director SPPRA & ePADS Support Desk)

This is with reference to the formal grievance response issued by Sindh Bank Limited dated 20-08-2026 regarding our disqualification from **Tender No. SNDB/COK/ADMIN/TD/1544/2026** for the *Supply & Personalization of PayPak Hari Dual Interface (EMV + NFC) Debit Cards*.
Although the Bank's response is dated 20-08-2026, it was officially received by us on the ePAD portal **today, August 24, 2026**. We are submitting this rejoinder immediately to address the critical interpretative gaps, mischaracterizations, and severe factual oversights contained in your response notice.

Please find attached our formal, signed **Rejoinder and Administrative Appeal Letter** along with supporting documentation. Due to the absence of a document attachment field within the ePAD portal at this post-evaluation phase, we are serving this contractually via official email channels.

We strongly urge the competent authority to review the attached document, which addresses severe factual errors made by the evaluation committee:

In compliance with SPPRA rules, we respectfully request Sindh Bank to halt final contract award proceedings, re-evaluate our original technical bid submission against the literal criteria, and restore M/s Rayyanco Business Systems to active technical and financial contention.

Please acknowledge receipt of this email and the attached legal appeal.

Regards,
Syed Faraz Haider
Country Head-Technical Services
RAYYANCO
Rayyanco Business Systems
+92 21 34392101-5, +92 322 2002305
84-A, S.M.C.H.S., Karachi, Pakistan
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Farhan Amir/Admin Div/Head Office/SindhBank

From: Ather Iqbal/Admin Div/Head Office/SindhBank
Sent: Wednesday, September 23, 2026 5:16 PM
To: FARAZ HAIDER KAZMI; ashraf@rayyanco.com; shazeem@rayyanco.com
Cc: Dilshad Khan/CFO/Head Office/SindhBank; Adnan Siddiqui/I.T. Head/Head Office/SindhBank; Tabish Shah/Admin Head Div/Head Office/Sindh Bank; Syed Muhammad Noman/CDO/Head Office/Sindh Bank; Syed Mohammad Imran/I.T. Div/Head Office/SindhBank; Irfan Zafar/Company Secretary/Legal Head/Head Office/SindhBank; Rashid Memon/I.T. Div/Head Office/SindhBank; Farhan Amir/Admin Div/Head Office/SindhBank; Syed Khurram/I.T. Div/Head Office/SindhBank
Subject: FW: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems
Attachments: Letter # 4- RBS-SNDB-TD1544-SPPRA-GRC-18-2026.docx

Dear Faraz Sb

With reference to your email and the subsequent decision of the Complaint Redressal Committee, which includes a government representative from the Accountant General of Sindh as well as an IT field professional, the Committee has thoroughly reviewed your case and has decided to dismiss your complaint.

The Committee's review confirmed that the grounds on which your complaint was rejected by Sindh Bank were justified and in accordance with the approved scope of work, applicable procedures, and established project requirements.

It is further noted that repeated and unsubstantiated complaints have resulted in considerable expenditure of the Bank's time and resources and have adversely affected the progress of the PayPak HARI Card initiative, which is a significant project undertaken in the broader public and national interest.

Regards

Muhammad Ather Iqbal
Administration Division

From: FARAZ HAIDER KAZMI [mailto:faraz.haider@rayyanco.com]
Sent: Friday, September 18, 2026 9:00 AM
To: Ather Iqbal/Admin Div/Head Office/SindhBank <Ather.iqbal@sindhbankltd.com>; md@pprasindh.gov.pk; info@pprasindh.gov.pk; epadshelp@ppra.gov.pk
Cc: Dilshad Khan/CFO/Head Office/SindhBank <dilshad.khan@sindhbankltd.com>; Adnan Siddiqui/I.T. Head/Head Office/SindhBank <adnan.siddiqui@sindhbankltd.com>; Tabish Shah/Admin Head Div/Head Office/Sindh Bank <tabish.shah@sindhbankltd.com>; Syed Muhammad Noman/CDO/Head Office/Sindh Bank <SMuhammad.Noman@sindhbankltd.com>; shazeem@rayyanco.com; Syed Mohammad Imran/I.T. Div/Head Office/SindhBank <syed.imran1@sindhbankltd.com>; Irfan Zafar/Company Secretary/Legal Head/Head Office/SindhBank <Irfan.Zafar@sindhbankltd.com>; Farhan Amir/Admin Div/Head Office/SindhBank <farhan.amir@sindhbankltd.com>; Syed Khurram/I.T. Div/Head Office/SindhBank <syed.khurram@sindhbankltd.com>; Rashid Memon/I.T. Div/Head Office/SindhBank <rashid.memon@sindhbankltd.com>; ashraf@rayyanco.com
Subject: RE: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems

Response to Sindh Bank's Complaint Redressal Committee (CRC)

Subject: Rejection of CRC Decision & Demand for Immediate Return of Bid Security – Tender No.

M/s Rayyanco Business Systems formally rejects this decision in its entirety. The shifting, contradictory grounds manufactured to sustain our disqualification leave no room for ambiguity: this procurement process has been managed in a non-transparent manner, tailored explicitly to bypass the lowest qualified bidder in favor of a pre-determined vendor. By engineering this disqualification, the committee is forcing the award of the contract at an artificially inflated price, causing a direct, deliberate loss of **Rs. 17,814,400/-** to the public exchequer.

Our point-by-point rebuttal to the CRC's shifting arguments is detailed below:

In the IT Division's email dated August 28, 2026, our firm was disqualified for lacking experience in

ate 2024—making a 5-year history a chronological impossibility for *any* vendor in Pakistan—the CRC

The CRC asserts that our utilization of M/s Toppan Gravity Pakistan's manufacturing facility constitutes an

on its own balance sheet. Utilizing an approved production plant via the RFP's own **Annexure "B" (Manufacturer's Authorization Form)** is standard international banking practice. It does not create a

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Syed Faraz Haider Kazmi
s e

M/s Rayyanco Business Systems, Karachi

From: Ather Iqbal/Admin Div/Head Office/SindhBank <Ather.iqbal@sindhbankltd.com>
Sent: Friday, 11 September 2026 8:47 pm
To: faraz.haider@rayyanco.com; ashraf@rayyanco.com; shazeem@rayyanco.com
Cc: Dilshad Khan/CFO/Head Office/SindhBank <dilshad.khan@sindhbankltd.com>; Adnan Siddiqui/I.T. Head/Head Office/SindhBank <adnan.siddiqui@sindhbankltd.com>; Tabish Shah/Admin Head Div/Head Office/Sindh Bank <tabish.shah@sindhbankltd.com>; Syed Muhammad Noman/CDO/Head Office/Sindh Bank <SMuhammad.Noman@sindhbankltd.com>; Syed Mohammad Imran/I.T. Div/Head Office/SindhBank <syed.imran1@sindhbankltd.com>; Irfan Zafar/Company Secretary/Legal Head/Head Office/SindhBank <Irfan.Zafar@sindhbankltd.com>; Farhan Amir/Admin Div/Head Office/SindhBank <farhan.amir@sindhbankltd.com>; Syed Khurram/I.T. Div/Head Office/SindhBank <syed.khurram@sindhbankltd.com>; Rashid Memon/I.T. Div/Head Office/SindhBank <rashid.memon@sindhbankltd.com>
Subject: FW: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems

Dear Faraz Sb

On September 7, 2026, a CRC meeting was convened to review the disqualification of M/s. Rayyanco Business Systems and finalize the official response regarding the Supply & Personalization of PayPak Hari Debit (EMV + NFC) Cards.

The briefing of the case as under:

(a) Non-Compliance with Mandatory Experience Requirements

As per the eligibility criteria stipulated under Clause 1 of the Bidding Documents, bidders must possess a minimum of five (05) years of relevant business experience, substantiated by verifiable documentary evidence. The documentation submitted by M/s. Rayyanco Business Systems, including the provided PayPak certificate, fails to legally establish that the bidder independently meets this requirement for end-to-end card personalization processing in any bank. Furthermore, records indicate that M/s. Rayyanco Business Systems was joint venture with Toppan Gravity Pakistan in 2026 specifically for this tender. Consequently, the bidder fails to meet this mandatory threshold and is deemed non-compliant.

(b) Impermissible Reliance on Third-Party Credentials (M/s. Toppan Gravity Pakistan)

The complaint redressal committee noted that the Bidder proposed to execute the card manufacturing and personalization solution in association with M/s. Toppan Gravity Pakistan, citing their facilities, technical capacity, and machinery installed in 2026.
However, the technical capacity, infrastructure, and experience of a third-party entity cannot be credited to the Bidder to satisfy mandatory eligibility criteria. This principle is reinforced by the explicit provision in Section-IV: Bid Data Sheet, Clause 3, Sub-Clause 2.1.3 (iv) of the Bidding Documents, which clearly states:
"Maximum number of members in the joint venture, consortium or association shall be: Not Allowed."

Since the Bidding Documents strictly prohibits joint ventures, consortium, or associative arrangements, the Bidder cannot legally rely on the credentials of M/s. Toppan Gravity Pakistan to cure its own infrastructural or experiential deficiencies.

Decision of the CRC
In view of the foregoing facts and regulatory provisions, CRC finds that the grounds raised by M/s. Rayyanco Business Systems do not satisfy the mandatory requirements of the Bidding Documents.Accordingly, the grievance is hereby rejected, and the decision to disqualify the Bidder from the tender process stands affirmed. This decision has been made in strict adherence to the terms and conditions of the Bidding Documents and the governing procurement framework

Regards

Muhammad Ather Iqbal
Administration Division

From: FARAZ HAIDER KAZMI [mailto:faraz.haider@rayyanco.com]
Sent: Tuesday, September 1, 2026 4:46 PM
To: Rashid Memon/I.T. Div/Head Office/SindhBank <rashid.memon@sindhbankltd.com>; md@pprasindh.gov.pk; info@pprasindh.gov.pk; epadshelp@ppra.gov.pk
Cc: Syed Muhammad Noman/CDO/Head Office/Sindh Bank <SMuhammad.Noman@sindhbankltd.com>; Syed Khurram/I.T. Div/Head Office/SindhBank <syed.khurram@sindhbankltd.com>; Syed Mohammad Imran/I.T. Div/Head Office/SindhBank <syed.imran1@sindhbankltd.com>; ashraf@rayyanco.com; shazeem@rayyanco.com; Ather Iqbal/Admin Div/Head Office/SindhBank <Ather.iqbal@sindhbankltd.com>; Adnan Siddiqui/I.T. Head/Head Office/SindhBank <adnan.siddiqui@sindhbankltd.com>
Subject: RE: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems

ific volume metric that is historically and technically impossible—and completely absent from the published Bid Evaluation Criteria on Page 26—we have officially escalated this matter.

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p Sindh Bank's very own live payment card architecture. The committee has intentionally ignored undeniable evidence

- **Annexure-A2 (The Bank of Khyber Pioneer Project): Purchase Order No. BOK/HO/O&S/ADC's/2018/119 (Dated 12-12-2018)** confirms that Rayyanco is the pioneer that supplied and personalized 150,000 PayPak-JCB Co-badge EMV Chip Debit Cards, introducing the country's first co-badged PayPak infrastructure.

Regards,
Syed Faraz Haider
Country Head-Technical Services
RAYYANCO
Rayyanco Business Systems
+92 21 34392101-5, +92 322 2002305
84-A, S.M.C.H.S., Karachi, Pakistan
faraz.haider@rayyanco.com, http://www.rayyanco.com

From: Rashid Memon/I.T. Div/Head Office/SindhBank <rashid.memon@sindhbankltd.com>
Sent: Friday, 28 August 2026 5:53 pm
To: FARAZ HAIDER KAZMI <faraz.haider@rayyanco.com>
Cc: Syed Muhammad Noman/CDO/Head Office/Sindh Bank <SMuhammad.Noman@sindhbankltd.com>; Syed Khurram/I.T. Div/Head Office/SindhBank <syed.khurram@sindhbankltd.com>; Syed Mohammad Imran/I.T. Div/Head Office/SindhBank <syed.imran1@sindhbankltd.com>; md@pprasindh.gov.pk; info@pprasindh.gov.pk; epadshelp@ppra.gov.pk; ashraf@rayyanco.com; shazeem@rayyanco.com; Adnan Siddiqui/I.T. Head/Head Office/SindhBank <adnan.siddiqui@sindhbankltd.com>; Ather Iqbal/Admin Div/Head Office/SindhBank <Ather.iqbal@sindhbankltd.com>

Subject: RE: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems

Dear Faraz sb,

With reference to your rejoinder/administrative appeal concerning the disqualification of M/s Rayyanco Business Systems from Tender No. SNDB/COK/ADMIN/TD/1544/2026 for the Supply and Personalization of PayPak Hari Dual Interface (EMV + NFC) Debit Cards, Sindh Bank Limited has carefully reviewed the submissions and grounds set forth therein.

Upon due consideration, the Bank has determined that the response does not adequately address the specific documentary requirements prescribed under the tender document.

The requirement specifically concerned documented and verifiable prior experience in the supply and personalization of PayPak Hari Dual Interface (EMV + NFC) Cards, including the requisite quantity and scope prescribed in the tender document.

Accordingly, M/s Rayyanco Business Systems was required to submit clear, relevant, and verifiable documentary evidence establishing its actual experience in the supply and personalization of 500,000 PayPak Hari Dual Interface (EMV + NFC) Cards. Such evidence was required to include, at a minimum, the following:

1. A Purchase Order, Contract, or Work Order issued by the relevant client for the supply and personalization of PayPak Hari Dual Interface (EMV + NFC) Cards;
2. Documentary evidence confirming that 500,000 cards were actually supplied and personalized under the cited assignment;
3. A Completion Certificate, Performance Certificate, or written confirmation from the client confirming the successful completion of the supply and personalization assignment;
4. Documentary evidence clearly establishing that the cited experience relates specifically to PayPak Hari Dual Interface (EMV + NFC) Cards

For the avoidance of doubt, the installation or availability of personalization machinery, a partnership or association arrangement, manufacturer authorization, capability statement, or confirmation of technical readiness does not, in itself, constitute evidence of prior successful supply and personalization of 500,000 PayPak Hari Dual Interface (EMV + NFC) Cards.

To the extent that the documents submitted with the rejoinder do not establish the requisite prior experience described above, they cannot be accepted as sufficient evidence of compliance with the relevant tender requirement.

M/s Rayyanco Business Systems is accordingly advised that responsibility for demonstrating compliance with the mandatory eligibility and qualification criteria rests with the bidder. Such compliance must be established through clear, relevant, and verifiable documentary evidence submitted in accordance with the tender requirements.

In view of the foregoing, the grounds raised in the rejoinder do not provide sufficient basis for reconsideration of the Evaluation Committee's decision. Accordingly, the disqualification of M/s Rayyanco Business Systems remains unchanged.

Regards,

M. Rashid Memon
SVP-II/IT Division,

Sindh Bank Ltd,
3rd Floor, Imperial Court,
Dr. Ziaudin Ahmed Road, Near Karachi Club,
Karachi.
Direct: 021-35829389
PABX:35829394 Ext:389
www.sindhbankltd.com.pk

From: FARAZ HAIDER KAZMI <faraz.haider@rayyanco.com>
Sent: Thursday, August 27, 2026 1:04 PM
To: Rashid Memon/I.T. Div/Head Office/SindhBank <rashid.memon@sindhbankltd.com>; Adnan Siddiqui/I.T. Head/Head Office/SindhBank <adnan.siddiqui@sindhbankltd.com>
Cc: Syed Muhammad Noman/CDO/Head Office/Sindh Bank <SMuhammad.Noman@sindhbankltd.com>; Syed Khurram/I.T. Div/Head Office/SindhBank <syed.khurram@sindhbankltd.com>; Syed Mohammad Imran/I.T. Div/Head Office/SindhBank <syed.imran1@sindhbankltd.com>; md@pprasindh.gov.pk; info@pprasindh.gov.pk; epadshelp@ppra.gov.pk; ashraf@rayyanco.com; shazeem@rayyanco.com
Subject: RE: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems

The Procurement Committee / Head of IT Division,

As requested in your email dated August 25, 2026, please find attached our formal, signed **Technical Clarification Letter** (RBS-SNDB-TD1544-CLARIFICATION-2026 Resp 02.pdf) along with critical documentary evidence (**Annexures A1 & A2**) for the immediate review of the Procurement Committee.

To ensure an accurate and fair evaluation, we place the following facts on record:

- **5-Year Experience Clarity:** The *Benazir Hari Card* program was launched by the Sindh Government and Sindh Bank in **October 2024**. Since this proprietary brand has existed for less than 2 years, a 5-year history with this specific product is legally and physically impossible for any vendor. As per **Page 26, Serial 1** of the RFP, the 5-year requirement applies to general business continuity in the **relevant field of EMV/PayPak debit cards**.
- **Proven Live Track Record:** As a market pioneer in EMV tech, M/s Rayyanco Business Systems deployed and currently operates Sindh Bank's live personalization ecosystem for **VISA, UPI, and PayPak cards since 2020** (via **P.O. No. 189** attached). We also enclose our 7-year PayPak deployment logs for *First Women Bank Limited (FWBL)*.
- **Full End-to-End Capability:** We explicitly confirm 100% compliance with the technical workflows and packaging scope detailed in your email, satisfying the daily production capacity constraint of **cards** per **Page 22** of the RFP.

Given our long-standing live operations with Sindh Bank using this exact technical stack, our rejection is without technical or logical basis. We respectfully request the Procurement Committee to review the attached PDF and restore us to active technical and financial contention.
Kindly acknowledge receipt of this submission.

Regards,
Syed Faraz Haider
Country Head-Technical Services
RAYYANCO
Rayyanco Business Systems
+92 21 34392101-5, +92 322 2002305
84-A, S.M.C.H.S., Karachi, Pakistan
faraz.haider@rayyanco.com, http://www.rayyanco.com

From: Rashid Memon/I.T. Div/Head Office/SindhBank <rashid.memon@sindhbankltd.com>
Sent: Tuesday, 25 August 2026 5:24 pm

To: FARAZ HAIDER KAZMI <faraz.haider@rayyanco.com>
Cc: Syed Muhammad Noman/CDO/Head Office/Sindh Bank <SMuhammad.Noman@sindhbankltd.com>; Adnan Siddiqui/I.T. Head/Head Office/SindhBank <adnan.siddiqui@sindhbankltd.com>; Syed Khurram/I.T. Div/Head Office/SindhBank <syed.khurram@sindhbankltd.com>; Syed Mohammad Imran/I.T. Div/Head Office/SindhBank <syed.imran1@sindhbankltd.com>
Subject: RE: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems

Dear Faraz Sb,

As discussed in our meeting yesterday, you are requested to provide documentary evidence against the following requirements specified in the tender document:

1. Minimum 05 Years' Experience in the Relevant Field

Please provide documentary evidence demonstrating a minimum of five (05) years of relevant experience in the personalization of PayPak Hari Debit Cards (EMV + NFC / Dual Interface).

The evidence should clearly establish the vendor's experience in carrying out PayPak card personalization activities over the required period.

2. PayPak Hari Debit Card Personalization – EMV + NFC / Dual Interface

Sindh Bank requires personalization of PayPak Hari EMV + NFC Dual Interface Debit Cards on a need basis. The Bank will provide the required cardholder data, and the vendor will be responsible for complete personalization and related activities, including but not limited to:

- Printing of cardholder name, PAN, expiry date, etc.
- Magnetic stripe encoding, including Track 1 and Track 2.
- EMV chip encoding.
- CVV printing.
- Card embossing, indenting, or tipping, as selected by the Bank.
- Personalization in accordance with PAYPAK-approved specifications and standards.
- Printing of relevant letters/documents on the specified stationery.
- Packing of personalized cards and relevant documents in envelopes.
- Secure delivery of the complete card packages to Sindh Bank Head Office.

You are requested to provide documentary evidence confirming your capability and experience in delivering the above end-to-end PayPak Hari Debit Card personalization services, along with any relevant supporting documents required under the tender.

Your prompt response will be appreciated so that the tender evaluation process can be completed accordingly.

Regards,

M. Rashid Memon
SVP-II/IT Division,
Sindh Bank Ltd,
3rd Floor, Imperial Court,
Dr. Ziaudin Ahmed Road, Near Karachi Club,

Karachi.
Direct: 021-35829389
PABX:35829394 Ext:389
www.sindhbankltd.com.pk

From: FARAZ HAIDER KAZMI <faraz.haider@rayyanco.com>
Sent: Monday, August 24, 2026 4:45 PM
To: tenderdept <tenderdept@sindhbankltd.com>
Cc: Rashid Memon/I.T. Div/Head Office/SindhBank <rashid.memon@sindhbankltd.com>; admin <admin@sindhbankltd.com>; 'Ashraf Ahmad' <ashraf@rayyanco.com>; shazeem@rayyanco.com; info@pprasindh.gov.pk; md@pprasindh.gov.pk; epadshelp@ppra.gov.pk; mubashir.mujahid@rayyanco.com
Subject: Appeal & Rejoinder against Disqualification: Tender No. SNDB/COK/ADMIN/TD/1544/2026 – M/s Rayyanco Business Systems

Dear Procurement Committee / Head of IT Division,
(CC: Managing Director SPPRA & ePADS Support Desk)

This is with reference to the formal grievance response issued by Sindh Bank Limited dated 20-08-2026 regarding our disqualification from **Tender No. SNDB/COK/ADMIN/TD/1544/2026** for the *Supply & Personalization of PayPak Hari Dual Interface (EMV + NFC) Debit Cards.*
Although the Bank's response is dated 20-08-2026, it was officially received by us on the ePAD portal **today, August 24, 2026**. We are submitting this rejoinder immediately to address the critical interpretative gaps, mischaracterizations, and severe factual oversights contained in your response notice.

Please find attached our formal, signed **Rejoinder and Administrative Appeal Letter** along with supporting documentation. Due to the absence of a document attachment field within the ePAD portal at this post-evaluation phase, we are serving this contractually via official email channels.

We strongly urge the competent authority to review the attached document, which addresses severe factual errors made by the evaluation committee:

In compliance with SPPRA rules, we respectfully request Sindh Bank to halt final contract award proceedings, re-evaluate our original technical bid submission against the literal criteria, and restore M/s Rayyanco Business Systems to active technical and financial contention.

Please acknowledge receipt of this email and the attached legal appeal.

Regards,
Syed Faraz Haider
Country Head-Technical Services
RAYYANCO
Rayyanco Business Systems
+92 21 34392101-5, +92 322 2002305
84-A, S.M.C.H.S., Karachi, Pakistan
faraz.haider@rayyanco.com, http://www.rayyanco.com

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4.4	From July, 2023 to June, 2025 (24-months)	02-Marks				
4.5	From July, 2024 to June, 2025 (12-months)	01-Mark				
		Gross Total:	***20-Marks***			
	FINANCIAL CAPABILITIES:					
5.	Valid Current ***Financial Soundness*** or **Account Maintenance** Certificate from the respective Bank.	-	**02-Marks**	02		
6.	***Average Annual Financial Turn-over for the last Five (05) Years:*** (Audited Statements of Accounts & Income Tax return forms must be attached as supporting Documents).		**14-Marks**			
6.1	≥ PKR 91.00 million and < PKR100.00 million	14-Marks				
6.2	≥ PKR 81.00 million and < PKR 90.00 million	12-Marks		12		
6.3	≥ PKR 71.00 million and < PKR 80.00 million	10-Marks				
6.4	≥ PKR 61.00 million and < PKR 70.00 million	08-Marks				
6.5	≥ PKR 51.00 million and < PKR 60.00 million	06-Marks				
		Gross Total:	***16-Marks***			
	KEY PROFESSIONALS / OFFICES SETUP ACROSS THE PAKISTAN					
7.	***Technical Staff for After Sales Service/Support:*** (Credible Documentary evidence must be provided)		**08-Marks**			
7.1	50 or more OEM Certified Technical Staff/Resident Engineers. (Must be Masters or Graduates in relevant field ***Or*** OEM Certified".	08-Marks				
7.2	25 or more OEM Certified Technical Staff/ Resident Engineers. (Must be Graduate OR Equivalent in relevant field ***Or*** OEM Certified.	04-Marks		04		
8.	***Company/Bidder's Offices /Networking Setup across the Pakistan:*** (Credible Documentary evidence must be provided)		**10-Marks**			
8.1	Main Office + 12 or more regional/branch offices.	10-Marks				
8.2	Main Office + 10 regional/branch offices.	08-Marks				
8.3	Main Office + 08 regional/branch offices.	06-Marks		06		
8.4	Main Office + 01 regional/branch office.	04-Marks				
8.5	Main Office with no regional / branch office.	02-Marks				
		Gross Total:	***18-Marks***			

Members Signatures- Evaluation Team

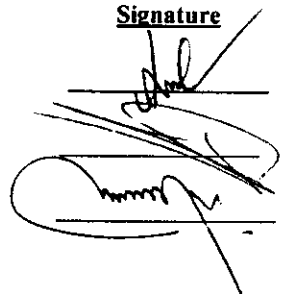
Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES



	PAST & PRESENT WORKING EXPERIENCES:					
9.	***Original Equipment Manufacturer (OEM)'s Authorized Partner(s) having atleast Five (05) Years Past experience in the similar nature of procurement supplied to the different procuring agencies (either from Public or Private Sector Organizations)*** (Purchase Orders and Agreements from the various organizations / Procuring Agencies must be attached as supporting Documents along with Payment Cheques.		**15-Marks**			
9.1	25 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 03-Proofs from the various organizations / Procuring Agencies must be attached as supporting Documents)	15-Marks				
9.2	20 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 02-Proofs from the various organizations / Procuring Agencies must be attached as supporting Documents)	10-Marks		10		
9.3	15 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 01-Proof from the various organizations / Procuring Agencies must be attached as supporting Documents)	05-Marks				
9.4	Below 05-Proofs	00-Marks				
10.	***Evidence of similar nature of procurement / kind of assignment having minimum value equivalent to PKR 60 million to 65 million or above have been successfully completed between July-2025 to June-2026:*** (Purchase Orders or Agreements from various organizations / Procuring Agencies must be attached as supporting Documents).		**06-Marks**			
10.1	05 or more Proofs	06-Marks		06		
10.2	03 Proofs	04-Marks				
10.3	01-Proof	02-Marks				
		Gross Total:	***21-Marks***			
	PROJECT COMPLETION & OTHER CERTIFICATIONS:					
	Valid Client Satisfaction or Feedback or Project Completion Certificates on Clients/ Customers Official Letter Heads with					

Members Signatures- Evaluation Team

Hasan Raza	**M. Rashid Memon**	**Syed M. Imran**
Finance Division	**I.T Division**	**IT Division**

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

11.	***required discipline that the bidder has delivered & installed the required I.T Equipment (i.e., Desktop, Laptop, Printer, Scanner etc.) as per the purchase order's requirements and on scheduled time during the contract period:***					
11.1	25 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 03-Proofs from various Organizations / Procuring Agencies must be attached as supporting Documents).	10-Marks	**10-Marks**	05		
11.2	20 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 02-Proofs from various Organizations / Procuring Agencies must be attached as supporting Documents).	05-Marks				
11.3	15 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 01-Proof from various Organizations / Procuring Agencies must be attached as supporting Documents).	03-Marks				
12.	***Manufacturer Partnership / Authorization Certifications:*** (Credible Documentary evidence must be provided).					
1	Tier-1 or Equivalent (where applicable)	10-Marks	**10-Marks**	10		
13.	***Bonus / Additional Points:*** ***Bidder(s) offering free of cost greater Comprehensive (Service + Parts) extended Local Warranty Period verifiable with OEM (in addition to the standard warranty i.e., 01-Year period required in the Bidding Document) will get the Bonus /Additional Points:***		**05-Marks**			
13.1	Free of cost Comprehensive Warranty up to 01 + 03 = 04-Years	05-Marks				
13.2	Free of cost Comprehensive Warranty up to 01 + 02 = 03-Years	03-Marks		03		
	Gross Total:		***25-Marks***			
	Grand Total:		**100 - Marks**	**77**		

Qualified

Members Signatures- Evaluation Team

Hasan Raza	**M. Rashid Memon**	**Syed M. Imran**
Finance Division	**I.T Division**	**IT Division**

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

Supply & Installation of Desktop Computers

Tender Ref No. SNDB/COK/ADMIN/TD/1550/2026

Serial No: 03

Bidder Name: M/s Jaffer Business System

1 – Preliminary (Mandatory) Qualification Criteria

Sr. No	Description					
	Required Documentation *(To be filled by the Procuring Agency)*	**Requirement**	**Checklist** (To be initialed by the Authorized Person nominated by the Bidder against each Document)	**Relevant Page Number** in the Bid (To be filled by the Bidder)	**Supporting Documents** To be filled by the Bidder with name of the Documents that are submitted to meet the requirement(s).	**Complied Yes/No**
	Column-I		**Column-II**	**Column-III**	**Column-IV**	
1.	**Nationality:** Bidder must have been incorporated or setup in Pakistan as evidenced by its registration documents.	**Mandatory**			Registration details including Memorandum & Articles of Incorporation or equivalent documents of constitution or association or documents for registration of legal entity as applicable under the law	Yes
2.	Letter of Bid typed on stationery with its letterhead clearly	**Mandatory**				Yes

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

	showing the Bidder's complete name and business address.				Format mentioned as Annexure "C" - Bidding Forms.	
3.	General Information Form (GIF) typed on stationery with its letterhead in accordance with the instructions indicated in (GIF).	**Mandatory**			Format mentioned as Annexure "D" - Bidding Forms.	Yes
4.	Bidder must submit its complete Company Profile with at least One (01) after sales service / support office in Karachi along with the documentary proof of Official presence of OEM (Principal) with Warranty Support Service Center in Pakistan.	**Mandatory**			Company profile describing nature of business and field of experience and legal documentary proofs for existence of after sales service / support office of Bidder in Karachi & OEM in Pakistan.	Yes
5.	Compliance to the Technical Specifications. *(Refer to Goods Specification Conformance & Compliance Report)*	**Mandatory**			Bidder must furnish credible documentary evidence to demonstrate that the goods it offers meet the requirement specified in Scope of Work	Yes
6.	Bidder must have submitted Catalogue / Brochures / Technical Data Sheets (having complete technical specifications of the offered item(s) / Goods by the Bidder).	**Mandatory**			Credible documentary evidence required.	Yes
	Bidder must have valid Manufacturer Authorization	**Mandatory**				Yes

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

7.	Letter (MAL) issued by the OEM (Principal Manufacturer) specifically for this Bid.				Format mentioned at Annexure-B	
8.	Bidder must have valid National Tax (NTN-FBR) Certificate / Registration with the status shown at Active Tax Payer List (ATL) on FBR Portal.	**Mandatory**			NTN Certificate or any other legal document as applicable under the law along with the documentary proof of ATL Status.	Yes
9.	Bidder must have valid General Sales Tax (GST-FBR) Certificate / Registration with the status shown at Active Tax Payer List (ATL) on FBR Portal.	**Mandatory**			GST Certificate or any other legal document as applicable under the law along with the documentary proof of ATL Status.	Yes
10.	Bidder must have submitted the Power of Attorney for the Authorized Person nominated to sign the documents.	**Mandatory**			Format specified as Annexure "O".	Yes
11.	Bidder must have minimum experience in the similar nature of procurement executed during the last five (05) Years. (Atleast two similar nature of procurement projects. each having minimum 50% of the estimated cost *or* atleast one similar nature of procurement project having minimum 80% of the estimated cost of the Assignment.	**Mandatory**			Copies of completion certificates and purchase orders indicating contracts scope and references proving completion of the requisite number of contracts.	Yes
					Audit Reports containing balance sheets, income	Yes

Members Signatures- Evaluation Team

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12.	Bidder must have Minimum Average Annual Financial Turn-over not less than equivalent Estimated Cost of the Assignment during last five (05) years.	**Mandatory**			statements and cash flow statements of the last Five (5) years duly issued and verified by a certified Chartered Accountant Firm registered with ICAP in Pakistan.	
13.	Bidder must not be: (i) Currently Blacklisted by any Government Department or Procuring Agency; (ii) Debarred by the Procuring Agency till the Bid submission deadline; (iii) In Bankruptcy or Liquidation proceeding; and (iv) Convicted of fraud, corruption, collusion or money laundering during the last Five (05) years.	**Mandatory**			Format specified under Annexure-E	Yes
14	The brand must be listed in the top 10 of the Gartner Report.	**Mandatory**			The bidder shall submit documentary evidence from the latest Gartner Report in support of this requirement.	Yes
15	Brand / Product quoted by the prospective Bidder has a valid quality management system under the standards of ISO: 9001:2015.	**Mandatory**			(Valid / Updated Certificates or Equivalent must be attached as supporting Documents)	Yes

Qualified

Members Signatures- Evaluation Team

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Members Procurement Committee **Signature**

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2 – Evaluation Criteria

CRITERIA / PARAMETERS / SUB-PARAMETERS						
Sr. #	Requirements	Sub-Marks	Total Marks	Marks Obtained		
	GENERAL REQUIREMENTS:					
1.	*Company / Firm Year of Establishment:* (Credible Documentary evidence must be provided)		08-Marks			
1.1	Established during the Year 2019 or early	08-Marks		08		
1.2	Established during the Year 2020	07-Marks				
1.3	Established during the Year 2021	06-Marks				
2.	*Form of Company:* (Credible Documentary evidence must be provided) • Individual/Proprietor. • Private Limited. • Public Limited. • Partnership. • Corporation. • Other(s) (Specify).	N/A	02-Marks	02		
3.	*Acknowledgements (CPR) of Income Tax Return to FBR:* (Computerized payment receipts (CPR) must be provided)		05-Marks			
3.1	From 2020-2025 (July, 2020 to June, 2025)	05-Marks		05		
3.2	From 2021-2025 (July, 2021 to June, 2025)	04-Marks				
3.3	From 2022-2025 (July, 2022 to June, 2025)	03-Marks				
3.4	From 2023-2025 (July, 2023 to June, 2025)	02-Marks				
3.5	From 2024-2025 (July, 2024 to June, 2025)	01-Mark				
4.	*Acknowledgements (CPR) of General Sales Tax Return to FBR:* (Computerized payment receipts (CPR) for each month must be provided)					
4.1	From July, 2020 to June, 2025 (60-months)	05-Marks		05		
4.2	From July, 2021 to June, 2025 (48-months)	04-Marks				

Members Signatures- Evaluation Team

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4.3	From July, 2022 to June, 2025 (36-months)	03-Marks	05-Marks			
4.4	From July, 2023 to June, 2025 (24-months)	02-Marks				
4.5	From July, 2024 to June, 2025 (12-months)	01-Mark				
		Gross Total:	***20-Marks***			
	FINANCIAL CAPABILITIES:					
5.	Valid Current ***Financial Soundness*** or **Account Maintenance** Certificate from the respective Bank.	-	02-Marks	02		
6.	***Average Annual Financial Turn-over for the last Five (05) Years:*** (Audited Statements of Accounts & Income Tax return forms must be attached as supporting Documents).		14-Marks			
6.1	≥ PKR 91.00 million and < PKR100.00 million	14-Marks		14		
6.2	≥ PKR 81.00 million and < PKR 90.00 million	12-Marks				
6.3	≥ PKR 71.00 million and < PKR 80.00 million	10-Marks				
6.4	≥ PKR 61.00 million and < PKR 70.00 million	08-Marks				
6.5	≥ PKR 51.00 million and < PKR 60.00 million	06-Marks				
		Gross Total:	***16-Marks***			
	KEY PROFESSIONALS / OFFICES SETUP ACROSS THE PAKISTAN					
7.	***Technical Staff for After Sales Service/Support:*** (Credible Documentary evidence must be provided)		08-Marks			
7.1	50 or more OEM Certified Technical Staff/Resident Engineers. (Must be Masters or Graduates in relevant field ***Or*** OEM Certified".	08-Marks				
7.2	25 or more OEM Certified Technical Staff/ Resident Engineers. (Must be Graduate OR Equivalent in relevant field ***Or*** OEM Certified.	04-Marks		04		
8.	***Company/Bidder's Offices /Networking Setup across the Pakistan:*** (Credible Documentary evidence must be provided)		10-Marks			
8.1	Main Office + 12 or more regional/branch offices.	10-Marks				
8.2	Main Office + 10 regional/branch offices.	08-Marks				
8.3	Main Office + 08 regional/branch offices.	06-Marks		06		
8.4	Main Office + 01 regional/branch office.	04-Marks				
8.5	Main Office with no regional / branch office.	02-Marks				
		Gross Total:	***18-Marks***			

Members Signatures- Evaluation Team

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Finance Division	**I.T Division**	**IT Division**

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3 DIRECTOR WORKS & SERVICES

	PAST & PRESENT WORKING EXPERIENCES:					
9.	***Original Equipment Manufacturer (OEM)'s Authorized Partner(s) having atleast Five (05) Years Past experience in the similar nature of procurement supplied to the different procuring agencies (either from Public or Private Sector Organizations)*** (Purchase Orders and Agreements from the various organizations / Procuring Agencies must be attached as supporting Documents along with Payment Cheques.		**15-Marks**			
9.1	25 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 03-Proofs from the various organizations / Procuring Agencies must be attached as supporting Documents)	15-Marks				
9.2	20 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 02-Proofs from the various organizations / Procuring Agencies must be attached as supporting Documents)	10-Marks		10		
9.3	15 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 01-Proof from the various organizations / Procuring Agencies must be attached as supporting Documents)	05-Marks				
9.4	Below 05-Proofs	00-Marks				
10.	***Evidence of similar nature of procurement / kind of assignment having minimum value equivalent to PKR 60 million to 65 million or above have been successfully completed between July-2025 to June-2026:*** (Purchase Orders or Agreements from various organizations / Procuring Agencies must be attached as supporting Documents).		**06-Marks**			
10.1	05 or more Proofs	06-Marks				
10.2	03 Proofs	04-Marks		04		
10.3	01-Proof	02-Marks				
		Gross Total:	***21-Marks***			

	PROJECT COMPLETION & OTHER CERTIFICATIONS:

Members Signatures- Evaluation Team

Hasan Raza	M. Rashid Memon	Syed M. Imran
Finance Division	I.T Division	IT Division

Members Procurement Committee	**Signature**
1 CHIEF FINANCIAL OFFICER	
2 HEAD OF ADMINISTRATION	
3 DIRECTOR WORKS & SERVICES	

11.	*Valid Client Satisfaction or Feedback or Project Completion Certificates on Clients/ Customers Official Letter Heads with required discipline that the bidder has delivered & installed the required I.T Equipment (i.e., Desktop, Laptop, Printer, Scanner etc.) as per the purchase order's requirements and on scheduled time during the contract period:*					
11.1	25 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 03-Proofs from various Organizations / Procuring Agencies must be attached as supporting Documents).	10-Marks	**10-Marks**	10		
11.2	20 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 02-Proofs from various Organizations / Procuring Agencies must be attached as supporting Documents).	05-Marks				
11.3	15 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 01-Proof from various Organizations / Procuring Agencies must be attached as supporting Documents).	03-Marks				
12.	*Manufacturer Partnership / Authorization Certifications:* (Credible Documentary evidence must be provided).					
12.1	Tier-1 or Equivalent (where applicable)	10-Marks	**10-Marks**	10		
13.	***Bonus / Additional Points:*** ***Bidder(s) offering free of cost greater Comprehensive (Service + Parts) extended Local Warranty Period verifiable with OEM (in addition to the standard warranty i.e., 01-Year period required in the Bidding Document) will get the Bonus /Additional Points:***		**05-Marks**			
13.1	Free of cost Comprehensive Warranty up to 01+ 03 = 04-Years	05-Marks				
13.2	Free of cost Comprehensive Warranty up to 01+ 02 = 03-Years	03-Marks		03		
	Gross Total:		***25-Marks***			
	Grand Total:		**100 - Marks**	**83**		

Qualified

Members Signatures- Evaluation Team

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Finance Division	I.T Division	IT Division

Members Procurement Committee **Signature**

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

Supply & Installation of Desktop Computers

Tender Ref No. SNDB/COK/ADMIN/TD/1550/2026

Serial No: 04

Bidder Name: M/s Texitech

1 – Preliminary (Mandatory) Qualification Criteria

Sr. No	Description					
	Required Documentation *(To be filled by the Procuring Agency)*	**Requirement**	**Checklist** (To be initialed by the Authorized Person nominated by the Bidder against each Document)	**Relevant Page Number** in the Bid (To be filled by the Bidder)	**Supporting Documents** To be filled by the Bidder with name of the Documents that are submitted to meet the requirement(s).	**Complied Yes/No**
	Column-I		**Column-II**	**Column-III**	**Column-IV**	
1.	**Nationality:** Bidder must have been incorporated or setup in Pakistan as evidenced by its registration documents.	**Mandatory**			Registration details including Memorandum & Articles of Incorporation or equivalent documents of constitution or association or documents for registration of legal entity as applicable under the law	Yes
2.	Letter of Bid typed on stationery with its letterhead clearly	**Mandatory**				Yes

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	showing the Bidder's complete name and business address.				Format mentioned as Annexure "C" - Bidding Forms.	
3.	General Information Form (GIF) typed on stationery with its letterhead in accordance with the instructions indicated in (GIF).	**Mandatory**			Format mentioned as Annexure "D" - Bidding Forms.	Yes
4.	Bidder must submit its complete Company Profile with at least One (01) after sales service / support office in Karachi along with the documentary proof of Official presence of OEM (Principal) with Warranty Support Service Center in Pakistan.	**Mandatory**			Company profile describing nature of business and field of experience and legal documentary proofs for existence of after sales service / support office of Bidder in Karachi & OEM in Pakistan.	Yes
5.	Compliance to the Technical Specifications. *(Refer to Goods Specification Conformance & Compliance Report)*	**Mandatory**			Bidder must furnish credible documentary evidence to demonstrate that the goods it offers meet the requirement specified in Scope of Work	Yes
6.	Bidder must have submitted Catalogue / Brochures / Technical Data Sheets (having complete technical specifications of the offered item(s) / Goods by the Bidder).	**Mandatory**			Credible documentary evidence required.	Yes
7	Bidder must have valid Manufacturer Authorization	**Mandatory**				Yes

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	Letter (MAL) issued by the OEM (Principal Manufacturer) specifically for this Bid.				Format mentioned at Annexure-B	
8.	Bidder must have valid National Tax (NTN-FBR) Certificate / Registration with the status shown at Active Tax Payer List (ATL) on FBR Portal.	**Mandatory**			NTN Certificate or any other legal document as applicable under the law along with the documentary proof of ATL Status.	Yes
9.	Bidder must have valid General Sales Tax (GST-FBR) Certificate / Registration with the status shown at Active Tax Payer List (ATL) on FBR Portal.	**Mandatory**			GST Certificate or any other legal document as applicable under the law along with the documentary proof of ATL Status.	Yes
10	Bidder must have submitted the Power of Attorney for the Authorized Person nominated to sign the documents.	**Mandatory**			Format specified as Annexure "O".	Yes
11.	Bidder must have minimum experience in the similar nature of procurement executed during the last five (05) Years. (Atleast two similar nature of procurement projects, each having minimum 50% of the estimated cost ***or*** atleast one similar nature of procurement project having minimum 80% of the estimated cost of the Assignment.	**Mandatory**			Copies of completion certificates and purchase orders indicating contracts scope and references proving completion of the requisite number of contracts.	Yes
12					Audit Reports containing balance sheets, income	Yes

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	Bidder must have Minimum Average Annual Financial Turn-over not less than equivalent Estimated Cost of the Assignment during last five (05) years.	**Mandatory**			statements and cash flow statements of the last Five (5) years duly issued and verified by a certified Chartered Accountant Firm registered with ICAP in Pakistan.	
13.	Bidder must not be: **(i)** Currently Blacklisted by any Government Department or Procuring Agency; **(ii)** Debarred by the Procuring Agency till the Bid submission deadline: **(iii)** In Bankruptcy or Liquidation proceeding; and **(iv)** Convicted of fraud, corruption, collusion or money laundering during the last Five (05) years.	**Mandatory**			Format specified under Annexure-E	Yes
14	The brand must be listed in the top 10 of the Gartner Report.	**Mandatory**			The bidder shall submit documentary evidence from the latest Gartner Report in support of this requirement.	Yes
15	Brand / Product quoted by the prospective Bidder has a valid quality management system under the standards of ISO: 9001:2015.	**Mandatory**			(Valid / Updated Certificates or Equivalent must be attached as supporting Documents)	Yes

Qualified

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2 – Evaluation Criteria

CRITERIA / PARAMETERS / SUB-PARAMETERS						
Sr. #	Requirements	Sub-Marks	Total Marks	Marks Obtained		
	GENERAL REQUIREMENTS:					
1.	***Company / Firm Year of Establishment:*** (Credible Documentary evidence must be provided)					
1.1	Established during the Year 2019 or early	08-Marks	**08-Marks**	08		
1.2	Established during the Year 2020	07-Marks				
1.3	Established during the Year 2021	06-Marks				
2.	***Form of Company:*** (Credible Documentary evidence must be provided) • Individual/Proprietor. • Private Limited. • Public Limited. • Partnership. • Corporation. • Other(s) (Specify).	N/A	**02-Marks**	02		
3.	***Acknowledgements (CPR) of Income Tax Return to FBR:*** (Computerized payment receipts (CPR) must be provided)					
3.1	From 2020-2025 (July, 2020 to June, 2025)	05-Marks	**05-Marks**	05		
3.2	From 2021-2025 (July, 2021 to June, 2025)	04-Marks				
3.3	From 2022-2025 (July, 2022 to June, 2025)	03-Marks				
3.4	From 2023-2025 (July, 2023 to June, 2025)	02-Marks				
3.5	From 2024-2025 (July, 2024 to June, 2025)	01-Mark				
4.	***Acknowledgements (CPR) of General Sales Tax Return to FBR:*** (Computerized payment receipts (CPR) for each month must be provided)					
4.1	From July, 2020 to June, 2025 (60-months)	05-Marks		05		
4.2	From July, 2021 to June, 2025 (48-months)	04-Marks				

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4.3	From July, 2022 to June, 2025 (36-months)	03-Marks	**05-Marks**			
4.4	From July, 2023 to June, 2025 (24-months)	02-Marks				
4.5	From July, 2024 to June, 2025 (12-months)	01-Mark				
		Gross Total:	***20-Marks***			
	FINANCIAL CAPABILITIES:					
5.	Valid Current ***Financial Soundness*** or **Account Maintenance** Certificate from the respective Bank.	-	**02-Marks**	02		
6.	***Average Annual Financial Turn-over for the last Five (05) Years:*** (Audited Statements of Accounts & Income Tax return forms must be attached as supporting Documents).					
6.1	≥ PKR 91.00 million and < PKR100.00 million	14-Marks				
6.2	≥ PKR 81.00 million and < PKR 90.00 million	12-Marks		12		
6.3	≥ PKR 71.00 million and < PKR 80.00 million	10-Marks	**14-Marks**			
6.4	≥ PKR 61.00 million and < PKR 70.00 million	08-Marks				
6.5	≥ PKR 51.00 million and < PKR 60.00 million	06-Marks				
		Gross Total:	***16-Marks***			
	KEY PROFESSIONALS / OFFICES SETUP ACROSS THE PAKISTAN					
7.	***Technical Staff for After Sales Service/Support:*** (Credible Documentary evidence must be provided)					
7.1	50 or more OEM Certified Technical Staff/Resident Engineers. (Must be Masters or Graduates in relevant field ***Or*** OEM Certified".	08-Marks	**08-Marks**			
7.2	25 or more OEM Certified Technical Staff/ Resident Engineers. (Must be Graduate OR Equivalent in relevant field ***Or*** OEM Certified.	04-Marks		04		
8.	***Company/Bidder's Offices /Networking Setup across the Pakistan:*** (Credible Documentary evidence must be provided)					
8.1	Main Office + 12 or more regional/branch offices.	10-Marks				
8.2	Main Office + 10 regional/branch offices.	08-Marks	**10-Marks**			
8.3	Main Office + 08 regional/branch offices.	06-Marks				
8.4	Main Office + 01 regional/branch office.	04-Marks		04		
8.5	Main Office with no regional / branch office.	02-Marks				
		Gross Total:	***18-Marks***			

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	PAST & PRESENT WORKING EXPERIENCES:					
9.	***Original Equipment Manufacturer (OEM)'s Authorized Partner(s) having atleast Five (05) Years Past experience in the similar nature of procurement supplied to the different procuring agencies (either from Public or Private Sector Organizations)*** (Purchase Orders and Agreements from the various organizations / Procuring Agencies must be attached as supporting Documents along with Payment Cheques.		**15-Marks**			
9.1	25 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 03-Proofs from the various organizations / Procuring Agencies must be attached as supporting Documents)	15-Marks				
9.2	20 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 02-Proofs from the various organizations / Procuring Agencies must be attached as supporting Documents)	10-Marks		10		
9.3	15 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 01-Proof from the various organizations / Procuring Agencies must be attached as supporting Documents)	05-Marks				
9.4	Below 05-Proofs	00-Marks				
10.	***Evidence of similar nature of procurement / kind of assignment having minimum value equivalent to PKR 60 million to 65 million or above have been successfully completed between July-2025 to June-2026:*** (Purchase Orders or Agreements from various organizations / Procuring Agencies must be attached as supporting Documents).		**06-Marks**			
10.1	05 or more Proofs	06-Marks				
10.2	03 Proofs	04-Marks		04		
10.3	01-Proof	02-Marks				
		Gross Total:	***21-Marks***			
	PROJECT COMPLETION & OTHER CERTIFICATIONS:					

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11.	***Valid Client Satisfaction or Feedback or Project Completion Certificates on Clients/ Customers Official Letter Heads with required discipline that the bidder has delivered & installed the required I.T Equipment (i.e., Desktop, Laptop, Printer, Scanner etc.) as per the purchase order's requirements and on scheduled time during the contract period:***					
11.1	25 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 03-Proofs from various Organizations / Procuring Agencies must be attached as supporting Documents).	10-Marks	**10-Marks**			
11.2	20 or more Proofs for the Year 2021, 2022, 2023, 2024 & 2025. (For each year atleast 02-Proofs from various Organizations / Procuring Agencies must be attached as supporting Documents).	05-Marks		05		
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12.	***Manufacturer Partnership / Authorization Certifications:*** (Credible Documentary evidence must be provided).					
12.1	Tier-I or Equivalent (where applicable)	10-Marks	**10-Marks**	10		
13.	***Bonus / Additional Points: Bidder(s) offering free of cost greater Comprehensive (Service + Parts) extended Local Warranty Period verifiable with OEM (In addition to the standard warranty i.e., 01-Year period required in the Bidding Document) will get the Bonus /Additional Points:***		**05-Marks**			
13.1	Free of cost Comprehensive Warranty up to 01+ 03 = 04-Years	05-Marks		05		
13.2	Free of cost Comprehensive Warranty up to 01+ 02 = 03-Years	03-Marks				
	Gross Total:		***25-Marks***			
	Grand Total:		**100 - Marks**	**76**		

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