

SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY

CONTRACT EVALUATION FORM

TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS

- Sindh Bank Ltd/ Information Technology Divison
- 1) NAME OF THE ORGANIZATION / DEPTT. _____
- 2) PROVINCIAL / LOCAL GOVT./ OTHER _____ Scheduled Bank
- 3) TITLE OF CONTRACT _____ Supply & Installation of DNS Security Solution
- 4) TENDER NUMBER _____ SNDB/COK/ADMIN/TD/1439/2025
- 5) BRIEF DESCRIPTION OF CONTRACT _____ Supply & Installation of DNS Security Solution
- 6) FORUM THAT APPROVED THE SCHEME _____ Competent Authority
- 7) TENDER ESTIMATED VALUE _____ Rs.15,550,000/-
- 8) ENGINEER'S ESTIMATE _____
(For civil works only)
- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) _____ 1 year
- 10) TENDER OPENED ON (DATE & TIME) _____ 13.11.2025 at 1145 Hrs
- 11) NUMBER OF TENDER DOCUMENTS SOLD ² _____
(Attach list of buyers)
- 12) NUMBER OF BIDS RECEIVED _____
- 13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS ² _____
- 14) BID EVALUATION REPORT _____ 19.11.2025
(Enclose a copy)
- 15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER _____ M/s. Secure Network
- 16) CONTRACT AWARD PRICE _____ Rs.13,350,000/-
- 17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT _____
(i.e. 1st, 2nd, 3rd EVALUATION BID). 1. M/s. Secure Networks 2. M/s. Securic System

18) METHOD OF PROCUREMENT USED : - (Tick one)

- a) SINGLE STAGE – ONE ENVELOPE PROCEDURE _____ Domestic/ Local
- b) SINGLE STAGE – TWO ENVELOPE PROCEDURE _____
- c) TWO STAGE BIDDING PROCEDURE _____
- d) TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE _____

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e. EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:

Competent Authority

19) APPROVING AUTHORITY FOR AWARD OF CONTRACT _____

20) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

21) ADVERTISEMENT :

i) SPPRA Website
(If yes, give date and SPPRA Identification No.)

| | |
|-----|---|
| Yes | SPPRA NIT EPADS S-2510 ⁹⁵⁴ 104 28/10/2025 |
| No | |

ii) News Papers
(If yes, give names of newspapers and dates)

| | |
|-----|---|
| Yes | Pragathi, Express & Jagan 28/10/2025 |
| No | |

22) NATURE OF CONTRACT

| | | | |
|--------------------|-------------------------------------|------|--------------------------|
| Domestic/ Local | <input checked="" type="checkbox"/> | Int. | <input type="checkbox"/> |
|--------------------|-------------------------------------|------|--------------------------|

23) WHETHER QUALIFICATION CRITERIA
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

24) WHETHER BID EVALUATION CRITERIA
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?
(If yes, enclose a copy)

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

25) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A
METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

| | | | |
|-----|--------------------------|----|-------------------------------------|
| Yes | <input type="checkbox"/> | No | <input checked="" type="checkbox"/> |
|-----|--------------------------|----|-------------------------------------|

26) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

27) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED
BID / BEST EVALUATED BID (in case of Consultancies)

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

28) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY
COMPLIANT?

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

29) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT
THE TIME OF OPENING OF BIDS?

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

30) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF
CONTRACT?
(Attach copy of the bid evaluation report)

| | | | |
|-----|-------------------------------------|----|--------------------------|
| Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> |
|-----|-------------------------------------|----|--------------------------|

31) ANY COMPLAINTS RECEIVED
(If yes, result thereof)

| | |
|-----|----|
| Yes | |
| No | No |

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS
(If yes, give details)

| | |
|-----|----|
| Yes | |
| No | No |

33) WAS THE EXTENSION MADE IN RESPONSE TIME?
(If yes, give reasons)

| | |
|-----|----|
| Yes | |
| No | No |

34) DEVIATION FROM QUALIFICATION CRITERIA
(If yes, give detailed reasons.)

| | |
|-----|----|
| Yes | |
| No | No |

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT BLACK LISTED?

| | | | |
|-----|--------------------------|----|-------------------------------------|
| Yes | <input type="checkbox"/> | No | <input checked="" type="checkbox"/> |
|-----|--------------------------|----|-------------------------------------|

36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:
(If yes, enclose a copy)

| | | | |
|-----|--------------------------|----|-------------------------------------|
| Yes | <input type="checkbox"/> | No | <input checked="" type="checkbox"/> |
|-----|--------------------------|----|-------------------------------------|

37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN THE CONTRACT (BANK GUARANTEE ETC.)?

| | | | |
|-----|--------------------------|----|-------------------------------------|
| Yes | <input type="checkbox"/> | No | <input checked="" type="checkbox"/> |
|-----|--------------------------|----|-------------------------------------|

38) SPECIAL CONDITIONS, IF ANY
(If yes, give Brief Description)

| | |
|-----|--|
| Yes | |
| No | |

Signature & Official Stamp of
Authorized Officer

Tabish Ali Shah
Head of Administration
SINDH BANK LIMITED

17/2/2026

FOR OFFICE USE ONLY

SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi
Tele: 021-9205356; 021-9205369 & Fax: 021-9206291

Print

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PURCHASE ORDER

PO No: 04022026-A

Date: 04-02-2026

M/s Secure Networks PVT LTD,
Office No B1, 2nd Floor Plot No 59-C,
24th Commercial Street Tauheed Commercial Area,
DHA Karachi.

Subject: Supply & Installation of DNS Security Solution.

Dear Sir,

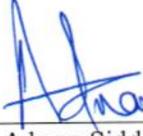
With Reference to the Tender Bid SNDB/COK/ADMIN/TD/1493/2025 Dated 28-10-2025 For Supply & Installation of DNS Security Solution at Sindh Bank Ltd Submitted by you. After detail review the Sindh Bank Ltd Management is pleased to inform that your Tender Bid is accepted

| ITEM | Unit Cost | QTY | Total Amount With All Taxes. |
|---|-------------|------|------------------------------|
| Supply & Installation of DNS Security Solution. | Rs. 6,675/- | 2000 | Rs. 13,350,000/- |

Terms & Conditions

Payment Terms as Per Agreement.
Taxes/Deduction Above Prices are inclusive of all taxes.
Thank you,


S. Zeeshan Ul Haq
SVP-I/I.T. Division


Adnan Siddiqui
Head of IT
4/2/2026

J606437



| | | |
|---|---|---|
| SALMAN HUSSAIN STAMP VENDOR GoS-KIII-27 Shop No.03, House No.C- 92, Shadman Town, Malir, Karachi. | Sale Register Serial No. Date of Issue: Paper Issued to: Address: Contact No. Purpose: Challan No. Date: | 03-02-2026 Muhammad Umair [Ledger No. 21358] Karachi 0000-0000000 Affidavit / Agreement 2026C5C103A7DC78 03-02-2026 |
|---|---|---|



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INTEGRITY PACT

**DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC.
PAYABLE BY THE SUPPLIERS/CONTRACTORS/CONSULTANTS**

Contract Number: SNDB/HO/ADMIN/TD/1493/2025 Dated: 16-Feb-2026

Contract Value: Rs. 13,350,000

Contract Title: Supply and Installation of DNS Security Solution

Secure Networks hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (GoS) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoS) through any corrupt business practice.

Without limiting the generality of the foregoing, Secure Networks represents and warrants that it has fully declared the brokerage, commission, fees etc., paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from Procuring Agency (PA), except that which has been expressly declared pursuant hereto.

Secure Networks certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with PA and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

Secure Networks accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to PA under any law, contract or other instrument, be voidable at the option of PA.

Notwithstanding any rights and remedies exercised by PA in this regard, Secure Networks agrees to indemnify PA for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to PA in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by Secure Networks as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from PA.

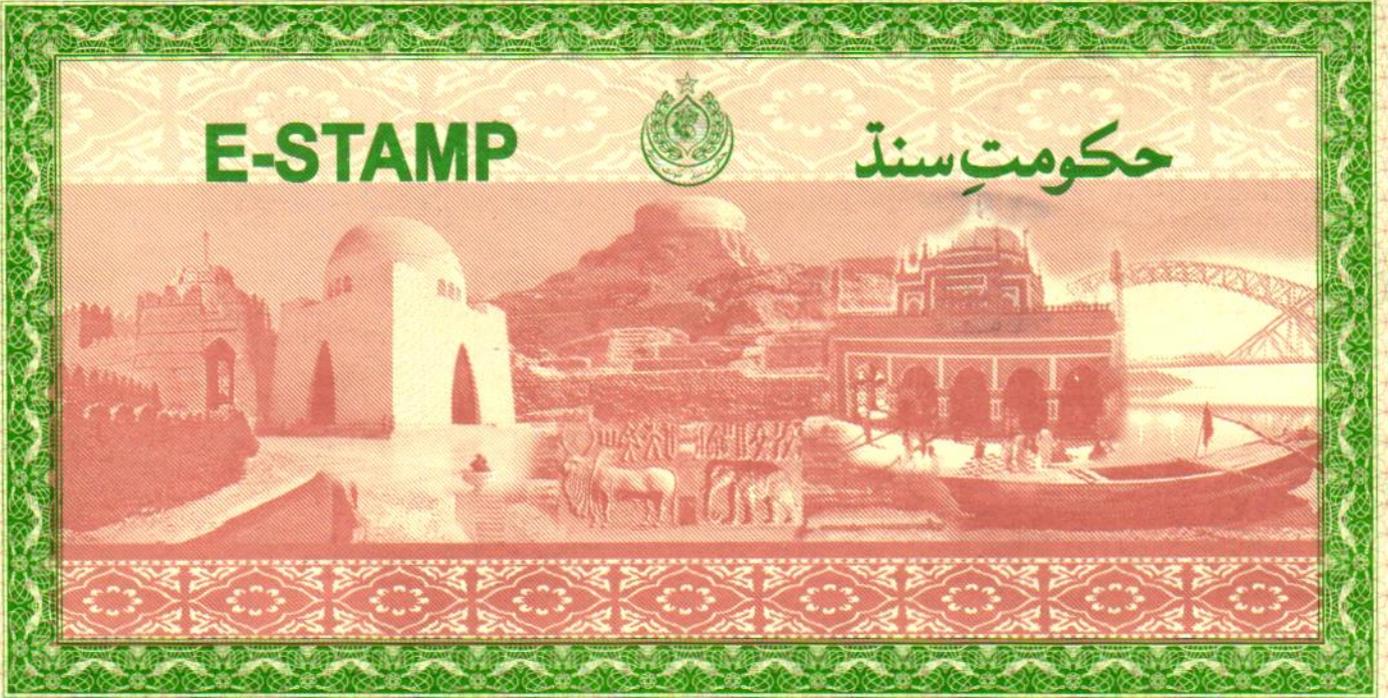
Sindh Bank Limited

[Handwritten Signature]



ATTESTED

[Handwritten Signature]
S. RIZWAN ADVOCATE
B.A.L.L.B. NOTARY PUBLIC
KARACHI PAKISTAN



BOP-0285-685923

GoS-KHI-3DF5121331C45AEB

Non-Judicial

Rs 46,725/-

| | |
|----------------------|--|
| Description | : Contract - 15(a) |
| Principal | : Secure Networks Pvt Ltd [7618335] |
| Contractor | : Sindh Bank Limited [36540087] |
| Applicant | : Abdul Basit Khan [42301-2018875-7] |
| Stamp Duty Paid by | : Sindh Bank Limited [36540087] |
| Issue Date | : 30-Jan-2026, 11:02:10 AM |
| Paid Through Challan | : 20269B361464296C |
| Amount in Words | : Forty Six Thousand Seven Hundred and Twenty Five Rupees Only |



Please Write Below This Line

You can verify your e-Stamp paper by scanning the QR code or online at www.estamps.gos.pk using the 'Verification Through Web' option.

Agreement

(For Supply and Installation of DNS Security Solution)

This agreement is made at Karachi on this 04-02-2026

BETWEEN

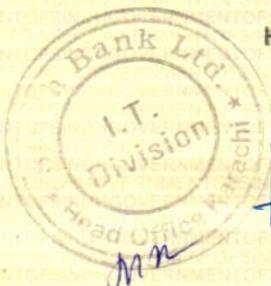
SINDH BANK a banking company incorporated under the laws of Pakistan having its Head office at Address: 3rd Floor, Federation House, Abdullah Shah Ghazi Road, Clifton, Karachi.

Hereinafter referred to as "SINDH BANK"

AND

M/s Secure Networks Private Limited, a company incorporated under the laws of the Islamic Republic of Pakistan and having its registered office at Office No.B1, 2nd Floor, Plot No.59-C, 24th Commercial Street, Tauheed Commercial Area, Karachi.

Hereinafter referred to as



ATTESTED

S. RIZWAN ADVOCATE
B.A.L.L.B. NOTARY PUBLIC
KARACHI PAKISTAN





"CONTRACTOR" (SINDH BANK and CONTRACTOR may hereinafter collectively be referred to as the "Parties" and singly as "Party").

WHEREAS CONTRACTOR has agreed to provide Supply and Installation of Supply & Installation of DNS Security Solution to SINDH BANK.

RECITALS

WHEREAS,

- A SINDH BANK is a banking company that desires to engage the services of the Contractor for Supply & Installation of **DNS Security Solution**, and Services, further detailed at **Annexure A**
- B CONTRACTOR represented that it has the requisite resources, necessary infrastructure, approvals, skills and CONTRACTOR is fully authorized, has all necessary approvals and licenses to perform the required Services, and has agreed to provide the Services to the SINDH BANK;
- C Based on the representation of CONTRACTOR, the SINDH BANK has agreed to avail the Services from CONTRACTOR on the terms and conditions as set out in this Agreement.

NOW THEREFORE, for and in consideration of the promises, covenants, and agreement hereafter contained and to be performed by the Parties hereto, the said Parties hereby covenant and agree as follows:

1. CONTRACTOR shall provide the delivery, installation, and support for the Patch Management Solution and Services as defined in Annexure A of this Agreement.
2. SINDH BANK shall pay the 50% amount after delivery and 50% amount after deployment and the Contractor shall receive and accept as full compensation for the performance of its obligations under this Agreement, the total price as detailed in the Annexure A of this Agreement and further detailed at subsequent annexures at the time and in the manner prescribed by the conditions of the Contract Agreement to the satisfaction of SINDH BANK.

The Agreement shall be for the period of twelve (12) months from 31st December 2025 till 30th December 2026, whereas the effective date shall be the day of the delivery of and Software License at SINDH BANK premises.

3. Any or all Annexure/Annex attached to this Agreement shall be integral part of the Agreement.

INTERPRETATION AND DEFINITIONS

In this Agreement, unless the context otherwise requires:

References to Clauses and Appendices are references to clauses and appendices of this Agreement;

Words importing one gender include the other gender;

ATTESTED
S. RIZWAN ADVOCATE
B.A.L.L.B. NOTARY PUBLIC
KARACHI PAKISTAN



Handwritten signatures and initials

References to persons include bodies corporate, firms and unincorporated associations;

The singular includes the plural and vice versa;

References to all or any part of any statute or statutory instrument, including any statutory amendment, modification or re-enactment in force from time to time and references to any statute include any statutory instrument or regulations made under it;

The recitals to this Agreement shall form an integral part hereof; and

The headings in this Agreement are for the purpose of reference only and shall be ignored in the interpretation of this Agreement.

- 1.2 In this Agreement, unless the context otherwise requires, the following terms shall have the following meaning:

"Agreement" is defined in the preamble;

"Confidential Information" is defined in Clause 5;

"Force Majeure Event" is defined in Clause 8;

"Parties" is defined in the preamble;

"Party" is defined in the preamble;

"Payment Schedule" means the aggregate charges for the Services calculated in accordance and set out in "Annexure C" of this Agreement; and

"Services" means the services to be provided by CONTRACTOR to SINDH BANK under this Agreement as set out in detail under "Annexure B" of this Agreement;

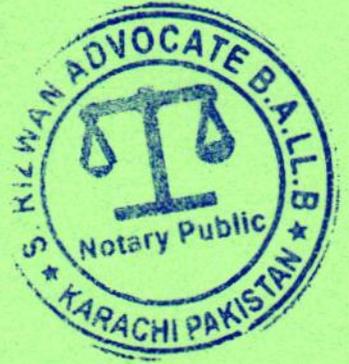
2. SERVICES / OBLIGATIONS OF CONTRACTOR

CONTRACTOR shall provide the Services as set out under "Annexure A" attached hereto.

3. PAYMENT TERMS

- a) In consideration of the covenants and agreements to be kept and performed by CONTRACTOR and for the faithful performance of this Agreement, SINDH BANK shall pay and CONTRACTOR shall receive and accept (as full and final compensation for the Services furnished by CONTRACTOR under this Agreement) and the payments as per "Annexure A" attached hereto.
- b) It is expressly agreed between the Parties that the payment to be made by SINDH BANK to CONTRACTOR for the Services rendered shall be fixed price (as mentioned in the Annexure A of this Agreement) during the entire duration of this Agreement without any revisions or negotiations in the price during the tenure of this Agreement. However, after the tenure of this Agreement, the rates may be revised with mutual consent.
- c) All or any payment(s) to be made by SINDH BANK to CONTRACTOR shall be made subject to deduction of applicable taxes and levies.
- d) SINDH BANK shall be entitled to set off against and deduct and recover from any fees or other sums payable by SINDH BANK to CONTRACTOR at any time, any tax, levy or other amount whatsoever which may be required to be deducted by order of any Court / Authority or under any law now existent or which may come into existence during the currency of this Agreement as well as any and all amounts which may be or become payable by CONTRACTOR to SINDH BANK under this Agreement or pursuant thereto.
- e) The payments to be made to CONTRACTOR in terms of this Clause 4 shall constitute the entire remuneration to CONTRACTOR in connection with the Services provided under this Agreement and neither CONTRACTOR nor its personnel shall accept any trade commission, discount, allowance or indirect payment or other consideration in connection with or in relation to this Agreement or to the discharge of the Services hereunder.

4. CONFIDENTIALITY

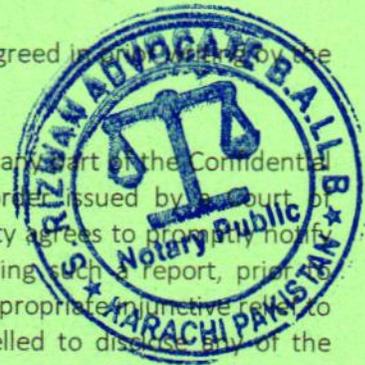


ATTESTED
S. RIZWAN ADVOCATE
B.A.L.L.B. NOTARY PUBLIC
KARACHI PAKISTAN

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of . *Adnan*

Any / All information concerning SINDH BANK which is provided to CONTRACTOR and vice versa in connection with this Agreement ("Confidential Information"), shall be kept confidential by either Party, its affiliates, agents, advisors, directors, officers, or employees and, without the prior written consent of the other, each shall not:

- distribute or disclose any of the Confidential Information in any manner whatsoever; or
- permit any third-party access to the Confidential Information; or
- use the Confidential Information for any purpose other than as agreed in writing by the Party providing the information.



In the event that the receiving party received a request to disclose all or any part of the Confidential Information under the terms of a valid and effective subpoena or order issued by a court of competent jurisdiction or by a government body, the receiving third party agrees to promptly notify the sending party of the existence, terms and circumstances surrounding such a report, prior to disclosing any such information, so that the sending party may seek an appropriate injunctive relief to safeguard the Confidential Information. If the receiving party is compelled to disclose all or any part of the Confidential Information, it will disclose only that portion thereof which it is compelled to disclose and shall use its best efforts to obtain an order or other reliable assurance that confidential treatment will be accorded to the Confidential Information so disclosed. Confidential Information shall not include any information which: has become generally available to the public through no fault or action of the receiving party; or is in the possession of the receiving party prior to the date hereof, provided that such information is not known by the receiving party to be subject to another confidentiality agreement and further provided that such information was obtained independently and without the assistance of the sending party; or is or becomes available to the receiving party on a non-confidential basis from any third party, the disclosure of which to the receiving party does not violate any contractual, legal or fiduciary obligation such third party has to the sending party.

Without limiting the generality of the foregoing, neither Party will publicly disclose the existence of or the terms of this Agreement without the prior written consent of the other. Furthermore, neither of the Parties will make any use of Confidential Information of the other Party except as contemplated by this Agreement; acquire any right in or assert any lien against the disclosing party's Confidential Information except as contemplated by this Agreement; or refuse to promptly return, provide a copy of or destroy such Confidential Information upon the request of the disclosing party, save for when destruction of such information would result in an impediment in the receiving party's performance of this Agreement. In such an event, the receiving party shall promptly inform the disclosing party in writing of its inability to do so, state clearly the reasons thereof and the time period in which the request will be complied with. The obligations of confidentiality herein shall remain in full force and effect during the life of this Agreement and shall survive the termination of this Agreement.

5. SINDH BANK'S OBLIGATIONS:

SINDH BANK shall report any problem or disturbance experienced in the equipment within the shortest possible time span to CONTRACTOR; Upon receipt of such report, the CONTRACTOR shall acknowledge, respond to, and resolve the reported issue in accordance with the applicable Service Level Agreement (SLA) resolution timelines, based on the priority classification of the incident.

• Incident Priority Table

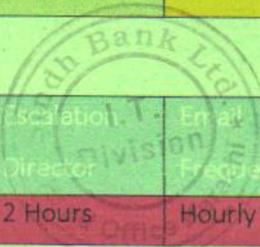
| Affect | Business Impact | | | |
|-------------------------|-----------------|----------|-------|----------|
| | Minor | Moderate | Major | Critical |
| System/Service Down | P3 | P2 | P1 | P1 |
| System/Service Affected | P4 | P3 | P2 | P1 |
| User Down/Affected | P4 | P4 | P3 | P2 |

• Incident Response and Escalation Table

| Priority | Response SLA | Specialist Review | Escalation Manager | Escalation Director | Email Frequency | Target Resolution |
|----------|--------------|-------------------|--------------------|---------------------|-----------------|-------------------|
| P1 | 30 Minutes | 2 Hour | Immediate | 2 Hours | Hourly | 2 hours |

ATTENDED
S. RIZWAN ADVOCATE
B.A.L.L.B. NOTARY PUBLIC
KARACHI PAKISTAN

Adnan mn of



| | | | | | | |
|----|----------|----------|---------|---------|---------|---------|
| P2 | 1 Hour | 4 Hours | 4 Hours | 4 Hours | 4 Hours | 1 Day |
| P3 | 12 Hours | 8 Hours | 2 Days | Never | Daily | 10 Days |
| P4 | 24 Hours | 24 Hours | 2 Days | Never | Daily | 30 Days |

Service Levels, Key Performance Indicators and Service Credits

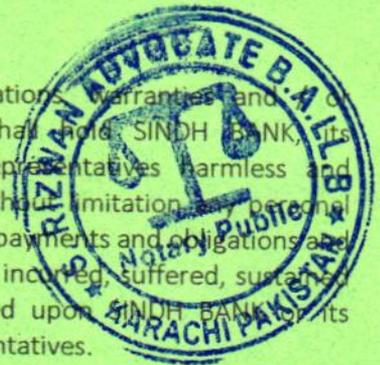
| Category | Service Level Target |
|--------------|--|
| P1 Incidents | 90% of incidents responded to within 30 minutes. |
| P2 Incidents | 90% of incidents responded to within 1 hour. |
| P3 Incidents | 90% of incidents responded to within 4 hours. |
| P4 Incidents | 90% of incidents responded to within 1 day. |

| Category | Service Level Target | Minimum Service Level |
|--------------|--|-----------------------|
| P1 Incidents | 90% of incidents responded to within 30 minutes. | 90% |
| P2 Incidents | 90% of incidents responded to within 1 hour. | 80% |
| P3 Incidents | 90% of incidents responded to within 4 hours. | 80% |
| P4 Incidents | 90% of incidents responded to within 1 day. | None |
| Root Cause | 90% of P1 Incidents to receive a Root Cause Analysis within 10 days. | None |

SINDH BANK shall extend all possible legitimate assistance and resources to facilitate CONTRACTOR to perform the support as outlined in this Agreement.

6. LIMITATION OF LIABILITY AND INDEMNIFICATION

In the event of any breach by CONTRACTOR of its obligations, warranties and responsibilities under this Agreement, the CONTRACTOR shall hold SINDH BANK, its subsidiaries, affiliates, officers, directors, employees and representatives harmless and indemnified from and against any and all losses (including without limitation personal injury or death of any person), damages, claims, costs, liabilities, payments and obligations and all expenses (including without limitation reasonable legal fees) incurred, suffered, sustained or required to be paid, directly by or sought to be imposed upon SINDH BANK or its subsidiaries, affiliates, officers, directors, employees and representatives.



CONTRACTOR shall maintain the highest professional code of conduct in its dealings. CONTRACTOR, its partners, employees, contractual staff etc. shall be responsible for any loss, delay or inconvenience caused to SINDH BANK by an act, omission or negligence with respect to the Services and disclosure of Confidential Information or breach of any of the terms of this Agreement. This is without prejudice to any other rights available to SINDH BANK under this Agreement or any other applicable laws.

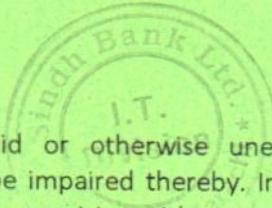
Without prejudice to the generality of the other provisions hereof, SINDH BANK shall not be liable or responsible in any manner whatsoever in the event of any personal injury, including death caused due to the provision of CONTRACTOR Services or for losses, claims, damages whatsoever or howsoever caused, legal proceedings (if any), arising directly or indirectly in connection with the Services. Notwithstanding the generality of the above, the SINDH BANK expressly excludes liability for claimed consequential loss or damage or loss of profit, business, revenue, goodwill or anticipated savings.

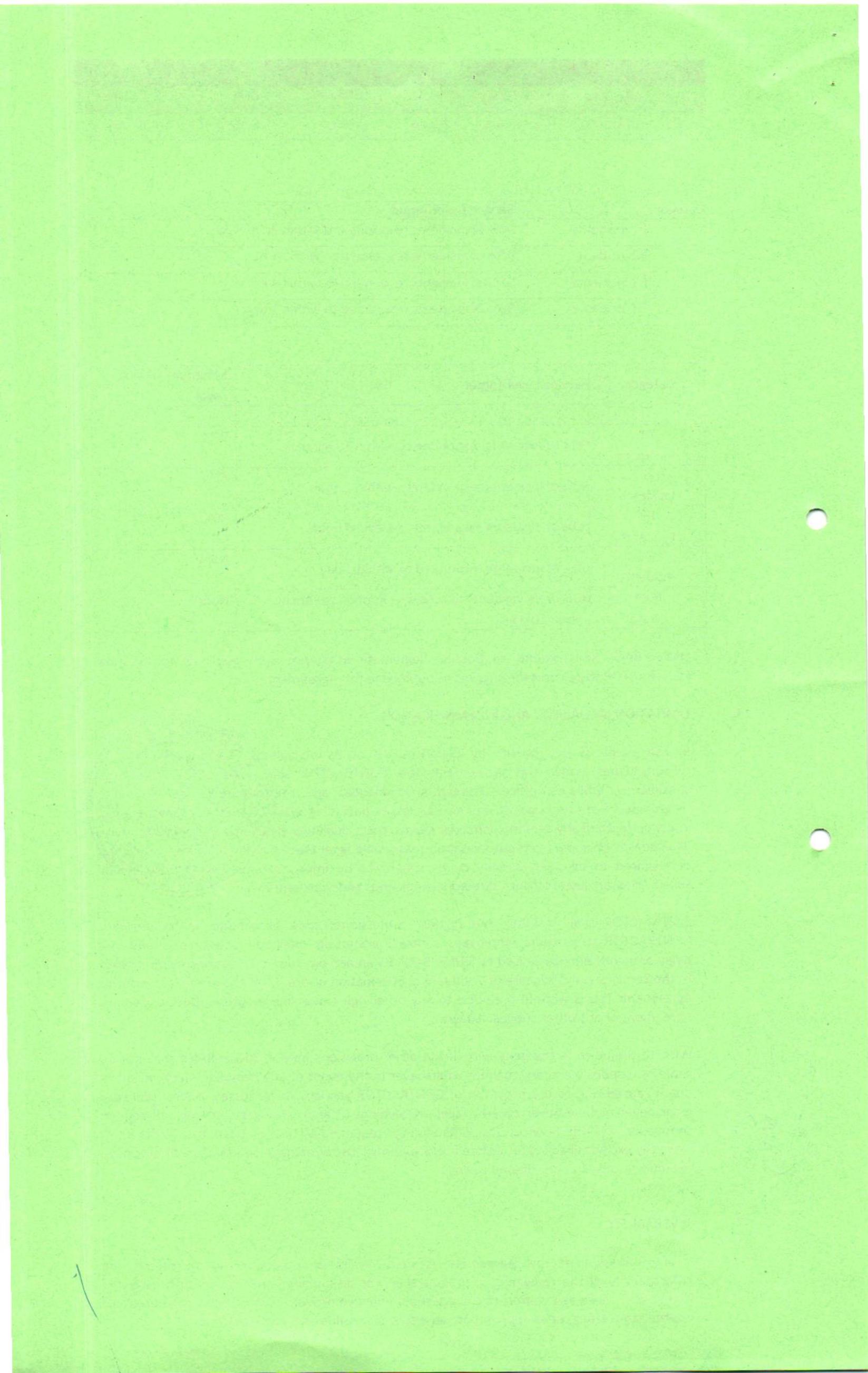
ATTESTED
S. RIZWAN ADVOCATE
B.A. LL.B. NOTARY PUBLIC
KARACHI - PAKISTAN

7. SEVERABILITY

If any provision of this Agreement is held invalid or otherwise unenforceable, the enforceability of the remaining provisions shall not be impaired thereby. In such case, the Parties shall make every effort to replace the ineffective provision with a new provision which has the same effect, or as approximate an effect as possible as the said provision.

Handwritten signatures and initials.





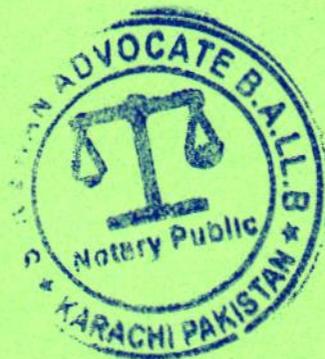
8. NOTICES

- a) Any notice or other communication given or made or in connection with the matters contemplated by this Agreement shall be in writing and served to a Party at its address as specified in this Clause 13 (or any other address it has notified to the other Party in accordance with this Clause 13) as follows: by hand; by registered post; or by other electronic method of communication agreed in writing from time to time between the Parties.
- b) Notices or communications sent by registered post will be deemed to have been served on the date that such mail is delivered or delivery is attempted. Notices or communications sent by fax will be deemed to have been served on the day of transmission if transmitted before 4.00pm in the time zone of receipt but otherwise on the next day. In all other cases, notices and communications will be deemed to have been served on the day when they are actually received.
- c) Notices to M/s. Secure Networks Private Limited Contractor shall be sent to:

Attention: Mr. Asad Effendi
Address: Office No. B1, 2nd Floor, Plot No. 59-C, 24th Commercial Street, Tauheed Commercial Area, DHA, Karachi
Cell# +923202896110
Email: asad.effendi@securenetworks.pk

Notices to Sindh Bank Limited ("SINDH BANK") shall be sent to:

Attention: Head of I.T. Department
Address: _ 3rd Floor, Imperial Court Building,
Zia-u-Din Ahmed Road,
Karachi.
Contact No. 35829350
Email: adnan.siddiqui@sindhbankltd.com



09. AMENDMENTS

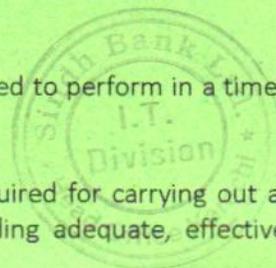
This Agreement may only be amended / modified in prior writing and signed by both Parties.

10. CONTRACTOR'S UNDERTAKINGS

10.1 CONTRACTOR agrees and undertakes that:

- (a) It shall be responsible and direct the performance of Services competently and efficiently, devoting such attention thereto and applying such skills and expertise as may be necessary to perform the Services in accordance with this Agreement. CONTRACTOR shall be solely responsible for the means, methods, techniques, sequences and procedures used and to see that the Services, when completed or finished complies accurately with the terms of this Agreement;
- (b) It shall exercise all reasonable skill, care and diligence in the discharge of the Services agreed to be performed by it under this Agreement. If in the performance of the Services, CONTRACTOR has a discretion exercisable as between SINDH BANK and any third party concerned, CONTRACTOR shall exercise its discretion fairly.
- (c) It shall in all professional matters act as a faithful adviser to SINDH BANK;
- (d) It shall retain full responsibility for all the Services which it is committed to render under this Agreement;
- (e) It shall give all notices and comply with all the laws and regulations applicable to furnishing and performance of the Services. SINDH BANK shall not be responsible for monitoring CONTRACTOR compliance with any laws or regulations;
- (f) The Services will be carried out by professionals qualified to perform in a timely and efficient manner and with all reasonable skill and care;
- (g) It will employ such number of persons as may be required for carrying out and discharging obligations, duties and responsibilities and for providing adequate, effective and efficient

ADNAN SIDDIQUI
ADVOCATE
B.A.L.L.B.
NOTARY PUBLIC
KARACHI PAKISTAN



Adnan Siddiqui



Services. All such persons shall be directly employed by CONTRACTOR, who shall as employer be directly and solely responsible for all such employees and personnel and for the payment of their wages, salaries and other benefits; and

- (h) CONTRACTOR, its employees and sub-contractor (if any) shall respect the laws and customs of Pakistan.

11. WARRANTIES AND REPRESENTATIONS

- a. Both Parties warrant to each other that they have duly obtained all necessary consents and regulatory approvals from their respective competent authorities to enter into this Agreement.
- b. Each Party represents and warrants to the other Party that neither the execution and delivery of this Agreement, nor the consummation of the transactions contemplated herein, will violate or conflict with: (a) its constitutional documentation; (b) any material provision of any agreement or any other material restriction of any kind to which it is a party or by which it is bound; (c) any material statute, law, decree, regulation or order of any governmental authority; or (d) any arrangement whereby it has not paid any collateral amounts to the other Party or any of its officer with regard to the award of contract hereunder or its performance.
- c. Both Parties will use all reasonable care, skill and diligence in carrying out their obligations, duties and responsibilities under this Agreement.
- d. Any and all intellectual property rights (legal and beneficial) accruing and attributable to a Party during the course of performance of its respective obligations under this Agreement shall vest in and with that Party.
- e. Each Party represents and warrants to the other Party that there are no material actions, legal or administrative which adversely affects its ability to execute and perform its obligations under this Agreement.
- f. CONTRACTOR acknowledges that SINDH BANK has entered into this Agreement on the basis of the representations and undertakings made by CONTRACTOR throughout this Agreement.

12. USE OF NAMES, LOGOS AND REPORTS

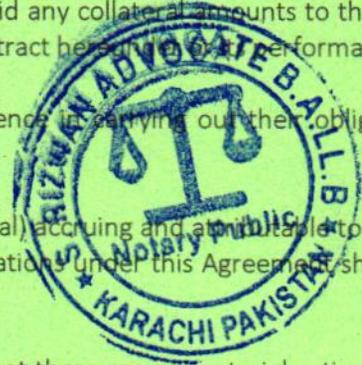
Unless otherwise required by this Agreement, none of the Parties shall use, or disclose to third parties, the names, logos or reports of each other without the prior written consent of the concerned Party.

13. INTELLECTUAL PROPERTY

- a) CONTRACTOR agrees it shall not use any of SINDH BANK names, logos, trademarks, trade secrets, copyrights, patents, designs and other intellectual property rights without the prior express written consent of SINDH BANK.
- b) Without prejudice to the other provisions of this Agreement, any infringement of intellectual property rights by CONTRACTOR in respect of any such items shall be deemed to be a material breach of a condition of this Agreement and shall entitle SINDH BANK to terminate this Agreement forthwith upon prior written notice to CONTRACTOR.

14. DAMAGE TO PERSONS AND PROPERTY

- a) CONTRACTOR shall indemnify, defend and hold harmless SINDH BANK, all personnel in the service of SINDH BANK and its directors and shareholders against all losses, expenses, liabilities and claims for any injuries suffered by any CONTRACTOR employee at the SINDH BANK lounges or personal injury including death of any CONTRACTOR employee, or damage to any SINDH BANK property whatsoever which may arise out of or in consequence of the operation of the Services, as well as against all claims, demands, costs, charges and expenses, whatsoever in respect of or in relation thereto.
- b) SINDH BANK or any personnel in the service of SINDH BANK and its directors and shareholders, shall not be liable for or in respect of any damages or compensation whatsoever payable at law or otherwise in respect of or in consequence of any accident or personal injury including death of any workmen or other person in the employment of CONTRACTOR.
- c) Notwithstanding anything contrary to the aforesaid provisions, if the designated personnel of CONTRACTOR are unable to provide the Services to SINDH BANK for more than two (5) consecutive days for any reason whatsoever, the CONTRACTOR will have to immediately



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S. RIZWAN ADVOCATE
B.A.L.L.B. PUBLIC NOTARY
KARACHI PAKISTAN

[Handwritten signature]

[Handwritten initials]

depute other designated personnel to provide such Services to SINDH BANK and such designated personnel shall continue providing such Services on the terms and conditions mentioned in this Agreement.

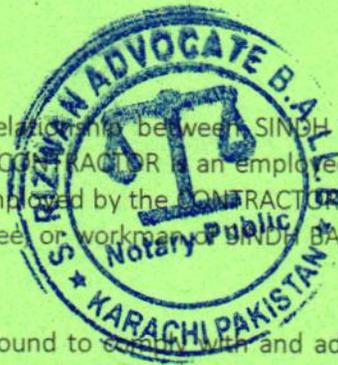
15. COMPLIANCE WITH LAWS

CONTRACTOR shall comply with all applicable laws, ordinances, regulations, and codes concerning CONTRACTOR's obligations as an employer with regard to the health, safety and payment of its employees, and identification and procurement of required permits, certificates, approvals, and inspections during the performance of this Agreement.

The Contractor shall implement data handling, storage, transmission, and destruction practices in accordance with SBP's Data Protection and Privacy Framework. All data must be securely stored, access-controlled, encrypted in transit and at rest, and permanently deleted following contract termination or upon Bank's instruction, using approved secure destruction methods.

16. CONTRACTOR EMPLOYEES

- a) It is specifically agreed and understood that the relationship between SINDH BANK and CONTRACTOR is of purchaser and seller. Neither the CONTRACTOR is an employee of SINDH BANK nor any of the servant, worker, or personnel employed by the CONTRACTOR in relation to this Agreement shall be deemed to be the employee or workman of SINDH BANK for any purpose and vice versa.
- b) The CONTRACTOR and its employees/staff shall be bound to comply with and adhere to all Safety Rules and Regulations enforced by the SINDH BANK as well as per applicable of laws while performing the Services.
- d) The CONTRACTOR and its employees/staff deployed to perform Services shall be subject to the standards of conduct set forth in the SINDH BANK's workplace harassment policy during their presence in any of SINDH BANK's premises. The CONTRACTOR has to contact appropriate authority with SINDH BANK if any complaint or violation of the standards of conduct occurs. If the situation elevates to the point where an investigation is required, the CONTRACTOR and/or its employees/staff has to fully cooperate with the investigation.



17. FURTHER ACTION

- a) Each Party agrees to perform all further acts and execute, acknowledge, and deliver any documents which may be reasonably necessary, appropriate, or desirable to carry out the provisions of this Agreement.

18. ASSIGNMENT AND SUB-LETTING

- a) This Agreement is personal in nature and cannot be assigned by CONTRACTOR without prior written permission of SINDH BANK. SINDH BANK however, shall have the right to assign this Agreement to any third party without the consent of CONTRACTOR.
- b) CONTRACTOR shall have no right to sublet or outsource all or any part of this Agreement or its obligations, rights and interests hereunder, to any third party without the prior written approval of SINDH BANK.
- c) The Contractor shall ensure that any subcontractor engaged adheres to the same security, privacy, and compliance standards as required under this agreement. The Contractor remains fully liable for all actions and omissions of subcontractors.

The Bank shall have the right to audit, inspect, and verify the Contractor's compliance with this agreement, including subcontractor activities where applicable, through on-site inspections, evidence reviews, or third-party assessments, at least annually or upon material change.

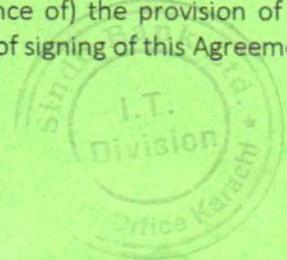
19. TIME OF ESSENCE

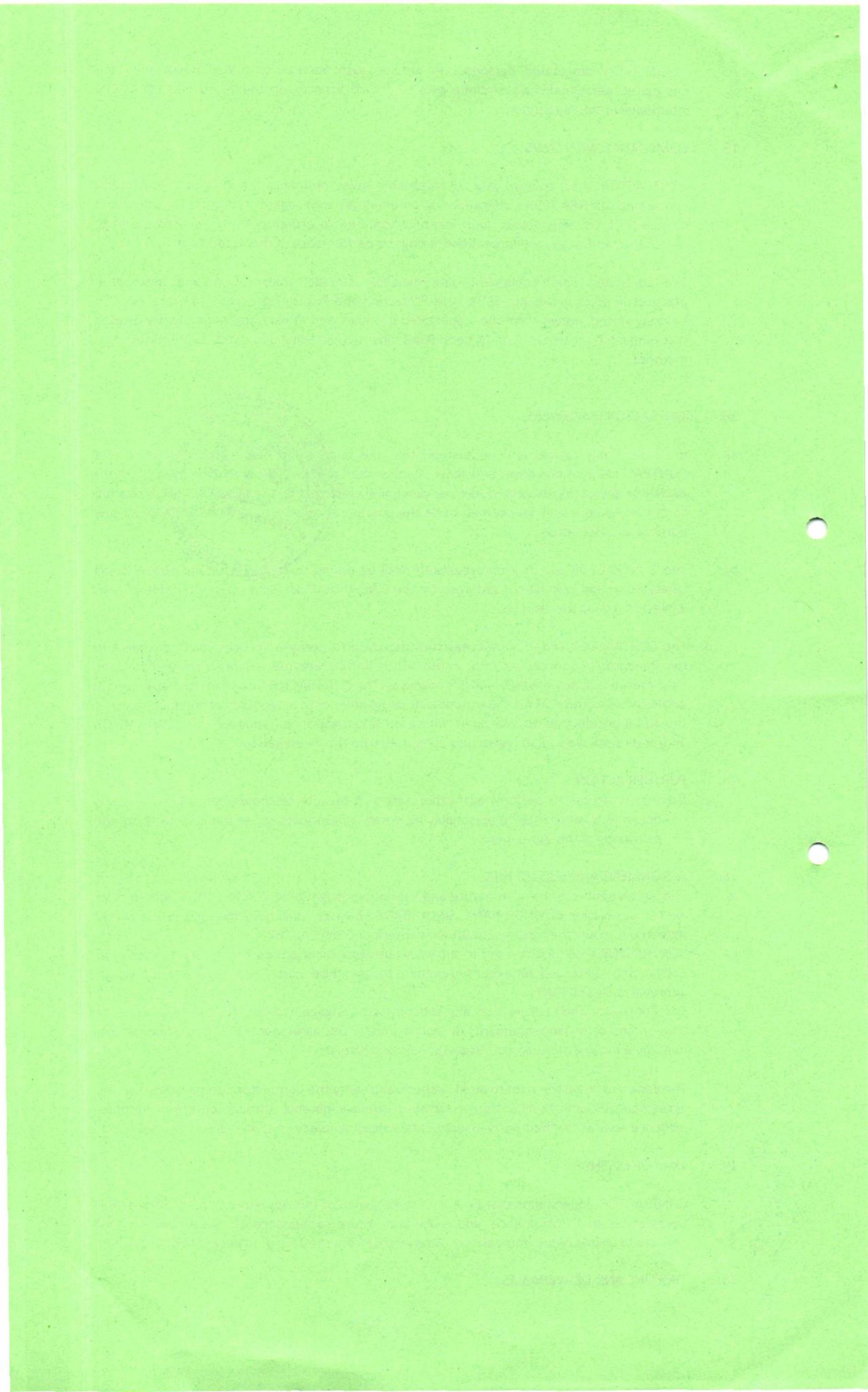
CONTRACTOR understands that time is of the essence of this Agreement and it shall take all necessary steps to commence (and cause and ensure continuance of) the provision of the Services to SINDH BANK, immediately commencing from the date of signing of this Agreement.

20. TIMELINE AND DELIVERABLES

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S. RIZWAN ADVOCATE
B.A.L. (B. NOTARY PUBLIC)
KARACHI - PAKISTAN

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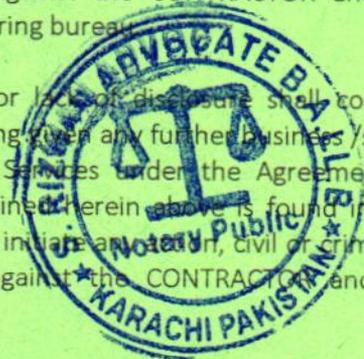




- a) CONTRACTOR understands that time is of the essence of this Agreement and it shall take all necessary steps to commence (and cause and ensure continuance of) the provision of the Services to the SINDH BANK immediately from the date of signing of this Agreement
- b) CONTRACTOR shall maintain the highest professional code of conduct in its dealings. CONTRACTOR, its partners, employees, contractual staff, etc. shall be responsible for any loss, delay or inconvenience caused to the SINDH BANK by an act, omission or negligence with respect to the Services and disclosure of Confidential Information or breach of any of the terms of this Agreement. This is without prejudice to any other rights available to the SINDH BANK under this Agreement or any other applicable laws.

21. REGULATORY UNDERTAKING

- a) In order to comply with certain regulatory requirements by the SINDH BANK, the CONTRACTOR hereby declares and undertakes that:
 - i) CONTRACTOR and/or its proprietor/partners/directors have never been adjudged insolvent in any court of law.
 - ii) no execution of decree or order of any court of law / forum and/or authority remains unsatisfied against the CONTRACTOR and/or its proprietor /partners/directors.
 - iii) CONTRACTOR and/or its proprietor/partners/directors have never compounded /defaulted with any creditors/ financial institutions.
 - iv) CONTRACTOR and/or its proprietor/partners/directors have never been convicted of any financial crime.
 - v) No negative credit reporting was ever made against the CONTRACTOR and/or its proprietor/partners /directors in any credit monitoring bureau.
- b) CONTRACTOR understands that any misinformation or lack of disclosure shall constitute breach of trust and may result in CONTRACTOR not being given any further business /services from SINDH BANK and/or immediate suspension of Services under the Agreement. The CONTRACTOR also understands that if anything contained herein above is found incorrect /false/misleading, the SINDH BANK shall have a right to initiate any civil or criminal, or proceedings before any court/forum at any time against the CONTRACTOR and/or its proprietor/ partners /directors.



22. WAIVER

No waiver by either Party of any default by the other in the performance of any of the provisions of this Agreement shall be effective unless in writing duly executed by an authorized representative of the Party and no such waiver shall operate or be construed as a waiver of any other or further whether of alike or of a different character.

23. COUNTERPARTS

This Agreement shall be executed in two (2) counterparts, each of which shall be deemed an original and all of which together shall constitute one and the same instrument.

24. ENTIRE AGREEMENT

These terms and conditions constitute the entire agreement between the Parties and supersede all prior communications, proposals, understandings and agreements, written or oral between the Parties with respect to the subject matter of this Agreement.

25. Ensuring Access to SBP

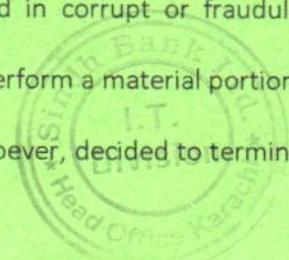
CONTRACTOR and SINDH BANK will ensure that the State Bank of Pakistan is provided necessary access to the documentation and records in relation to the outsourced activities and the right to conduct on-site to CONTRACTOR if required.

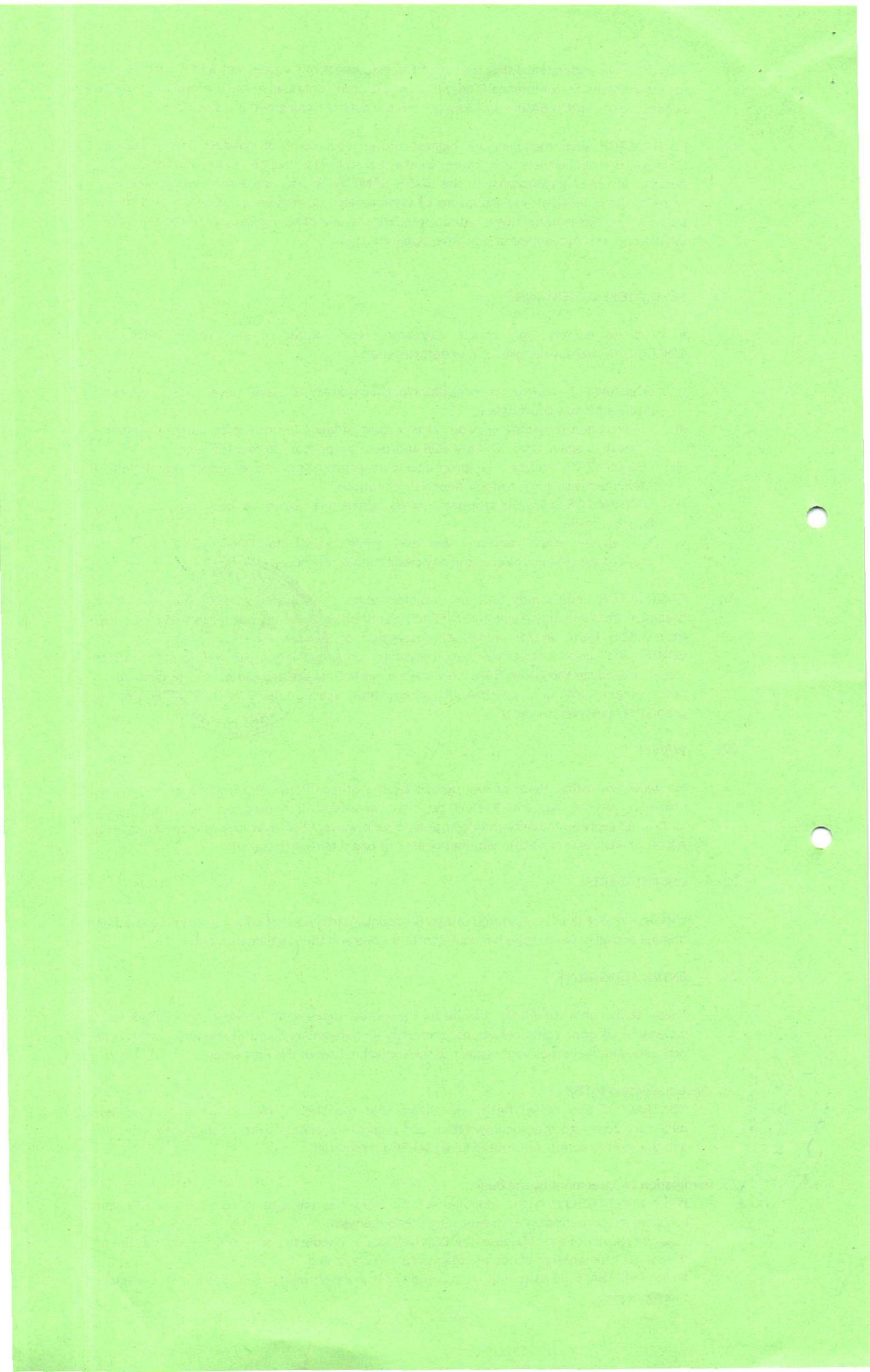
26. Termination of Agreement by the Bank:

- If the CONTRACTOR, in the judgment of the Bank has engaged in corrupt or fraudulent practices in competing for or in executing the Agreement.
- If, as the result of Force Majeure, the CONTRACTOR is unable to perform a material portion of the Services for a period of not less than thirty (30) days; and
- If the SINDH BANK, in its sole discretion and for any reason whatsoever, decided to terminate this Agreement.

ATTESTED
S. RIZWAN ADVOCATE
B.A.L.L.P. NOTARY PUBLIC
KARACHI PAKISTAN

mn Adnan





- If issued two (2) warning letters /emails by SINDH BANK for unsatisfactory current performance of CONTRACTOR.

Any notice, request or consent required or permitted to be given or made pursuant to this agreement shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent to such Party at the given address.

A party may change its address for notice by giving a notice to the other Party in writing of such change.

CONTRACTOR will not assign its job to anyone, except prior written permission of the bank.

27. Authorized Representative:

- Any action required or permitted to be taken, and any document required or permitted to be executed under this agreement by the Bank or the CONTRACTOR may be taken or executed by the authorized officials.

28. Goods Faith:

The Parties undertake to act in good faith with respect to each other's rights under this agreement and to adopt all reasonable measures to ensure the realization of the objectives of this agreement.

29. Conflict of Interest:

CONTRACTOR shall hold the Sindh Bank's interest's paramount, without any consideration for future work, and strictly avoid conflict with other assignments and their corporate interests.

30. Anti- Money Laundering Requirement:

CONTRACTOR acknowledge that they do not violate any statutory/prudential requirement on anti money laundering or record keeping procedure as per existing laws and regulations of locals as well as foreign jurisdiction.

31. Governing Law Jurisdiction

This Agreement shall in all respects be constructed and be governed in the accordance with the Laws of Pakistan and both the parties i.e. SINDH BANK and CONTRACTOR, hereby submits to the jurisdiction of the local courts in Karachi in any legal proceedings and as regard any claims or matter relating to this Agreement.

32. Force Majeure

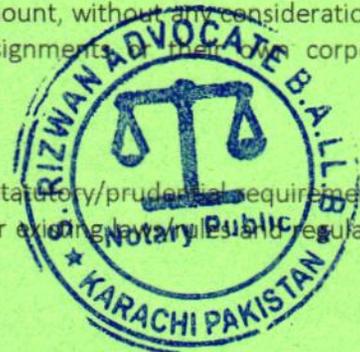
Neither party shall be liable for any failure to perform or observe its obligations under this Agreement, if such failures or delays are caused by acts of God, wars, riots, strikes, accident, explosion, fire, shortage of labor or materials, labor disputes, government restrictions, or any other cause beyond its reasonable control. In the event of the occurrence of any of the foregoing, the date of performance shall be deferred for a period of time equal to the time lost by reason of the delay. The affected party shall notify the other in writing of such events or circumstances promptly upon their occurrence.

33. Incident Response & BCP

- The Contractor shall fully cooperate with the Bank in investigation, containment, remediation of security incident, and participate in periodic joint incident response exercises as requested by the Bank.
- The Contractor shall implement Full Packet Capture (FPC) for critical infrastructure components and retain packet capture data for no less than 90 days for forensic purposes, upon request by the bank.
- The Service Provider shall establish and maintain Recovery Time Objectives (RTOs) and Recovery Point Objectives (RPOs) for all critical systems in accordance to guidelines/policy provided by the Bank. Default RTO shall not exceed 4 hours, and RPO shall not exceed 1 hour unless otherwise agreed

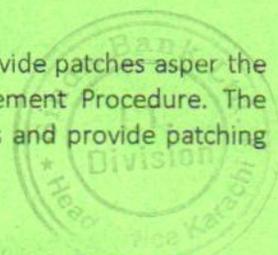
34. Vulnerability & Patch management:

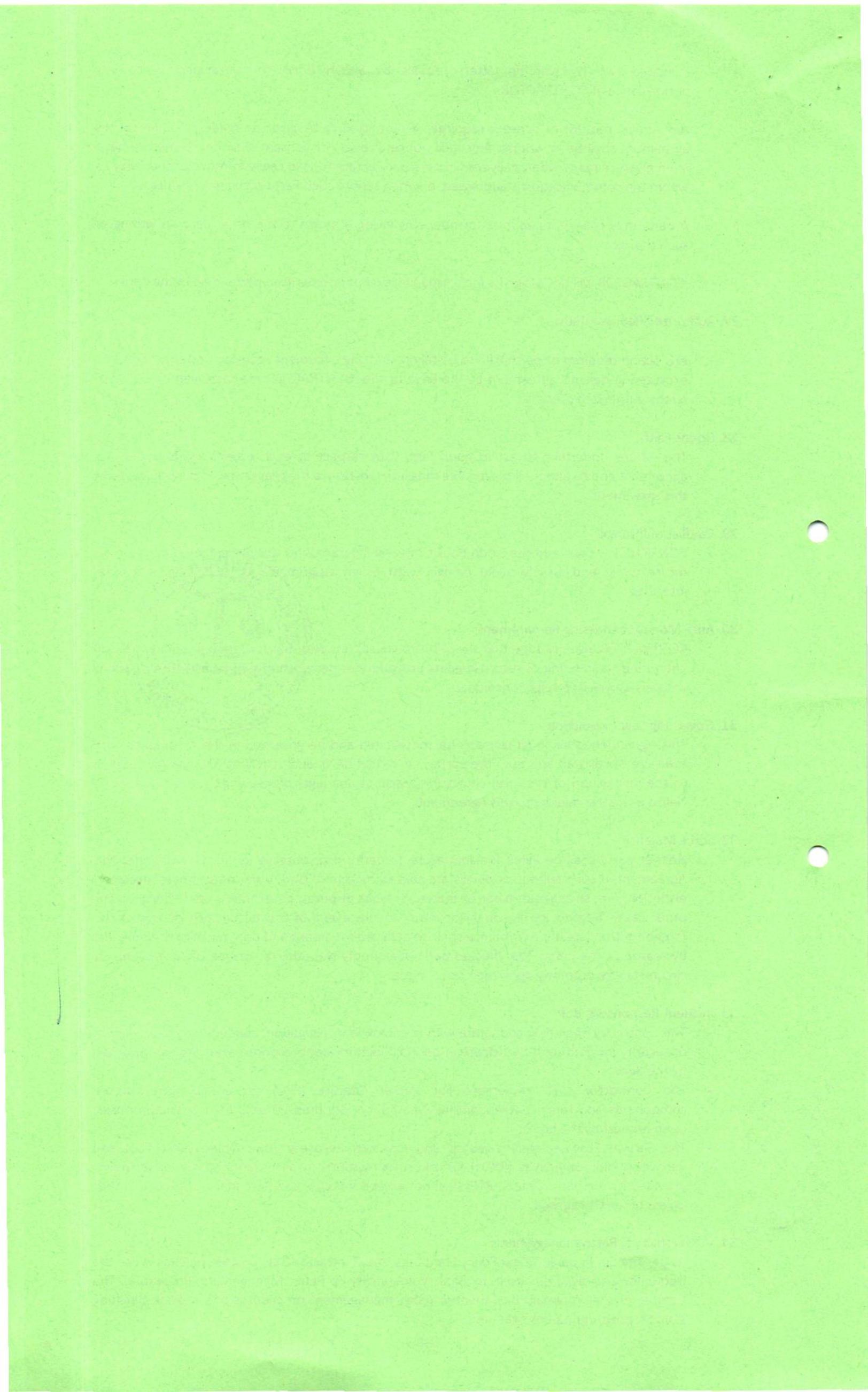
As per the Sindh Bank Global Policy Standards, the Contractor shall provide patches as per the frequency and security levels in Bank Vulnerability & Patch Management Procedure. The Contractor shall maintain documented patch management procedures and provide patching status reports upon Bank's request.



ATTESTED
S. RIZWAN ADVOCATE
B.A.L.L.B. NOTARY PUBLIC
KARACHI PAKISTAN

Signature of the Contractor





35. Settlement of Disputes:

- The Parties agree that the avoidance or early resolution of disputes is crucial for a smooth execution of the Agreement and the success of the assignment. The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with the Agreement or its interpretation.
- If Parties fail to amicably settle any dispute arising out of or in connection with the Agreement within (10) days of commencement of such informal negotiations, the dispute shall be referred to arbitration of two arbitrators, one to be appointed by each party, in accordance with the Arbitration Act, 1940. Venue of arbitration shall be Karachi, Pakistan and proceedings of arbitration shall be conducted in English.

36. Access Control:

- Multi-Factor Authentication (MFA) shall be mandatory for all remote access to the Bank's infrastructure, systems, and cloud portals, including administrative, developer, and third-party accounts.

37. Further Obligation of the Contractor:

1. CONTRACTOR shall perform the Services and carry out their obligations hereunder with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. CONTRACTOR shall always act, in respect of any matter relating to this Agreement or to the Services, as faithful advisers to the SINDH BANK, and shall at all times support and safeguard the SINDH BANK legitimate interests in any dealing with Sub-Suppliers or Third Parties.
2. In the event the CONTRACTOR fails to fulfill its obligations during the warranty period, the CONTRACTOR shall repair, replace, or rectify the reported fault within the resolution timelines specified in the applicable Service Level Agreement (SLA), based on the priority classification of the incident.
3. Where the CONTRACTOR fails to complete the required repair within the prescribed SLA resolution time due to reasons attributable solely to the CONTRACTOR, SINDH BANK shall, after providing written notice, be entitled to carry out or arrange the repair through a third party. The reasonable and directly related costs incurred shall be recoverable by deduction from the Performance Security and/or any undisputed upcoming payments due to the CONTRACTOR.
4. Any failure or delay constituting a breach of warranty obligations shall attract service credits strictly in accordance with the SLA, which shall be without prejudice to the Bank's right to recover direct repair costs as stated above. All risks and costs directly arising from such breach shall be borne by the CONTRACTOR.
5. If the obligation of warranty period is not met or delayed, the repair etc. requirement on this account will be carried out by the bank & the billed amount will be deducted from the performance security/ upcoming payment due to CONTRACTOR. Risk & subsequent cost to this effect if any will be liability of the CONTRACTOR and any subsequent expenses on the equipment will also be borne by the CONTRACTOR.



Incident Response and Escalation Table

| Priority | Response SLA | Specialist Review | Escalation Manager | Escalation Director | Email Frequency | Target Resolution |
|----------|--------------|-------------------|--------------------|---------------------|-----------------|-------------------|
| P1 | 30 Minutes | 2 Hour | Immediate | 2 Hours | Hourly | 2 hours |
| P2 | 1 Hour | 4 Hours | 4 Hours | 4 Hours | 4 Hours | 1 Day |
| P3 | 12 Hours | 8 Hours | 2 Days | Never | Daily | 10 Days |
| P4 | 24 Hours | 24 Hours | 2 Days | Never | Daily | 30 Days |

38. Extension of Time:

Any period within which Party shall, pursuant to this agreement, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

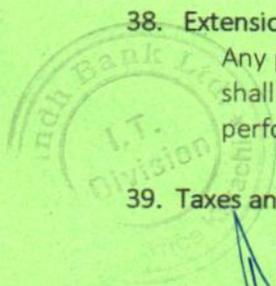
39. Taxes and Duties

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ATTESTED
S. RIZWAN ADVOCATE
B.A.L.A.B. NOTARY PUBLIC
KARACHI-PAKISTAN





CONTRACTOR and its Personnel shall be liable to pay such direct or indirect taxes duties, fees, and other impositions levied under the Applicable Laws, the amount of which deemed to have been included in Contract Price.

40. All terms and condition of the tender document will remain part of this agreement.

41. CONTRACTOR shall provide the performance security in the form acceptable to the Bank for the 5% of the tender value for the period of 1 Year from the date of Submission of performance security, which will be extended if required to Sindh Bank. In case CONTRACTOR does not fulfill its commitments, the bank reserves the right to enforce the performance security as per SPPRA Rules.

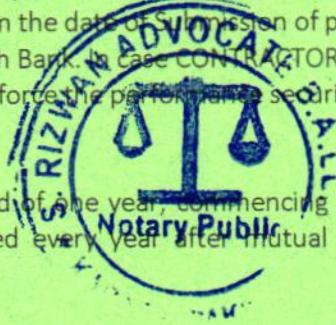
42. The term of this agreement shall be for the period of one year, commencing from the date of signing of this agreement and may be extended every year after mutual consent of both parties.

43. Support Escalation Matrix:

For timely addressing of complaints given support escalation matrix will be utilized/followed: -

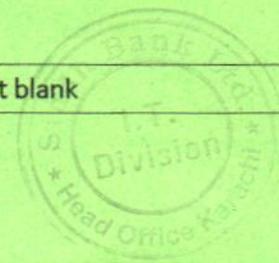
| | | |
|---|--|--|
| LEVEL-1 | Name/Designation (support staff) | Yasaal Afzal (Sr. Support Engineer) |
| Generic Support: First complain if the call is not resolved "within specified response time" (24 hours) Security Related Support: First complain if the call is not resolved "within specified response time" (4 hours) | Landline Phone | |
| | Email | yasaal.afzal@securenetworks.pk |
| | Cell | +923363296206 |
| LEVEL-2 | Name/Designation (Regional Head/Manager/GM) | Asad Abbas Dhanji VP - Sr. Systems Security Engineer |
| Generic Support: Second complain, if the call is attended within "Specified Response Time" and not attended / or the problem still unresolved even after complaining at Level-1 (48 hours) Security Related Support: Second complain, if the call is attended within "Specified Response Time" and not attended / or the problem still unresolved even after complaining at Level-1 (12 hours) | Landline Phone | |
| | Email | abbas.dhanji@securenetworks.pk |
| | Cell | +923212564607 |
| LEVEL-3 | Name/Designation (CEO of the firm) | Asad Effendi CEO |
| Generic Support: Third complain, if the call is attended within "Specified Response Time" and not attended /or the problem still unresolved even after complaining at Level-2 (72 hours) Security Related Support: Third complain, if the call is attended within "Specified Response Time" and not attended /or the problem still unresolved even after complaining at Level-2 (24 hours) | Landline Phone | |
| | Email | asad.effendi@securenetworks.pk |
| | Cell | +923202896110 |

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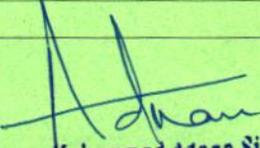
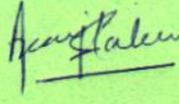
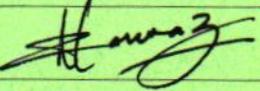


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S. RIZWAN ADVOCATE
B.A.L.L. NOTARY PUBLIC
Karachi - Sindh - PAKISTAN

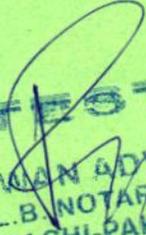
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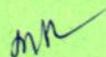


In witnesses hereunder both the parties have set their hands on the day and year above first mentioned.

| Sindh Bank Limited | | Secure Networks Private Limited | |
|--------------------|--|---------------------------------|---|
| Address: | 3rd Floor, Federation House, Clifton, Karachi, Pakistan | Address: | Office No. B1, 2nd Floor, Plot No. 59-C, 24th Commercial Street, Tauheed Commercial Area, DHA, Karachi. |
| Name | | Name: | Areej Saleem |
| Signatures: |  | Signatures: |  |
| Title: | Muhammad Anan Siddiqui EVP Head Information Technology Sindh Bank Limited Head Office, Karachi | Title: | VP Director Global Operations |
| Date: | | Date: | 04- February- 2026 |
| Witness: | | Witness: | |
| Name: |  | Name | Zahid Nawaz |
| Signatures: | SYED ZEESHAN-UL-HAQ SVP Information Technology SINDH BANK LIMITED Head Office, Karachi. | Signatures: |  |
| Title: | | Title: | Head of Finance |
| Date: | | Date: | 04 – February- 2026 |



ATTESTED

S. RIZWAN ADVOCATE
B.A.L.L.B. NOTARY PUBLIC
KARACHI-PAKISTAN





STANDARD & SONS
NEW YORK
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NEW YORK

STANDARD & SONS
NEW YORK
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NEW YORK

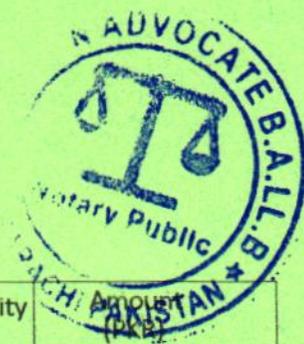
STANDARD & SONS
NEW YORK
NEW YORK
NEW YORK



Annexure A

BILL OF QUANTITIES (BOQ) AND PRICE SCHEDULE

Supply and Installation of



| S.NO | Item | Unit Price | Quantity | Amount (PKR) |
|-------------------------------|-----------------------|------------|----------|---------------|
| 1 | DNS Security Solution | 6,675.00 | 2000 | 13,350,000.00 |
| *Total Amount (In PKR) | | | | |

Escalation Metrix:

and either by the customer directly by email or via telephone. All the information related to incident shall be shared with Secure Networks dedicated support engineer for Gemalto so that a unique support case number can be generated – this case number must be available for all further communications and to enable tracking of that issue to Closure.

| Description | Method | |
|-------------|---|---------------|
| Online | https://support.securenetworks.pk | Currently N/A |
| Email | support@securenetworks.pk | Available |

For Priority 1 cases telephone is the preferred method of call logging.

Escalation Contacts

The people listed below are our Escalation Contacts for this Agreement.

| Level | Contact Name | Title | Tel # | Email |
|---------|----------------------|-------------------------|---------------|--|
| Level 4 | Hasan Imam | Director Technical | +923349540351 | hasan.imam@securenetworks.pk |
| Level 4 | Mohsin Tufail | Director Growth | +923444482624 | mohsin.tufail@securenetworks.pk |
| Level 3 | Salman Saeed | Lead Engineer | +923222068806 | salman.saeed@securenetworks.pk |
| Level 3 | Asad Abbas Dhanji | Lead Engineer | +923212564607 | abbas.dhanji@securenetworks.pk |
| Level 2 | Yasaal Afzal | Sr. Support Engineer | +923363296206 | yasaal.afzal@securenetworks.pk |
| Level 1 | Abdullah Ehras | Support Engineer - 3 | +923112891135 | abdullah.ehras@securenetworks.pk |
| Level 1 | Ahsan Sohail | Support Engineer - 2 | +923113279613 | ahsan.sohail@securenetworks.pk |
| Level 1 | Kamran Ali | Support Engineer - 1 | +923170009573 | kamran.alil@securenetworks.pk |

Escalation Contacts are used to inform all relevant stakeholders within the Customer business hierarchy of the status of P1 Incidents. The proliferation of this information will take the form of emails. Escalation Contacts will also possess the authority to approve Emergency changes should they be required.

Escalation contact will follow the hierarchy from Level 1 to Level 3.

- Incident Management

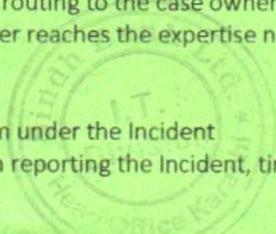
Service Description

Support is accessed through the Secure Networks dedicated support line, call routing to the case owner or the relevant incident team can be made from this point to ensure the customer reaches the expertise needed in a timely manner.

All incidents will be recorded on Secure Networks internal Service Desk system under the Incident Management workflow. The Secure Networks records the name of the person reporting the Incident, time of

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B.A.L.L.B. NOTARY PUBLIC
KARACHI-PAKISTAN

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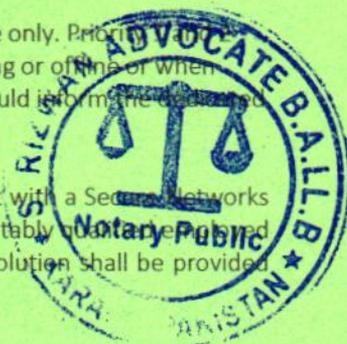
call and any other pertinent information, along with criteria for resolution to ensure the workflow is initiated correctly.

It should be noted that the Customer shall report priority 1 and 2 cases via telephone only. Priority 1 and 2 cases are the highest priority incidents reserved for when systems are non-functioning or offline or when users are directly unable to work on the systems provided. As such the customer should inform the designated support engineer via telephone to ensure the ticket is opened immediately.

For an Incident, "Response" is the time from when the Customer first logs a request with a Secure Networks professional for assistance to the time that the Secure Networks responds with a suitably qualified person whether via an email, telephone call or in person. Support to provide a resolution shall be provided from the time of Response until such time as the Incident has been resolved.

For an Incident, "Escalation" shall take place if a resolution to the Incident has not been achieved within the timeframe set out in the table above and will continue to be escalated until details of the Incident is given to the Escalation Director.

From the time of Response until resolution, updates shall be provided to the Named Contacts and/or Escalation Contacts by email at such frequencies as set out in the table above.



• **Service Levels, Key Performance Indicators and Service Credits.**

| Category | Service Level Target |
|--------------|--|
| P1 Incidents | 90% of incidents responded to within 30 minutes. |
| P2 Incidents | 90% of incidents responded to within 1 hour. |
| P3 Incidents | 90% of incidents responded to within 4 hours. |
| P4 Incidents | 90% of incidents responded to within 1 day. |

| Category | Service Level Target | Minimum Service Level |
|--------------|--|-----------------------|
| P1 Incidents | 90% of incidents responded to within 30 minutes. | 90% |
| P2 Incidents | 90% of incidents responded to within 1 hour. | 80% |
| P3 Incidents | 90% of incidents responded to within 4 hours. | 80% |
| P4 Incidents | 90% of incidents responded to within 1 day. | None |
| Root Cause | 90% of P1 Incidents to receive a Root Cause Analysis within 10 days. | None |

• **Secure Networks SLA Guarantee**

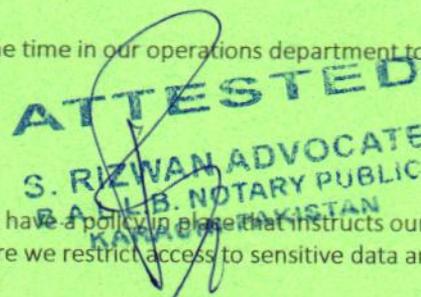
Secure Networks takes responsibilities to the Customer very seriously and is proud to offer one of the most comprehensive Service Level Agreements ("SLA") in the industry. We are committed to providing the Customer with the reliable services, support, management and secure infrastructure.

• **24 x 7 x 365 Staffing Guarantee**

Secure Networks guarantees it will provide technical staff 100% of the time in our operations department to assist our clients with issues 24x7x365.

• **Confidentiality**

Customer data is confidential information. As such, Secure Networks have a policy in place that instructs our staff how to act when working on customer infrastructure. This is to ensure we restrict access to sensitive data and not compromise a customer's privacy.

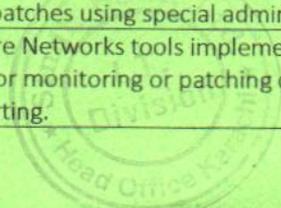


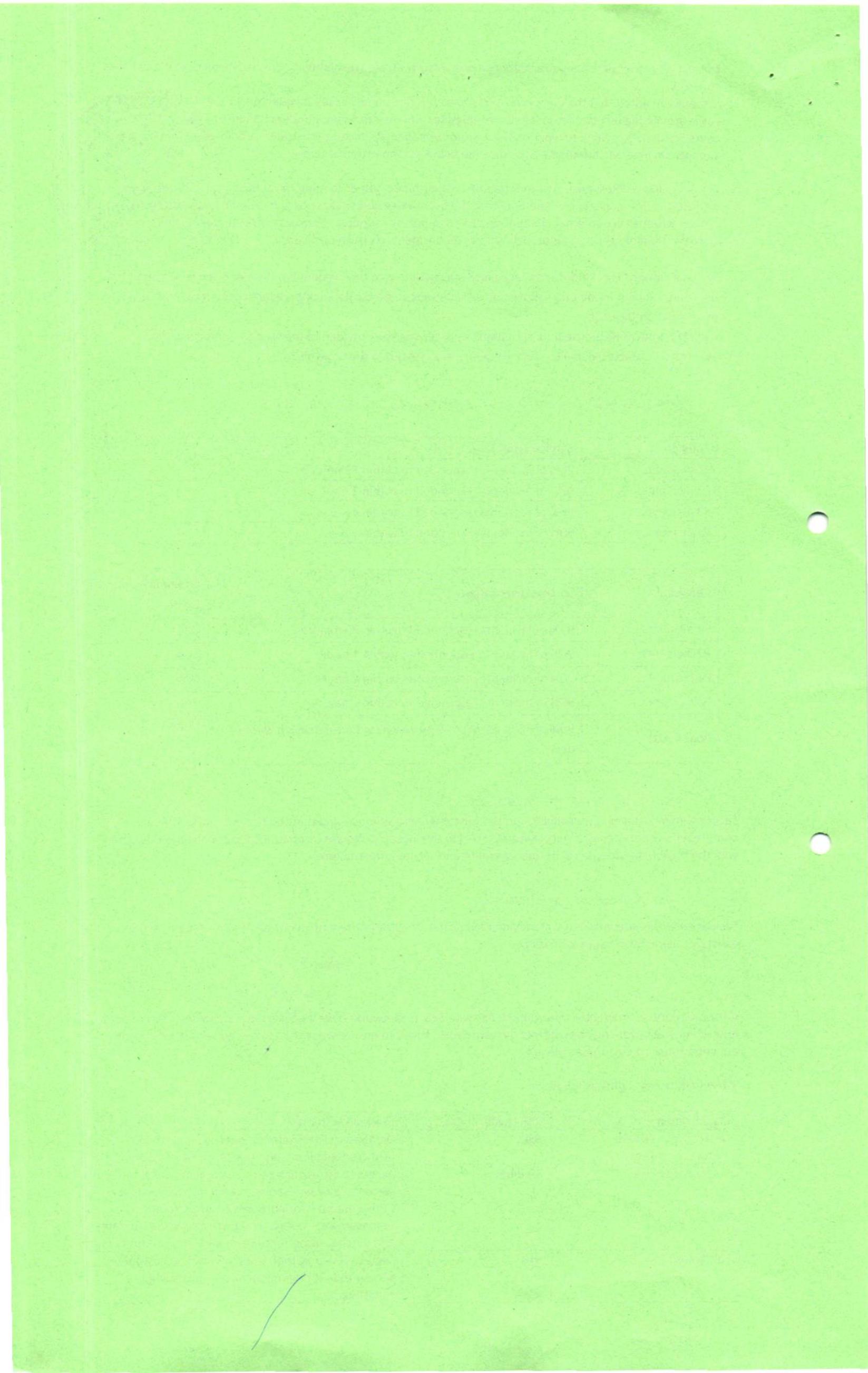
We classify access rights as follows:

| Classification | Risk Level | Example systems |
|--------------------------------------|------------|--|
| No Access/Only with customer present | High | Databases, CRM systems, Financial Systems, ERP – user credentials or server system admin accounts |
| Restricted Access | Medium | Access to infrastructure management consoles, i.e. switches, storage, servers, vCenter, backup server, Citrix XenApp – for purposes of infrastructure management – access to servers to perform updates and patches using special administrator accounts |
| Full Access | Low | Secure Networks tools implemented on customer site for monitoring or patching or providing reporting. |

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System access is then granted based on classification. Most often we will use remote management tools with each session instigated by the customer, the customer can then stay online with the engineer to observe what work is being undertaken and what systems are being accessed if desired.

The customer is the owner of all information and can set the classification as he or she desires. The responsibility will be with the information owner to advise the Secure Networks of the desired level of access. By default, Secure Networks will use the above-mentioned method for data classification.

Annexure -B

• SCOPE OF WORK

3 Scope of Work

The CONTRACTOR shall provide, deploy, and support the Infoblox BloxOne Threat Defense Advanced solution for Sindh Bank Limited in accordance with the approved Job Order (JO) and Statement of Work (SOW). Sindh Bank Limited is currently utilizing Microsoft DNS servers, which provide limited visibility, logging, and security controls for DNS traffic management. The existing environment lacks effective protection against malicious external DNS queries and is exposed to DNS-based threats such as malware communications, data exfiltration, infiltration, tunnelling attacks, and other DNS exploits. The proposed Infoblox solution is intended to enhance DNS security, threat visibility, and protection across the Bank's environment.

The scope includes the provision of Secure DNS Services with a DNS Firewall capable of automated malware prevention at the DNS layer, Infoblox Advanced Threat Intelligence, and Threat Insight, Infoblox's patented capability designed to detect and prevent advanced DNS-based attacks including DNS tunnelling, fast-flux activity, DNS Messenger, and data exfiltration or infiltration attempts. The solution shall also include access to the Threat Intelligence Data Exchange (TIDE) platform for curated threat intelligence, Dossier for threat investigation and analysis, protection for roaming users, and access to the Cloud Services Portal, along with Premium 24x7 support in accordance with the agreed service levels.

The solution shall be deployed using Infoblox BloxOne Threat Defense Advanced with a total quantity of 2,000 licenses, providing enterprise-level DNS security capabilities including automated malware prevention, advanced threat intelligence, threat detection and investigation features, protection for roaming users, centralized cloud-based management, and vendor support as specified under the SLA.

License /Warranty / Support /

It would be mandatory for the Bidder to provide a hardware/license/Warranty/Support for (01) year for the product and provide on-site comprehensive support, extendable at the Bank's discretion. The hardware/license/Warranty/Support period of one year would commence from the date of issue of the Completion Certificate by the Bank. During the Warranty period, the Bidder would be required to undertake all necessary modifications not falling under the purview of 'Change Management' such as updates, bug fixes, changes in the application, or any other support as and when required at no extra cost.

*The licenses of the required other associate / supporting tools should be provided by the bidder

Annual Maintenance Contract (AMC)

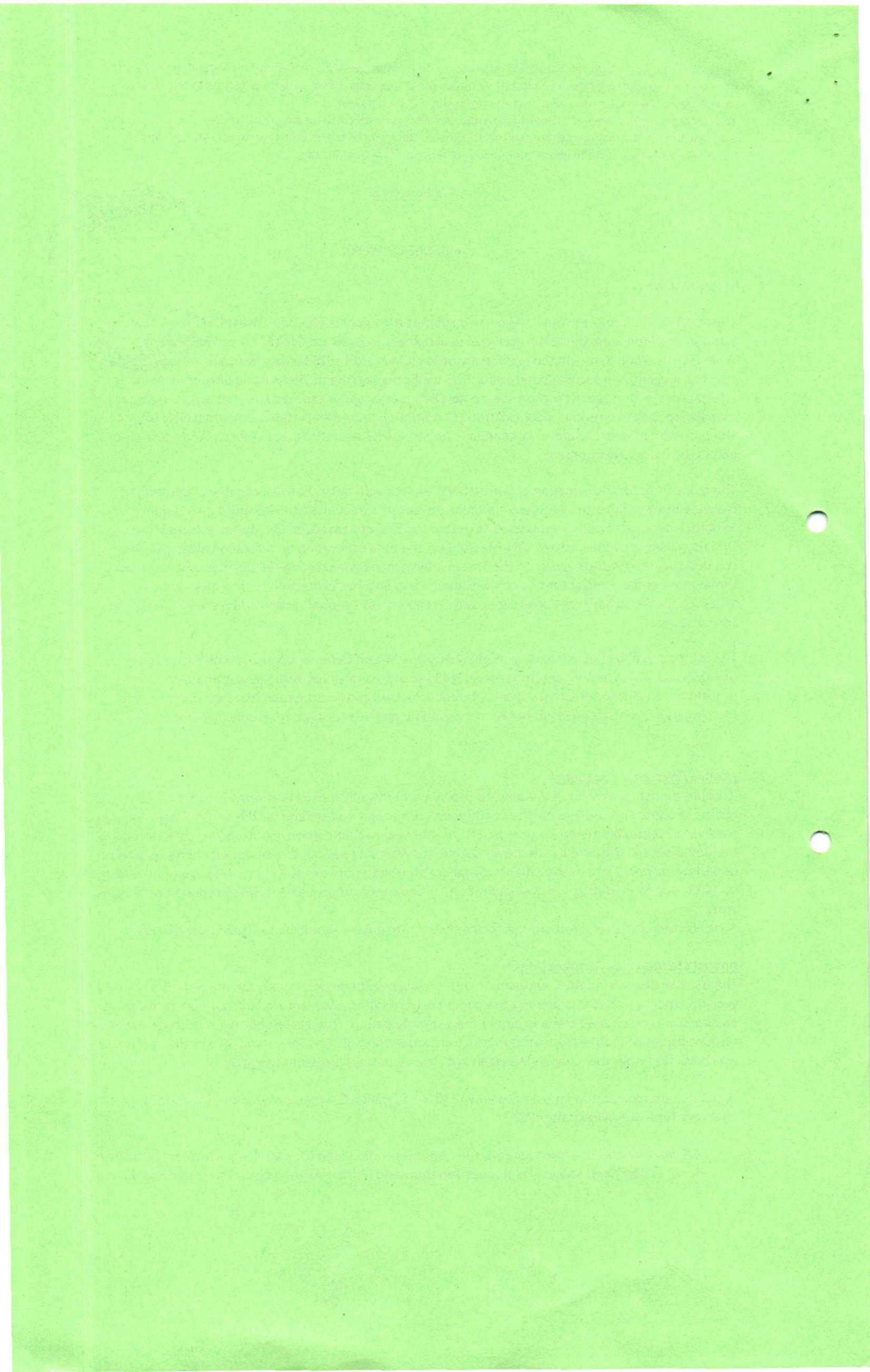
The Bank shall enter an AMC agreement with the successful bidder initially for the period of One (1) year on a per-year basis to provide the complete utility of maintenance & support services (i.e., on-site & off-site) after the expiry of the warranty period. The agreement would also capture the responsibilities and obligations of the selected bidder and SBL. Any major changes in the application which will fall under the 'Change Management', the vendor will be paid separately.

Quoted hardware solution must have an end of life beyond (05) years at the time of submission.
Delivery Time: 3-4 Weeks after PO.

Penalty: In case of failure to supply the requisite within seven (07) working days after the delivery time, as described above, Pak Rupees Ten thousand (PKR10,000/-) per day may be charged.

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B.A.L.L.B. NOTARY PUBLIC
KARACHI PAKISTAN



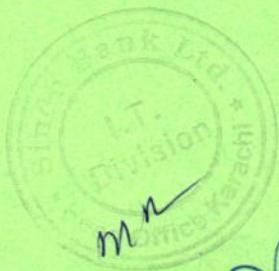


Annexure C

PAYMENT SCHEDULE

- a) Payment Terms: 50% After Delivery and 50% after deployment
- b) Contractor Shall Submit the Performance Security at 5% of the Contract Amount
- c) The Performance Security Shall Be Released 1 Year After Delivery and Acceptance

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S. RIZWAN ADVOCATE
B.A.L.L.B. NOTARY PUBLIC
KARACHI PAKISTAN



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EFO
13.3 or 14 Mn
17.3 or 15.7 Mn

27

Date:

| Bid Evaluation Report | | |
|--|--|--|
| Supply & Installation of DNS Security Solution. | | |
| 1 | Name of Procuring Agency | Sindh Bank Ltd. |
| 2 | Tender Reference No. | SNDB/COK/ADMIN/TD/1493/2025 |
| 3 | Tender Description | Supply & Installation of DNS Security Solution. |
| 4 | Method of Procurement | Single Stage One Envelop Bidding Procedure |
| 5 | Tender Published | SPPRA NIT EPADS-S S-251095404/S-251095403/S-251095401/S-251095400 Express Tribune, Sindh Express, Daily Express (28/10//2025) |
| 6 | Total Bids Received | 02 |
| 8 | Technical / Financial Bid Opening Date | 13/11/2025 Time: 1145 Hours |
| 9 | No of Bid Technically Qualified | 02 |
| 10 | Bid(s) Rejected | 0 |

| S. No. | Name of Company | Cost Offered by Bidder | Ranking in Terms of Cost | Comparison with Estimated Cost Rs. 15,559,500/- | Reason for Acceptance/ Rejection | Remarks |
|--------|---------------------|------------------------|--------------------------|--|--|---------|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | M/s Secure Networks | Rs. 13,350,000/- | Lowest Qualified Bidder. | Rs, 2,209,500/- Below with the estimated cost | Accepted Being the Most Advantageous Bid | |
| 2 | M/s Securic System. | Rs. 17,356,000/- | 2 nd Bidder. | Rs, 1,796,500/- Above with the estimated cost | 2 nd Bidder. | |

Note: Accordingly, going through the Technical/Financial evaluation criteria laid down in the tender document, M/s Secure Networks is the most advantageous bid and hence recommended for Supply & Installation of DNS Security Solution.


 Hassan Raza
 VP/Finance Division.


 M. Rashid Memon
 SVP-II/I.T. Division


 S. Zeeshan ul Haq
 SVP-I/I.T. Division

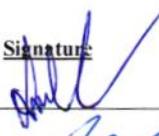
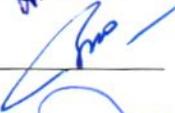
Members – Procurement Committee

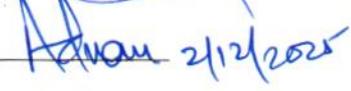
(Mr. Dilshad Hussain Khan) Chief Financial Officer – EVP – Chairperson

(Mr. Arshad Abbas Soomro) Head of Administration-EVP-Member

(Mr. Parvez Ali Bhutto) Director Works & Service (Sindh Madressatul University) Member

(Mr. Adnan Siddiqui) Head of I.T – EVP – Co-opted Member

Signature




 Adnan 2/12/2025


 President / CEO

Date:

| Bid Evaluation Report | | |
|--|--|--|
| Supply & Installation of DNS Security Solution. | | |
| 1 | Name of Procuring Agency | Sindh Bank Ltd. |
| 2 | Tender Reference No. | SNDB/COK/ADMIN/TD/1493/2025 |
| 3 | Tender Description | Supply & Installation of DNS Security Solution. |
| 4 | Method of Procurement | Single Stage One Envelop Bidding Procedure |
| 5 | Tender Published | SPPRA NIT EPADS-S S-251095404/S-251095403/S-251095401/S-251095400 Express Tribune, Sindh Express, Daily Express (28/10//2025) |
| 6 | Total Bids Received | 02 |
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| 9 | No of Bid Technically Qualified | 02 |
| 10 | Bid(s) Rejected | 0 |

| S. No. | Name of Company | Cost Offered by Bidder | Ranking in Terms of Cost | Comparison with Estimated Cost Rs. 15,559,500/- | Reason for Acceptance/ Rejection | Remarks |
|--------|---------------------|------------------------|--------------------------|--|--|---------|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | M/s Secure Networks | Rs. 13,350,000/- | Lowest Qualified Bidder. | Rs. 2,209,500/- Below with the estimated cost | Accepted Being the Most Advantageous Bid | |
| 2 | M/s Securic System. | Rs. 17,356,000/- | 2 nd Bidder. | Rs. 1,796,500/- Above with the estimated cost | 2 nd Bidder. | |

Note: Accordingly, going through the Technical/Financial evaluation criteria laid down in the tender document, M/s Secure Networks is the most advantageous bid and hence recommended for Supply & Installation of DNS Security Solution.

Members – Procurement Committee

(Mr. Dilshad Hussain Khan) Chief Financial Officer – EVP – Chairperson

(Mr. Arshad Abbas Soomro) Head of Administration-EVP-Member

(Mr. Parvez Ali Bhutto) Director Works & Service (Sindh Madressatul University) Member

Signature

(9)

SIGNATURE PC MEMBERS, SINDH BANK LTD

CFO/Head of Finance _____

Head of Administration _____

Director Works & Services _____

MIL _____

ANNEXURE "F"

[To be signed & stamped by the Bidder and reproduced on the letter head]

PRICE SCHEDULE

(Applicable for the year 2025-2026)

Name of Bidder _____ Secure Networks

| S.N O | Item | Unit Price | Quantity | Amount |
|-------------------------------|--|------------|----------|----------------------|
| 1 | DNS Security Solution | 6,675.00 | 2000 | 13,350,000.00 |
| 2 | 2 nd year subscription and/or Support Cost (2000 nodes) | 7,342,50 | 2000 | 14,685,000.00 |
| 3 | 3 rd year subscription and/or Support Cost (2000 nodes) | 8,076,75 | 2000 | 16,153,500.00 |
| *Total Amount (In PKR) | | | | 44,188,500.00 |

*** Total Amount:**

This amount will be considered as only the "Bid Offered". Whereas be apprised that the successful bidder will be the one whose "Evaluated Bid" is the lowest. (For further clarification refer Note 6. below)

- The company will be considered disqualified from the very outset, if not GST registered.
- The cost must include all taxes, stamp duty (as applicable under Stamp Act 1989) duly stamped on the contract agreement, installation, commissioning, transportation and labour charges.
- No advance payment for the supply of equipment will be made, bills are only processed for necessary payment on receipt of certificate of delivery/satisfaction from the concerned officer.
- Calculation of bid security. (5% of the Rs. 15,455,000/-= Rs. 772,750/-) will be submitted with the tender document as bid security in shape of Pay Order /Bank Guarantee in favour of Sindh Bank Ltd.
- In case it is reviled at any stage after installation of the equipment that the asked specification of the tender has not been met, the amount of the total installation of that specific equipment will be fined to the vendor with appropriate action as deemed necessary by the procurement committee
- Most Advantageous Bid is going to be the criteria for award of contract rather than considering the lowest bid offered, encompassing the lowest whole sum cost which the Procuring Agency has to pay for the services/items during contract period. SPPRA Rule 49 may please be referred. The successful bidder will be the one whose total sum of cost is the lowest. As it is package tender, so no partial lowest cost will be considered for award of any work.
- Qualified company will also be bound to sign a bond/undertaking that in case of any observation arising in respect of quality of the equipment within the warranty period, the company will be liable to address it at his own cost, non- compliance of the same will result into initiation of a case against the company for non-commitment.
- All conditions in the contract agreement attached as Annexure G are part of this tender document.
- The tender will be considered cancelled if the contract agreement after due signature is not submitted with Admin Office after 5 days of completion of bid evaluation report hoisting period (3 days) on SPPRA website.
- The tender will stand cancelled if any of the given condition of the tender is not met in strictly as per the requisite of the tender document.
- Pre Bid Meeting: Within one week (For Any Clarification)
- Note. There can be subsequent modification or amendment to this specific tender for which it is advised to keep yourself abreast with the notification being hoisted on Sindh Bank Ltd. & SPPRA website regularly.
- Signing of Integrity Pact on Rs.50 affidavits is mandatory.

We, hereby accept all the terms and conditions as given above.

(Signature of bidder with name, Designation and Company Seal)

Dated:: 13th November, 2025

Annexure F (Financial Proposal)

2



SIGNATURE PC MEMBERS-SINDH BANK LTD
 CFO/Head of Finance
 Head of Administration
 Director Works & Services
 SMIU

ANNEXURE "F"

(To be signed & stamped by the Bidder and reproduced on the letter head)

PRICE SCHEDULE

(Applicable for the year 2025-2026)

Name of Bidder Securic Systems

| S.N O | Item | Unit Price | Quantity | Amount |
|-------------------------------|--|------------|----------|----------------------|
| 1 | DNS Security Solution | 8,678.00 | 2000 | 17,356,000.00 |
| 2 | 2 nd year subscription and/or Support Cost (2000 nodes) | 9,545.25 | 2000 | 19,090,500.00 |
| 3 | 3 rd year subscription and/or Support Cost (2000 nodes) | 10,499.77 | 2000 | 20,999,540.00 |
| *Total Amount (In PKR) | | | | 57,446,040.00 |

*** Total Amount:**

This amount will be considered as only the "Bid Offered". Whereas be apprized that the successful bidder will be the one whose "Evaluated Bid" is the lowest. (For further clarification refer Note 6. below)

- The company will be considered disqualified from the very outset, if not GST registered.
- The cost must include all taxes, stamp duty (as applicable under Stamp Act 1959) duly stamped on the contract agreement, installation, commissioning, transportation and labelling charges.
- No advance payment for the supply of equipment will be made, bills are only processed for necessary payment on receipt of certificate of delivery/satisfaction from the concerned officer.
- Calculation of bid security: (5% of the Rs. 15,495,000/- Rs. 772,750/-) will be submitted with the tender document as bid security in shape of Pay Order/Bank Guarantee in favour of Sindh Bank Ltd.
- In case it is revealed at any stage after installation of the equipment that the asked specification of the tender has not been met, the amount of the total installation of that specific equipment will be fined to the vendor with appropriate action as deemed necessary by the procurement committee.
- Manufacturer's Bid is going to be the criteria for award of contract order then considering the lowest bid offered, success of the lowest price will be the primary factor. As per the contract terms, during contract period, 100% of the bid amount shall be returned. The successful bidder will be the one whose unit price is the lowest. As it is a unique model, it is a special order, it will be considered for award of order.
- Qualified company will also be bound to sign a bond/undertaking that in case of any observation arising in respect of quality of the equipment within the warranty period, the company will be liable to address it at his own cost, non-compliance of the same will result into initiation of a case against the company for non-commitment.
- All conditions in the contract agreement attached as Annexure G are part of this tender document.
- The tender will be considered cancelled if the contract agreement after due signature is not submitted with Admin Office after 5 days of completion of bid evaluation report holding period (5 days) on SPPRA website.
- The tender will stand cancelled if any of the given condition of the tender is not met as strictly as per the requisite of the tender document.
- Pre Bid Meeting: Within one week (For Any Clarification)
- Note: There can be subsequent modification or amendment to this specific tender for which it is advised to keep yourself abreast with the notification being issued on Sindh Bank Ltd. & SPPRA website regularly.
- Signing of Integrity Pact on Rs. 50 affidavits is mandatory.

We, hereby accept all the terms and conditions as given above.

(Signature of Bidder with name, Designation and Company Seal)

3rd Floor, Building # 19-C, Lane-4, Al-Murtaza Commercial Phase VIII, DHA, Karachi



Supply & Installation of DNS Security Solution

Serial No: 01

Tender No. SNDB/COK/ADMIN/TD/1493/2025

Bidder Name: M/S Secure Networks

| S. No. | Requisite | Total Marks | Marks Obtained | Remarks | Attachment of relevant evidence in each case is mandatory. In case of non-compliance, no mark will be awarded | Attach evidence as Annexure |
|-------------|---|-------------|----------------|---|---|-----------------------------|
| 1 | Firm's Status | 20 | 20 | Public / Private Ltd. | NTN Certificate / Letter of Incorporation / Company Registration Letter is required to be enclosed | A |
| | | 10 | | Partnership Firm/ Sole Proprietorship | | |
| 2 | Banks presently on the Client List The Bidder/OEM proposed solution must be deployed during the last three years. | 20 | 20 | 4 and above | Letters to be attached duly issued from each concerned Bank | B |
| | | 10 | | 2 and above | | |
| 3 | Years in IT Business in relevant field | 20 | 10 | 07 Years and above | NTN Certificate / Letter of Incorporation / Company Registration Letter is required to be enclosed | C |
| | | 10 | | 05 years and above | | |
| 4 | Average Yearly Turn Over in Last 3 Years | 20 | 20 | On an average of 100 Million and above per year | Audit Report / Tax Return for last 3 year | D |
| | | 10 | | On an average of 75 Million and above per year | | |
| 5 | Service and support office in major cities of Pakistan including Karachi | 20 | 20 | 3 Cities and above | List of Address in cities with PTCL number | E |
| | | 10 | | 1 Cities and above | | |
| Total Marks | | 100 | 90 | QUALIFIED / DISQUALIFIED | | |

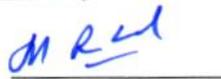


Ather Iqbal
Admin Division

Members Signatures- Evaluation Team



Hasan Raza
Finance Division



M. Rashid Memon
IT Division



S. Zeeshan ul Haq
IT Division

Members Procurement Committee

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

Signature



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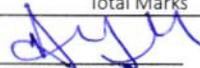
Supply & Installation of DNS Security Solution

Serial No: 02

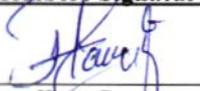
Tender No. SNDB/COK/ADMIN/TD/1493/2025

Bidder Name: M/S Seanic System

| S. No. | Requisite | Total Marks | Marks Obtained | Remarks | Attachment of relevant evidence in each case is mandatory. In case of non-compliance, no mark will be awarded | Attach evidence as Annexure |
|-------------|--|-------------|----------------|---|---|-----------------------------|
| 1 | Firm's Status | 20 | | Public / Private Ltd. | NTN Certificate / Letter of Incorporation / Company Registration Letter is required to be enclosed | A |
| | | 10 | 10 | Partnership Firm/ Sole Proprietorship | | |
| 2 | Banks presently on the Client List The Bidder/OEM proposed solution must be deployed during the last three years. | 20 | | 4 and above | Letters to be attached duly issued from each concerned Bank | B |
| | | 10 | 10 | 2 and above | | |
| 3 | Years in IT Business in relevant field | 20 | 20 | 07 Years and above | NTN Certificate / Letter of Incorporation / Company Registration Letter is required to be enclosed | C |
| | | 10 | | 05 years and above | | |
| 4 | Average Yearly Turn Over in Last 3 Years | 20 | 20 | On an average of 100 Million and above per year | Audit Report / Tax Return for last 3 year | D |
| | | 10 | | On an average of 75 Million and above per year | | |
| 5 | Service and support office in major cities of Pakistan including Karachi | 20 | | 3 Cities and above | List of Address in cities with PTCL number | E |
| | | 10 | 10 | 1 Cities and above | | |
| Total Marks | | 100 | 70 | QUALIFIED / DISQUALIFIED | | |


 Ather Iqbal
 Admin Division

Members Signatures- Evaluation Team


 Hasan Raza
 Finance Division


 M. Rashid Memon
 I.T Division


 S. Zeeshan ul Haq
 IT Division

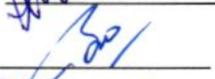
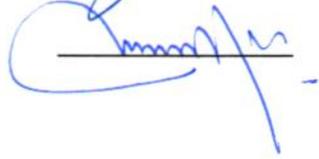
Members Procurement Committee

1 CHIEF FINANCIAL OFFICER

2 HEAD OF ADMINISTRATION

3 DIRECTOR WORKS & SERVICES

Signature

ATTENDANCE SHEET
 BID OPENING -

FOR SELECTION OF Supply and Installation of DNS Security Solution

Date: 13-11-2017

| S.No | Company Name | Name of Company Representative | Contact No. | Company Address | Signature |
|------|---------------|--------------------------------|-------------|-----------------|-----------|
| 01 | Secure Net | } By CPAs | | | |
| 02 | Secure System | | | | |
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Signature – Procurement Committee Member

Chief Financial Officer

Head of Administration

Director Works & Service

Sindh Madressatul Islam University

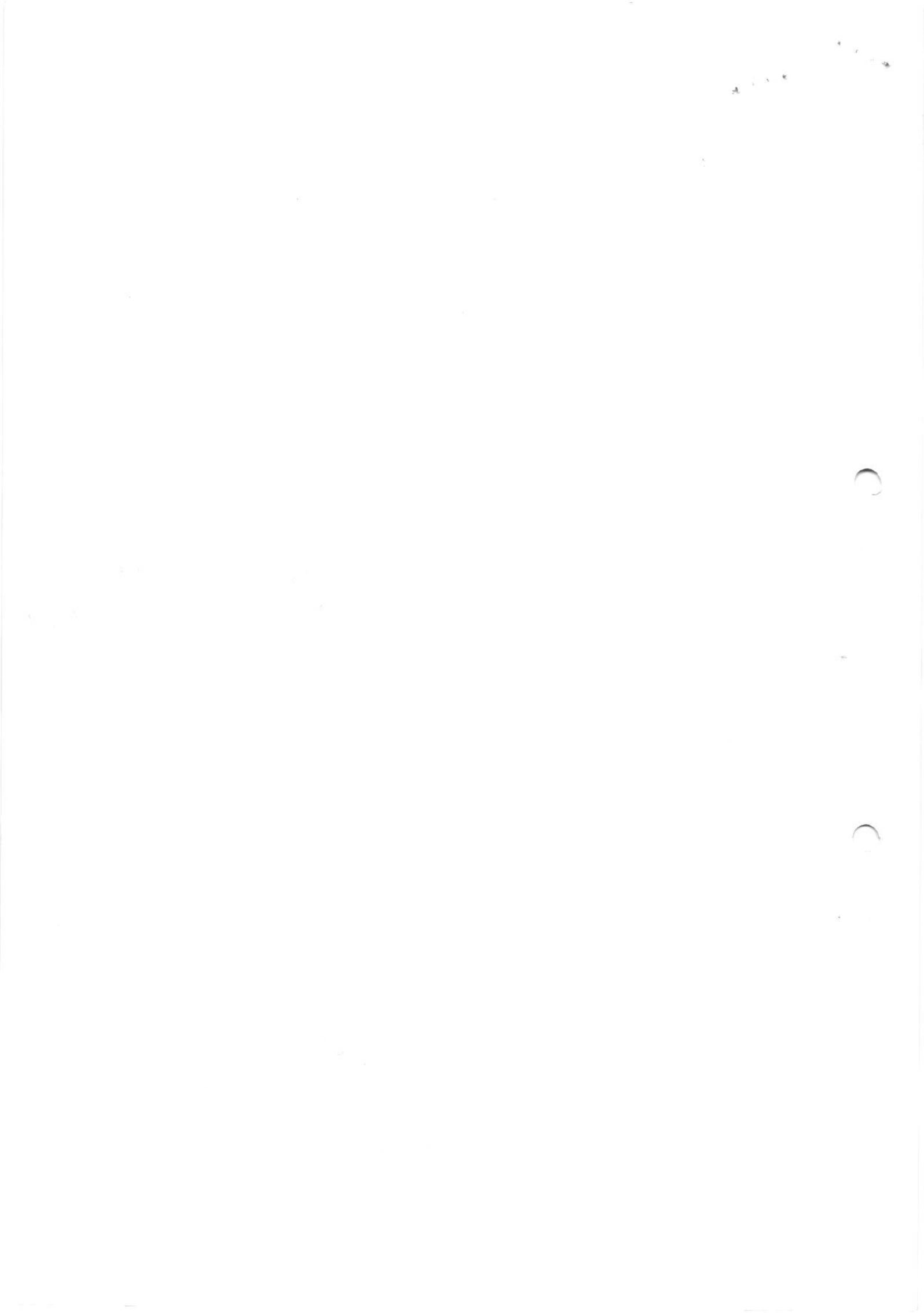
MINUTES OF THE OPENING OF THE TENDER (TECHNICAL /FINANCIAL PHASE) (4)

TYPE OF PROCUREMENT ADMIN / IT / CONSULTANT / MEDIA
 TENDER NAME Supply of Installation of DNS Security Solution
 TYPE OF TENDER SINGLE STAGE-ONE ENVELOPE / SINGLE STAGE-TWO ENVELOPE / TWO STAGE / TWO STAGE-TWO ENVELOPE
 OPENING DATE 13-11-2025
 OPENING TIME 11:45 AM

ATTENDANCE (MEMBER PC)
 Chief Financial Officer
 Head of Administration
 Director Works & Service
 Sindh Madressatul Islam University

| ATTENDANCE (REPS. OF BIDDERS) | NAME | FIRM | BID OFFERED |
|------------------------------------|----------|--------------------|----------------------|
| | | <u>SECURENET</u> | <u>Rs 44,188,500</u> |
| | | <u>Securix Sys</u> | <u>Rs 57,446,240</u> |
| | | / | / |
| | | / | / |
| | | / | / |
| TOTAL BIDS ACCEPTED FOR EVALUATION | <u>2</u> | | |
| TOTAL BIDS REJECTED | | | |
| REMARKS | | | |

SIGNATURE PC MEMBERS-SINDH BANK LTD
 CFO/Head of Finance: _____
 Head of Administration: _____
 Director Works & Services _____
 SMIU



3. SECTION –III TECHNICAL SPECIFICATIONS/SCOPE OF WORK

Sindh Bank Limited requires the Supply & Installation of DNS Security Solution. The requirement will be issued on need basis. Therefore, quantity may vary depending on the requirement of the bank, accordingly bank will not be responsible if the quantity asked is not as per the scope of work below and in this context, no claim will be entertained. Payment will be made on the supply of the actual number of items. The purchase of item will be spread over the year as needed.

Required items should strictly be original/genuine and in accordance with the specifications below

| No. | Requirement | Compliance (FC,PC,NC) | Remarks |
|-----------------------------|---|-----------------------|-----------------------------------|
| General Requirements | | | |
| 1 | The solution should be hybrid in nature, with provisioning of deploying the solution, On-Prem or On Cloud or both at the same time. | | |
| 2 | The Proposed Solution should provide both On-Net and Off-Net protection | | |
| 3 | The proposed solution must have provisioning of local VM for conditional forwarding | | |
| 4 | Solution should support the API sharing and API based integration | | |
| 5 | The solution should have the unified policy management across on-prem, roaming and remote offices. | | شہید و حترہ بینکلر ہنو کی یاد میں |
| 6 | Solution should support role based access control and Multi multi-factor authentication to the management portal | | |
| 7 | The solution should highlight the configurational loopholes (if any) to address them as per best practices | | |
| 8 | The proposed solution should have the capability to be deployed as an Authoritative DNS Server in Future. | | باختیار عام |
| 9 | The proposed solution should be SaaS based and should have the capability of delivering the DDI (DNS, DHCP & IPAM) Services | | |
| 10 | The solution should have the capability to manage the other DNS infrastructures, including GCP, Azure and AWS. | | |
| DNS Security | | | |
| 1 | The proposed solution should offer DNS Firewall capabilities for automated malware mitigation. | | |
| 2 | The proposed solution should be able to offer DNS firewalling with threat intelligence with more than 20 Million IOCs in their threat feeds | | |
| 3 | DNS Firewall should provide policy override with default redirect, custom redirect, allow with log and allow with no log | | |
| 4 | Should have separate feeds from DHS (Department of Homeland Security) | | |

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| 5 | The proposed solution should detect and prevent DGA (Domain Generation Algorithm) and other means of APT based on DNS. | | |
| 6 | The DNS Firewall should be able to categorize suspicious domains, including newly registered domains, and perform predictive analysis to detect potential malicious artifacts. | | |
| 7 | The proposed solution should provide the adequate visibility with the reason behind why this domain deems to suspicious or risky | | |
| 8 | The proposed solution should provide custom whitelisting / blacklisting | | |
| 9 | Solution should have the capability to block outbound queries to uncategorized domains. | | |
| 10 | Solution should support custom RPZ to block the geographical based responses | | |
| 11 | Solution should block malware communication with CnC and rogue domains on all records including A, AAA, MX, NS and SOA records | | |
| 12 | The proposed solution should detect and block exploits, phishing, ransomware and other modern malwares. | | شہید و حترہہ بینظیر ہنو کی یاد ہیں |
| 13 | The proposed solution should have machine learning and behavioural analytics engine to block sophisticated DNS based attack | | |
| 14 | The proposed solution must detect and stop DNS Malware Tunnelling. | | |
| 15 | The proposed solution should support prevention on data exfiltration / tunnelling/ DGA & Fast flux attacks | | |
| 16 | The proposed solution must detect and stop DNS Messenger (file less malware). | | بالختیار عوام |
| 17 | The proposed solution should be able to Restrict user access to web content categories and track activity. | | |
| 18 | Solution should support discovery of applications and web categories and mark their risk ratings | | |
| 19 | The proposed solution should have a mechanism to discover the applications running in the organization and should have the ,capability to approve or disapprove it to prevent from IT Shadowing. | | |
| 20 | The proposed solution should control the risks of rising DoH use by blocking DoH (DNS over HTTPS) domain access and revert DoH requests to existing trusted DNS | | |
| 21 | Solution should have capability of visibility on active threat groups in organization | | |
| 22 | The proposed solution should have the capability to detect lookalike domains | | |
| 23 | The proposed solution should support submission of custom lookalike domains and common lookalike domains | | |

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| 24 | The proposed solution should have the capability to report if any detected lookalike is suspicious or part of any phishing domains. | | |
| 25 | The proposed solution should provide Threat Categorization and Prioritization | | |
| 26 | The proposed solution should be able to reduce response times through automated blocking and sharing of incident details to 3rd party ecosystem solutions through public APIs or on-premises integrations | | |
| 27 | Solution should provide context around threats | | |
| Threat Investigation | | | |
| 1 | The proposed solution should have threat investigation platform to perform Threat investigation on IOCs. | | |
| 2 | The proposed threat investigation platform should have the capability of API based integrations | | |
| 3 | The solution should provide Threat Research Portal that help analysts with Threat Severity, Risk Level, TLD Reputation etc. | | |
| 4 | The threat investigation platform should provide the complete visibility into threat actor group associated with the searched IOC | | شہید و حذرہ بینظیر ہمتو کی یاد میں |
| 5 | The threat investigation platform should have the capability to show the impact of IOC in the organization in terms of the heatmap. | | |
| 6 | The threat investigation platform should provide the detailed visibility into the Passive DNS information against the searched IOC. | | |
| 7 | The threat investigation platform should have the capability to demonstrate the complete history / timeline for the IOC | | |
| 8 | The solution should have the capability to associate the MITRE Attack mapping against the IOC | | |
| 9 | The solution should be capable of having AI based engine to share the unique insights from the security events to reduce overall DNS MTTR. | | |
| Reporting & Analytics | | | |
| 1 | The proposed solution should have pre-build reports to point top hits on malicious domains | | |
| 2 | The proposed solution should provide reporting, analytics, statistics, alerting, and logging (CSV/PDF) for the DNS status. | | |
| 3 | The proposed solution should have comprehensive summary reports for operatios team and executive summary report for C-Suite, Management. | | |
| 4 | The solution should have the reports to compares your organization's DNS traffic patterns to those of peer companies within your industry and across all sectors | | |

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| 5 | The solution should have support of scheduling the reports | | |
| 6 | The solution should support shipping of cloud logs towards On-Prem SIEM solution | | |
| Training & Support | | | |
| 1 | The selected vendor will provide assistance in deployment and configuration of all the components of the product. | | |
| 2 | The selected vendor has to suggest and implement new policies in line of standard best practices according to Customer Environment | | |
| 3 | The selected Vendor to provide the following documentation: 1. Deployment documentation & Network diagram (HLD & LLD). 2. Detail about how to handle day-to-day administrative activities & good practices to be followed. | | |
| 4 | The selected vendor will provide Local Support + International Support (robust and available support in the form of tiered support, phone communication, web resources and onsite) initially for one year extendable upto three years annually. Provide detailed SLAs with the bids. | | |
| 5 | The selected vendor will provide local training/knowledge transfer to Four Customer Personnel for all the components of the solution. The training should cover the deployment, configuration, management, upgrade and reporting aspects of the solution. | | |

*If the company qualifies the eligibility criteria, then it will be required to produce the product along with all relevant brochures at the date/time/location as indicated by the Bank for necessary inspection/verification.

License /Warranty / Support /

It would be mandatory for the Bidder to provide a license /Warranty/Support for (01) year for the product and provide on-site support 24x7x365 days, extendable at the Bank's discretion. The license /Warranty/Support period of one year would commence from the date of issue of the Completion Certificate by the Bank. During the Warranty period, the Bidder would be required to undertake all necessary modifications not falling under the purview of 'Change Management', such as updates, bug fixes, changes in the application, or any other support as and when required at no extra cost.

*The licenses of the required other associate / supporting tools should be provided by the bidder

Annual Maintenance Contract (AMC)

The Bank shall enter an AMC agreement with the successful bidder initially for the period of (03) years on a per-year basis to provide complete utility of maintenance & and support services (i.e., on-site & and off-site) after the expiry of the warranty period. The agreement would also capture the responsibilities and obligations of the selected bidder and SBL. Any major changes in the application which will fall under the 'Change Management', the vendor will be paid separately.

Quoted solution must have an end of life beyond (05) years at the time of submission.

Delivery Time: Within 03 to 04 Weeks

PRE BID MEETING:

In case of any clarification required regarding Bidding Document, a pre-bid meeting can be held at Sindh Bank Limited Head Office 3rd floor, federation House Abdullah Shah Ghazi Road Karachi with prior notice for appointment.

