

SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

- Sindh Bank Ltd/Administration
- 1) NAME OF THE ORGANIZATION / DEPTT. _____
- 2) PROVINCIAL / LOCAL GOVT./ OTHER _____
- 3) TITLE OF CONTRACT _____
- 4) TENDER NUMBER _____
- 5) BRIEF DESCRIPTION OF CONTRACT _____
- 6) FORUM THAT APPROVED THE SCHEME _____
- 7) TENDER ESTIMATED VALUE _____
- 8) ENGINEER'S ESTIMATE _____
(For civil works only)
- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) _____ 1 Year
- 10) TENDER OPENED ON (DATE & TIME) _____ 30.09.2025 at 1115 Hrs
- 11) NUMBER OF TENDER DOCUMENTS SOLD _____ FOC
(Attach list of buyers)
- 12) NUMBER OF BIDS RECEIVED _____
- 13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS _____ 1
20.11.2025
- 14) BID EVALUATION REPORT _____
(Enclose a copy)
- 15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER _____ M/s. Nordia Health Products (Pvt) Ltd
- 16) CONTRACT AWARD PRICE _____ Rs.6,199,950 /-
- 17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT _____
(i.e. 1st, 2nd, 3rd EVALUATION BID). M/s. Nordia Health Products (Pvt) Ltd
- 18) METHOD OF PROCUREMENT USED : - (Tick one)
- a) SINGLE STAGE – ONE ENVELOPE PROCEDURE _____ ☒ Domestic/ Local
- b) SINGLE STAGE – TWO ENVELOPE PROCEDURE _____ ☐
- c) TWO STAGE BIDDING PROCEDURE _____ ☐
- d) TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE _____ ☐

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e.
EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:

19) APPROVING AUTHORITY FOR AWARD OF CONTRACT _____

20) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

21) ADVERTISEMENT :

i) SPPRA Website
(If yes, give date and SPPRA Identification No.)

| | |
|-----|--|
| Yes | SPPRA NIT EPADS <u>S-250924421</u> <u>12.9.2025</u> |
| No | |

ii) News Papers
(If yes, give names of newspapers and dates)

| | |
|-----|---|
| Yes | <u>Tribune, Daily Express</u> <u>Sindh Express 12.9.2025</u> |
| No | |

22) NATURE OF CONTRACT

| | | | |
|--------------------|-------------------------------------|------|--------------------------|
| Domestic/ Local | <input checked="" type="checkbox"/> | Int. | <input type="checkbox"/> |
|--------------------|-------------------------------------|------|--------------------------|

23) WHETHER QUALIFICATION CRITERIA
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

24) WHETHER BID EVALUATION CRITERIA
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

25) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A
METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

| | | | |
|-----|--------------------------|----|-------------------------------------|
| Yes | <input type="checkbox"/> | No | <input checked="" type="checkbox"/> |
|-----|--------------------------|----|-------------------------------------|

26) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

27) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED
BID / BEST EVALUATED BID (in case of Consultancies)

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

28) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY
COMPLIANT?

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

29) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT
THE TIME OF OPENING OF BIDS?

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

30) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF
CONTRACT?
(Attach copy of the bid evaluation report)

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

31) ANY COMPLAINTS RECEIVED
(If yes, result thereof)

| | |
|-----|----|
| Yes | |
| No | No |

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS
(If yes, give details)

| | |
|-----|----|
| Yes | |
| No | No |

33) WAS THE EXTENSION MADE IN RESPONSE TIME?
(If yes, give reasons)

| | |
|-----|----|
| Yes | |
| No | No |

34) DEVIATION FROM QUALIFICATION CRITERIA
(If yes, give detailed reasons.)

| | |
|-----|----|
| Yes | |
| No | No |

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT BLACK LISTED?

| | | | |
|-----|--------------------------|----|-------------------------------------|
| Yes | <input type="checkbox"/> | No | <input checked="" type="checkbox"/> |
|-----|--------------------------|----|-------------------------------------|

36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:
(If yes, enclose a copy)

| | | | |
|-----|--------------------------|----|-------------------------------------|
| Yes | <input type="checkbox"/> | No | <input checked="" type="checkbox"/> |
|-----|--------------------------|----|-------------------------------------|

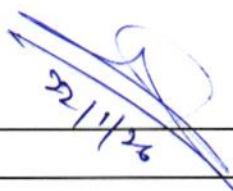
37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN THE CONTRACT (BANK GUARANTEE ETC.)?

| | | | |
|-----|--------------------------|----|-------------------------------------|
| Yes | <input type="checkbox"/> | No | <input checked="" type="checkbox"/> |
|-----|--------------------------|----|-------------------------------------|

38) SPECIAL CONDITIONS, IF ANY
(If yes, give Brief Description)

| | |
|-----|--|
| Yes | |
| No | |

Signature & Official Stamp of
Authorized Officer



22/1/2026

FOR OFFICE USE ONLY

SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi
Tele: 021-9205356; 021-9205369 & Fax: 021-9206291

Print

Save

Reset

SNDB/COK/ADMIN/TD/1456/2025

Dated: 22/01/2026

M/s. Nordica Health Products (Pvt) Ltd.
Plot No L-11,
D-1, Block-21.
F.B Area Industrial,
Karachi

Subject: Contract Award – Supply of Mineral Water to Karachi Region 93
Branches of Sindh Bank Ltd.

Dear Sir,

The management of Sindh Bank Limited is pleased to award the subject contract to **M/s. Nordica Health Products (Pvt) Ltd** in accordance with terms and conditions mentioned in our tender dated 12.09.2025.

Please acknowledge.

Sincerely,

For & behalf of Sindh Bank Limited,



Tabish Ali Shah
Head of Administration & Security Division

3. SECTION –III TECHNICAL SPECIFICATIONS/SCOPE OF WORK

Sindh Bank Limited (SNDB) requires the supply of mineral water for SNDB Branches for the year 2025-26. Contract Agreement is extendable for further 3 years on same terms & conditions & rates.

- The approximate requirement is 34,272 bottles (19 litres each) per year. However, the supply will be 2856 bottles on monthly basis.

| Bid Evaluation Report | | |
|---|---|---|
| Supply of Mineral Water to Karachi Region 93 Branches | | |
| 1 | Name of Procuring Agency | Sindh Bank Limited |
| 2 | Tender Reference No. | SNDB/COK/ADMIN/TD/1466/2025 |
| 3 | Tender Description | Supply of Mineral Water to Karachi Region 93 Branches |
| 4 | Method of Procurement | Single Stage One Envelope Bidding Procedure |
| 5 | Tender Published & SPPRA S. No. | SPPRA E-PADS -S-250924421 Express Tribune (English) , Daily Express (Urdu), Sindh Express (Sindhi) (12/09/2025) |
| 6 | Total Bid Documents Sold | 01 |
| 7 | Total Bids Received | 01 |
| 8 | Technical / Financial Bid Opening Date & Time | 30/09/2025 at 1115 Hrs. |
| 9 | No. of bids qualified | 01 |
| 10 | Bid(s) Rejected / Disqualified | 00 |

Details on the above as given below:

| S. No | Name of Firm or Bidder | Qualified / Disqualified in Technical / Eligibility Inspection/ Mandatory | Cost offered by the Bidder | Ranking in terms of cost | Comparison with Estimated cost (Rs.6,700,000/-) | Reasons for acceptance/ rejection | Remarks |
|-------|--|---|--|--------------------------|---|--|---------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | |
| 1. | M/s. Nordica Health Products (Pvt) Ltd | Qualified | Rs.6,199,960/- (Bottle Qty 34,272 per year x Rs.180 per bottle = Rs.6,168,960/-) (One Bottle Security Deposit Rs.1,000/-) (One Cold Water Dispenser Rs.30,000/-) | Only Bidder | Rs.500,040/- Below the estimated cost | Only bidder as Most Advantageous Bid Accepted- Award of Contract | Rule 48 has been complied |

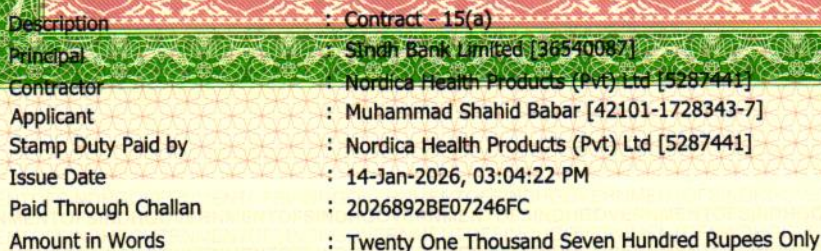
Accordingly, going by the Technical/Financial Evaluation criteria laid down in the tender document, **M/s. Nordica Health Products (Pvt) Ltd** is the most advantageous bid i.e. **Rs.6,199,960/-**, and their bid is also below the estimated cost, hence recommended for award of contract for **Supply of Mineral Water to Karachi Region 93 Branches** of Sindh Bank Limited.

Members Signature- Procurement Committee

Dilshad Hussain Khan
Chief Financial Officer

Arshad Abbas Soomro
Head of Administration

Parvez Bhutto -Director Works & Services
(SMIU) Karachi



Please Write Below This Line

You can verify your e-Stamp paper by scanning the QR code or online at www.estamps.gos.pk using the 'Verification Through Web' option.

THIS AGREEMENT is entered into at Karachi
on this the 22 day of JANUARY, 2025

M/s. Nordica Health Products (Pvt) Ltd, incorporated under the Companies Ordinance 1984 having its **Plot L-11-D-1, Block 21, F.B Area Industrial, Karachi** through its Country Business Manager Water (Company's duly authorized Agent/Representative) hereinafter refer to as "Supplier" (which expression shall, whenever the context so permits include its successors and permitted assigns) of the one part;

Sindh Bank Limited, a banking supplier incorporated under the laws of Islamic Republic of Pakistan and having its registered office at Federation House building, 3rd floor, Abdullah Shah Ghazi Road, Clifton, Karachi-75600 hereinafter referred to as the "Bank", (which expression shall be deemed to mean and include its successors-in-interest and permitted assigns) of the second part.





WHEREAS:

"THE BANK" intends to acquire the services of "Supplier" for Supply of Bottle Mineral Water to Karachi Region 93 Branches of Bank and Supplier agrees to provide the following services to the bank, as per tender opening date **30-09-2025** along with Price Schedule mentioned in Financial Proposal which is attached herewith and marked as Annexure-A:

(The Bank and Supplier shall hereinafter wherever the context so permits shall collectively be referred to as the "Parties" and individually as a "Party").

WHEREAS, the Bank requires delivery of water bottle at its premises;

AND WHEREAS, Supplier possesses the skills, expertise and resources to provide the requisite services in relation to the delivery of bottled water to the Bank;

AND WHEREAS, the Bank hereby agrees to appoint the supplier for the provision of services, subject to the terms and conditions of this Agreement.

NOW THEREFORE, the Parties agree as follows,

1. SERVICES:

Supplier will deliver **Watella Drinking Water 19 Litre** bottle to the Bank premises (detailed in Annexure B) in accordance with the terms and conditions of this Agreement. The Bank will sign and check all delivery receipts issued by the delivery sales representatives, at the time of delivery. No claim(s) of error in receipt shall be entertained after passage of 3 working days after delivery. The modification, alteration, or change its terms and conditions and procedures of the delivery of the bottled water will only be done with mutual consent in written of both the Parties. Supplier shall endeavour to provide efficient services and timely delivery of the bottles to the Bank and will not be held liable for any delay in the delivery or services caused due to Force Majeure events occurring including but not limited to delivery van breakdown, shortage of supply at factory due to strike and/or curfew etc.

2. TERM & TERMINATION:

a) The Agreement will commence and take effect from 22/1/2026 and unless terminated in accordance with the provisions contained herein shall expire on 22/1/2027. Upon Expiry, this agreement may be renewed with the mutual consent of both the parties. **All the terms & conditions of tender documents will remain part of this agreement.**

b) This Agreement may be terminated in accordance with the following;

- i. Either Party may terminate this Agreement by giving 30 (thirty) day prior written notice without assigning any reason.
- ii. Immediately by a Party if the other Party commits a substantial breach of any of its obligations under this Agreement and shall not have remedied such breach within fifteen (15) days of receiving written notice of the breach from the non-breaching party.
- iii. Immediately by either Party if the other Party shall become bankrupt or enter into liquidation (provisional or otherwise) except for purpose of amalgamation or reconstruction or a receiver and/or manager or administrator is appointed in



respect of its assets or any part thereof or it enters into any composition or arrangement with creditors generally.

- c) Upon termination of this Agreement the Bank will return all the bottles which will be collected by authorized officer of the Supplier.
- d) Supplier shall return all advance payments/security deposits against bottles (if any) after ensuring that all the bottles have been returned. At the time of refund any outstanding amount will be deducted from the advance payments (if applicable).
- e) The Bank will clear all charges payable and accrued till the time of termination of the Agreement which is not disputed.
- f) In case of termination for any reason whatsoever, neither supplier shall have no claim against the bank for compensation for loss of rights, loss of goodwill or any similar loss. The supplier will be liable to pay cost of litigation (if any) on default of supplier.
- g) If two (2) unsatisfactory letters/emails are issued by the Bank for unsatisfactory performance to the supplier.

3. PRICING AND PAYMENT:

The Bank will pay all charges due and payable under this Agreement in accordance with Annexure A.

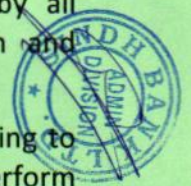
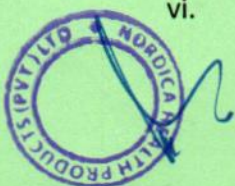
If the obligation of warranty period are not met or delayed, the repair etc. requirement on this account will be carried out by the bank & the billed amount will be deducted from the performance security/ upcoming payment due to supplier. Risk & subsequent cost to this effect if any will be liability of the supplier and any subsequent expenses on the equipment will also be borne by the supplier

4. CANCELLATIONS:

Subject to the provisions of clause 2(c), 2(d) and 2 (e), on closing of an account the any advance payments/security deposits will be refunded to the Bank as per Supplier's record within 14 working days termination/expiry of the Agreement.

5. REPRESENTATIONS AND WARRANTIES:

- a) Supplier represents and warrants that:
 - i. It is a company duly incorporated under the laws of the Islamic Republic of Pakistan and has the licenses and approvals of relevant regulatory body(ies) to provide the Services under this Agreement;
 - ii. It has the necessary power to enter into this Agreement and has by all appropriate and required corporate actions authorized the execution and delivery of the Agreement;
 - iii. Supplier has disclosed in writing to the Bank all matters specifically relating to Supplier---- and its business which could affect the Supplier's ability to perform its obligations hereunder and that all such information is accurate in all material respects and no material fact, the omission of which would make such statements misleading, has been omitted;
 - iv. Up to the date of the Agreement, all taxes, duties, dues, rates, charges, cesses and rents payable to any government, municipal or local authority in respect of Supplier business, operations and properties have been fully paid up;
 - v. The Agreement constitutes a legal, valid and binding obligation of Supplier-enforceable in accordance with its terms
 - vi. Neither the execution of the Agreement nor the compliance by the Supplier- with the respective terms thereof will constitute a breach of or cause default under any agreement or other undertaking, instrument or obligation to which it is a party or which is binding upon it or any of its assets to an extent or in a manner which might materially and adversely affect the ability of Supplier-- to perform its obligations under this Agreement.



- b) The Bank represents and warrants that;
- i. It is a company duly incorporated under the laws of the Islamic Republic of Pakistan and has the licenses and approvals of relevant regulatory body(ies) to receive the Services under this Agreement;

It has the necessary power to enter into this Agreement and has by all appropriate and required corporate actions authorized the execution and delivery of the Agreement;
 - ii. The Bank has disclosed in writing to the Supplier- all matters specifically relating to the Bank and its business which could affect the Bank's ability to perform its obligations hereunder and that all such information is accurate in all material respects and no material fact, the omission of which would make such statements misleading, has been omitted;
 - iii. Up to the date of the Agreement, all taxes, duties, dues, rates, charges, cesses and rents payable to any government, municipal or local authority in respect of the Bank's business, operations and properties have been fully paid up;
 - iv. The Agreement constitutes a legal, valid and binding obligation of the Bank enforceable in accordance with its terms
 - v. Neither the execution of the Agreement nor the compliance by the Bank with the respective terms thereof will constitute a breach of or cause default under any agreement or other undertaking, instrument or obligation to which it is a party or which is binding upon it or any of its assets to an extent or in a manner which might materially and adversely affect the ability of the Bank to perform its obligations under this Agreement

6. RESPONSIBILITIES:

- a) Supplier- undertakes that it shall:
- i. Make all necessary arrangements for providing the logistics and infrastructure for the supply of bottled water to the premises of the Bank;
 - ii. Ensure that the conditions and procedures for delivery of bottled water under this Agreement are followed at all times; and
 - iii. Use due care and caution in transporting the bottled water to the premises of the Bank and will ensure that the bottled water provided under this Agreement is fit for human consumption and bottled in accordance with applicable laws and all reasonable Bank requirements communicated to the Supplier from time to time.
 - iv. Provide an estimated schedule of deliver for delivering the consignments to the Bank's premises.
- b) The Bank undertakes that it shall
- i) Make timely payments for bottles delivered in accordance with the provisions of this Agreement.
 - ii) Properly store filled and empty bottle, in accordance with the instructions of Supplier----- so as not to cause damage to the bottles delivered. Bank shall be responsible for any damage or loss to the water bottles at the Bank's premises.
 - ii) Timely return all water bottles delivered under this Agreement.

THE USE OF BOTTLES:

All bottles are the property of **Supplier**. These shall not be taken or handed over to any other bottlers of water other than **Supplier** for filling purpose. The Bank will use the bottles only for Supplier----- Drinking Water). The Bank will not reuse Supplier Bottle for any other purpose or refill them with any other substance. The Bank will take good care of the bottles and will keep them clean and undamaged at all times and shall comply with the Supplier instruction in this regard. The Bank shall not make any alteration to the bottles. The Bank shall notify the Supplier---- immediately in the event of any bottle lost, stolen, damaged or destroyed.



7. LIABILITY FOR DAMAGE:

- a) Currently, we are providing the bottles on a complimentary basis (FOC - Free of Cost). The Bank shall be fully responsible for any loss, damage or destruction of the bottles while in the Bank's possession as they remain the property of Supplier. Supplier- may charge PKR 1,000/- Supplier per bottle to the Bank and recover any additional cost in case of damage to the bottles due to negligence of the Bank's staff or personnel or in case of any loss, stealing or destruction etc. of bottles as established by proof thereof.
- b) The Bank will check all bottles at time of delivery and in case of leaked bottles delivered, the Bank in its sole right can refuse such delivery and will inform the Supplier within 24 hours from the time of delivery.

8. DEFAULT:

If the Bank fails to pay any charges or to perform any other obligation when due as provided in this Agreement or if the Bank abandons or abuses the bottles, then Supplier may exercise any or all of the following remedies (a) stop any further deliveries of bottled water (b) make a written request for immediately handing over possession of all bottles then held by the Bank (c) exercise any other right or remedy available under applicable law.

9. AUDIT OF BOTTLES:

- a) The Bank shall allow an inspection of their bottles by Supplier representative on any working day during the year upon being served with a 7 day written notice in advance to carry out such inspection so that the Supplier representative can be facilitated.

10. REMOVAL OF BOTTLES:

Supplier has the right to remove or recover bottles from the Bank premises with prior written notice on expiry or termination of this Agreement.

11. TRANSFER:

11.1 The Bank may not directly or indirectly transfer any of its right or obligation under this Agreement. The Bank will not allow any other person or entity to use the bottles for any purpose whatsoever. In case of change of address, suspension of delivery, the Bank will inform the Supplier.

11.2 Supplier will not assign / transfer their job to any one without prior written permission from the bank. In case of change of address, for any reason do not deliver bottles to the bank & etc. Supplier will inform to the bank in written.

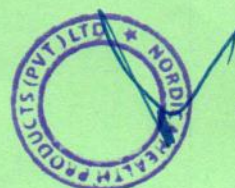
12. DISPENSERS:

Supplier will be responsible for the repair and maintenance work of all water dispensers, placed at Bank premises on Bank's call. The reasonable charges which will be accrued for carrying out such repair and maintenance work will be raised in the form of an invoice on the Bank which will be paid by the Bank.

The provision of repair & maintenance dispensers at the Bank's premises shall be subject to a different agreement signed between the Bank and Supplier.

13. REPAIR & MAINTENANCE OF ELECTRIC COOLER:

The Supplier will provide repair and maintenance of electric cooler facility to the Bank on pre agreed reasonable charges.



14. AMENDMENTS

No modifications, alterations, changes, waivers or termination of any provision contained in this Agreement or any future representation(s), promise(s) or condition(s) in connection with the subject matter hereof shall be binding unless made in writing and signed by both the Parties hereto.

15. GOVERNING LAW

The Agreement and all related documents of agreements shall be governed by the laws of the Islamic Republic of Pakistan

16. HEADINGS

In this Agreement, the headings of clauses are for convenience only and have no legal effect.

17. ARBITRATION/DISPUTES

17.1 The Parties agreed that the avoidance or early resolution of disputes is crucial for a smooth execution of the Agreement and the success of the assignment. The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with the Agreement or its interpretation.

17.2 If Parties fail to amicably settle any dispute arising out of or in connection with the Agreement within (10) days of commencement of such informal negotiations, the dispute shall first complaint redressal committee of the bank and if parties could not reached at amicable situation, then the matter will be referred to the grievance committee of Bank and if matter could not be resolved the matter will be referred for arbitration of two arbitrators, one to be appointed by each party, in accordance with the Arbitration Act, 1940. Venue of arbitration shall be at Karachi, Pakistan and proceedings of arbitration shall be conducted in English.

18. WAIVER

Any waiver by either Party of any breach of any term of this Agreement shall not prevent the subsequent enforcement of that term nor shall it be deemed a waiver of any other subsequent breach.

19. SEVERABILITY

The illegality or non-validity of any paragraph, clause or provision contained in the Agreement shall not affect or invalidate the remainder of the Agreement.

20. ENTIRE AGREEMENT

This Agreement embodies the entire agreement between Supplier and the Bank relating to the subject matter hereof and supersedes all prior agreements and arrangements (whether written or oral) between the Parties. There are no promises, terms, conditions or obligations, whether oral or written expressed or implied other than those expressly provided in this Agreement or in subsequent variations agreed in writing by the Parties.

21. NOTICES

Any notice, request, instruction or other document to be given hereunder shall be delivered or sent by courier to the address of the Parties mentioned above or by facsimile at the telephone number of the other party set out herein below (or such other address or numbers as may be notified from time to time) in writing. Any such notice or other



document shall be deemed to have been delivered at the time of delivery, if sent by courier and if sent by facsimile, upon successful transmission of the facsimile.

22. COUNTERPARTS

This Agreement may be executed in any number of counterparts and all of such counterparts taken together shall be deemed to constitute one and the same instrument.

23. CONFIDENTIALITY

Confidential Information. For the purposes of the Agreement, the term "Confidential Information" shall mean any information comes in possession of SUPPLIER and its personnel during normal course of business / Services shall be the property of the BANK at all times and / or any of the BANK communications, whether in oral, written, graphic, magnetic, electronic, or other form, that is either conspicuously marked "confidential" or "Proprietary," or is known to be confidential or proprietary, or is of a confidential or proprietary nature, and that is made in the course of discussions, studies, or other work undertaken shall be kept confidential by SUPPLIER.

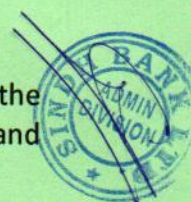
SUPPLIER acknowledges that BANK is under strict confidentiality obligations with regard to all the information and affairs of its Customers. Therefore, SUPPLIER shall not disclose any data, information or other affairs of BANK customers which may come to the knowledge of SUPPLIER in providing the above services. SUPPLIER undertakes to obtain from its employees involved in the Services written undertakings to maintain the confidentiality obligations of SUPPLIER under this Agreement.

In the event of breach of aforesaid clauses, SUPPLIER shall be liable to pay damages to the BANK hereby indemnifies. The BANK against any loss arising out of any breach of this clause by the BANK.

This clause shall also survive after termination of this Agreement.

24. ENSURING ACCESS TO SBP

SUPPLIER and BANK agree to provide to State Bank of Pakistan necessary access for the documentation and accounting records in relation to the Cash in Transit activities and right to conduct on-site to SUPPLIER, if required



25. LIABILITY

In case of loss, damage and / or delay after agreed time SUPPLIER shall pay the damages to the BANK as mutually agreed. It is agreed between the parties hereto that no claim for loss of or damage shall be entertained till such time as all printing charges have been paid, in full, by the BANK. The BANK agrees not to deduct any amount from any payment to be made to SUPPLIER, against any bills raised and/or invoices issued by SUPPLIER, in respect of the printing and delivery of BANK statements under this Agreement. This Addendum shall form an integral part of the Agreement.

26. INDEMNIFICATION.

- i- Supplier (the "Indemnifier") agrees that it shall indemnify, defend, and hold harmless the BANK and its parent, subsidiaries, affiliates, successors, and assigns and their respective directors, officers, employees and agents (collectively, the "Indemnities") from and against any and all liabilities, claims, suits, actions, demands, settlements, losses, judgments, costs, damages and expenses (including,



without limitation, reasonable attorneys', accountants' and experts' fees) arising out of or resulting from, in whole or in part: (i) any act, error or omission, whether intentional or unintentional, by the Indemnifier or its officers, directors, employees, or sub-administrators, related to or arising out of the business covered by this Agreement, or (ii) an actual or alleged breach by the Indemnifier of any of its representations, warranties or covenants contained in this Agreement (including, without limitation, any failure of Indemnifier to comply with applicable local, state, provincial or federal regulations concerning Indemnifier's performance under this Agreement).

ii- This Article shall also survive after termination of this Agreement.

27. Anti – Money Laundering.

"Suppliers acknowledge that they do not violate any statutory / prudential requirement on anti-money laundering or record keeping procedure as per existing laws / rules and regulations of locals as well as foreign jurisdiction."

Support Escalation Matrix:

For timely addressing of complaints given support escalation matrix will be utilized/followed:-

| LEVEL-1 | Name/Designation (support staff) | Ms. Asma Ahmed-Customer Service Executive |
|--|--|---|
| First complain if the call is not resolved "within specified response time" (24 hours) | Landline Phone | 111-929292 |
| | Email | Customerservice1@watella.pk |
| | Cell | 0311-32499999 |
| LEVEL-2 | Name/Designation (Regional Head/Manager/GM) | Ershad Ahmed – Head of Customer Relations |
| Second complain, if the call is attended within "Specified Response Time" and not attended / or the problem still unresolved even after complaining at Level-1 (48 hours) | Landline Phone | 111-929292 |
| | Email | ershad@nordica.com.pk |
| | Cell | 0333-2009777 |
| LEVEL-3 | Name/Designation (CEO of the firm) | Fahad Bin Hilal – Chief Executive Officer |
| Third complain, if the call is attended within "Specified Response Time" and not attended /or the problem still unresolved even after complaining at Level-2 | Landline Phone | 111-929292 |
| | Email | fahad@nordica.com.pk |
| | Cell | 0333-2005333 |
| Note: Ensure that no column above is left blank | | |



In witnesses hereunder both the parties have set their hands on the day and year above first mentioned.

Supplier Signature _____

Name Fahad Bin Hilal

Designation Chief Executive Officer

Company Name Nordica Health Products Pvt Ltd

Address Plot # L-11-D1, Block 21, F.B. Industrial Area Karachi

Stamp

Customer Signature _____

Name JADIDH ALI SHAH

Designation Head of Administration

Company Name Sindh Bank Limited

Address Federation House, Sindh Bank Ltd. Head Office Karachi

Stamp

Witness: _____

Signature _____

Name Ershad Ahmed

Designation Head of Customer Relations

Address Plot # L-11-D1, Block 21, F.B. Industrial Area Karachi

Signature _____

Name Riaz Sana

Designation SNR Manager - Adm

Company Name Sindh Bank Limited

Address Federation House, Sindh Bank Ltd. Head Office, Karachi

List of Karachi Region Branches & Offices

| SR. NO. | ACC. NO. | NAME | BR.CODE |
|---------|----------|--------------------------------|---------|
| 1 | B010 | SINDH BANK 0357-DHA PH-02 | 0357 |
| 2 | B011 | SINDH BANK 0340-SHER SHAH BR. | 0340 |
| 3 | B012 | SINDH BANK 0343-GUL-E-HADEED | 0343 |
| 4 | B013 | SINDH BANK 0313-TARIQ ROAD BR. | 0313 |
| 5 | B014 | SINDH BANK 0360-BAHADURABAD BR | 0394 |
| 6 | B015 | SINDH BANK 3021-S.SYED H.SUB | 3021 |
| 7 | B016 | SINDH BANK 0332-KAECHS BR. | 0332 |
| 8 | B017 | SINDH BANK 0353-PECHS COMM AR. | 0353 |
| 9 | B018 | SINDH BANK 0362-SMCHS BR. | 0362 |
| 10 | B019 | SINDH BANK 0326-SH-E-MILLAT BR | 0326 |
| 11 | B020 | SINDH BANK 0314-SITE BR. | 0314 |
| 12 | B021 | SINDH BANK 0333-M.ALI SOCIETY | 0333 |
| 13 | B022 | SINDH BANK 0381-IBRAHIM HYD. | 0381 |
| 14 | B023 | SINDH BANK 0387-GADAP TOWN BR. | 0394 |
| 15 | B024 | SINDH BANK 0352-MEHMOODABAD BR | 0352 |
| 16 | B025 | SINDH BANK 0380-DHA PH-08 BR. | 0380 |
| 17 | B026 | SINDH BANK 0325-DHORA JEE BR. | 0325 |
| 18 | B027 | SINDH BANK 0312-SH-E-FAISAL | 0312 |
| 19 | B028 | SINDH BANK 0389-ORAN.TOWN 02 | 0389 |
| 20 | B029 | SINDH BANK 0384-ORAN.TOWN 01 | 0384 |
| 21 | B030 | SINDH BANK 0391-BALDIA TOWN | 0391 |
| 22 | B031 | SINDH BANK 0386-SAADY TOWN BR | 0386 |
| 23 | B032 | SINDH BANK 0347-METROVILLE BR. | 0347 |
| 24 | B033 | SINDH BANK 0330-LIAQUATABAD BR | 0330 |
| 25 | B034 | SINDH BANK 0345-LANDHI | 0345 |
| 26 | B035 | SINDH BANK 0378-KORANGI TOWN | 0378 |
| 27 | B036 | SINDH BANK 0316-MEMON GOTH | 0316 |
| 28 | B037 | SINDH BANK 0370-MALIR CITY BR. | 0370 |
| 29 | B038 | SINDH BANK 0393-QUAIDABAD BR. | 0393 |
| 30 | B039 | SINDH BANK 0374-SHAH FAISAL | 0374 |
| 31 | B040 | SINDH BANK 0344-MALIR CANTT BR | 0344 |
| 32 | B041 | SINDH BANK 0319-N.KHI IND. | 0319 |
| 33 | B042 | SINDH BANK 0317-NEW KHI.BR. | 0317 |
| 34 | B043 | SINDH BANK 0376-NAZ.BR. | 0376 |
| 35 | B044 | SINDH BANK 0371-NISHTAR RD.BR. | 0371 |
| 36 | B045 | SINDH BANK 0354-KH-E-SHAHBAZ | 0354 |
| 37 | B046 | SINDH BANK 0348-KH-E-ITTEHAD | 0348 |
| 38 | B047 | SINDH BANK 0309-PREEDY SADDAR | 0309 |
| 39 | B048 | SINDH BANK 0342-PIB COLONY BR. | 0342 |
| 40 | B049 | SINDH BANK 0349-GARDEN EAST BR | 0349 |
| 41 | B050 | SINDH BANK 0323-JAMSHED QTR. | 0323 |
| 42 | B051 | SINDH BANK 0308-KIA BR. | 0308 |
| 43 | B052 | SINDH BANK 0355-NORTH NAZ.BR. | 0355 |
| 44 | B053 | SINDH BANK 0306-HYDERI BR. | 0306 |
| 45 | B054 | SINDH BANK 0321-GOLE MARKET BR | 0321 |
| 46 | B055 | SINDH BANK 0328-NEW CHALLI | 0328 |
| 47 | B056 | SINDH BANK 0367-RASHID MINHAD | 0367 |
| 48 | B057 | SINDH BANK 0377-GULZAR-E-HIJJ | 0377 |
| 49 | B058 | SINDH BANK 0361-SACHAL GOTH | 0361 |



| | | | |
|----|------|--------------------------------|------|
| 50 | B060 | SINDH BANK 0305-GUL-E-IQB-05 | 0305 |
| 51 | B061 | SINDH BANK 0310-PAPER MARKET | 0310 |
| 52 | B062 | SINDH BANK 0335-GUL-E-JOHAR | 0335 |
| 53 | B063 | SINDH BANK 0373-KARACHI UNI. | 0373 |
| 54 | B064 | SINDH BANK 0331-UNIVERSITY RD. | 0331 |
| 55 | B065 | SINDH BANK 0392-G.I 13D-2 | 0392 |
| 56 | B066 | SINDH BANK 0364-CATTLE CILONY | 0364 |
| 57 | B067 | SINDH BANK 0358-PIA EMP.SOC. | 0358 |
| 58 | B068 | SINDH BANK 0379-G.I-06 SESSI | 0379 |
| 59 | B069 | SINDH BANK 0369-CIVIC CENTER | 0369 |
| 60 | B070 | SINDH BANK 0356-SAFORA GOTH | 0356 |
| 61 | B071 | SINDH BANK 0311-GIZRI BR. | 0311 |
| 62 | B072 | SINDH BANK 0304-DHA PH-05 | 0304 |
| 63 | B073 | SINDH BANK 0338-DHA PH-04 | 0338 |
| 64 | B074 | SINDH BANK 0346-WEST WHARF | 0346 |
| 65 | B075 | SINDH BANK 0315-TIMBER MARKET | 0315 |
| 66 | B076 | SINDH BANK 0336-KHI SROCK EXC. | 0336 |
| 67 | B077 | SINDH BANK 0322-M.A JINNAH RD | 0322 |
| 68 | B078 | SINDH BANK 0301-I.I.CHUNDRIGAR | 0301 |
| 69 | B080 | SINDH BANK 0390-ABUL HASSAN IS | 0390 |
| 70 | B081 | SINDH BANK 0707-HUB CHOWKI | 0707 |
| 71 | B082 | SINDH BANK 0339-LEA MARKET | 0339 |
| 72 | B083 | SINDH BANK 0303-COURT ROAD | 0303 |
| 73 | B084 | SINDH BANK 3031-SINDH SECRET | 3031 |
| 74 | B085 | SINDH BANK 0372-ZIAUDDIN AHMED | 0372 |
| 75 | B086 | SINDH BANK 0337-GUL-E-MAYMAR. | 0337 |
| 76 | B087 | SINDH BANK 0388-GULBERG BL-18 | 0388 |
| 77 | B088 | SINDH BANK 0320-WATER PUMP | 0320 |
| 78 | B089 | SINDH BANK 0349-JADE GARDEN | 0349 |
| 79 | B090 | SINDH BANK 0302-CLIFTON BL-05 | 0302 |
| 80 | B091 | SINDH BANK 0363-SHIREEN JINNAH | 0363 |
| 81 | B092 | SINDH BANK 0395-AZZIZABAD | 0395 |
| 82 | B093 | SINDH BANK 0329-B.ZONE 15/A2 | 0329 |
| 83 | B094 | SINDH BANK 0368-KARIMABAD | 0368 |
| 84 | B096 | SINDH BANK 0382-KEMARI | 0382 |
| 85 | B097 | SINDH BANK 0383-KHADDA MARKET | 0383 |
| 86 | B098 | SINDH BANK 0375-BOHRAPIR | 0375 |
| 87 | B105 | SINDH BANK 0385-BAHRIA TOWN | 0394 |
| 88 | B533 | SINDH BANK 0394-KH-E-SEHAR | 0394 |
| 89 | B729 | SINDH BANK 0396-SHAH LATIF | 0396 |
| 90 | B769 | SINDH BANK 0397-SURJANI TOWN | 0397 |
| 91 | B787 | SINDH BANK H.O -CALL CENTER | HO |
| 92 | B837 | SINDH BANK 0398-PARADISE HOME | 0398 |
| 93 | D711 | SINDH BANK-COMPLIANCE DIVISION | |
| 94 | D910 | SINDH BANK - CONSUMER DIVISON | |





KAMRAN ALI SHAIKH STAMP VENDOR
Lic No. 134, Seat No. 34 Shade A City Court Karachi

S. No. 29075 Date 27 NOV 2020

Issued To With Address IRFAN ALI SHAIKH

Through With Address Advocate

Purpose Attested. Lec # 445 KBA

Value Rs.

Stamp Vendor Signatures

RUPEES FIFTY ONLY

INTEGRITY PACT

Contract Number: SNDB/HO/ADMIN/TD/1466/2025

Dated: 22/11/20

Contract Value: Rs. 6,199,960/-

Contract Title: Supply of Mineral Water to Karachi Region Branches

Declaration of Fees, Commissions and Brokerage etc. Payable by the Suppliers of Services Pursuant To Rule 29 Sindh Public Procurement Rules Act, 2010

M/s. Nordica Health Products (Pvt) Ltd hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (Gos) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (Gos) through any corrupt business practice.

Without limiting the generality of the foregoing, M/s. Nordica Health Products (Pvt) Ltd represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from Gos, except that which has been expressly declared pursuant hereto.

M/s. Nordica Health Products (Pvt) Ltd certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with Gos and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty. M/s. Nordica Health Products (Pvt) Ltd accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other remedies available to Gos under any law, contract or other instrument, be voidable at the option of Gos.



Notwithstanding any rights and remedies exercised by Gos in this regard, M/s. Nordica Health Products (Pvt) Ltd agrees to indemnify Gos for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to Gos in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by , as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from Gos.

For and On Behalf of

M/s. Nordica Health Products (Pvt) Ltd

Signature: _____

Name: _____

Fahad Bin Hiral



For and On Behalf Of

M/s. Sindh Bank Limited

Signature: _____

Name: _____

Tarion Ali Shah
Head of Administration

