

SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

Sindh Bank Ltd/Administration

- 1) NAME OF THE ORGANIZATION / DEPTT. _____
Scheduled Bank
- 2) PROVINCIAL / LOCAL GOVT./ OTHER _____
Supply of Mineral Water to Karachi Region Branch
- 3) TITLE OF CONTRACT _____
SNDB/COK/ADMIN/TD/1456/2025
- 4) TENDER NUMBER _____
Supply of Mineral Water to Karachi Region Branch
- 5) BRIEF DESCRIPTION OF CONTRACT _____
Competent Authority
- 6) FORUM THAT APPROVED THE SCHEME _____
Rs. 6,700,000/-
- 7) TENDER ESTIMATED VALUE _____

- 8) ENGINEER'S ESTIMATE
(For civil works only) _____

- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) _____
1 Year
- 10) TENDER OPENED ON (DATE & TIME) _____
30.09.2025 at 1115 Hrs
- 11) NUMBER OF TENDER DOCUMENTS SOLD
(Attach list of buyers) _____
FOC
- 12) NUMBER OF BIDS RECEIVED _____

- 13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS _____
1
- 14) BID EVALUATION REPORT
(Enclose a copy) _____
20.11.2025
- 15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER _____
M/s. Nordia Health Products (Pvt) Ltd
- 16) CONTRACT AWARD PRICE _____
Rs.6,199,950/-
- 17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT
(i.e. 1st, 2nd, 3rd EVALUATION BID). _____
M/s. Nordia Health Products (Pvt) Ltd

18) METHOD OF PROCUREMENT USED : - (Tick one)

- a) SINGLE STAGE – ONE ENVELOPE PROCEDURE _____ Domestic/ Local
- b) SINGLE STAGE – TWO ENVELOPE PROCEDURE _____
- c) TWO STAGE BIDDING PROCEDURE _____
- d) TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE _____

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e.
EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:

Competent Authority

19) APPROVING AUTHORITY FOR AWARD OF CONTRACT _____

20) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

21) ADVERTISEMENT :

i) SPPRA Website
(If yes, give date and SPPRA Identification No.)

Yes	SPPRA NIT EPADS <i>S-250924421</i>
No	<i>12.9.2025</i>

ii) News Papers
(If yes, give names of newspapers and dates)

Yes	<i>Trisun, Daily Express</i>
No	<i>Sindh Express 12.9.2025</i>

22) NATURE OF CONTRACT

Domestic/ Local	<input checked="" type="checkbox"/>	Int.	<input type="checkbox"/>
--------------------	-------------------------------------	------	--------------------------

23) WHETHER QUALIFICATION CRITERIA
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

24) WHETHER BID EVALUATION CRITERIA
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

25) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A
METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
-----	--------------------------	----	-------------------------------------

26) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

27) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED
BID / BEST EVALUATED BID (in case of Consultancies)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

28) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY
COMPLIANT?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

29) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT
THE TIME OF OPENING OF BIDS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

30) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF
CONTRACT?

(Attach copy of the bid evaluation report)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
-----	-------------------------------------	----	--------------------------

31) ANY COMPLAINTS RECEIVED
(If yes, result thereof)

Yes	
No	No

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS
(If yes, give details)

Yes	
No	No

33) WAS THE EXTENSION MADE IN RESPONSE TIME?
(If yes, give reasons)

Yes	
No	No

34) DEVIATION FROM QUALIFICATION CRITERIA
(If yes, give detailed reasons.)

Yes	
No	No

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT
BLACK LISTED?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
-----	--------------------------	----	-------------------------------------

36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE
SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO
BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:
(If yes, enclose a copy)

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
-----	--------------------------	----	-------------------------------------

37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN
THE CONTRACT (BANK GUARANTEE ETC.)?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
-----	--------------------------	----	-------------------------------------

38) SPECIAL CONDITIONS, IF ANY
(If yes, give Brief Description)

Yes	
No	

Signature & Official Stamp of
Authorized Officer

22/11/2026

FOR OFFICE USE ONLY

SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi
Tele: 021-9205356; 021-9205369 & Fax: 021-9206291

SNDB/COK/ADMIN/TD/1456/2025
Dated: 22/01/2026

M/s. Nordica Health Products (Pvt) Ltd.
Plot No L-11,
D-1, Block-21.
F.B Area Industrial,
Karachi

Subject: Contract Award – Supply of Mineral Water to Karachi Region 93
Branches of Sindh Bank Ltd.

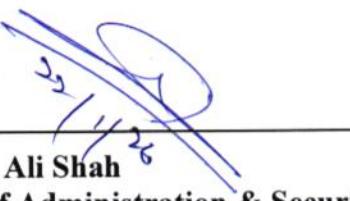
Dear Sir,

The management of Sindh Bank Limited is pleased to award the subject contract to **M/s. Nordica Health Products (Pvt) Ltd** in accordance with terms and conditions mentioned in our tender dated 12.09.2025.

Please acknowledge.

Sincerely,

For & behalf of Sindh Bank Limited,


Tabish Ali Shah
Head of Administration & Security Division



Sindh Bank Limited
SUPPLY OF MINERAL WATER TO KARACHI REGION BRANCHES

3. SECTION -III TECHNICAL SPECIFICATIONS/SCOPE OF WORK

Sindh Bank Limited (SNDB) requires the supply of mineral water for SNDB Branches for the year 2025-26. Contract Agreement is extendable for further 3 years on same terms & conditions & rates.

- The approximate requirement is 34,272 bottles (19 litres each) per year. However, the supply will be 2856 bottles on monthly basis.



Bid Evaluation Report		
Supply of Mineral Water to Karachi Region 93 Branches		
1	Name of Procuring Agency	Sindh Bank Limited
2	Tender Reference No.	SNDB/COK/ADMIN/TD/1466/2025
3	Tender Description	Supply of Mineral Water to Karachi Region 93 Branches
4	Method of Procurement	Single Stage One Envelope Bidding Procedure
5	Tender Published & SPPRA S. No.	SPPRA E-PADS -S-250924421 Express Tribune (English) , Daily Express (Urdu), Sindh Express (Sindhi) (12/09/2025)
6	Total Bid Documents Sold	01
7	Total Bids Received	01
8	Technical / Financial Bid Opening Date & Time	30/09/2025 at 1115 Hrs.
9	No. of bids qualified	01
10	Bid(s) Rejected / Disqualified	00

Details on the above as given below:

S. No	Name of Firm or Bidder	Qualified / Disqualified in Technical / Eligibility Inspection / Mandatory	Cost offered by the Bidder	Ranking in terms of cost	Comparison with Estimated cost (Rs. 6,700,000/-)	Reasons for acceptance / rejection	Remarks
1	2	3	4	5	6	7	
1.	M/s. Nordica Health Products (Pvt) Ltd	Qualified	Rs.6,199,960/- (Bottle Qty 34,272 per year x Rs.180 per bottle = Rs.6,168,960/-) (One Bottle Security Deposit Rs.1,000/-) (One Cold Water Dispenser Rs.30,000/-)	Only Bidder	Rs.500,040/- Below the estimated cost	Only bidder as Most Advantageous Bid Accepted- Award of Contract	Rule 48 has been complied

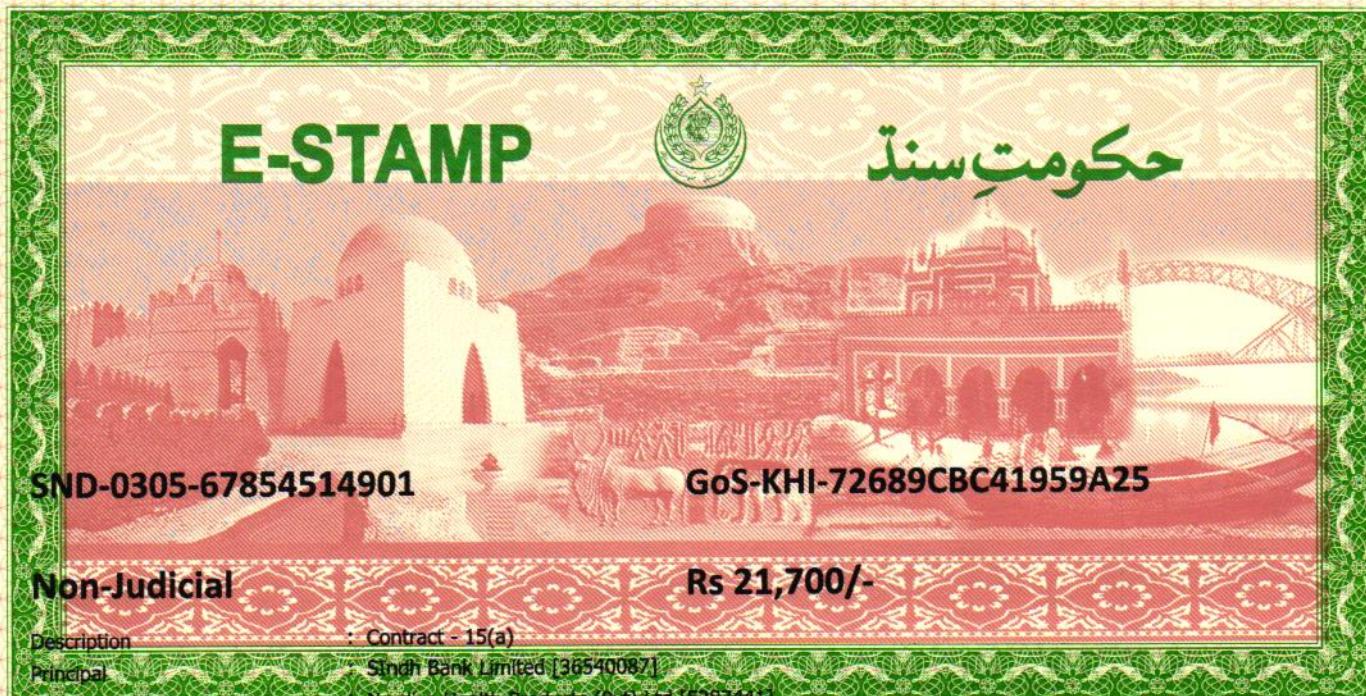
Accordingly, going by the Technical/Financial Evaluation criteria laid down in the tender document, **M/s. Nordica Health Products (Pvt) Ltd** is the most advantageous bid i.e. **Rs.6,199,960/-**, and their bid is also below the estimated cost, hence recommended for award of contract for **Supply of Mineral Water to Karachi Region 93 Branches** of Sindh Bank Limited.

Members Signature- Procurement Committee

Dilshad Hussain Khan
Chief Financial Officer

Arshad Abbas Soomro
Head of Administration

Parvez Bhutto -Director Works & Services
(SMIU) Karachi



Please Write Below This Line
You can verify your e-Stamp paper by scanning the QR code or online at www.estamps.gos.pk using the 'Verification Through Web' option.

AGREEMENT FOR SUPPLY OF MINERAL WATER TO KARACHI REGION 93 BRANCHES OF SINDH BANK LTD

THIS AGREEMENT is entered into at Karachi
on this the 22 day of JANUARY, 2025

BETWEEN

M/s. Nordica Health Products (Pvt) Ltd, incorporated under the Companies Ordinance 1984
having its Plot L-11-D-1, Block 21, F.B Area Industrial, Karachi through its Country Business
Manager Water (Company's duly authorized Agent/Representative) hereinafter refer to as
"Supplier" (which expression shall, whenever the context so permits include its successors and
permitted assigns) of the one part;

AND

Sindh Bank Limited, a banking supplier incorporated under the laws of Islamic Republic of
Pakistan and having its registered office at Federation House building, 3rd floor, Abdullah Shah
Ghazi Road, Clifton, Karachi-75600 hereinafter referred to as the "Bank", (which expression
be deemed to mean and include its successors-in-interest and permitted assigns) of the second
part.





E-STAMP

CONTINUATION SHEET

Government of Sindh

WHEREAS:

"THE BANK" intends to acquire the services of "Supplier" for Supply of Bottle Mineral Water to Karachi Region 93 Branches of Bank and Supplier agrees to provide the following services to the bank, as per tender opening date **30-09-2025** along with Price Schedule mentioned in Financial Proposal which is attached herewith and marked as Annexure-A:

(The Bank and Supplier shall hereinafter wherever the context so permits shall collectively be referred to as the "Parties" and individually as a "Party").

WHEREAS, the Bank requires delivery of water bottle at its premises;

AND WHEREAS, Supplier possesses the skills, expertise and resources to provide the requisite services in relation to the delivery of bottled water to the Bank;

AND WHEREAS, the Bank hereby agrees to appoint the supplier for the provision of services, subject to the terms and conditions of this Agreement.

NOW THEREFORE, the Parties agree as follows,

1. SERVICES:

Supplier will deliver **Watella Drinking Water 19 Litre** bottle to the Bank premises (detailed in Annexure B) in accordance with the terms and conditions of this Agreement. The Bank will sign and check all delivery receipts issued by the delivery sales representatives, at the time of delivery. No claim(s) of error in receipt shall be entertained after passage of 3 working days after delivery. The modification, alteration, or change its terms and conditions and procedures of the delivery of the bottled water will only be done with mutual consent in written of both the Parties. Supplier shall endeavour to provide efficient services and timely delivery of the bottles to the Bank and will not be held liable for any delay in the delivery or services caused due to Force Majeure events occurring including but not limited to delivery van breakdown, shortage of supply at factory due to strike and/or curfew etc.

2. TERM & TERMINATION:

- a) The Agreement will commence and take effect from 22/1/2026 and unless terminated in accordance with the provisions contained herein shall expire on 22/1/2027. Upon Expiry, this agreement may be renewed with the mutual consent of both the parties. **All the terms & conditions of tender documents will remain part of this agreement.**
- b) This Agreement may be terminated in accordance with the following:
 - i. Either Party may terminate this Agreement by giving 30 (thirty) day prior written notice without assigning any reason.
 - ii. Immediately by a Party if the other Party commits a substantial breach of any of its obligations under this Agreement and shall not have remedied such breach within fifteen (15) days of receiving written notice of the breach from the non-breaching party.
 - iii. Immediately by either Party if the other Party shall become bankrupt or enter into liquidation (provisional or otherwise) except for purpose of amalgamation or reconstruction or a receiver and/or manager or administrator is appointed in



respect of its assets or any part thereof or it enters into any composition or arrangement with creditors generally.

- c) Upon termination of this Agreement the Bank will return all the bottles which will be collected by authorized officer of the Supplier.
- d) Supplier shall return all advance payments/security deposits against bottles (if any) after ensuring that all the bottles have been returned. At the time of refund any outstanding amount will be deducted from the advance payments (if applicable).
- e) The Bank will clear all charges payable and accrued till the time of termination of the Agreement which is not disputed.
- f) In case of termination for any reason whatsoever, neither supplier shall have no claim against the bank for compensation for loss of rights, loss of goodwill or any similar loss. The supplier will be liable to pay cost of litigation (if any) on default of supplier.
- g) If two (2) unsatisfactory letters/emails are issued by the Bank for unsatisfactory performance to the supplier.

3. PRICING AND PAYMENT:

The Bank will pay all charges due and payable under this Agreement in accordance with Annexure A.

If the obligation of warranty period are not met or delayed, the repair etc. requirement on this account will be carried out by the bank & the billed amount will be deducted from the performance security/ upcoming payment due to supplier. Risk & subsequent cost to this effect if any will be liability of the supplier and any subsequent expenses on the equipment will also be borne by the supplier

4. CANCELLATIONS:

Subject to the provisions of clause 2(c), 2(d) and 2 (e), on closing of an account the any advance payments/security deposits will be refunded to the Bank as per Supplier's record within 14 working days termination/expiry of the Agreement.

5. REPRESENTATIONS AND WARRANTIES:

a) Supplier represents and warrants that:

- i. It is a company duly incorporated under the laws of the Islamic Republic of Pakistan and has the licenses and approvals of relevant regulatory body(ies) to provide the Services under this Agreement;
- ii. It has the necessary power to enter into this Agreement and has by all appropriate and required corporate actions authorized the execution and delivery of the Agreement;
- iii. Supplier has disclosed in writing to the Bank all matters specifically relating to Supplier---- and its business which could affect the Supplier's ability to perform its obligations hereunder and that all such information is accurate in all material respects and no material fact, the omission of which would make such statements misleading, has been omitted;
- iv. Up to the date of the Agreement, all taxes, duties, dues, rates, charges, cesses and rents payable to any government, municipal or local authority in respect of Supplier business, operations and properties have been fully paid up;
- v. The Agreement constitutes a legal, valid and binding obligation of Supplier- enforceable in accordance with its terms
- vi. Neither the execution of the Agreement nor the compliance by the Supplier- with the respective terms thereof will constitute a breach of or cause default under any agreement or other undertaking, instrument or obligation to which it is a party or which is binding upon it or any of its assets to an extent or in a manner which might materially and adversely affect the ability of Supplier-- to perform its obligations under this Agreement.

b) The Bank represents and warrants that;

- i. It is a company duly incorporated under the laws of the Islamic Republic of Pakistan and has the licenses and approvals of relevant regulatory body(ies) to receive the Services under this Agreement;
It has the necessary power to enter into this Agreement and has by all appropriate and required corporate actions authorized the execution and delivery of the Agreement;
- ii. The Bank has disclosed in writing to the Supplier- all matters specifically relating to the Bank and its business which could affect the Bank's ability to perform its obligations hereunder and that all such information is accurate in all material respects and no material fact, the omission of which would make such statements misleading, has been omitted;
- iii. Up to the date of the Agreement, all taxes, duties, dues, rates, charges, cesses and rents payable to any government, municipal or local authority in respect of the Bank's business, operations and properties have been fully paid up;
- iv. The Agreement constitutes a legal, valid and binding obligation of the Bank enforceable in accordance with its terms
- v. Neither the execution of the Agreement nor the compliance by the Bank with the respective terms thereof will constitute a breach of or cause default under any agreement or other undertaking, instrument or obligation to which it is a party or which is binding upon it or any of its assets to an extent or in a manner which might materially and adversely affect the ability of the Bank to perform its obligations under this Agreement

6. **RESPONSIBILITIES:**

a) Supplier- undertakes that it shall:

- i. Make all necessary arrangements for providing the logistics and infrastructure for the supply of bottled water to the premises of the Bank;
- ii. Ensure that the conditions and procedures for delivery of bottled water under this Agreement are followed at all times; and
- iii. Use due care and caution in transporting the bottled water to the premises of the Bank and will ensure that the bottled water provided under this Agreement is fit for human consumption and bottled in accordance with applicable laws and all reasonable Bank requirements communicated to the Supplier from time to time.
- iv. Provide an estimated schedule of deliver for delivering the consignments to the Bank's premises.

b) The Bank undertakes that it shall

- i) Make timely payments for bottles delivered in accordance with the provisions of this Agreement.
- ii) Properly store filled and empty bottle, in accordance with the instructions of Supplier---- so as not to cause damage to the bottles delivered. Bank shall be responsible for any damage or loss to the water bottles at the Bank's premises.
- ii) Timely return all water bottles delivered under this Agreement.

THE USE OF BOTTLES:

All bottles are the property of Supplier. These shall not be taken or handed over to any other bottlers of water other than Supplier for filling purpose. The Bank will use the bottles only for Supplier---- Drinking Water). The Bank will not reuse Supplier Bottle for any other purpose or refill them with any other substance. The Bank will take good care of the bottles and will keep them clean and undamaged at all times and shall comply with the Supplier instruction in this regard. The Bank shall not make any alteration to the bottles. The Bank shall notify the Supplier---- immediately in the event of any bottle lost, stolen, damaged or destroyed.



7. LIABILITY FOR DAMAGE:

- a) Currently, we are providing the bottles on a complimentary basis (FOC - Free of Cost). The Bank shall be fully responsible for any loss, damage or destruction of the bottles while in the Bank's possession as they remain the property of Supplier. Supplier- may charge PKR 1,000/- Supplier per bottle to the Bank and recover any additional cost in case of damage to the bottles due to negligence of the Bank's staff or personnel or in case of any loss, stealing or destruction etc. of bottles as established by proof thereof.
- b) The Bank will check all bottles at time of delivery and in case of leaked bottles delivered, the Bank in its sole right can refuse such delivery and will inform the Supplier within 24 hours from the time of delivery.

8. DEFAULT:

If the Bank fails to pay any charges or to perform any other obligation when due as provided in this Agreement or if the Bank abandons or abuses the bottles, then Supplier may exercise any or all of the following remedies (a) stop any further deliveries of bottled water (b) make a written request for immediately handing over possession of all bottles then held by the Bank (c) exercise any other right or remedy available under applicable law.

9. AUDIT OF BOTTLES:

- a) The Bank shall allow an inspection of their bottles by Supplier representative on any working day during the year upon being served with a 7 day written notice in advance to carry out such inspection so that the Supplier representative can be facilitated.

10. REMOVAL OF BOTTLES:

Supplier has the right to remove or recover bottles from the Bank premises with prior written notice on expiry or termination of this Agreement.

11. TRANSFER:

- 11.1 The Bank may not directly or indirectly transfer any of its right or obligation under this Agreement. The Bank will not allow any other person or entity to use the bottles for any purpose whatsoever. In case of change of address, suspension of delivery, the Bank will inform the Supplier.
- 11.2 Supplier will not assign / transfer their job to any one without prior written permission from the bank. In case of change of address, for any reason do not deliver bottles to the bank & etc. Supplier will inform to the bank in written.

12. DISPENSERS:

Supplier will be responsible for the repair and maintenance work of all water dispensers, placed at Bank premises on Bank's call. The reasonable charges which will be accrued for carrying out such repair and maintenance work will be raised in the form of an invoice on the Bank which will be paid by the Bank.

The provision of repair & maintenance dispensers at the Bank's premises shall be subject to a different agreement signed between the Bank and Supplier.

13. REPAIR & MAINTENANCE OF ELECTRIC COOLER:

The Supplier will provide repair and maintenance of electric cooler facility to the Bank on pre agreed reasonable charges.



14. AMENDMENTS

No modifications, alterations, changes, waivers or termination of any provision contained in this Agreement or any future representation(s), promise(s) or condition(s) in connection with the subject matter hereof shall be binding unless made in writing and signed by both the Parties hereto.

15. GOVERNING LAW

The Agreement and all related documents of agreements shall be governed by the laws of the Islamic Republic of Pakistan

16. HEADINGS

In this Agreement, the headings of clauses are for convenience only and have no legal effect.

17. ARBITRATION/DISPUTES

17.1 The Parties agreed that the avoidance or early resolution of disputes is crucial for a smooth execution of the Agreement and the success of the assignment. The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with the Agreement or its interpretation.

17.2 If Parties fail to amicably settle any dispute arising out of or in connection with the Agreement within (10) days of commencement of such informal negotiations, the dispute shall first complaint redressal committee of the bank and if parties could not reached at amicable situation, then the matter will be referred to the grievance committee of Bank and if matter could not be resolved the matter will be referred for arbitration of two arbitrators, one to be appointed by each party, in accordance with the Arbitration Act, 1940. Venue of arbitration shall be at Karachi, Pakistan and proceedings of arbitration shall be conducted in English.

18. WAIVER

Any waiver by either Party of any breach of any term of this Agreement shall not prevent the subsequent enforcement of that term nor shall it be deemed a waiver of any other subsequent breach.



19. SEVERABILITY

The illegality or non-validity of any paragraph, clause or provision contained in the Agreement shall not affect or invalidate the remainder of the Agreement.

20. ENTIRE AGREEMENT

This Agreement embodies the entire agreement between Supplier and the Bank relating to the subject matter hereof and supersedes all prior agreements and arrangements (whether written or oral) between the Parties. There are no promises, terms, conditions or obligations, whether oral or written expressed or implied other than those expressly provided in this Agreement or in subsequent variations agreed in writing by the Parties.

21. NOTICES

Any notice, request, instruction or other document to be given hereunder shall be delivered or sent by courier to the address of the Parties mentioned above or by facsimile at the telephone number of the other party set out herein below (or such other address or numbers as may be notified from time to time) in writing. Any such notice or other



document shall be deemed to have been delivered at the time of delivery, if sent by courier and if sent by facsimile, upon successful transmission of the facsimile.

22. COUNTERPARTS

This Agreement may be executed in any number of counterparts and all of such counterparts taken together shall be deemed to constitute one and the same instrument.

23. CONFIDENTIALITY

Confidential Information. For the purposes of the Agreement, the term "Confidential Information" shall mean any information comes in possession of SUPPLIER and its personnel during normal course of business / Services shall be the property of the BANK at all times and / or any of the BANK communications, whether in oral, written, graphic, magnetic, electronic, or other form, that is either conspicuously marked "confidential" or "Proprietary," or is known to be confidential or proprietary, or is of a confidential or proprietary nature, and that is made in the course of discussions, studies, or other work undertaken shall be kept confidential by SUPPLIER.

SUPPLIER acknowledges that BANK is under strict confidentiality obligations with regard to all the information and affairs of its Customers. Therefore, SUPPLIER shall not disclose any data, information or other affairs of BANK customers which may come to the knowledge of SUPPLIER in providing the above services. SUPPLIER undertakes to obtain from its employees involved in the Services written undertakings to maintain the confidentiality obligations of SUPPLIER under this Agreement.

In the event of breach of aforesaid clauses, SUPPLIER shall be liable to pay damages to the BANK hereby indemnifies. The BANK against any loss arising out of any breach of this clause by the BANK.

This clause shall also survive after termination of this Agreement.

24. ENSURING ACCESS TO SBP

SUPPLIER and BANK agree to provide to State Bank of Pakistan necessary access for the documentation and accounting records in relation to the Cash in Transit activities and right to conduct on-site to SUPPLIER, if required

25. LIABILITY

In case of loss, damage and / or delay after agreed time SUPPLIER shall pay the damages to the BANK as mutually agreed. It is agreed between the parties hereto that no claim for loss of or damage shall be entertained till such time as all printing charges have been paid, in full, by the BANK. The BANK agrees not to deduct any amount from any payment to be made to SUPPLIER, against any bills raised and/or invoices issued by SUPPLIER, in respect of the printing and delivery of BANK statements under this Agreement. This Addendum shall form an integral part of the Agreement.

26. INDEMNIFICATION.

- i- Supplier (the "Indemnifier") agrees that it shall indemnify, defend, and hold harmless the BANK and its parent, subsidiaries, affiliates, successors, and assigns and their respective directors, officers, employees and agents (collectively, the "Indemnities") from and against any and all liabilities, claims, suits, actions, demands, settlements, losses, judgments, costs, damages and expenses (including,



without limitation, reasonable attorneys', accountants' and experts' fees) arising out of or resulting from, in whole or in part: (i) any act, error or omission, whether intentional or unintentional, by the Indemnifier or its officers, directors, employees, or sub-administrators, related to or arising out of the business covered by this Agreement, or (ii) an actual or alleged breach by the Indemnifier of any of its representations, warranties or covenants contained in this Agreement (including, without limitation, any failure of Indemnifier to comply with applicable local, state, provincial or federal regulations concerning Indemnifier's performance under this Agreement).

ii- This Article shall also survive after termination of this Agreement.

27. Anti – Money Laundering.

"Suppliers acknowledge that they do not violate any statutory / prudential requirement on anti-money laundering or record keeping procedure as per existing laws / rules and regulations of locals as well as foreign jurisdiction."

Support Escalation Matrix:

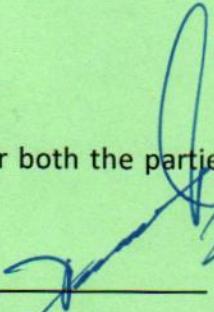
For timely addressing of complaints given support escalation matrix will be utilized/followed:-

LEVEL-1	Name/Designation (support staff)	Ms. Asma Ahmed-Customer Service Executive
First complain if the call is not resolved "within specified response time" (24 hours)	Landline Phone	111-929292
	Email	<u>Customerservice1@watella.pk</u>
	Cell	<u>0311-32499999</u>
LEVEL-2	Name/Designation (Regional Head/Manager/GM)	Ershad Ahmed – Head of Customer Relations
Second complain, if the call is attended within "Specified Response Time" and not attended / or the problem still unresolved even after complaining at Level-1 (48 hours)	Landline Phone	111-929292
	Email	<u>ershad@nordica.com.pk</u>
	Cell	<u>0333-2009777</u>
LEVEL-3	Name/Designation (CEO of the firm)	Fahad Bin Hilal – Chief Executive Officer
Third complain, if the call is attended within "Specified Response Time" and not attended / or the problem still unresolved even after complaining at Level-2	Landline Phone	111-929292
	Email	<u>fahad@nordica.com.pk</u>
	Cell	<u>0333-2005333</u>

Note: Ensure that no column above is left blank



In witnesses hereunder both the parties have set their hands on the day and year above first mentioned.

Supplier Signature 

Name Fahad Bin Hilal

Designation Chief Executive Officer

Company Name Nordica Health Products Designation Head of Customer Relations
Pvt Ltd

Address Plot # L-11-D1, Block 21, F.B.
Industrial Area Karachi

Stamp



Customer Signature

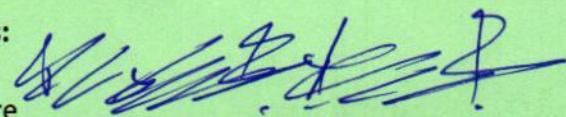
Name TARIQ ALI SHAH
Designation Head of Administration
Company Name Sindh Bank Limited
Address Federation House, Sindh Bank

Ltd. Head Office Karachi

Stamp



Witness:

Signature 

Name Ershad Ahmed

Address Plot # L-11-D1, Block 21, F.B.
Industrial Area Karachi

Signature

Name Riaz Saeed
Designation SNR Manager - Adm.
Company Name Sindh Bank Limited
Address Federation House, Sindh Bank

Ltd. Head Office, Karachi

List of Karachi Region Branches & Offices

SR. NO.	ACC. NO.	NAME	BR.CODE
1	B010	SINDH BANK 0357-DHA PH-02	0357
2	B011	SINDH BANK 0340-SHER SHAH BR.	0340
3	B012	SINDH BANK 0343-GUL-E-HADEED	0343
4	B013	SINDH BANK 0313-TARIQ ROAD BR.	0313
5	B014	SINDH BANK 0360-BAHADURABAD BR	0394
6	B015	SINDH BANK 3021-S.SYED H.SUB	3021
7	B016	SINDH BANK 0332-KAECHS BR.	0332
8	B017	SINDH BANK 0353-PECHS COMM AR.	0353
9	B018	SINDH BANK 0362-SMCHS BR.	0362
10	B019	SINDH BANK 0326-SH-E-MILLAT BR	0326
11	B020	SINDH BANK 0314-SITE BR.	0314
12	B021	SINDH BANK 0333-M.ALI SOCIETY	0333
13	B022	SINDH BANK 0381-IBRAHIM HYD.	0381
14	B023	SINDH BANK 0387-GADAP TOWN BR.	0394
15	B024	SINDH BANK 0352-MEHMOODABAD BR	0352
16	B025	SINDH BANK 0380-DHA PH-08 BR.	0380
17	B026	SINDH BANK 0325-DHORA JEE BR.	0325
18	B027	SINDH BANK 0312-SH-E-FAISAL	0312
19	B028	SINDH BANK 0389-ORAN.TOWN 02	0389
20	B029	SINDH BANK 0384-ORAN.TOWN 01	0384
21	B030	SINDH BANK 0391-BALDIA TOWN	0391
22	B031	SINDH BANK 0386-SAADI TOWN BR	0386
23	B032	SINDH BANK 0347-METROVILLE BR.	0347
24	B033	SINDH BANK 0330-LIAQUATABAD BR	0330
25	B034	SINDH BANK 0345-LANDHI	0345
26	B035	SINDH BANK 0378-KORANGI TOWN	0378
27	B036	SINDH BANK 0316-MEMON GOTH	0316
28	B037	SINDH BANK 0370-MALIR CITY BR.	0370
29	B038	SINDH BANK 0393-QUAIDABAD BR.	0393
30	B039	SINDH BANK 0374-SHAH FAISAL	0374
31	B040	SINDH BANK 0344-MALIR CANTT BR	0344
32	B041	SINDH BANK 0319-N.KHI IND.	0319
33	B042	SINDH BANK 0317-NEW KHI.BR.	0317
34	B043	SINDH BANK 0376-NAZ.BR.	0376
35	B044	SINDH BANK 0371-NISHTAR RD.BR.	0371
36	B045	SINDH BANK 0354-KH-E-SHAHBAZ	0354
37	B046	SINDH BANK 0348-KH-E-ITTEHAD	0348
38	B047	SINDH BANK 0309-PREEDY SADDAR	0309
39	B048	SINDH BANK 0342-PIB COLONY BR.	0342
40	B049	SINDH BANK 0349-GARDEN EAST BR	0349
41	B050	SINDH BANK 0323-JAMSHED QTR.	0323
42	B051	SINDH BANK 0308-KIA BR.	0308
43	B052	SINDH BANK 0355-NORTH NAZ.BR.	0355
44	B053	SINDH BANK 0306-HYDERI BR.	0306
45	B054	SINDH BANK 0321-GOLE MARKET BR	0321
46	B055	SINDH BANK 0328-NEW CHALLI	0328
47	B056	SINDH BANK 0367-RASHID MINHAD	0367
48	B057	SINDH BANK 0377-GULZAR-E-HIJJ	0377
49	B058	SINDH BANK 0361-SACHAL GOTH	0361



50	B060	SINDH BANK 0305-GUL-E-IQB-05	0305
51	B061	SINDH BANK 0310-PAPER MARKET	0310
52	B062	SINDH BANK 0335-GUL-E-JOHAR	0335
53	B063	SINDH BANK 0373-KARACHI UNI.	0373
54	B064	SINDH BANK 0331-UNIVERSITY RD.	0331
55	B065	SINDH BANK 0392-G.I 13D-2	0392
56	B066	SINDH BANK 0364-CATTLE CILONY	0364
57	B067	SINDH BANK 0358-PIA EMP.SOC.	0358
58	B068	SINDH BANK 0379-G.I-06 SESSI	0379
59	B069	SINDH BANK 0369-CIVIC CENTER	0369
60	B070	SINDH BANK 0356-SAFOORA GOTH	0356
61	B071	SINDH BANK 0311-GIZRI BR.	0311
62	B072	SINDH BANK 0304-DHA PH-05	0304
63	B073	SINDH BANK 0338-DHA PH-04	0338
64	B074	SINDH BANK 0346-WEST WHARF	0346
65	B075	SINDH BANK 0315-TIMBER MARKET	0315
66	B076	SINDH BANK 0336-KHI SROCK EXC.	0336
67	B077	SINDH BANK 0322-M.A JINNAH RD	0322
68	B078	SINDH BANK 0301-I.I.CHUNDRIGAR	0301
69	B080	SINDH BANK 0390-ABUL HASSAN IS	0390
70	B081	SINDH BANK 0707-HUB CHOWKI	0707
71	B082	SINDH BANK 0339-LEA MARKET	0339
72	B083	SINDH BANK 0303-COURT ROAD	0303
73	B084	SINDH BANK 3031-SINDH SECRET	3031
74	B085	SINDH BANK 0372-ZIAUDDIN AHMED	0372
75	B086	SINDH BANK 0337-GUL-E-MAYMAR.	0337
76	B087	SINDH BANK 0388-GULBERG BL-18	0388
77	B088	SINDH BANK 0320-WATER PUMP	0320
78	B089	SINDH BANK 0349-JADE GARDEN	0349
79	B090	SINDH BANK 0302-CLIFTON BL-05	0302
80	B091	SINDH BANK 0363-SHIREEN JINNAH	0363
81	B092	SINDH BANK 0395-AZZIZABAD	0395
82	B093	SINDH BANK 0329-B.ZONE 15/A2	0329
83	B094	SINDH BANK 0368-KARIMABAD	0368
84	B096	SINDH BANK 0382-KEMARI	0382
85	B097	SINDH BANK 0383-KHADDA MARKET	0383
86	B098	SINDH BANK 0375-BOHRAPIR	0375
87	B105	SINDH BANK 0385-BAHRIA TOWN	0394
88	B533	SINDH BANK 0394-KH-E-SEHAR	0394
89	B729	SINDH BANK 0396-SHAH LATIF	0396
90	B769	SINDH BANK 0397-SURJANI TOWN	0397
91	B787	SINDH BANK H.O -CALL CENTER	HO
92	B837	SINDH BANK 0398-PARADISE HOME	0398
93	D711	SINDH BANK-COMPLIANCE DIVISION	
94	D910	SINDH BANK - CONSUMER DIVISON	





Rupees 50

پانچ روپیہ

KAMRAN ALI SHAIKH STAMP VENDOR
Lic No. 134, Seat No. 34 Shade A City Court Karachi

S. No. 39075 Date _____

Issued To Wali Ali S. _____

Through Wali Ali S. _____

Purpose _____

Value Rs. _____ Attested. Law # 445 KBA

Stamp Vendor Signatures _____

27 NOV 2020

RUPEES FIFTY ONE

IRFAN ALI SHAIKH
Advocate
Law # 445 KBA

INTEGRITY PACT

Contract Number: SNDB/HO/ADMIN/TD/1466/2025

Dated: 22/11/26

Contract Value: Rs. 6,199,960/-

Contract Title: Supply of Mineral Water to Karachi Region Branches

Declaration of Fees, Commissions and Brokerage etc. Payable by the Suppliers of Services Pursuant To Rule 29
Sindh Public Procurement Rules Act, 2010

M/s. Nordica Health Products (Pvt) Ltd hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (Gos) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (Gos) through any corrupt business practice.

Without limiting the generality of the foregoing, **M/s. Nordica Health Products (Pvt) Ltd** represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from Gos, except that which has been expressly declared pursuant hereto.

M/s. Nordica Health Products (Pvt) Ltd certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with Gos and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty. **M/s. Nordica Health Products (Pvt) Ltd** accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other remedies available to Gos under any law, contract or other instrument, be voidable at the option of Gos.



Notwithstanding any rights and remedies exercised by Gos in this regard, **M/s. Nordica Health Products (Pvt) Ltd** agrees to indemnify Gos for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to Gos in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by , as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from Gos.

For and On Behalf of

M/s. Nordica Health Products (Pvt) Ltd

Signature:

Name:

Fahad Bin Hilal



For and On Behalf Of

M/s. Sindh Bank Limited

Signature:

Name:

Iqbal Ali Shah
Head of Administration

